Behaviour in Scottish Schools Report 2012

List of Annexes

- Annex 1 Questionnaires (Heads, teachers and support staff)
- Annex 2 Sampling approach
- Annex 3 Instructions for key contacts
- Annex 4 Profile of respondents and weighting targets
- Annex 5 Local authority representatives topic guide
- Annex 6 Results tables
- Annex 7 Changes over time
- Annex 8 Factor analysis and regression technical details
- Annex 9 Topic guides (Headteachers and SMT, teachers, support staff, pupils)

ANNEX 1 – QUESTIONNAIRES

National Survey On Behaviour In Schools

Questionnaire For Primary And Secondary School Teachers

- This questionnaire is part of a national survey of behaviour in schools in Scotland. The survey has been commissioned by the Scottish Government with the support and backing of COSLA, Association of Directors of Education (ADES), GTCS, teaching unions EIS, SSTA, SLS, AHDS, VOICE, NASUWT and advised by Education Scotland. Ipsos MORI is carrying out the survey.
- The management of behaviour is an important issue. The survey will lead to a greater understanding of the reality of pupil behaviour and discipline in Scottish schools and will inform policy and practice at local and national levels.
- The survey is seeking the opinions of local authorities, headteachers, teachers and classroom support staff across Scotland. It is very important that the survey should cover a representative sample of staff in order to build up a valid and reliable picture of what is actually happening in schools. As you have been selected as part of this sample, the quality of the survey depends on you completing and returning this form. No matter what type of pupil behaviour you experience in your work, your experiences are very important to us.
- Please read carefully the timescales and definitions specified in the questions. The accuracy of your response depends on your answering the question in terms of these timescales and definitions. The survey should take between 20 and 30 minutes to complete.
- All responses are confidential. Schools and individuals will remain anonymous in all reports.
- If you have any queries about the survey, or about how to complete the questionnaire, please contact Carolyn Black, Ipsos MORI Scotland (<u>Carolyn.black@ipsos.com</u>, 0131 240 3261) or Fiona Fraser, Principal Researcher within the Scottish Government (<u>Fiona.fraser@scotland.gsi.gov.uk</u>, 0131 244 5310).

Thank you for your participation.

Please return the questionnaire in the sealed envelope to the person in the school who is the key survey contact and from whom you received this questionnaire.

It would be much appreciated if you could return the questionnaire to the key contact within 2 weeks of receipt and <u>no later than Friday 24 February</u>.



COMMENTS

(Please use this page if you have anything to add after completing the questionnaire)

Behaviour in Scottish Schools Research Teacher Survey 2012

YOUR BACKGROUND AND EXPERIENCE

Please use black or blue ink. Put an \boxtimes in the relevant box or write in where appropriate.

If you are a part-time member of staff working in more than one school, please answer these questions in respect of the school through which you received this questionnaire.

1.	Please indicate your gender and age. Male Female	2. Age years	
3.	Is your current appointment?	 4. Do you work? □ Full time □ Part time □ Supply 	
5.	Please state the approximate length of schools. (Please estimate to the nearest years	time you have spent working as a teacher in whole number)	
6.	 Do you currently hold any of the follow (Please cross all that apply) Principal teacher Pastoral care/personal support Behaviour/learning support 	 ing roles (permanently or acting) in school? Other promoted role Registration/house tutor Depute headteacher 	
7.	 (Please include time spent during a regis) Under 5 hours Between 11 and 20 hours 	et time do you have with your class/es per wee tration class. Please cross one box) Between 6 and 10 hours More than 21 hours e answer QUESTION 8. If not, please continue	
8.	If you teach in a primary school, whichTEACHING WEEK? (Please cross all thatIndext NurseryP1P2P4P5P6	stages did you teach during the LAST FULL t apply) P3 P3 P7	
Page N	No. 3		

Please complete QUESTION 9 if you teach in a secondary school. If you teach in a primary school, please go to QUESTION 10.

9. Which subject have you taught most frequently this school year?

□ Most

POSITIVE BEHAVIOUR IN THE CLASSROOM

10. In how many of the lessons that you teach on a regular basis do you find pupils generally well behaved? (*Please cross one box*)

		All/almost all
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□ Some □ Few

□ None/almost none

11. We have listed below some examples of different types of positive pupil behaviour which teachers experience during the course of their CLASSROOM TEACHING. Over the LAST FULL TEACHING WEEK, please indicate how frequently you experienced each type of pupil behaviour. (*Please cross one box in each row*)

		All Lessons	Most Lessons	Some Lessons	Few Lessons	No Lessons
А	Pupils arriving with the correct equipment					
В	Pupils following instructions					
С	Pupils settling down quickly					
D	Pupils contributing to class discussions					
E	Pupils listening to others' views respectfully					
F	Pupils listening to staff respectfully					
G	Pupils keenly engaging with their tasks					
Н	Pupils politely seeking staff help (e.g. putting hand up)					
I	Attentive, interested pupils					
J	Pupils arriving promptly for classes					
K	Lessons that are calm, relaxed and enjoyable					
L	Pupils interacting supportively with each other					
М	Pupils enthusiastically participating in classroom activities					

NEGATIVE BEHAVIOUR IN THE CLASSROOM

12. We have listed below some examples of different types of pupil behaviour which teachers have told us they have to manage during the course of their CLASSROOM TEACHING (you will be asked about pupil behaviour around the school in a separate question). Please read the types of pupil behaviour and definitions carefully.

Taking ALL the lessons you have taught during the LAST FULL TEACHING WEEK, please indicate how frequently you had to deal with each type of pupil behaviour. Question 18 asks about your own experience of serious indiscipline/violence over the last 12 months so in this question you should only answer for the LAST FULL TEACHING WEEK. (*Please cross one box in each row*)

4

	1	Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week
LOW	/ LEVEL INDISCIPLINE							
A	Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)							
В	Making unnecessary (non-verbal) noise (e.g. by scraping chairs, banging objects)							
С	Hindering other pupils (e.g. by distracting them from work, interfering with materials)							
D	Getting out of their seat without permission							
E	Not being punctual (e.g. being late to lessons	3)						
F	Persistently infringing class rules (e.g. pupil behaviour, safety)							
G	Eating/chewing in class							
Η	Work avoidance (e.g. delaying start to work set)							
I	Cheeky or impertinent remarks or responses							
J	General rowdiness, horseplay or mucking about							
K	Use of mobile phones/texting							
L	Use of headphones/iPod/mp3 player							
DISE	INGAGEMENT							
Μ	Pupils withdrawing from interaction with others/you							
Ν	Pupils missing lessons (e.g. truancy)							
	IOUS INDISCIPLINE/VIOLENCE							
0	Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)							
Ρ	Racist abuse towards other pupils							
Q	Sexist abuse or harassment of other pupils							
R	Homophobic abuse towards other pupils							
S	General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks	_{;)}						
Т	Racist abuse towards you							
U	Sexist abuse or harassment towards you							
V	Homophobic abuse towards you							
W	General verbal abuse towards you (e.g. offensive, insulting or threatening remarks	_{;)}						
Х	Pupils under the influence of illegal drugs/alcohol							
Y	Physical aggression towards other pupils (e.g. by pushing, squaring up)							
Z	Physical violence towards other pupils (e.g. punching, kicking, head butting, use of a weapon)							
AA	Using mobile phones abusively							
BB	Physical aggression towards you (e.g. by pushing, squaring up)							
CC	Physical violence towards you (e.g. punching kicking, head butting, use of a weapon)	^{],} 🔲						

13. From the list in question 12, please give the letters of up to three types of behaviour that have had the greatest negative impact on your teaching experience during the LAST FULL TEACHING WEEK.

(Write letter)	(Write letter)	(Write letter)

POSITIVE BEHAVIOUR AROUND THE SCHOOL

14. Thinking about all the behaviour you encounter around school, how many pupils do you find generally well behaved? (*Please cross one box only*)

□ All/almost all	Most	Some	Few	None/almost none
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15. We have listed below some examples of different types of positive pupil behaviour which teachers have told us they encounter during the course of their duties AROUND THE SCHOOL. Taking your experience over the LAST FULL TEACHING WEEK, please indicate how frequently you encountered each type of behaviour. (*Please cross one box in each row*)

		Always	On most occasions	Sometimes	Seldom	Never
А	Pupils actively helping their peers					
В	Pupils taking turns					
С	Pupils making positive use of school facilities during breaks (e.g. the library, sports facilities)					
D	Pupils engaged in playing games and sports together					
E	Pupils queuing in an orderly manner					
F	Pupils respecting toilet/break/cloakroom areas					
G	Pupils using litter bins					
Н	Pupils greeting staff pleasantly					
Ι	Pupils challenging others' negative behaviour					
J	Pupils interacting supportively with each other					

NEGATIVE BEHAVIOUR AROUND THE SCHOOL

16. We have listed below some examples of different types of pupil behaviour which teachers have told us they have encountered during the course of their duties AROUND THE SCHOOL. Taking your experience during the LAST FULL TEACHING WEEK, please indicate how frequently you have encountered each type of pupil behaviour.

(Please cross one box in each row)

		Several times a day	Twice a day	Once a dav	3 or 4 times last week		Once last week	Not at all last week
LOW	LEVEL INDISCIPLINE		u uuj	a day				
A	Running in the corridor							
В	Unruliness while waiting (e.g. to enter							
	classrooms, for lunch)							
С	Showing lack of concern for others							
D	Persistently infringing school rules							
Е	Cheeky or impertinent remarks or responses							
F	Loitering in 'prohibited' areas							
J	Leaving school premises without permission							
Н	General rowdiness, horseplay or							
	mucking about							
I	Use of mobile phones/texting							
	against school policies							
DISE	NGAGEMENT	_	_	_	_	_	_	_
J	Pupils deliberately excluding others							
K	Pupils withdrawing from interaction							
	with peers							
L	Pupils truanting							
SERI	OUS INDISCIPLINE/VIOLENCE	_	_	_	_	_	_	_
Μ	Physical destructiveness (e.g. breaking							
	objects, damaging furniture and fabric)							
Ν	Racist abuse towards other pupils				<u> </u>			
0	Sexist abuse or harassment of other pupils							
Р	Homophobic abuse towards other pupils							
Q	General verbal abuse towards other	_	_	_	_	_	_	_
	pupils (e.g. offensive, insulting or							
	threatening remarks)							
R	Racist abuse towards you				<u> <u> </u></u>			
S	Sexist abuse or harassment towards you							
T	Homophobic abuse towards you							
U	General verbal abuse towards you (e.g.							
	offensive, insulting or threatening remarks)							
V	Pupils under the influence of illegal							
	drugs/alcohol							
W	Physical aggression towards other							
	pupils (e.g. by pushing, squaring up)							
Х	Physical violence towards other pupils	_	_	_	_		_	
	(e.g. punching, kicking, head butting,							
	use of a weapon)							
Y	Using mobile phones abusively							
Z	Physical aggression towards you							
	(e.g. by pushing, squaring up)							
AA	Physical violence towards you							
	(e.g. punching, kicking, head butting,							
	use of a weapon)							

7

17. From the list in question 16, please give the letters of up to three types of behaviour that have had the greatest negative impact on your teaching experience during the LAST FULL TEACHING WEEK.

rite letter)

(Write letter)

(Write letter)

SERIOUS INDISCIPLINE AND VIOLENCE TOWARDS SCHOOL STAFF

- 18. IN THE LAST TWELVE MONTHS, how many times have you personally experienced each of the following types of serious indiscipline/violence against you in your role as a teacher? (Please write the number of instances in each box: we will assume that a blank means zero. If there were no serious incidents, please go to question 23.)
 - **R Racist** abuse towards you
 - S Sexist abuse or harassment towards you
 - T Homophobic abuse towards you
 - **U** Verbal abuse towards you (i.e. threatening remarks)
 - **Z Physical aggression** towards you (e.g. by pushing, squaring up)
 - **AA Physical violence** towards you (e.g. punching kicking, head butting, use of a weapon)

Thinking of the MOST RECENT incident:

19. Which type of incident was it (using the letters in question 18 above)?

(Please write letter)

20. Who was notified (either by yourself or anyone else)? (Please cross all which apply) The headteacher

- □ The Local Authority □ The police
- □ Health and Safety Executive □ Parents
- Other (*Please cross and write in the box below*)



21. How was the incident followed up? (Please cross all which apply)

- □ Feedback on how incident/pupils have been dealt with
- □ Restorative meeting/discussion with pupil(s) involved and yourself
- □ Informal meeting/contact with colleagues
- □ Formal meeting within school
- □ Protected time to recover/speak immediately/debrief
- □ Meeting offered with local authority personnel (e.g. Head of Service, QIO, educational psychologist)
- Counselling support/confidential helpline
- □ Not at all

22. How satisfied were you with the way the incident was handled? (Please cross one box only)

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied

MANAGING BEHAVIOUR

23. Below is a list of statements relating to the overall level of support offered to teachers in your school. Please indicate the extent to which you agree with each statement. (*Please cross one box in each row*)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
A	I can talk to colleagues openly about any behaviour-related challenges I experience					
В	I am confident that senior staff will help me if I experience behaviour management difficulties					
С	I know there is confidential support and counselling for staff if I need it					
D	My colleagues and I are regularly involved in discussion about improving behaviour in the whole school					
E	I contribute ideas and provide support to my colleagues regarding pupil behaviour					

POLICIES AND APPROACHES ON BEHAVIOUR MANAGEMENT IN SCHOOL

24. Below is a list of approaches that some schools and classroom teachers use to encourage positive behaviour and manage negative behaviour. Please indicate whether any of the approaches are currently used within your school. (*Please cross one box in each row*)

		Frequently	Sometimes	Rarely		Don't know/ Not applicable
A	Promotion of positive behaviour through whole					
	school ethos and values					
В	Curriculum programmes in social and emotional skills and wellbeing					
С	Anti bullying policy					
D	Buddying/peer mentoring					
E	Break-time supervision					
F	Circle time					
G	Restorative practices					
Н	Solution oriented approaches					
I	The Motivated School					
J	Learning stances (e.g. SELF)					
K	Reward systems for pupils					
L	Punishment exercises					
М	Detention					
N	Referral to SMT/HT					
0	Time out					
Р	Targeted small group work e.g. anger management					
Q	Pupil/behaviour support base in school/campus					
R	Nurture groups/nurture principles					
S	Local authority off site provision (SEBN)					
Т	Home-school link officers/work with families					
U	Classroom/learning assistants					
V	Behaviour/pupil support team/co-ordinator					
W	Staged assessment and intervention model (e.g. school					
	and multi-agency joint assessment and planning teams	s)				
Х	Campus based police officers or community					
	police partnerships					
Υ	Transition partnerships and activities					
Ζ	Broad curriculum options: vocational opportunities;					
	personal and social development programmes	_	_		_	_
	(ASDAN awards, XL, Duke of Edinburgh); HE/FE					
	college placements					
AA	Training/CPD/In-service					
BB	Pupils actively involved in developing ideas and					
	activities in the school (e.g. pupil council)					
СС	Exclusion					

25. From the list in question 24, please give the letters of up to three strategies / approaches that have been the most helpful in encouraging positive behaviour and managing negative behaviour in your school.



(Write letter)

(Write letter)

26. Health and Wellbeing as a responsibility of all staff is a key feature of *Curriculum for Excellence*. In your view, to what extent (*Please cross one box for each statement*)

a) has this become a feature of your school s culture?

- □ a great deal
- □ a fair amount
- □ a little
- □ not at all/has been no change

b) has this helped to develop positive relationships and behaviour at your school?

- □ a great deal
- \Box a fair amount
- □ a little
- □ not at all/has made no difference

TRAINING AND CONFIDENCE

27. Please indicate the extent to which you agree with the following statement I have had effective training in the behaviour management approaches used in my school. (*Please cross one box only*)

Strongly agree	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	Strongly disagree

28. Thinking back over the LAST 3 YEARS, approximately how many times have you been involved in...? (*Please cross one box in each row*)

		Never	Once or twice	More than twice
A	Whole-school planning in relation to discipline and positive behaviour			
В	Any kind of staff development activity or training in relation to discipline and positive behaviour			

Using a scale of 1-5, please rate how confident you are in your ability to...

29. ... promote positive behaviour in your classroom. (*Please cross one box only*)

Not confident at all	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	Very confident

30. ... respond to indiscipline in your classroom. (*Please cross one box only*)

Not confident at all	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	Very confident
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Page No.

11

TIME SPENT

31. Please estimate how much time you personally spent in the LAST FULL TEACHING WEEK on... (*Please cross one box in each row*)

		No time spent	Under an hour	An hour to 3 hours	More than 3 hours
A	Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)				
В	Dealing with indiscipline referrals from staff				
С	Referring/liaising with Guidance/senior management/other staff about particular pupils				
D	Working with other partners or members of the school community (e.g. home-school link staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school				
E	Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour				
F	Planning or providing behaviour support to individual pupils				
G	Talking to parents about behaviour (exclude parents' evenings)				
Η	Dealing with the same pupils who present challenging behaviour				

32. If you spent some time last week talking to parents, what was the focus of these discussions? (*Please cross one box only*)

- □ Mostly positive feedback on their child's behaviour
- A balance of positive and negative feedback on their child's behaviour
- □ Mostly negative feedback on their child's behaviour
- □ Other (Please cross and write in box below)

OVERALL ASSESSMENT OF SCHOOL AND DISCIPLINARY CLIMATE

33.	Overall, how much impact does serious indiscipline/pupil violence (as defined in
	question 12, O-CC) currently have on the performance of your school? (Please cross one
	box only)

Very little impact	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	A great deal of impact
Don't know 🛛						

34. Using a scale of 1 to 5, please describe... (Please cross one box in each row)

		Poor				Very good
		1	2	3	4	5
А	the overall ethos of your school					
В	the quality of leadership provided by senior staff in your school					
С	how all staff work together in your school (e.g. the level of collegiality)					
D	how the education authority works in partnership with your school to promote positive behaviour					

THANK YOU FOR YOUR TIME AND FEEDBACK.

REMEMBER THAT YOU CAN MAKE ADDITIONAL COMMENT ON THE INSIDE FRONT COVER IF YOU WISH.

National Survey On Behaviour In Schools

Questionnaire For Primary And Secondary Headteachers

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- Please read carefully the timescales and definitions specified in the questions. The accuracy of your response depends on your answering the question in terms of these timescales and definitions. The survey should take between 20 and 30 minutes to complete.
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Thank you for your participation.

Please return the questionnaire in the sealed envelope to the person in the school who is the key survey contact and from whom you received this questionnaire.

It would be much appreciated if you could return the questionnaire to the key contact within 2 weeks of receipt and no later than Friday 24 February.

COMMENTS

(Please use this page if you have anything to add after completing the questionnaire)

BEHAVIOUR IN SCOTTISH SCHOOLS RESEARCH HEADTEACHER SURVEY 2012

YOUR BACKGROUND AND EXPERIENCE

Please use black or blue ink. Put an \boxtimes in the relevant box or write-in where appropriate.

1.	Please indicate your gender and age. Male Female	2.	Age years
3.	Is your current appointment?	4.	Do you work? Full time Part time

5. Please state the approximate length of time you have spent working in total as a headteacher. (*Please estimate to the nearest whole number and include any previous headships*)

	years
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- 6. Have you held a headteacher post in any other schools?
 - □ Yes
 - 🗆 No
- 7. On average, how many hours of contact time do you have with classes within your school per week? (*Please include time spent during a registration class*)
 - □ None
 - □ Under 2 hours
 - Between 3 and 5 hours
 - Between 6 and 10 hours
 - Between 11 and 20 hours
 - □ More than 20 hours
- 8. In the last three years, has your school been involved in training/events relevant to promoting positive behaviour and/or managing indiscipline? (*Please cross one box only*)
 - □ Yes
 - 🗆 No

9. If YES, please cross as appropriate to indicate the training provider (*Please cross all that apply*)

□ Local authority

- □ Institute of Higher Education
- □ Independent provider
- □ The Scottish Government Positive Behaviour Team
- □ Other (*Please cross and write in the box below*)
- 10. In the last three years, have you received any support or assistance from your local authority to try new initiatives for promoting positive behaviour? (*Please cross one box only*)

□ Yes

🗆 No

- **11.** If YES, please cross as appropriate to indicate the type of support or assistance received. (*Please cross all that apply*)
 - □ Additional funding or staff support
 - □ Advice and consultancy
 - □ Training
 - □ Strategic or policy support
 - **Other** (*Please cross and write in the box below*)
- 12. Does your school have an on-site unit for longer-term placement of pupils identified with SEBD or behavioural needs? (*Please cross one box only*)
 - □ Yes □ No
- **13.** How do you rate the parents of pupils at your school in terms of their general supportiveness? (*Please cross one box only*)

Not supportive at all	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	Very supportive
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14. How do you rate the parents of pupils at your school in terms of their supportiveness in tackling behaviour and discipline issues? (*Please cross one box only*)

Not supportive at all	1 🗌	2 🗆	3 🗆	4 🗆	5 🗆	Very supportive
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POSITIVE BEHAVIOUR IN THE CLASSROOM

15. Thinking about your school overall, please estimate what proportion of the school roll you think are generally well behaved during lessons. (*Please cross one box only*)

16. We have listed below some examples of different types of positive pupil behaviour which teachers experience during the course of their CLASSROOM TEACHING. Over the LAST FULL TEACHING WEEK, please indicate, from your perspective, how often each type of behaviour was exhibited. (*Please cross one box in each row*)

		All Lessons	Most Lessons	Some Lessons	Few Lessons	No Lessons
А	Pupils arriving with the correct equipment					
В	Pupils following instructions					
С	Pupils settling down quickly					
D	Pupils contributing to class discussions					
Е	Pupils listening to others' views respectfully					
F	Pupils listening to staff respectfully					
G	Pupils keenly engaging with their tasks					
Η	Pupils politely seeking staff help (e.g. putting hand up)					
Ι	Attentive, interested pupils					
J	Pupils arriving promptly for classes					
K	Lessons that are calm, relaxed and enjoyable					
L	Pupils interacting supportively with each other					
М	Pupils enthusiastically participating in classroom activities					

5

NEGATIVE BEHAVIOUR IN THE CLASSROOM

Questions 17 and 18 ask about low level indiscipline. Based on examples of different types of pupil behaviour that teachers have told us they have to manage during the course of their CLASSROOM teaching, low level indiscipline is defined as behaviour which encompasses talking out of turn in class, being late for lessons, cheeky or impertinent remarks, use of mobile phones within classes, as well as other forms of low level indiscipline.

17. Over the course of the LAST FULL TEACHING WEEK, how often do you think teachers within your school would have to deal with low level indiscipline within the course of their CLASSROOM TEACHING? (*Please cross one box only*)

Several	Twice	Once	3 or 4 times	Twice	Once	Not at all
times a day	a day	a day	last week	last week	last week	last week

18. On how many occasions were pupils referred to you for low level indiscipline issues during the LAST FULL TEACHING WEEK? (*Please cross one box only*)

Several times a day	Twice	Once	3 or 4 times	Twice	Once	Not at all
	a day	a day	last week	last week	last week	last week

6

19. We have listed below some examples of serious indiscipline/violence which teachers sometimes have to deal with during the course of their CLASSROOM TEACHING. Please indicate how frequently each behaviour has been REFERRED ON TO YOU from a CLASSROOM setting, over the LAST FULL TEACHING WEEK. Please note that you will be asked about similar behaviour around the school (i.e. outwith the classroom) in question 22 and your experience of serious indiscipline/violence towards you over the last twelve months in question 24. (*Please cross one box in each row*)

		Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week
A	Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)							
В	Racist abuse towards other pupils	;						
С	Sexist abuse or harassment of other pupils							
D	Homophobic abuse towards other pupils							
E	General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)							
F	Racist abuse towards staff							
G	Sexist abuse or harassment towards staff							
Н	Homophobic abuse towards staff							
Ι	General verbal abuse towards staff (e.g. offensive, insulting or threatening remarks)							
J	Pupils under the influence of illegal drugs/alcohol							
К	Physical aggression towards other pupils (e.g. by pushing, squaring up)							
L	Physical violence towards other pupils (e.g. punching, kicking, head butting, use of a weapon)							
М	Using mobile phones abusively							
N	Physical aggression towards staff (e.g. by pushing, squaring up)							
0	Physical violence towards staff (e.g. punching, kicking, head butting, use of a weapon)							

POSITIVE BEHAVIOUR AROUND THE SCHOOL

20. Thinking about all the behaviour you encounter around school, how many pupils do you find generally well behaved? (*Please cross one box only*)

□ All/almost all	□ Most	□ Some	□ Few	□ None/almost none
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21. We have listed below some examples of different types of positive pupil behaviour which teachers have told us they encounter during the course of their duties AROUND THE SCHOOL. Taking your experience over the LAST FULL TEACHING WEEK, please indicate how frequently you encountered each type of behaviour. (*Please cross one box in each row*)

		Always	On most occasions	Sometimes	Seldom	Never
А	Pupils actively helping their peers					
В	Pupils taking turns					
С	Pupils making positive use of school facilities during breaks (e.g. the library, sports facilities)					
D	Pupils engaged in playing games and sports togethe	r 🗆				
Е	Pupils queuing in an orderly manner					
F	Pupils respecting toilet/break/cloakroom areas					
G	Pupils using litter bins					
Н	Pupils greeting staff pleasantly					
I	Pupils challenging others' negative behaviour					
J	Pupils interacting supportively with each other					

NEGATIVE BEHAVIOUR AROUND THE SCHOOL

22. We have listed below some examples of different types of pupil behaviour which teachers have told us they have encountered during the course of their duties AROUND THE SCHOOL. Taking your experience during the LAST FULL TEACHING WEEK, please indicate how frequently each type of behaviour has either been referred on to you, or been encountered directly by you. (*Please cross one box in each row*)

		Several times a day	Twice a dav	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week
LOW		arrioo a day	u uuy	uuuy				
A	Running in the corridor							
В	Unruliness while waiting (e.g. to enter classrooms, for lunch)							
С	Showing lack of concern for others							
D	Persistently infringing school rules							
E	Cheeky or impertinent remarks or responses							
F	Loitering in 'prohibited' areas							
J	Leaving school premises without permission							
Н	General rowdiness, horseplay or mucking abo	ut 🗆						
Ι	Use of mobile phones/texting against school policies							
DISE	NGAGEMENT							
J	Pupils deliberately excluding others							
K	Pupils withdrawing from interaction with peer	s 🗆						
L	Pupils truanting							
SERI	OUS INDISCIPLINE/VIOLENCE							
Μ	Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)							
Ν	Racist abuse towards other pupils							
0	Sexist abuse or harassment of other pupils							
Р	Homophobic abuse towards other pupils							
Q	General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)							
R	Racist abuse towards you or your staff							
S	Sexist abuse or harassment towards you or your staff							
Т	Homophobic abuse towards you or your stat	ff 🗆						
U	General verbal abuse towards you or your stat (e.g. offensive, insulting or threatening remark							
V	Pupils under the influence of illegal drugs/alcoh							
W	Physical aggression towards other pupils (e.g. by pushing, squaring up)							
Х	Physical violence towards other pupils (e.g. punching, kicking, head butting, use of a weapon)							
Υ	Using mobile phones abusively							
Z	Physical aggression towards you or your staff (e.g. by pushing, squaring up)							
AA	Physical violence towards you or your staff (e.g. punching, kicking, head butting, use of a weapon)							

9

23. From the list in question 22, please give the letters of up to three types of behaviour that have had the greatest negative impact on the experience of your staff around the school during the LAST FULL TEACHING WEEK.

	(Write letter)	(Wr	ite lette	er) (Write letter)
SE 24.	each of the following types of s a headteacher? Do not count in by the teacher survey. (<i>Please</i> v	S, how ma serious ind incidents ag	ny tim liscipli gainst	es have you personally experienced ine/violence against you in YOUR role as your staff as these are being captured of instances in each box: we will assume incidents, please go to question 29.)
R	Racist abuse towards you		U	Verbal abuse towards you (i.e. threatening remarks)
S	Sexist abuse or harassment towards you		Z	Physical aggression towards you (e.g. by pushing, squaring up)
т	Homophobic abuse towards you		AA	Physical violence towards you (e.g. punching, kicking, head butting, use of a weapon)
	Thinking of the MOST RECENT inc	ident:		
25. 26.	Which type of incident was it (u (Please write letter) Who was notified (either by you)	-		
	(Please cross all which apply)	_		
	The Local Authority	□ Paren		
	Health and Safety Executive	□ Other	(pleas	e cross and write in the box below)
	☐ The police			
27.H	ow was the incident followed up	? (Please	cross	all which apply)
	 Feedback on how incident/pup Restorative meeting/discussio 			

- □ Informal meeting/contact with colleagues
- □ Formal meeting within school
- □ Protected time to recover/speak immediately/debrief
- Meeting offered with local authority personnel (e.g. Head of Service, QIO, educational psychologist)
- Counselling support/confidential helpline
- ☐ Not at all



28. How satisfied were you with the way the incident was handled? (Please cross one box only)

Very	Fairly satisfied	Neither satisfied	Fairly	Very
satisfied		nor dissatisfied	dissatisfied	dissatisfied

29. How frequently, if at all, do you receive complaints from the general public, local community or the media about the conduct of your pupils outside the school premises? (*Please cross one box only*)

□ Frequently □ Sometimes

Rarely

Never

If you indicated that you frequently or sometimes receive complaints about the conduct of your pupils outside school premises, please complete question 30, otherwise go to question 31.

30. What has been the nature of these complaints? (*Please cross all which apply*)

- Cheeky or impertinent remarks to members of the public
- Verbal abuse towards any individual (e.g. other pupils, teachers, members of the public)
- Physical aggression towards any individual (e.g. other pupils, teachers, members of the public)
- Physical destructiveness (e.g. breaking objects, damaging property)
- General rowdiness, horseplay, mucking about
- Anti-social behaviour (e.g. smoking, swearing, shouting)
- Other (*Please cross and write in box below*)

SUPPORT FOR STAFF

31. Below is a list of statements relating to the overall level of support offered to staff in your school. Please indicate the extent to which you agree with each statement. (*Please cross one box in each row*)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
A	My colleagues can openly talk about any behaviour-related challenges they experience					
В	Senior staff will help colleagues who are experiencing behaviour management difficulties					
С	My staff know that there is confidential support within the school if they need it					
D	My staff know that there is confidential support and counselling provided by the education authority	, 🗆				
E	I involve my staff in discussions about improving behaviour in the whole school at least once a year					
F	My staff contribute ideas and provide support to other colleagues regarding pupil behaviour					
G	Staff have participated in the development of the school's behaviour policy					

TIME SPENT

32.	Please estimate how much time you personally spent in the LAST FULL TEACHING
	WEEK on (Please cross one box in each row)

		No time spent	Under an hour	An hour to 3 hours	More than 3 hours
A	Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)				
В	Dealing with indiscipline referrals from staff				
С	Referring/liaising with Guidance/senior management/other staff about particular pupils				
D	Working with other partners or members of the school community (e.g. home-school link staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school				
Е	Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour				
F	Planning or providing behaviour support to individual pupils				
G	Talking to parents about behaviour (exclude parents' evenings))			
Н	Dealing with the same pupils who present challenging behaviour				

- 33. If you spent some time last week talking to parents, what was the focus of these discussions? (*Please cross one box only*)
 - □ Mostly positive feedback on their child's behaviour
 - A balance of positive and negative feedback on their child's behaviour
 - Mostly negative feedback on their child's behaviour
 - **Other** (*Please cross and write in the box below*)

POLICIES AND APPROACHES ON BEHAVIOUR MANAGEMENT IN SCHOOL

34. Below is a list of approaches that some schools and classroom teachers use to encourage positive behaviour and manage negative behaviour. Please indicate whether any of the approaches are currently used within your school. (*Please cross one box in each row*)

		Frequently	Sometimes	Rarely	Never	Don't know/ Not applicable
A	Promotion of positive behaviour through whole school ethos and values					
В	Curriculum programmes in social and emotional skills and wellbeing					
С	Anti bullying policy					
D	Buddying/peer mentoring					
E	Break-time supervision					
F	Circle time					
G	Restorative practices					
Н	Solution oriented approaches					
I	The Motivated School					
J	Learning stances (e.g. SELF)					
K	Reward systems for pupils					
L	Punishment exercises					
М	Detention					
N	Referral to SMT/HT					
0	Time out					
Р	Targeted small group work e.g. anger management					
Q	Pupil/behaviour support base in school/campus					
R	Nurture groups/nurture principles					
S	Local authority off site provision (SEBN)					
Т	Home-school link officers/work with families					
U	Classroom/learning assistants					
V	Behaviour/pupil support team/co-ordinator					
W	Staged assessment and intervention model (e.g. school and multi-agency joint assessment and planning teams)					
Х	Campus based police officers or community police partnerships					
Y	Transition partnerships and activities					
Z	Broad curriculum options: vocational opportunities; personal and social development programmes (ASDAN awards, XL, Duke of Edinburgh); HE/FE college placements					
AA	Training/CPD/In-service					
BB	Pupils actively involved in developing ideas and activities in the school (e.g. pupil council)					
CC	Exclusion					

Page No.

13

35. From the list in question 34, please give the letters of up to three strategies/approaches that have been the most helpful in encouraging positive behaviour and managing negative behaviour in your school.

(Write letter)	(Write letter)	(Write letter)
----------------	----------------	----------------

36. Thinking back over the LAST TWELVE MONTHS, which members of the school community have been actively involved in discussing and developing strategies related to discipline and the promotion of positive behaviour in your school? (*Please cross all that apply*)

Teachers		Educational psychologists			
Parents		Learning assistants			
Pupils		School caretakers/janitors			
☐ Youth workers		School meal staff (cooks/serving staff)			
Home-school link staff		Lunchtime/playground assistants			
Social workers		Campus police or community officers			
\Box Other (Please cross and write in the box below)					

37. Health and Wellbeing as a responsibility of all staff is a key feature of *Curriculum for Excellence*. In your view, to what extent (*Please cross one box for each statement*)

a) has this become a feature of your school s culture?

- □ a great deal
- □ a fair amount
- □ a little
- □ not at all/has been no change

b) has this helped to develop positive relationships and behaviour at your school?

- □ a great deal
- \Box a fair amount
- □ a little
- □ not at all/has made no difference

OVERALL ASSESSMENT OF SCHOOL AND DISCIPLINARY CLIMATE

38.	3. Overall, how much impact does serious indiscipline/pupil violence (as defined in Q2							
	M-AA) currently have on the performance of your school? (Please cross one box only)							
	Very little impact	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	A great deal of impact	

39. Using a scale of 1 to 5, please describe... (*Please cross one box in each row*)

		Poor				Very good
		1	2	3	4	5
А	the overall ethos of your school					
В	the quality of leadership provided by senior staff in your school					
С	how all staff work together in your school (e.g. the level of collegiality)					
D	how the education authority works in partnership with your school to promote positive behaviour					

THANK YOU FOR YOUR TIME AND FEEDBACK.

REMEMBER THAT YOU CAN MAKE ADDITIONAL COMMENT ON THE INSIDE FRONT COVER IF YOU WISH.

Page No.

Don't know

National Survey On Behaviour In Schools Questionnaire For School Support Staff

- This questionnaire is part of a national survey of behaviour in schools in Scotland. The survey
 has been commissioned by the Scottish Government with the support and backing of COSLA,
 Association of Directors of Education (ADES), GTCS, teaching unions EIS, SSTA, SLS, AHDS,
 VOICE, NASUWT and advised by Education Scotland. Ipsos MORI is carrying out the survey.
- The management of behaviour is an important issue. The survey will lead to a greater understanding of the reality of pupil behaviour and discipline in Scottish schools and will inform policy and practice at local and national levels.
- The survey is seeking the opinions of local authorities, headteachers, teachers and classroom support staff across Scotland. It is very important that the survey should cover a representative sample of staff in order to build up a valid and reliable picture of what is actually happening in schools. As you have been selected as part of this sample, the quality of the survey depends on you completing and returning this form. No matter what type of pupil behaviour you experience in your work, your experiences are very important to us.
- Please read carefully the timescales and definitions specified in the questions. The accuracy of your response depends on your answering the question in terms of these timescales and definitions. The survey should take between 10 and 20 minutes to complete.
- All responses are confidential. Schools and individuals will remain anonymous in all reports.
- If you have any queries about the survey, or about how to complete the questionnaire, please contact Carolyn Black, Ipsos MORI Scotland (Carolyn.black@ipsos.com, 0131 240 3261) or Fiona Fraser, Principal Researcher within the Scottish Government (Fiona.fraser@scotland.gsi.gov.uk, 0131 244 5310).

Thank you for your participation.

Please return the questionnaire in the sealed envelope to the person in the school who is the key survey contact and from whom you received this questionnaire.

It would be much appreciated if you could return the questionnaire to the key contact within 2 weeks of receipt and <u>no later than Friday 24th February</u>.

COMMENTS

(Please use this page if you have anything to add after completing the questionnaire)

BEHAVIOUR IN SCOTTISH SCHOOLS RESEARCH 2012

SURVEY OF STAFF IN PRIMARY AND SECONDARY SCHOOLS WHO ASSIST TEACHERS IN THEIR WORK WITH PUPILS IN CLASSROOMS AND SUPPORT BASES

(For the purpose of this questionnaire, these staff are called classroom assistants, but you may have other locally determined job titles)

YOUR BACKGROUND AND EXPERIENCE

Please use black or blue ink. Put an 🗵 in the relevant box or write-in where appropriate.

If you are a part-time member of staff working in more than one school, please answer these questions in respect of the school through which you received this questionnaire.

2.

Age

vears

vears

- 1. Please indicate your gender and age.
 - □ Male
 - □ Female
- 3. Please state the approximate length of time you have spent working as a classroom assistant in schools.

(Please estimate to the nearest whole number)

- 4. Who do you provide classroom support to this school year? (Please cross all which apply)
 - □ One individual pupil
 - □ A few pupils
 - □ One particular class
 - □ A few classes
 - □ Any class as required
 - □ In a classroom setting with pupils who have behavioural needs
 - □ In a support base with pupils who have behavioural needs
 - Other (Please cross and write in the box below)

POSITIVE BEHAVIOUR AROUND THE SCHOOL

5. Thinking about all the behaviour you encounter around the school, how many pupils do you find generally well behaved? (*Please cross one box only*)

□ All/almost all

ist all L

□ Most □ Some

me 🛛 Few

□ None/almost none



POSITIVE BEHAVIOUR IN THE CLASSROOM

□ Most

6. In how many of the lessons that you assist in on a regular basis do you find pupils generally well behaved? (*Please cross one box only*)

All/almos
/ 11/ 411100

/almost all

□ Some □ Few

□ None/almost none

7. We have listed below some examples of different types of positive pupil behaviour which staff experience during the course of their CLASSROOM TEACHING. Over the LAST FULL TEACHING WEEK, please indicate how frequently you experienced each type of pupil behaviour. (*Please cross one box in each row*)

		All Lessons	Most Lessons	Some Lessons	Few Lessons	No Lessons
A	Pupils arriving with the correct equipment					
В	Pupils following instructions					
С	Pupils settling down quickly					
D	Pupils contributing to class discussions					
Е	Pupils listening to others' views respectfully					
F	Pupils listening to the teacher respectfully					
G	Pupils keenly engaging with their tasks					
Н	Pupils politely seeking teacher help (e.g. putting hand up)					
Ι	Attentive, interested pupils					
J	Pupils arriving promptly for classes					
K	Lessons that are calm, relaxed and enjoyable					
L	Pupils interacting supportively with each other					
Μ	Pupils enthusiastically participating					
	in classroom activities					

NEGATIVE BEHAVIOUR IN THE CLASSROOM

8. We have listed below some examples of different types of pupil behaviour which staff have told us they have to manage during the course of their CLASSROOM TEACHING. Please read the types of pupil behaviour and definitions carefully.

Taking ALL the lessons you have assisted in during the LAST FULL TEACHING WEEK, please indicate how frequently you had to deal with each type of pupil behaviour. Question 10 asks about your own experience of serious indiscipline/violence over the past 12 months so in this question you should only answer for the LAST FULL TEACHING WEEK. (*Please cross one box in each row*)

	t	Several imes a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week
LO۱	W LEVEL INDISCIPLINE							
A	Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)							
В	Making unnecessary (non-verbal) noise (e.g. by scraping chairs, banging objects)							
С	Hindering other pupils (e.g. by distracting them from work, interfering with materials)							
D	Getting out of their seat without permission							
E	Not being punctual (e.g. being late to lessons)							
F	Persistently infringing class rules (e.g. pupil behaviour, safety)							
G	Eating/chewing in class							
Н	Work avoidance (e.g. delaying start to work set)							
1	Cheeky or impertinent remarks or responses							
J	General rowdiness, horseplay or mucking about							
K	Use of mobile phones/texting							
L	Use of headphones/iPod/mp3 player							
DIS	ENGAGEMENT							
М	Pupils withdrawing from interaction with others/you							
N	Pupils missing lessons (e.g. truancy)							
SEF	RIOUS INDISCIPLINE/VIOLENCE							
0	Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)							
Р	Racist abuse towards other pupils							
Q	Sexist abuse or harassment of other pupils	s 🗌						
R	Homophobic abuse towards other pupils							
S	General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)							
Т	Racist abuse towards you							
U	Sexist abuse or harassment towards you							
V	Homophobic abuse towards you							
W	General verbal abuse towards you (e.g. offensive, insulting or threatening remarks)						
X	Pupils under the influence of illegal drugs/alcohol							
Y	Physical aggression towards other pupils (e.g. by pushing, squaring up)							
Z	Physical violence towards other pupils (e.g. punching, kicking, head butting, use of a weapon)							
AA	, ,							
BB	(e.g. by pushing, squaring up)							
CC	Physical violence towards you (e.g. punching, kicking, head butting, use of a weapon)							



9. From the list in question 8, please give the letters of up to three types of behaviour that have had the greatest negative impact on your experience as a support staff member during the LAST FULL TEACHING WEEK.



(Write letter)

(Write letter)

SERIOUS INDISCIPLINE AND VIOLENCE TOWARDS SCHOOL STAFF

- 10. IN THE LAST TWELVE MONTHS, how many times have you personally experienced each of the following types of serious indiscipline/violence against YOU in your role as a classroom assistant? (Do not include incidents against teachers and headteachers as these are captured in the teacher and headteacher questionnaires. Please write the number of instances in each box: we will assume that a blank means zero. If there were **no** serious incidents, please go to question 15.)
 - Т Racist abuse towards you
 - U Sexist abuse or harassment towards you
 - V Homophobic abuse towards you
 - W Verbal abuse towards you (i.e. threatening remarks)
 - **BB Physical aggression** towards you (e.g. by pushing, squaring up)
 - **CC Physical violence** towards you (e.g. punching, kicking, head butting, use of a weapon)

Thinking of the MOST RECENT incident:

11. Which type of incident was it (using the letters in question 10 above)?

(Please write letter)

12. Who was notified (either by yourself or anyone else)?

(Please cross all which apply)

- □ The teacher
- □ A senior colleague

□ The Local Authority

□ Health and Safety Executive

- □ The headteacher
- □ The police
- □ Parents

6

Other (please cross and write in the box below)

13. How was the incident followed up? (*Please cross all which apply*)

- Feedback on how incident/pupils have been dealt with
- □ Restorative meeting/discussion with pupil(s) involved and yourself
- □ Informal meeting/contact with colleagues
- □ Formal meeting within school
- □ Protected time to recover/speak immediately/debrief
- ☐ Meeting offered with local authority personnel (e.g. Head of Service, QIO, educational psychologist)
- □ Counselling support/confidential helpline
- □ Not at all

14. How satisfied were you with the way the incident was handled?

(Please cross one box only)

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied

15. Below is a list of statements relating to the overall level of support offered to classroom assistants in your school. Please indicate the extent to which you agree with each statement. (*Please cross one box in each row*)

		Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree			
A	I can talk to other classroom assistants openly about any behaviour-related challenges I experience								
В	I can talk to teachers openly about any behaviour-related challenges I experience								
С	I am confident that senior managers in the school will help me if I experience behaviour management difficulties								
D	I know that there is confidential support available for classroom assistants if I need it within my school								
E	I know that there is confidential support and counselling available for classroom assistants if I need it within my authority								
F	Classroom assistants are regularly involved in discussions about improving behaviour in the whole school								
G	There is adequate training for classroom assistants on how to deal with behaviour difficulties								
٥v	ERALL ASSESSMEN	T OF SC	HOOL A	AND DISC		Y CLIMAT	Έ		
-----	--	------------	-----------	------------	-----------	------------	------------	------------	--------------
16.	Health and Wellbein <i>Excellence</i> . In your	-	-	-		-			
	 a) has this become a a great deal a fair amount a little not at all/has beer 		-	r school s	culture?	?			
	 b) has this helped to a great deal a fair amount a little not at all/has mad 			ve relatio	nships ai	nd behavi	iour at yo	our schoo	כו?
17.	Overall, how much i O-CC) currently hav	-				-	•		-
	Very little impact	1 🗆	2 🗆	3 🗆	4 🗆	5 🗆	A grea	at deal of	impact
	Don't know								
18.	Using a scale of 1 to	o 5, plea	se desci	ribe. (Pl	ease cros	ss one box	x in each	row)	
					Poor				Very good
					1	2	3	4	5
Α	the overall ethos of yo	our schoo	ol						
В	the quality of leadersh	nip in you	ur school						

THANK YOU FOR YOUR TIME AND FEEDBACK.

REMEMBER THAT YOU CAN MAKE ADDITIONAL COMMENT ON THE INSIDE FRONT COVER IF YOU WISH.

С

D

how all staff work together in your school

partnership with your school to promote

how the education authority works in

(e.g. the level of collegiality)

positive behaviour

ANNEX 2 – SAMPLING APPROACH

The target achieved sample was the 2009 achieved sample. We hoped to improve on the 2009 response rate (and did so) but erred on the safe side and the number of schools and members of staff selected was based on the numbers selected in 2009.

Staff category	2009 selected sample	2012 selected sample	2009 response rate	2009 achieved sample	2012 anticipated response rate	2012 anticipated achieved sample
Secondary Schools	260	260	Unknown	Unknown	68%	177
Secondary Teacher	3382	3382	43%	1468	50%	1691
Secondary Head	377	368	65%	246	68%	250
Secondary Support	1305	1305	52%	678	62%	809
Primary Schools	430	430	Unknown	Unknown	65%	280
Primary Teacher	1288	1285	43%	560	50%	642
Primary Head	430	430	57%	244	65%	280
Primary Support	863	877	45%	391	55%	482

The sample was drawn from a database provided by the Scottish Government which contained the following information for all publicly funded mainstream schools in Scotland: contact details, SEED code, LA, whether primary or secondary, FTE teachers, free school meal registration (FMR) rate, urban/rural indicator.

Selection of secondary school staff

We wanted to sample 260 of the 368 secondary schools (71%). As in 2009, in order to randomly select a sample that was as representative as possible, the list of schools was ordered using four stratifiers in the following order: 1) Local Authority 2) FMR band¹ 3) size band² and 4) urban/rural category³.

The selection of 71% of the schools at random was done in two stages. The first stage was to number the ordered list from 1 to 10 repeatedly (so each school was allocated a number from 1 to 10). Seven numbers (2,3,4,5,8,9 and 10) were pulled out of a hat and each school with those numbers was selected. This gave 256 selected schools. To select the remaining 4 schools required, one of the three remaining numbers (6) was pulled out of the hat and a random start point (23 of the 370 groups of 10) was also selected. Starting with the 23rd school numbered 6, every 9th school numbered 6 was selected.

¹ Schools were grouped into 5 quintiles based on FMR rate (with the 20% with the lowest rates in band 1 and the 20% with the highest rates in band 5).

 $^{^2}$ Schools were grouped into 4 quartiles based on the number of FTE teachers (with the 25% with the lowest numbers in band 1 and the 25% with the highest numbers in band 4).

³ Using the Scottish Government's 8-fold urban/rural classification

To determine the proportionate number of teachers and support staff to be selected from each selected school, the total number of FTE teachers in the selected schools (16,706) was divided by the number of teachers required to be selected (3,382). This gave a ratio of 1 in 4.94. The number of FTE teachers in each school was then divided by 4.94 and rounded to the nearest whole number, that being the number of teachers to be selected.

The number of support staff to be selected was 1,305 (1 in 12.8). Again, the number of FTE teachers in each school was then divided by 12.8 and rounded to the nearest whole number, that being the number of support staff to be selected.

The final stage in the selection of staff was be done by the school. Key contacts were given the following instruction:

Distribute the questionnaires and envelopes to those teachers whose surnames come immediately after the headteacher's in alphabetical order. If you reach the end of the alphabet and you still have questionnaires to distribute, return to A and continue. Include promoted as well as unpromoted posts, part time and full time, permanent and temporary posts. If you are aware of any staff who are not going to be present in school before the questionnaires are due to be returned, either because of secondment, long term sick leave or another type of extended leave, please miss them out of your selection and choose the next staff member alphabetically.... [for support staff]. Those eligible to take part in the survey are those who assist teachers in their work with pupils in classrooms and support bases. Staff should not be included. The questionnaires and envelopes should be distributed using the same method as the teacher survey above (i.e. distribute to classroom support staff whose surnames come immediately after the headteacher's).

Selection of headteachers was not required as headteachers of ALL secondary schools were invited to take part.

Selection of primary schools and staff

Selection of primary schools and staff was done on the same basis.

We wanted to sample 430 of the 2,079 primary schools (21%). The list of schools was ordered using four stratifiers: 1) Local Authority 2) FMR band 3) size band and 4) urban/rural category.

The selection of 21% of the schools at random was done in two stages. The first stage was to number the ordered list from 1 to 5 repeatedly (so each school was allocated a number from 1 to 5). One number (1) was pulled out of a hat and each school with that number was selected. This gave 416 selected schools. To select the remaining 14 schools required, one of the three remaining numbers (2) was pulled out of the hat and a random start point (13 of the 416 groups of 5) was also selected. Starting with the 13th school numbered 2, every 30th school numbered 2 was selected.

To determine the proportionate number of teachers and support staff to be selected from each selected school, the total number of FTE teachers in the selected schools⁴ (4,240) was divided by the number of teachers required to be selected (1,288). This gave us a ratio of 1 in 3.3. The number of FTE teachers in each school was then divided by 3.3 and rounded to the nearest whole number, that being the number of teachers to be selected.

The number of support staff to be selected was 863 (1 in 4.8). Again, the number of FTE teachers in each school was then divided by 4.8 and rounded to the nearest whole number, that being the number of support staff to be selected.

The final stage in the selection of staff was done by the school in the same way as in secondary schools (i.e. on the basis of the surname of the headteacher).

Selection of headteachers was not required as headteachers of all selected primary schools were invited to take part.

⁴ Schools where the number of FTE teachers was one or less than one were excluded from this calculation and from the selection of teachers and support staff. The headteacher from these schools will still be included.

ANNEX 3 – KEY CONTACT INSTRUCTIONS

BEHAVIOUR IN SCOTTISH SCHOOLS 2012

INSTRUCTIONS FOR KEY SCHOOL CONTACTS

Dear [insert name]

Behaviour in Scottish Schools is a Scotland wide survey of primary and secondary schools undertaken every three years. This important research is supported by the Scottish Advisory Group on Behaviour in Schools (SAGBiS), COSLA, the Director of Education for your Local Authority, GTCS, Education Scotland and all of the teaching unions. The independent social research organisation Ipsos MORI has been appointed by the Scottish Government to conduct the survey in 2012.

The 2012 research will provide a representative national picture of behaviour in Scottish schools and any changes since the last survey in 2009. The research will also investigate the range of different approaches to managing behaviour in classrooms and around the school; perceptions of the effectiveness of those approaches; and confidence in and support received by school staff to manage behaviour, amongst other issues. The results will provide feedback on current policy and inform future support in the area of relationships and behaviour.

Your school has been selected to take part in the survey and your headteacher has nominated you as the key school contact. We are very grateful for your help with this research.

Included in this pack you will find everything you need for your school to take part in Behaviour in Schools 2012. This document explains the steps you need to take.

A high response rate from headteachers, teachers and classroom support staff is crucial to the overall quality of the research and we would be very grateful if you could read the following instructions carefully.

Instructions for distribution

You should find enclosed the questionnaires and envelopes to be distributed in your school. There are three kinds of questionnaire in the pack, intended for the headteacher, teachers and classroom support staff.

Headteacher questionnaire

There is one copy of the headteacher questionnaire. Please ask the headteacher to complete it and return it to you, sealed in the envelope provided within 2 weeks of receipt and no later than **Friday 24 February 2012**.

Teacher questionnaires

There are <number> copies of the teacher questionnaire. This number has been calculated in proportion to the number of teachers in your school. For the methodology of the survey to work effectively, it is necessary that these questionnaires should be distributed *randomly* amongst the teaching staff. This is not as easy to achieve as it might seem. Therefore, it is important for the overall quality of the research that these instructions are followed as closely as possible.

Distribute the questionnaires and envelopes to those teachers whose surnames come immediately after the headteacher's in alphabetical order. If you reach the end of the alphabet and you still have questionnaires to distribute, return to A and continue. Include promoted as well as unpromoted posts, part time and full time, permanent and temporary posts. If you are aware of any staff who are not going to be present in school before the questionnaires are due to be returned, either because of secondment, long term sick leave or another type of extended leave, please miss them out of your selection and choose the next staff member alphabetically.

Please ask each teacher to return the questionnaire to you, sealed in the envelope provided, within 2 weeks of receipt and no later than **Friday 24 February 2012**.

Classroom support staff questionnaires

There are <number> copies of the questionnaire for classroom support staff. Those eligible to take part in the survey are those who assist teachers in their work with pupils in classrooms and support bases. Staff who provide only administrative assistance (like photocopying) to teaching staff should not be included. The questionnaires and envelopes should be distributed using the same method as the teacher survey above (i.e. distribute to classroom support staff whose surnames come immediately after the headteacher's). Again each member of classroom support staff receiving a questionnaire should return it to you, sealed in the envelope provided, within 2 weeks of receipt and no later than **Friday 24 February 2012**.

Ensuring a good response rate

To ensure that the results are as accurate as possible and from a truly representative sample of staff, we need as many of those selected to take part as possible. We would be grateful for your assistance in helping us achieve a high response rate. Please make a note of the staff to whom you have distributed the questionnaires, and remind them a day or two before Friday 24 February if you have not yet received their completed questionnaires.

Returning the questionnaires to Ipsos MORI

Once you have collated all of the questionnaires which were handed out to staff members, please send them back to Ipsos MORI in the large return envelope printed with a return address and freepost mark. If the envelope is lost, the questionnaire can be returned to Freepost RSHB-BULU-XZLT, Ipsos MORI, Research Services House, Elmgrove Road, Harrow, HA1 2QG.

Yours sincerely

Carlyn Black

Carolyn Black Senior Research Executive, Ipsos MORI

Thank you very much again for your help. If you have any problems or questions, please contact Carolyn Black, Ipsos MORI researcher, on 0131 240 3261 or Carolyn.black@ipsos.com

ANNEX 4 - PROFILE OF RESPONDENTS AND WEIGHTING TARGETS

Within each category of staff, the %age shown is the %age of the total population/achieved sample in both primaries and secondaries (e.g. 8% of heads are males in primaries, 47% are females in primaries, 30% are males in secondaries and 15% are females in secondaries).

N/A = data not available. For weighting purposes, probationary teachers were classed as 'temporary'.

			Prir	nary					Seco	ndary				
	He	ads	Tea	chers	Suppo	ort staff	He	ads	Tea	chers	Suppo	ort staff		
	Actual	Achieved sample												
	%	%	%	%	%	%	%	%	%	%	%	%		
FSM band														
1	11	13	6	5	9	8	9	9	14	13	11	10		
2	11	11	6	6	9	9	9	9	14	13	11	11		
3	11	11	6	6	9	9	9	9	14	15	11	12		
4	11	11	6	7	9	9	9	8	14	15	11	13		
5	11	9	6	6	9	8	9	9	14	14	11	12		
School size														
1	11	10	1	1	1	1	9	10	6	7	5	6		
2	11	12	3	4	4	6	9	9	11	11	9	9		
3	11	12	6	6	8	9	9	9	15	16	12	12		
4	11	11	8	8	13	11	9	9	16	16	13	12		
5	11	10	12	11	17	16	9	8	22	21	18	17		
Gender														
Male	8	5	2	2	N/A	N/A	30	28	27	26	N/A	N/A		
Female	47	49	28	28	N/A	N/A	15	16	43	44	N/A	N/A		
Age														
Under 25	N/A	N/A	2	2	N/A	N/A	N/A	N/A	3	2	N/A	N/A		
25-34	N/A	N/A	8	10	N/A	N/A	N/A	N/A	18	18	N/A	N/A		
35-44	N/A	N/A	7	6	N/A	N/A	N/A	N/A	15	16	N/A	N/A		
45-54	N/A	N/A	8	7	N/A	N/A	N/A	N/A	20	19	N/A	N/A		
55+	N/A	N/A	6	4	N/A	N/A	N/A	N/A	14	13	N/A	N/A		
Working														

status												
Full-time	54	45	25	21	N/A	N/A	44	32	63	51	N/A	N/A
Part-time	1	0	5	4	N/A	N/A	1	0	7	7	N/A	N/A
Contract												
Permanent	93	90	24	25	N/A	N/A	N/A	N/A	60	63	N/A	N/A
Temporary	7	8	6	5	N/A	N/A	N/A	N/A	10	6	N/A	N/A

ANNEX 5 – LOCAL AUTHORITY TOPIC GUIDE

BISSR 2012 - FINAL TOPIC GUIDE INTERVIEWS WITH LOCAL AUTHORITY REPRESENTATIVES

This topic guide is designed to serve as an aide memoir to the interviewers, while also remaining flexible to allow for issues to be raised spontaneously.

Probing questions like 'why?', 'why not?', etc are not included - but there will be plenty of these and the researchers will automatically probe, ask for explanation/clarification, and sum up at appropriate points.

Although the guide is generally written in the form of questions or explanations that could be read out exactly as written, in reality, the researcher will amend the wording, rephrase and reorder as appropriate and to make it feel more like a natural discussion rather than a questionnaire. So you don't need to be too concerned about the exact wording.

Note that the plan is to send the guide in advance to the participants, so they can discuss with colleagues and dig out information etc.

Introduction

Thank them for help so far or, if not already been in contact with them as 'local champion', introduce self and Ipsos MORI. Explain background to research.

Thank you very much for sparing the time to talk to me. The interview is confidential to the research team. While we would like to quote what you say (assuming you give your permission) no local authority, school or individual will be named in the research report. The purpose of the interview is to complement the information provided from three postal surveys of headteachers, teachers and support staff. In particular, we would like to obtain an overview of local authority policy and practice in managing behaviour in schools. We are interested in both the promotion of positive behaviour and in dealing with disruptive and challenging behaviour.

As far as possible, we are interested in the collective 'position' of the LA but please say if there are areas where there are differences of opinion or where you have specific personal views.

Ask for permission to record interview.

Could you briefly describe your role and remit in this area?

How long have you had this role?

Overall, what is your general perception of the extent of positive and negative behaviour in schools in the authority?

What are the main problems?

Are there differences between schools? (e.g. primary and secondary, different areas)

What do think the changes have been over the past few years?

Are things getting better/worse?

Which aspects are getting better?

Which aspects are getting worse?

Could you outline the local authority policy on behaviour management in schools? We are interested in behaviour in general, including low level indiscipline, not just violence or serious indiscipline.

Is there a stand alone policy on behaviour or is it part of a broader policy/framework? (e.g. learning and teaching, inclusion)

What are the main features of the policy? (probe for existence of policy documents and ask if we can have a copy or if they are available on the web - still probe for main features even if getting a copy)

How long have you had this policy?

Have there been any recent changes or developments to it?

Are all schools in the LA <u>required</u> to use this policy or is it more guidance/a set of tools they can pick and mix from?

Several policies could be relevant here. Are there any others which you would see as particularly important? *Examples might be:*

- staged intervention
- policy/ links with Additional Support for Learning
- violence and serious indiscipline (reporting and follow up) and weapons in schools
- mobile phone policies
- joint policies with partnerships
- Flexible learning packages; personalised curriculum.

• Support for pupils with social, emotional and behavioural needs, including strategies; assessment and planning

Are any of these in need of review?

How do you provide support for individual schools?

For example, are there any LA wide structures or teams?

Any other ways in which you provide support?

Do you have any off-site provision for pupils with behavioural difficulties?

How effectively do you think the relevant policies and support are communicated to schools?

Overall, how effective do you think the policy is/polices are?

Which aspects are particularly effective?

Which aspects are less effective?

What would you want to change about it?

How do you measure or gauge its effectiveness?

Recent changes in approaches

Thinking about specific approaches, what do you think the main developments have been over the past three or four years?

From the following list (from questionnaire), are there particular approaches which are being used more in your area?

And are there particular approaches which are being used less often/falling out of favour?

- Promotion of positive behaviour through whole school ethos and values
- Curriculum programmes in social and emotional skills and wellbeing
- Anti bullying policy
- Buddying / peer mentoring
- Break-time supervision
- Circle time
- Restorative practices
- Solution oriented approaches
- The Motivated School
- Learning stances (e.g. SELF)
- Reward systems for pupils
- Punishment exercises
- Detention
- Referral to SMT/ HT
- Time out
- Targeted small group work e.g. anger management
- · Pupil / behaviour support base in school/ campus
- Nurture groups/ nurture principles
- Local authority off site provision (SEBD)
- Home-school link officers/ work with families
- Classroom / learning assistants
- Behaviour/pupil support team/ co-ordinator
- Staged assessment and intervention model, (e.g. school and multi-agency joint assessment and planning teams)
- · Campus based police officers or community police partnerships
- Transition partnerships and activities
- Broad curriculum options: vocational opportunities; personaland social development programmes (ASDAN awards,XL, Duke of Edinburgh); HE/FE college placements
- In-service/ coaching / training
- Pupils actively involved in developing ideas and activities in the school (e.g. pupil council)
- Exclusion

Any other approaches that have not been listed that you think are important?

Have there been changes in attitudes/philosophies?

Has the management of behaviour become more or less of a priority?

Has the financial climate had a particular impact? In what way?

Examples of good practice

Are you aware of any particular examples of effective practice in this area? (Specific approaches/initiatives/partnership working)? (*Probe for specific details of who/where as might want to use for qualitative research in schools*)

Are there any schools that seem to be particularly successful?

Anyone in the LA doing anything particularly interesting/innovative?

Curriculum for Excellence

What impact, if any, has CfE had on this area?

Has the focus on Health and Wellbeing had an impact on relationships/behaviour?

What do you think the impact of it will be in a few years time?

How do you think it might bring about change in this area?

Does the authority provide staff training and other opportunities for professional learning in behaviour management?

What types of training?

How is it delivered?

Ask for examples of training and who delivered it, including Positive Behaviour Team

How are needs identified?

Which types of staff tend to receive training?

Are groups of staff being missed? (e.g. support staff?)

What do you think the main gaps are in training provision?

How does the authority monitor and record serious indiscipline and violent incidents in schools?

Behaviours classed as serious indiscipline and violence in this research are:

Pupils under the influence of illegal drugs/alcohol Racist abuse towards other pupils/staff Sexist abuse or harassment of other pupils/staff Homophobic abuse towards other pupils/staff General verbal abuse towards other pupils/staff (e.g. offensive, insulting or threatening remarks) Physical aggression towards other pupils/staff (e.g. by pushing, squaring up) Physical violence towards other pupils/staff (e.g. punching, kicking, head butting, use of a weapon) Using mobile phones abusively

Probe for any trends and reasons

Are there formal follow-up procedures? If yes, please outline them

What support is offered to those who have experienced a serious or violent incident?

Do you know what the uptake of this support is?

What is support offered to those who commit violent acts?

Does the authority monitor and record serious bullying incidents in schools (as distinct from serious indiscipline/violence discussed above)?

Probe for details

Summing up

Thinking about the whole area of managing behaviour, what are the key changes to policy and practice in this area that you would like to see?

Probe for classroom, school, local and national levels.

What do you think the priorities should be?

From the LA point of view, what are the main sources of advice and resources in this area?

What are the main gaps?

Is there anything more you would like to see done at national level?

Finally, is there anything else at all that you would like to say?

Thank and close.

ANNEX 6 – FULL TABLES

Table 1. Gender

	Male	Female	Base
	%	%	
Primary heads	14	86	313
Secondary heads	66	34	257
Primary teachers	7	93	880
Secondary teachers	40	60	2034
Primary support	3	97	593
Secondary support	5	95	777

Table 2. Age

.	Up to 24 years old	25-34 years old	35-44 years old	45-54 years old	55+ years olds	Base
	%	%	%	%	%	
Primary heads	-	5	22	42	31	303
Secondary heads	-	-	14	42	44	250
Primary teachers	6	26	22	27	19	867
Secondary teachers	4	24	22	30	20	2016
Primary support	1	5	23	52	19	589
Secondary support	1	6	26	48	19	758

Table 3. Is your current appointment...?

	Permanent	Temporary	Probationary	Base
	%	%	%	
Primary heads	93	7	n/a	311
Secondary heads	96	4	n/a	254
Primary teachers	81	14	6	872
Secondary teachers	86	10	4	2022

Table 4. Do you work...?

	Full time	Part time	Supply	Base
	%	%	%	
Primary heads	97	3	n/a	258
Secondary heads	100	-	n/a	185
Primary teachers	82	17	1	724
Secondary teachers	89	10	1	1734

Table 5. Please state the approximate length of time you have spent working in total as a headteacher/teacher/classroom assistant in schools

	1 year or less	2-5 years	6-10 years	More than 10 years	Base
	%	%	%	%	
Primary heads	11	24	28	37	305
Secondary heads	15	36	28	21	253
Primary teachers	5	20	17	57	877
Secondary teachers	5	17	18	60	2041
Primary support	2	16	37	45	589
Secondary support	3	21	44	32	775

Table 6. Have you held a headteacher post in any other schools?

	Yes	No	Base
	%	%	
Primary heads	58	42	315
Secondary heads	20	80	254

Table 7. Do you currently hold any of the following roles (permanently or acting in school)?

	Primary teachers	Secondary teachers
	%	%
Principal teacher	50	44
Pastoral care/personal support	5	14
Behaviour/learning support	22	11
Other promoted role	6	4
Registration/house tutor	1	38
Depute head	30	9
Base	204	1308

Table el ell'aterage, llen	many neare er een	aot anno ao you nar	e man elacece per ma			
	None	Under 5 hours	Between 6 and 10 hours	Between 11 and 20 hours	More than 21 hours	Base
	%	%	%	%	%	
Primary heads	17	56	8	15	4	313
Secondary heads	38	59	4	1	*	254
Primary teachers	-	3	6	25	67	871
Secondary teachers	-	4	6	40	50	2021

Table 8. On average, how many hours of contact time do you have with classes per week?

Table 9. If you teach in a primary school, which stages did you teach during the last full teaching week?

	Nursery	P1	P2	P3	P4	P5	P6	P7	Composite Classes	Base
	%	%	%	%	%	%	%	%	%	
Primary teachers	5	28	26	24	26	27	29	26	26	872

Table 10. What subject have you taught most frequently this year?

	Secondary teachers
	%
Mathematics/numeracy	13
English	12
Physical Education.	7
Biology	5
Personal, Social & Health Education	5
Chemistry	4
Art and Design	4
French	4
Home Economics	4
History	4
Science	4
Religious, Moral & Philosophical Education	4
ICT/Computing	3
Business Education/Studies/Management	3
Physics	3
Geography	3
Music	3

Modern Studies	3
Technical Education/Studies	2
Support for Learning	2
Design and Technology	1
Graphic Communication	1
Drama	1
Craft, Design and Technology (CDT)	1
Administration	1
German	1
Spanish	1
Technology Education/Studies	1
Additional Support Needs	1
Hospitality	1
Literacy	*
Accounting	*
ASDAN	*
Support for Behaviour	*
Pupil Support	*
Modern languages	*
All/various subjects	*
Product Design	*
Gaelic	*
ESOL	*
Other	2
None	*
Base	1984

Table 11. Who do you provide classroom support to this school year?

	Primary Support	Secondary support
	%	%
One individual pupil	35	52
A few pupils	47	68
One particular class	21	18
A few classes	56	51
Any class as required	27	66
In a classroom setting with pupils who have behavioural needs	23	59

In a support base with pupils who have behavioural needs	7	39
Support provided elsewhere (e.g. in school office/playground/lunch hall/medical room/exam	2	2
room/escorting pupils around school) not in the classroom		
In a classroom setting with pupils who have learning difficulties	1	2
Children with special/severe/profound/complex needs	*	2
Nurture group/class	1	1
In a support base with pupils who have learning difficulties	1	1
In a support base with pupils who have additional support needs	1	1
The whole department/departmental support	*	1
In a classroom setting with pupils who have additional support needs	*	1
Small group work/groups of pupils	*	1
Support provided outside the school (e.g. school trips/escorting pupils to/from home/school/college)	0	1
Pre-school/nursery	1	0
Teachers/teaching staff	*	1
Support for pupils who need help with reading and scribing	0	1
Rarely classroom based at times of extreme shortages	0	*
Pupils who require pastoral care	0	*
EAL/help with children who have English as a second language	*	0
Other	1	1
Base	593	775

Table 12. In the last three years, has your school been involved in training/events relevant to promoting positive behaviour and/or managing indiscipline?

	Yes	Νο	Base
	%	%	
Primary heads	67	33	311
Secondary heads	82	18	254

	Primary heads	Secondary heads
	%	%
Local authority	77	57
Institute of Higher Education	*	0
Independent provider	13	28
The Scottish Government Positive Behaviour Team	9	17
Other (please specify)		
- In-house trainers/training	9	19
- Own school/staff/myself	9	16
 Promoting positive behaviour/support 	5	2
- In-house CPD training	1	3
- SACRO	2	1
- Restorative practice	2	*
 Educational psychologist 	2	0
 Sharing good practice 	1	1
- Other schools	0	1
- Other	4	2
Base	209	206

Table 13. If YES, please cross as appropriate to indicate the training provider.

Table 14. In the last three years, have you received any support or assistance from your local authority to try new initiatives for promoting positive behaviour?

	Yes	Νο	Base
	%	%	
Primary heads	49	51	308
Secondary heads	55	45	254

Table 15. If YES, please cross as appropriate to indicate the types of support or assistance received.

	Primary heads	Secondary heads
	%	%
Additional funding or staff support	21	35
Advice and consultancy	40	38
Training	77	58
Strategic or policy support	30	42
Other	1	4
Base	154	136

Table 16. Does your school have an on-site unit for longer-term placement of pupils identified with SEBD or behavioural need?

	Yes	Νο	Base
	%	%	
Primary heads	4	96	311
Secondary heads	16	84	255

Table 17. How do you rate the parents of pupils at your school in terms of their general supportiveness?

	1 – Not supportive at all	2	3	4	5 – Very supportive	Base
	%	%	%	%	%	
Primary heads	*	3	14	43	39	314
Secondary heads	0	2	10	53	35	257

Table 18. How do you rate the parents of pupils at your school in terms of their supportiveness in tackling behaviour and discipline issues?

	1 – Not supportive at all	2	3	4	5 – Very supportive	Base
	%	%	%	%	%	
Primary heads	*	5	22	45	27	313
Secondary heads	*	2	16	58	23	254

Table 19.

Heads: Thinking about your school overall, please estimate what proportion of the school roll you think are generally well behaved during lessons. Teachers/Support Staff: In how many of the lessons that you teach/assist in on a regular basis, do you find pupils generally well behaved?

	All/almost all	Most	Some	Few	None/Almost none	Base
	%	%	%	%	%	
Primary heads	64	35	1	0	0	313
Secondary heads	53	46	1	0	0	254
Primary teachers	42	51	6	1	0	869
Secondary teachers	33	55	10	2	*	2,007
Primary support	31	59	8	2	*	593
Secondary support	8	53	30	8	1	770

Table 20. We have listed below some examples of different types of positive pupil behaviour which teachers experience during the course of their classroom teaching. Over the last full teaching week, please indicate, from your perspective:

Heads: how often each type of behaviour was exhibited.

Teachers/support staff: how frequently you experienced each type of pupil behaviour.

Primary heads	All lessons	Most	Some	Few	No lessons	Base
	%	%	%	%	%	
Pupils arriving with the correct equipment	15	78	5	2	0	309
Pupils following instructions	20	77	3	1	0	312
Pupils settling down quickly	23	71	5	1	*	313
Pupils contributing to class discussions	48	49	2	0	0	312
Pupils listening to others' views respectfully	28	63	9	*	0	312
Pupils listening to staff respectfully	32	64	4	*	0	313
Pupils keenly engaging with their tasks	21	75	3	*	0	311
Pupils politely seeking staff help (e.g. putting hand up)	37	58	5	*	0	310
Attentive, interested pupils	24	71	5	0	0	312
Pupils arriving promptly for classes	29	67	5	0	0	310
Lessons that are calm, relaxed and enjoyable	27	67	6	*	0	310
Pupils interacting supportively with each other	17	74	8	*	0	312
Pupils enthusiastically participating in classroom activities	23	72	4	1	0	310
Secondary heads						
Pupils arriving with the correct equipment	3	88	7	1	*	248
Pupils following instructions	10	87	2	*	*	247
Pupils settling down quickly	10	86	3	*	*	246
Pupils contributing to class discussions	22	68	9	2	1	248
Pupils listening to others' views respectfully	10	81	9	0	*	248
Pupils listening to staff respectfully	13	86	1	0	*	248
Pupils keenly engaging with their tasks	8	85	7	0	*	247
Pupils politely seeking staff help (e.g. putting hand up)	13	81	5	1	*	248
Attentive, interested pupils	9	84	7	0	*	248
Pupils arriving promptly for classes	9	83	6	1	*	249
Lessons that are calm, relaxed and enjoyable	11	83	6	0	*	248
Pupils interacting supportively with each other	11	79	10	0	*	250
Pupils enthusiastically participating in classroom activities	11	76	13	0	*	249
Primary teachers	•		•	•	· · ·	
Pupils arriving with the correct equipment	14	68	13	4	1	866
Pupils following instructions	14	74	11	1	0	876

Pupils settling down quickly	15	67	16	2	*	878
Pupils contributing to class discussions	46	48	6	*	0	878
Pupils listening to others' views respectfully	18	63	16	2	0	878
Pupils listening to staff respectfully	26	65	8	1	0	876
Pupils keenly engaging with their tasks	16	75	8	*	0	878
Pupils politely seeking staff help (e.g. putting hand up)	26	61	12	1	*	880
Attentive, interested pupils	19	72	9	*	0	877
Pupils arriving promptly for classes	32	60	7	1	0	875
Lessons that are calm, relaxed and enjoyable	18	68	12	2	*	873
Pupils interacting supportively with each other	16	62	19	2	*	879
Pupils enthusiastically participating in classroom activities	23	68	8	*	0	875
Secondary teachers						
Pupils arriving with the correct equipment	5	58	26	10	2	2,027
Pupils following instructions	14	71	13	2	*	2,027
Pupils settling down quickly	13	65	18	4	*	2,026
Pupils contributing to class discussions	29	51	18	2	*	2,023
Pupils listening to others' views respectfully	13	58	25	4	*	2,029
Pupils listening to staff respectfully	18	65	14	3	*	2,030
Pupils keenly engaging with their tasks	9	68	20	3	*	2,029
Pupils politely seeking staff help (e.g. putting hand up)	18	57	21	4	*	2,029
Attentive, interested pupils	9	64	25	2	*	2,025
Pupils arriving promptly for classes	12	70	16	2	*	2,029
Lessons that are calm, relaxed and enjoyable	15	63	19	3	*	2,028
Pupils interacting supportively with each other	11	57	27	4	*	2,020
Pupils enthusiastically participating in classroom activities	12	62	23	3	*	2,019
Primary support						
Pupils arriving with the correct equipment	8	72	16	4	1	585
Pupils following instructions	7	67	24	2	*	592
Pupils settling down quickly	7	58	31	4	*	591
Pupils contributing to class discussions	24	61	15	1	*	588
Pupils listening to others' views respectfully	11	60	27	2	*	589
Pupils listening to staff respectfully	14	63	20	2	0	591
Pupils keenly engaging with their tasks	12	65	22	1	0	592
Pupils politely seeking staff help (e.g. putting hand up)	12	57	26	5	*	593
Attentive, interested pupils	11	64	24	1	0	591
Pupils arriving promptly for classes	19	69	11	1	0	585

Lessons that are calm, relaxed and enjoyable	14	59	24	3	*	594
Pupils interacting supportively with each other	13	59	26	1	*	594
Pupils enthusiastically participating in classroom activities	16	65	18	1	0	592
Secondary support						
Pupils arriving with the correct equipment	1	33	39	23	4	775
Pupils following instructions	1	48	42	8	1	773
Pupils settling down quickly	1	44	41	13	1	775
Pupils contributing to class discussions	6	51	35	7	1	774
Pupils listening to others' views respectfully	2	37	45	15	1	774
Pupils listening to staff respectfully	2	44	42	12	1	773
Pupils keenly engaging with their tasks	2	38	48	12	*	769
Pupils politely seeking staff help (e.g. putting hand up)	3	41	41	14	1	775
Attentive, interested pupils	1	38	48	13	*	774
Pupils arriving promptly for classes	4	58	28	9	1	774
Lessons that are calm, relaxed and enjoyable	1	37	45	16	1	772
Pupils interacting supportively with each other	2	35	51	12	1	774
Pupils enthusiastically participating in classroom activities	2	38	48	12	*	774

Table 20. Over the course of the last full teaching week, how often do you think teachers within your school would have to deal with low-level indiscipline within the course of their classroom teaching?

	Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week	Base
	%	%	%	%	%	%	%	
Primary heads	31	17	13	13	12	7	6	306
Secondary heads	31	24	13	21	5	6	0	246

Table 21. On how many occasions were pupils referred to you for low-level indiscipline issues during the last full teaching week?

	Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week	Base
	%	%	%	%	%	%	%	
Primary heads	2	8	6	14	17	19	34	310
Secondary heads	3	3	3	13	9	18	51	253

Table 22. Heads: We have listed below some examples of serious indiscipline/violence which teachers sometimes have to deal with during the course of their classroom teaching. Please indicate for frequently each behaviour has been referred on to you from a classroom setting over the last full teaching week. Please note that you will be asked about similar behaviour around the school (i.e. outwith the classroom) in question 22 and your experience of serious indiscipline/violence towards you over the last twelve months in question 24.

Teachers/Support staff: Taking all the lessons you have taught/assisted during the last full teaching week, please indicate how frequently you had to deal with each type of pupil behaviour.

Primary heads	Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week	Base
	%	%	%	%	%	%	%	
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	0	1	*	1	5	7	86	312
Racist abuse towards other pupils	0	0	0	0	0	5	95	311
Sexist abuse or harassment of other pupils	0	0	0	0	0	6	94	310
Homophobic abuse towards other pupils	0	0	0	*	0	2	97	310
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	1	1	1	7	14	26	50	312
Racist abuse towards staff	0	0	*	0	0	*	99	311
Sexist abuse or harassment towards staff	0	0	0	*	0	*	99	308
Homophobic abuse towards staff	0	0	0	0	0	1	99	309
General verbal abuse towards staff (e.g. offensive, insulting or threatening remarks)	*	1	0	3	6	14	76	312
Pupils under the influence of illegal drugs/alcohol	0	0	0	0	0	0	100	311
Physical aggression towards other pupils (e.g. by pushing, squaring up)	1	1	1	8	14	30	45	313
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	*	2	*	3	5	24	67	311
Using mobile phones abusively	0	0	*	0	0	2	98	312
Physical aggression towards staff (e.g. pushing, squaring up)	*	1	0	1	1	4	94	311
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	*	*	0	0	*	3	96	311
Secondary heads								
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	0	0	1	*	*	11	87	254
Racist abuse towards other pupils	0	0	0	0	0	5	95	254
Sexist abuse or harassment of other pupils	0	0	0	0	2	10	87	252
Homophobic abuse towards other pupils	0	0	0	0	*	3	97	253
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	1	0	1	9	20	28	41	253

Racist abuse towards staff	0	0	0	0	0	1	99	254
Sexist abuse or harassment towards staff	0	0	0	*	0	4	96	253
Homophobic abuse towards staff	0	0	0	*	0	*	99	253
General verbal abuse towards staff (e.g. offensive, insulting or threatening remarks)	0	*	0	5	15	38	41	254
Pupils under the influence of illegal drugs/alcohol	0	0	0	0	*	4	96	254
Physical aggression towards other pupils (e.g. by pushing, squaring up)	*	0	0	8	14	31	47	253
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	0	0	0	2	7	25	67	254
Using mobile phones abusively	*	*	*	4	6	15	74	254
Physical aggression towards staff (e.g. pushing, squaring up)	0	0	0	*	1	6	93	253
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	0	0	0	0	0	1	99	253
Primary teachers								
LOW-LEVEL INDISCIPLINE								
Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)	56	12	5	11	6	5	3	879
Making unnecessary (non-verbal) noise (e.g. by scraping chairs, banging objects)	27	15	10	9	8	9	22	878
Hindering other pupils (e.g.by distracting them from work, interfering with materials)	30	15	11	11	10	12	12	876
Getting out of their seat without permission	26	11	9	10	9	9	27	868
Not being punctual (e.g. arriving late at lessons)	2	3	13	11	14	13	44	872
Persistently infringing class rules (e.g. pupil behaviour, safety)	12	7	7	10	10	14	40	871
Eating/chewing in class	*	1	1	1	2	7	88	876
Work avoidance (e.g. delaying start to work set)	14	8	8	15	15	18	22	872
Cheeky or impertinent remarks or responses	5	5	5	7	8	18	52	878
General rowdiness, horseplay or mucking about	8	4	7	8	14	16	43	876
Use of mobile phone/texting	0	0	*	*	*	2	98	878
Use of headphones/iPod/mp3 player	0	*	0	0	*	1	99	874
DISENGAGEMENT								
Pupils withdrawing from interaction with others/you	5	4	3	6	9	18	55	872
Pupils missing lessons (e.g. truancy)	*	0	1	1	1	1	97	869

SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects,	*	*		*		_		070
damaging furniture and fabric)	Ŷ	î.	1	, î	2	7	90	878
Racist abuse towards other pupils	0	0	0	*	*	2	98	879
Sexist abuse or harassment of other pupils	*	0	0	*	*	1	98	878
Homophobic abuse towards other pupils	0	0	0	*	*	1	99	877
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	2	2	1	5	7	17	66	873
Racist abuse towards you	0	*	0	0	0	0	100	879
Sexist abuse or harassment towards you	0	0	0	0	*	0	100	878
Homophobic abuse towards you	0	0	0	0	0	0	100	875
General verbal abuse towards you (e.g. offensive, insulting or threatening remarks)	*	*	*	*	1	2	96	879
Pupils under the influence of illegal drugs/alcohol	0	0	0	0	0	0	100	879
Physical aggression towards other pupils (e.g. by pushing, squaring up)	2	2	2	4	8	15	67	875
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	1	1	1	3	5	11	78	877
Using mobile phones abusively	0	0	*	0	0	*	100	877
Physical aggression towards you (e.g. pushing, squaring up)	*	0	0	*	1	1	98	878
Physical violence towards you (e.g. punching, kicking, head-butting, use of a weapon)	*	0	*	0	*	1	99	876
Secondary teachers								
LOW-LEVEL INDISCIPLINE			-					
Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)	52	14	8	13	6	5	3	2,025
Making unnecessary (non-verbal) noise (e.g. by scraping chairs, banging objects)	24	14	11	12	8	10	21	2,028
Hindering other pupils (e.g.by distracting them from work, interfering with materials)	25	15	12	16	11	10	11	2,025
Getting out of their seat without permission	12	12	11	10	10	14	31	2,004
Not being punctual (e.g. arriving late at lessons)	14	14	14	17	17	14	10	2,012
Persistently infringing class rules (e.g. pupil behaviour, safety)	12	9	10	12	11	15	31	2,002
Eating/chewing in class	32	10	9	12	10	12	14	2,030

Work avoidance (e.g. delaying start to work set)	20	15	12	15	15	13	10	2,015
Cheeky or impertinent remarks or responses	10	11	10	9	13	19	28	2,027
General rowdiness, horseplay or mucking about	11	9	10	12	13	17	28	2,023
Use of mobile phone/texting	28	9	7	10	10	13	23	2,030
Use of headphones/iPod/mp3 player	20	8	7	7	9	12	36	2,026
DISENGAGEMENT								
Pupils withdrawing from interaction with others/you	5	7	8	10	12	22	36	2,018
Pupils missing lessons (e.g. truancy)	3	3	5	10	12	19	48	2,000
SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	*	*	1	1	2	9	86	2,027
Racist abuse towards other pupils	0	*	*	*	*	3	96	2,029
Sexist abuse or harassment of other pupils	*	*	*	1	1	6	91	2,026
Homophobic abuse towards other pupils	*	*	*	1	1	5	92	2,021
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	3	2	2	6	11	23	53	2,026
Racist abuse towards you	0	*	0	*	*	*	100	2,031
Sexist abuse or harassment towards you	*	*	*	*	*	1	98	2,027
Homophobic abuse towards you	*	*	0	*	*	*	100	2,020
General verbal abuse towards you (e.g. offensive, insulting or threatening remarks)	*	1	1	1	4	13	80	2,027
Pupils under the influence of illegal drugs/alcohol	*	*	*	*	*	2	97	2,023
Physical aggression towards other pupils (e.g. by pushing, squaring up)	1	1	1	2	5	18	73	2,031
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	*	*	*	*	1	7	91	2,026
Using mobile phones abusively	1	*	*	1	1	4	92	2,026
Physical aggression towards you (e.g. pushing, squaring up)	0	*	*	*	*	2	97	2,025
Physical violence towards you (e.g. punching, kicking, head-butting, use of a weapon)	0	*	0	0	*	*	100	2,022
Primary support	-	•	•	•				·
LOW-LEVEL INDISCIPLINE								
Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)	59	9	5	10	7	6	4	592
Making unnecessary (non-verbal) noise (e.g. by	42	9	9	10	5	7	17	591

scraping chairs, banging objects)								
Hindering other pupils (e.g.by distracting them from	37	13	10	12	7	0	10	500
work, interfering with materials)	37	13	10	12	1	8	13	588
Getting out of their seat without permission	42	12	6	9	6	8	15	590
Not being punctual (e.g. arriving late at lessons)	5	5	13	11	11	14	40	578
Persistently infringing class rules (e.g. pupil behaviour,	22	8	5	10	7	14	33	581
safety)	22	0	5	10		14		567
Eating/chewing in class	1	1	2	2	2	6	87	587
Work avoidance (e.g. delaying start to work set)	22	11	8	13	9	15	22	590
Cheeky or impertinent remarks or responses	19	7	7	12	9	14	33	588
General rowdiness, horseplay or mucking about	21	7	8	12	10	13	29	589
Use of mobile phone/texting	1	1	*	*	1	2	96	585
Use of headphones/iPod/mp3 player	1	*	0	0	1	1	98	587
DISENGAGEMENT								
Pupils withdrawing from interaction with others/you	8	5	5	7	7	16	52	591
Pupils missing lessons (e.g. truancy)	*	1	*	1	1	3	94	579
SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects,	1	1	1	1	4	8	85	589
damaging furniture and fabric)	-	1	•		4	0	00	569
Racist abuse towards other pupils	*	*	*	*	1	3	95	591
Sexist abuse or harassment of other pupils	*	*	1	*	1	2	96	586
Homophobic abuse towards other pupils	*	0	1	0	1	1	97	584
General verbal abuse towards other pupils (e.g.	5	4	3	7	11	18	53	588
offensive, insulting or threatening remarks)	5	4	5	'	11		55	
Racist abuse towards you	0	0	0	0	0	*	100	589
Sexist abuse or harassment towards you	*	0	0	0	*	0	99	588
Homophobic abuse towards you	0	0	0	0	0	0	100	583
General verbal abuse towards you (e.g. offensive,	2	1	1	3	3	6	84	590
insulting or threatening remarks)						0		
Pupils under the influence of illegal drugs/alcohol	0	0	0	0	0	0	100	579
Physical aggression towards other pupils (e.g. by	7	3	4	10	11	17	47	592
pushing, squaring up)	1	5		10		17	77	032
Physical violence towards other pupils (e.g. punching,	4	2	2	6	8	12	65	591
kicking, head-butting, use of a weapon)								
Using mobile phones abusively	*	0	*	0	*	0	99	589
Physical aggression towards you (e.g. pushing,	1	0	*	1	1	5	91	590

squaring up)								
Physical violence towards you (e.g. punching, kicking,	4	0	*	4	*	0	05	500
head-butting, use of a weapon)	1	0	ĥ	1	^	2	95	590
Secondary support		•		•	•	•	•	
LOW-LEVEL INDISCIPLINE								
Talking out of turn (e.g. by making remarks, calling	70	0	4	9	3	2	4	770
out, distracting others by chattering)	70	8	4	9	3	3	1	779
Making unnecessary (non-verbal) noise (e.g. by	54	12	9	9	5	5	6	776
scraping chairs, banging objects)	54	12	9	9	5	5	0	//0
Hindering other pupils (e.g.by distracting them from	51	14	10	10	6	5	5	777
work, interfering with materials)	51	14	10	10	0	5	5	///
Getting out of their seat without permission	35	16	11	10	7	8	12	774
Not being punctual (e.g. arriving late at lessons)	28	15	12	13	11	11	12	774
Persistently infringing class rules (e.g. pupil behaviour,	35	12	9	10	8	10	15	772
safety)			_		-			
Eating/chewing in class	52	9	6	9	7	7	10	774
Work avoidance (e.g. delaying start to work set)	44	13	9	11	8	7	7	776
Cheeky or impertinent remarks or responses	40	14	8	10	8	10	9	780
General rowdiness, horseplay or mucking about	37	14	10	9	10	10	9	775
Use of mobile phone/texting	44	10	5	7	6	9	18	781
Use of headphones/iPod/mp3 player	32	11	8	8	5	8	29	780
DISENGAGEMENT								
Pupils withdrawing from interaction with others/you	14	11	10	12	12	14	28	771
Pupils missing lessons (e.g. truancy)	8	5	6	10	10	15	45	759
SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects,	1	1	3	2	4	8	81	777
damaging furniture and fabric)	1		5				_	
Racist abuse towards other pupils	1	*	1	2	2	6	90	779
Sexist abuse or harassment of other pupils	1	1	1	2	3	10	82	772
Homophobic abuse towards other pupils	1	*	2	1	2	6	88	771
General verbal abuse towards other pupils (e.g.	11	5	5	11	14	18	36	776
offensive, insulting or threatening remarks)	11				14	10		770
Racist abuse towards you	0	*	*	*	1	1	98	777
Sexist abuse or harassment towards you	*	*	*	*	1	3	96	776
Homophobic abuse towards you	0	*	0	0	*	*	99	772
General verbal abuse towards you (e.g. offensive,	2	1	1	4	6	13	73	775

insulting or threatening remarks)								
Pupils under the influence of illegal drugs/alcohol	*	*	*	0	1	3	95	776
Physical aggression towards other pupils (e.g. by pushing, squaring up)	3	3	3	5	9	24	53	777
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	2	1	1	3	4	13	76	776
Using mobile phones abusively	4	1	*	2	2	5	87	773
Physical aggression towards you (e.g. pushing, squaring up)	*	*	*	*	1	2	96	776
Physical violence towards you (e.g. punching, kicking, head-butting, use of a weapon)	*	0	*	0	*	1	99	777

experience/experience as a support start member during the last full teaching week.	Primary teachers	Secondary teachers	Primary support	Secondary support
	%	%	%	%
LOW-LEVEL INDISCIPLINE				
Talking out of turn (e.g. by making remarks, calling out, distracting others by chattering)	82	73	53	53
Making unnecessary (non-verbal) noise (e.g. by scraping chairs, banging objects)	35	18	25	18
Hindering other pupils (e.g.by distracting them from work, interfering with materials)	57	43	40	37
Getting out of their seat without permission	17	5	19	4
Not being punctual (e.g. arriving late at lessons)	7	19	6	7
Persistently infringing class rules (e.g. pupil behaviour, safety)	10	11	13	19
Eating/chewing in class	1	9	2	7
Work avoidance (e.g. delaying start to work set)	22	27	17	18
Cheeky or impertinent remarks or responses	7	12	22	30
General rowdiness, horseplay or mucking about	12	12	17	20
Use of mobile phone/texting	0	27	*	25
Use of headphones/iPod/mp3 player	*	7	1	6
DISENGAGEMENT	•			
Pupils withdrawing from interaction with others/you	6	5	7	6
Pupils missing lessons (e.g. truancy)	*	4	1	3
SERIOUS INDISCIPLINE/VIOLENCE	•			·
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	1	1	2	1
Racist abuse towards other pupils	*	*	2	*
Sexist abuse or harassment of other pupils	0	*	*	1
Homophobic abuse towards other pupils	*	*	1	1
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	4	4	13	10
Racist abuse towards you	*	*	*	*
Sexist abuse or harassment towards you	*	*	*	*
Homophobic abuse towards you	0	*	N/A	N/A
General verbal abuse towards you (e.g. offensive, insulting or threatening remarks)	1	2	6	8
Pupils under the influence of illegal drugs/alcohol	0	*	*	*
Physical aggression towards other pupils (e.g. by pushing, squaring up)	4	1	16	4
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a weapon)	3	*	10	3
Using mobile phones abusively	*	1	0	1
Physical aggression towards you (e.g. pushing, squaring up)	1	*	6	2

Table 23. From the previous list, please indicate up to three types of behaviour that have had the greatest negative impact on your teaching experience/experience as a support staff member during the last full teaching week.

Physical violence towards you (e.g. punching, kicking, head-butting, use of a weapon)	1	*	3	1
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Positive behaviour around the school

Table 24. Thinking about all the behaviour you encounter around school, how many pupils do you find generally well behaved?

	All/almost all	Most	Some	Few	None/almost none	Base
	%	%	%	%	%	
Primary heads	74	25	1	*	0	303
Secondary heads	62	38	0	0	0	253
Primary teachers	42	55	3	0	0	873
Secondary teachers	30	64	6	*	0	2,027
Primary support	24	70	5	*	0	594
Secondary support	7	77	14	2	0	779

Table 25. We have listed below some examples of different types of positive pupil behaviour which teachers have told us they encounter during the course of their duties around the school. Taking your experience over the last full teaching week, please indicate how frequently you encounter each type of behaviour.

	Always	On most occasions	Sometimes	Seldom	Never	Base
Primary heads	%	%	%	%	%	
Pupils actively helping their peers	16	76	8	0	0	314
Pupils taking turns	16	79	5	*	0	314
Pupils making positive use of the school facilities during breaks (e.g. library, sports facilities)	18	63	14	3	1	302
Pupils engaged in playing games and sports together	28	63	8	*	0	314
Pupils queuing in an orderly manner	24	67	9	*	0	314
Pupils respecting toilet/break/cloakroom areas	19	71	10	1	0	314
Pupils using litter bins	22	72	7	0	0	313
Pupils greeting staff pleasantly	50	48	2	0	0	313
Pupils challenging others' negative behaviour	5	34	51	10	0	307
Pupils interacting supportively with each other	15	77	6	1	0	312
Secondary heads						
Pupils actively helping their peers	4	69	26	*	0	255
Pupils taking turns	8	71	21	*	*	250
Pupils making positive use of the school facilities during	27	51	22	0	0	256

breaks (e.g. library, sports facilities)						
Pupils engaged in playing games and sports together	20	41	35	4	0	255
Pupils queuing in an orderly manner	27	67	6	1	0	256
Pupils respecting toilet/break/cloakroom areas	18	73	8	1	0	254
Pupils using litter bins	3	63	32	2	0	257
Pupils greeting staff pleasantly	17	77	6	0	0	257
Pupils challenging others' negative behaviour	0	9	61	28	2	254
Pupils interacting supportively with each other	4	74	22	*	0	255
Primary teachers						
Pupils actively helping their peers	11	73	16	*	0	877
Pupils taking turns	8	77	14	*	0	875
Pupils making positive use of the school facilities during	10	40	07	7	F	0.05
breaks (e.g. library, sports facilities)	12	49	27	7	5	835
Pupils engaged in playing games and sports together	19	66	14	1	*	873
Pupils queuing in an orderly manner	12	61	24	2	*	875
Pupils respecting toilet/break/cloakroom areas	9	62	26	3	*	874
Pupils using litter bins	13	73	14	*	*	875
Pupils greeting staff pleasantly	29	60	11	1	0	877
Pupils challenging others' negative behaviour	3	24	50	17	5	865
Pupils interacting supportively with each other	8	70	21	*	*	877
Secondary teachers						
Pupils actively helping their peers	4	53	38	4	1	2,026
Pupils taking turns	5	55	34	5	1	1,994
Pupils making positive use of the school facilities during breaks (e.g. library, sports facilities)	13	40	39	8	1	2,005
Pupils engaged in playing games and sports together	9	39	37	10	4	1,966
Pupils queuing in an orderly manner	9	53	28	9	1	2.018
Pupils respecting toilet/break/cloakroom areas	5	50	34	8	2	1,973
Pupils using litter bins	2	35	44	17	2	2,024
Pupils greeting staff pleasantly	16	60	20	3	*	2,033
Pupils challenging others' negative behaviour	1	7	39	37	15	2,020
Pupils interacting supportively with each other	3	50	43	5	*	2.017

Table 26. We have listed below some examples of different types of pupil behaviour which teachers have told us they encounter during the course of their duties around the school. Taking your experience over the last full teaching week, please indicate how frequently each type of behaviour has either been referred on to you, or been encountered directly by you.

Primary heads	Several times a day	Twice a day	Once a day	3 or 4 times last week	Twice last week	Once last week	Not at all last week	Base
	%	%	%	%	%	%	%	
LOW-LEVEL INDISCIPLINE								
Running in the corridor	8	7	11	16	12	21	26	311
Unruliness while waiting (e.g. to enter classrooms, for lunch)	2	4	7	4	13	20	49	311
Showing lack of concern for others	1	2	3	10	11	30	43	311
Persistently infringing school rules	2	2	2	8	12	19	55	313
Cheeky or impertinent remarks or responses	1	2	2	7	10	30	47	311
Loitering in 'prohibited' areas	1	1	1	4	4	9	81	313
Leaving school premises without permission	0	*	0	1	1	5	92	312
General rowdiness, horseplay or mucking about	3	*	1	9	15	26	46	313
Use of mobile phones/texting against school policies	0	0	0	*	1	7	91	313
DISENGAGEMENT								
Pupils deliberately excluding others	*	1	1	2	7	27	62	312
Pupils withdrawing from interaction with peers	1	1	1	4	5	25	64	312
Pupils truanting	0	0	0	*	2	1	97	313
SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	0	*	0	1	2	9	88	310
Racist abuse towards other pupils	0	0	0	0	0	3	97	313
Sexist abuse or harassment of other pupils	0	0	0	0	0	2	98	313
Homophobic abuse towards other pupils	0	0	0	0	*	2	98	313
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	2	1	1	4	14	23	56	311
Racist abuse towards you or your staff	0	0	0	0	0	*	100	313
Sexist abuse or harassment towards you or your staff	0	0	0	0	0	1	99	313
Homophobic abuse towards you or your staff	0	0	0	0	0	1	99	311
General verbal abuse towards you or your staff (e.g. offensive, insulting or threatening remarks)	0	*	1	2	5	10	83	313
Pupils under the influence of illegal drugs/alcohol	0	0	0	0	0	0	100	309

Physical aggression towards other pupils (e.g. by pushing, squaring	*	1	0	5	13	28	52	312
up) Physical violence towards other pupils (e.g. punching, kicking, head-								
butting, use of a weapon)	0	1	0	2	6	21	70	312
Using mobile phones abusively	0	0	0	0	0	3	97	312
Physical aggression towards staff (e.g. pushing, squaring up)	0	0	*	1	1	4	97	312
Physical aggression towards staff (e.g. pushing, squaring up) Physical violence towards staff (e.g. punching, kicking, head-butting,	0	0		I	1	4	94	312
use of a weapon)	0	*	0	*	1	4	94	311
Secondary heads								
LOW-LEVEL INDISCIPLINE								
Running in the corridor	5	5	5	11	12	24	39	256
Unruliness while waiting (e.g. to enter classrooms, for lunch)	2	1	3	5	12	19	57	250
Showing lack of concern for others	1	1	5	5	13	32	42	254
Persistently infringing school rules	2	3	3	10	18	29	35	255
Cheeky or impertinent remarks or responses	2	2	3	10	10	36	29	255
Loitering in 'prohibited' areas	4	3	4	9	19	23	44	255
Leaving school premises without permission	2	1	2	5	13	30	50	250
General rowdiness, horseplay or mucking about	5	2		17	16	30	22	254
	9	3	4	17	16	22	31	256 255
Use of mobile phones/texting against school policies DISENGAGEMENT	9	3	C	13	10	22	51	200
	*	*	1	1	0	16	73	257
Pupils deliberately excluding others	*				8			
Pupils withdrawing from interaction with peers		0	1	1	5	21	71	254
Pupils truanting	1	1	2	12	20	27	37	257
SERIOUS INDISCIPLINE/VIOLENCE	[1		
Physical destructiveness (e.g. breaking objects, damaging furniture	0	0	1	1	2	14	83	256
and fabric)	0	0			0	0	07	057
Racist abuse towards other pupils	0	0	0	0	0	3	97	257
Sexist abuse or harassment of other pupils	0	0	0	0	1	5	94	257
Homophobic abuse towards other pupils	0	0	0	0	0	1	99	255
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening remarks)	*	1	1	8	18	28	44	256
Racist abuse towards you or your staff	0	0	0	0	0	1	99	257
Sexist abuse or harassment towards you or your staff	0	0	0	*	0	3	96	256
Homophobic abuse towards you or your staff	0	0	0	0	0	*	100	257
General verbal abuse towards you or your staff (e.g. offensive,	0	-		0				_
insulting or threatening remarks)	0	*	0	4	10	30	55	256
	l							

Pupils under the influence of illegal drugs/alcohol	0	0	0	0	1	5	95	256
Physical aggression towards other pupils (e.g. by pushing, squaring	*	0	1	4	18	30	47	257
up)		0	I	4	10	50	47	207
Physical violence towards other pupils (e.g. punching, kicking, head-	*	0	0	1	9	25	65	255
butting, use of a weapon)		0			-			
Using mobile phones abusively	2	0	*	4	4	14	75	257
Physical aggression towards staff (e.g. pushing, squaring up)	0	0	0	0	1	4	96	257
Physical violence towards staff (e.g. punching, kicking, head-butting,	0	0	0	0	0	1	99	256
use of a weapon)	0	0	0	0	0	1	33	200
Primary teachers								
LOW-LEVEL INDISCIPLINE								
Running in the corridor	21	10	13	15	12	16	13	880
Unruliness while waiting (e.g. to enter classrooms, for lunch)	10	7	15	12	13	18	25	870
Showing lack of concern for others	6	5	8	11	14	21	35	872
Persistently infringing school rules	6	5	8	9	11	15	47	868
Cheeky or impertinent remarks or responses	3	4	5	8	8	20	51	871
Loitering in 'prohibited' areas	2	3	3	6	6	14	66	875
Leaving school premises without permission	*	0	*	*	1	3	96	868
General rowdiness, horseplay or mucking about	8	5	5	13	15	23	31	873
Use of mobile phones/texting against school policies	*	0	*	*	1	2	97	874
DISENGAGEMENT								
Pupils deliberately excluding others	1	1	4	4	9	26	55	877
Pupils withdrawing from interaction with peers	1	1	3	5	7	25	58	874
Pupils truanting	*	0	*	*	*	1	97	872
SERIOUS INDISCIPLINE/VIOLENCE					•			
Physical destructiveness (e.g. breaking objects, damaging furniture	*	*	4		0	•	00	075
and fabric)			1	1	2	8	88	875
Racist abuse towards other pupils	0	0	0	*	*	2	97	877
Sexist abuse or harassment of other pupils	0	0	0	*	*	1	98	873
Homophobic abuse towards other pupils	0	0	0	*	*	1	98	872
General verbal abuse towards other pupils (e.g. offensive, insulting or	0		0	_	0	45	05	074
threatening remarks)	2	1	2	5	8	15	65	871
Racist abuse towards you	0	0	0	0	0	0	100	877
Sexist abuse or harassment towards you	0	0	0	0	0	*	100	875
Homophobic abuse towards you	0	0	0	0	0	0	100	870
General verbal abuse towards you (e.g. offensive, insulting or	*	0	*	*	1	2	97	871
threatening remarks)								
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Pupils under the influence of illegal drugs/alcohol	0	0	0	0	0	*	100	874
Physical aggression towards other pupils (e.g. by pushing, squaring	2	1	1	F	0	11	74	976
up)	2	I	I	5	9	11	71	876
Physical violence towards other pupils (e.g. punching, kicking, head-	1	1	1	2	6	10	79	876
butting, use of a weapon)	I	I	1	2	0		79	070
Using mobile phones abusively	0	0	*	0	0	*	100	875
Physical aggression towards staff (e.g. pushing, squaring up)	*	0	*	0	*	1	99	869
Physical violence towards staff (e.g. punching, kicking, head-butting,	*	*	*	0	*	1	99	872
use of a weapon)				0		I	33	072
Secondary teachers								
LOW-LEVEL INDISCIPLINE		•						
Running in the corridor	19	11	15	10	11	16	18	2,036
Unruliness while waiting (e.g. to enter classrooms, for lunch)	14	11	13	11	15	19	18	2,029
Showing lack of concern for others	13	8	13	9	13	19	25	2,023
Persistently infringing school rules	19	9	11	12	12	14	24	2,016
Cheeky or impertinent remarks or responses	13	9	9	11	14	19	25	2,025
Loitering in 'prohibited' areas	17	9	10	10	11	16	28	2,024
Leaving school premises without permission	5	3	5	4	6	14	63	1,970
General rowdiness, horseplay or mucking about	18	9	12	15	15	17	14	2,025
Use of mobile phones/texting against school policies	35	7	7	9	10	10	22	2,031
DISENGAGEMENT								
Pupils deliberately excluding others	2	3	7	4	7	19	57	2,021
Pupils withdrawing from interaction with peers	2	3	7	5	10	23	50	2,007
Pupils truanting	4	3	4	8	12	20	49	1,994
SERIOUS INDISCIPLINE/VIOLENCE								
Physical destructiveness (e.g. breaking objects, damaging furniture	1	1	1	2	2	14	79	2,019
and fabric)	•	•	•	2		14	19	
Racist abuse towards other pupils	*	*	*	1	*	3	95	2,032
Sexist abuse or harassment of other pupils	*	*	*	1	1	4	94	2,027
Homophobic abuse towards other pupils	1	*	*	1	1	5	92	2,011
General verbal abuse towards other pupils (e.g. offensive, insulting or	5	2	3	8	11	22	49	2,032
threatening remarks)		۷		_				
Racist abuse towards you	*	0	0	*	*	0	100	2,033
Sexist abuse or harassment towards	*	0	0	*	*	1	99	2,023
Homophobic abuse towards you	*	0	0	*	*	*	99	2,011

General verbal abuse towards you (e.g. offensive, insulting or threatening remarks)	*	*	1	1	3	9	86	2,024
Pupils under the influence of illegal drugs/alcohol	*	*	*	*	1	3	97	2,020
Physical aggression towards other pupils (e.g. by pushing, squaring up)	2	1	2	2	7	18	68	2,023
Physical violence towards other pupils (e.g. punching, kicking, head- butting, use of a weapon)	*	1	1	1	2	10	85	2,027
Using mobile phones abusively	2	*	*	1	2	5	90	2,022
Physical aggression towards staff (e.g. pushing, squaring up)	0	*	*	*	*	1	98	2,017
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	0	0	0	*	*	*	100	2,025

Table 27. From the previous list, please indicate up to three types of behaviour that have had the greatest negative impact on the experience of your staff/on your teaching experience around the school during the last full teaching week.

	Primary	Secondary	Primary	Secondary
	heads %	heads %	teachers %	teachers %
Dunning in the corridor	16	8	37	18
Running in the corridor				
Unruliness while waiting (e.g. to enter classrooms, for lunch)	16	7	42	29
Showing lack of concern for others	23	10	33	22
Persistently infringing school rules	20	28	20	31
Cheeky or impertinent remarks or responses	25	36	21	30
Loitering in 'prohibited' areas	3	12	6	18
Leaving school premises without permission	2	*	*	*
General rowdiness, horseplay or mucking about	25	35	37	38
Use of mobile phones/texting against school policies	1	39	*	37
Pupils deliberately excluding others	14	5	11	7
Pupils withdrawing from interaction with peers	11	2	10	4
Pupils truanting	*	10	1	9
Physical destructiveness (e.g. breaking objects, damaging furniture and fabric)	5	2	4	3
Racist abuse towards other pupils	1	1	1	*
Sexist abuse or harassment of other pupils	1	*	1	1
Homophobic abuse towards other pupils	*	*	*	1
General verbal abuse towards other pupils (e.g. offensive, insulting or threatening				
remarks)	30	21	11	9
Racist abuse towards you or your staff	N/A	N/A	0	*
Sexist abuse or harassment towards you or your staff	0	1	*	*
Homophobic abuse towards you or your staff	0	*	*	1
General verbal abuse towards you or your staff (e.g. offensive, insulting or threatening	10	45		
remarks)	10	15	1	2
Pupils under the influence of illegal drugs/alcohol	*	2	*	*
Physical aggression towards other pupils (e.g. by pushing, squaring up)	29	9	9	2
Physical violence towards other pupils (e.g. punching, kicking, head-butting, use of a	10	_		4
weapon)	16	5	5	1
Using mobile phones abusively	*	9	0	1
Physical aggression towards staff (e.g. pushing, squaring up)	4	3	*	*
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	3	1	1	*
Base	262	237	709	1,811

Serious indiscipline and violence towards you

Table 28. In the last twelve months, how many times have you personally experiences each of the following types of serious indiscipline/violence against you in your role as a headteacher/teacher?

Sexist abuse or harassment towards staff 100 0 0 0 0 31 Homophobic abuse towards staff (e.g. threatening remarks) 78 11 5 3 2 31 Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 100 * 0 0 25 Sexist abuse or harassment towards staff 99 * * 0 0 25 Sexist abuse or harassment towards staff 100 * 0 0 25 Sexist abuse or harassment towards staff 99 * * 0 0 25 Verbal abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Physical aggression towards staff 69 1 * 0 26 27 1 25 Ph		None	1-2	3-5	6-10	11+	Base
Sexist abuse or harassment towards staff 100 0 0 0 31 Homophobic abuse towards staff (e.g. hreatening remarks) 78 11 5 3 2 31 Physical aggression towards staff (e.g. pushing, squaring up) 86 8 3 3 1 31 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 3 1 100 * 0 0 25 Sexist abuse or harassment towards staff 100 * 0 0 25 Sexist abuse or harassment towards staff 100 * 0 0 25 Verbal abuse towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical aggression towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25	Primary heads	%	%	%	%	%	
Homophobic abuse towards staff 99 0 0 1 0 31 Verbal abuse towards staff (e.g. threatening remarks) 78 11 5 3 2 31 Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 100 * 0 0 25 3 * 31 Racist abuse towards staff 100 * 0 0 25 3 * 31 Physical gression towards staff 99 * * 0 0 25 Homophobic abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical aggression towards staff (e.g. pushing, squaring up) 87 71 2 1 * 0 25 Physical aggression towards staff (e.g. pushing, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Physical aggression towards staff (e.g. pushing, squaring up) 87 71 1 * 0 25 <	Racist abuse towards staff	100	*	0	0	0	316
Verbal abuse towards staff (e.g. threatening remarks) 78 11 5 3 2 31 Physical aggression towards staff (e.g. punching, squaring up) 86 8 3 3 1 31 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 100 * 0 0 0 25 Sexist abuse towards staff 99 * * 0 0 25 Sexist abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 12 1 * 0 25 Physical violence towards staff 100 0 0 0 0 25 Physical violence towards staff 100 7 0 0 0 25 Physical violence towards staff 99 1 * 0 25 Physical violence towards staff 99 1 * 0 88 Seconda	Sexist abuse or harassment towards staff	100	0	0	0	0	316
Physical aggression towards staff (e.g. punching, sicking, head-butting, use of a weapon) 86 8 3 3 1 31 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 0 0 0 25 Racist abuse towards staff 99 * * 0 0 25 Homophobic abuse towards staff (e.g. punching, squaring up) 68 23 6 2 1 25 Physical violence towards staff (e.g. punching, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 88 Sexist abuse towards staff 100 * 0 0 88 1	Homophobic abuse towards staff	99	0	0	1	0	316
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 87 7 2 3 * 31 Secondary heads 100 * 0 0 0 25 Racist abuse towards staff 99 * 0 0 25 Homophobic abuse towards staff 100 0 0 25 Homophobic abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical violence towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Physical violence towards staff 100 * 0 0 88 5 3 2 2 88 Sexist abuse or harassment towards staff 99 1 * 0 0 88 88 5 3 2 2 88 88 5 3 2 2 88 88 5 3 2 2 88 88 <t< td=""><td>Verbal abuse towards staff (e.g. threatening remarks)</td><td>78</td><td>11</td><td>5</td><td>3</td><td>2</td><td>316</td></t<>	Verbal abuse towards staff (e.g. threatening remarks)	78	11	5	3	2	316
Prinsical vollence towards staff (e.g. punching, incking, nead-builing, use of a weapon) 0 1 2 3 0 0 Racist abuse towards staff 100 * 0 0 25 Homophobic abuse towards staff 99 * * 0 0 25 Homophobic abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 25 Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 25 Physical aggression towards staff 100 * 0 0 25 Physical aggression towards staff 99 1 * 0 25 Physical buse towards staff 99 1 * 0 0 88 Sexist abuse or harassment towards staff 99 1 * 0 0 88 Homophobic abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon) 92 4 2 1 1 88	Physical aggression towards staff (e.g. pushing, squaring up)	86	8	3	3	1	316
Racist abuse towards staff 100 * 0 0 25 Sexist abuse or harassment towards staff 99 * 0 0 25 Homophobic abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical aggression towards staff (e.g. punching, sicking, head-butting, use of a weapon) 97 3 0 0 25 Physical violence towards staff 100 * 0 25 25 25 25 25 25 25 25 26 2 1 25 25 25 25 25 25 25 25 25 26 2 1 25 26 26 26 26	Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	87	7	2	3	*	316
Sexist abuse or harassment towards staff 99 * * 0 0 25 Homophobic abuse towards staff (e.g. threatening remarks) 68 23 6 2 1 25 Physical aggression towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Primary teachers 100 * 0 0 88 Sexist abuse towards staff 100 * 0 0 88 Verbal abuse towards staff (e.g. threatening remarks) 88 5 3 2 2 88 Physical aggression towards staff (e.g. pushing, squaring up) 92 4 2 1 1 88 Secondary teachers * * 2,00	Secondary heads						
Section abuse to mark solution to wards staff 99 0 0 25 Verbal abuse towards staff 100 0 0 25 Physical aggression towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Prisical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Primary teachers Racist abuse towards staff 100 * 0 0 88 Sexist abuse or harassment towards staff 99 1 * 0 0 88 Sexist abuse towards staff (e.g. pushing, squaring up) 92 4 2 2 88 Verbal abuse towards staff (e.g. pushing, squaring up) 92 4 2 1 1 88 Physical violence towards staff (e.g. pushing, squaring up) 92 6 1 1 * 82,00 Secondary teachers Secondary teachers Secondary teachers * * 2,00 Ve	Racist abuse towards staff	100	*	0	0	0	257
Homophobile abuse towards staff 0 0 0 0 0 0 0 100 0 0 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 125 Physical aggression towards staff (e.g. pushing, squaring up) 87 122 1 * 0 00 25 Primary teachers 100 * 0 0 0 88 Sexist abuse towards staff 99 1 * 0 0 88 Verbal abuse towards staff (e.g. threatening remarks) 88 5 3 2 2 88 Verbal abuse towards staff (e.g. pushing, squaring up) 92 4 2 1 1 88 Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon) 92 6 1 1 * 88 Secondary teachers T 1 *	Sexist abuse or harassment towards staff	99	*	*	0	0	257
Physical aggression towards staff (e.g. pushing, squaring up) 87 12 1 * 0 25 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 97 3 0 0 0 25 Primary teachers	Homophobic abuse towards staff	100	0	0	*	0	257
Physical aggression towards staff (e.g. punching, kicking, head-butting, use of a weapon)97300025Primary teachersRacist abuse towards staff100*0088Sexist abuse or harassment towards staff991*0088Homophobic abuse towards staff1000*0088Verbal abuse towards staff (e.g. threatening remarks)88532288Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)92421188Secondary teachers8853228888532288Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)92611*8885322288Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)92611*885322,00Racist abuse towards staff991***2,002,002,002,002,00Homophobic abuse towards staff (e.g. pushing, squaring up)871111*2,00Physical aggression towards staff (e.g. pushing, squaring up)87111*2,00Physical aggression towards staff (e.g. pushing, squaring up)87111*2,00Physical violence towards staff	Verbal abuse towards staff (e.g. threatening remarks)	68	23	6	2	1	257
Primary teachersRacist abuse towards staff100*0088Sexist abuse or harassment towards staff991*0088Homophobic abuse towards staff1000*0088Verbal abuse towards staff (e.g. threatening remarks)88532288Physical aggression towards staff (e.g. pushing, squaring up)92421188Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)92611*88Secondary teachers8991***2,00Racist abuse towards staff (e.g. threatening remarks)973***2,00Verbal abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon)92611*88Sexist abuse or harassment towards staff973***2,00Verbal abuse towards staff (e.g. threatening remarks)971**2,00Verbal abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon)981**2,00Physical aggression towards staff (e.g. pushing, squaring up)87111*2,00Verbal abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon)982***2,00Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)982<	Physical aggression towards staff (e.g. pushing, squaring up)	87	12	1	*	0	257
Racist abuse towards staff 100 * 0 0 0 88 Sexist abuse or harassment towards staff 99 1 * 0 0 88 Homophobic abuse towards staff 100 0 * 0 0 88 Verbal abuse towards staff (e.g. threatening remarks) 88 5 3 2 2 88 Physical aggression towards staff (e.g. pushing, squaring up) 92 4 2 1 1 88 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 92 6 1 1 * 88 Secondary teachers 8 99 1 * * * 2,00 Sexist abuse or harassment towards staff 99 1 * * 2,00 Sexist abuse or harassment towards staff 97 3 * * 2,00 Verbal abuse towards staff (e.g. threatening remarks) 97 1 * 2,00 Verbal abuse towards staff (e.g. pushing, squaring up) 87 11 1 * 2,00 Physical aggression towards staff (e.g.	Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	97	3	0	0	0	257
Natisf abuse towards staff 100 0 0 00 00 00 Sexist abuse or harassment towards staff 99 1 * 0 0 88 Homophobic abuse towards staff (e.g. threatening remarks) 88 5 3 2 2 88 Physical aggression towards staff (e.g. pushing, squaring up) 92 4 2 1 1 88 Secondary teachers 8 5 3 2 2 88 Racist abuse towards staff (e.g. punching, kicking, head-butting, use of a weapon) 92 6 1 1 * 88 Secondary teachers 8 5 3 2 2,00 99 1 * * 2,00 Sexist abuse or harassment towards staff 97 3 * * 2,00 Homophobic abuse towards staff (e.g. threatening remarks) 70 17 8 4 2 2,00 Verbal abuse towards staff (e.g. pushing, squaring up) 87 11 1 1 * 2,00 Physical aggression towards staff (e.g. pushing, squaring up) 87 11	Primary teachers						
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Nonophobic abuse towards staff100 <th< td=""><td>Sexist abuse or harassment towards staff</td><td>99</td><td>1</td><td>*</td><td>0</td><td>0</td><td>883</td></th<>	Sexist abuse or harassment towards staff	99	1	*	0	0	883
Physical aggression towards staff (e.g. pushing, squaring up)92421188Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)92611*88Secondary teachersRacist abuse towards staff991***2,03Sexist abuse or harassment towards staff973**2,03Homophobic abuse towards staff981**2,03Verbal abuse towards staff (e.g. threatening remarks)70178422,03Physical aggression towards staff (e.g. pushing, squaring up)871111*2,03Physical aggression towards staff (e.g. pushing, squaring up)871111*2,03Physical violence towards staff (e.g. pushing, head-butting, use of a weapon)982**2,03Physical violence towards staff (e.g. pushing, squaring up)8711111*2,03Physical violence towards staff (e.g. pushing, head-butting, use of a weapon)982***2,04Primary support87110*060Racist abuse towards staff9910*060	Homophobic abuse towards staff	100	0	*	0	0	883
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Racist abuse towards staff99112,03Sexist abuse or harassment towards staff973**2,03Homophobic abuse towards staff981**2,03Verbal abuse towards staff (e.g. threatening remarks)70178422,03Physical aggression towards staff (e.g. pushing, squaring up)87111*2,03Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)982**2,03Primary support871111*2,03Racist abuse towards staff9910*060	Secondary teachers						
Homophobic abuse towards staff981**2,03Verbal abuse towards staff (e.g. threatening remarks)70178422,03Physical aggression towards staff (e.g. pushing, squaring up)871111*2,03Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)982**2,03Primary support871111*2,03Racist abuse towards staff9910*060	Racist abuse towards staff	99	1	*	*	*	2,055
Homophobic abuse towards staffImage: Constraint of the staff <thimage: constraint="" of="" staff<="" th="" the="">Ima</thimage:>	Sexist abuse or harassment towards staff	97	3	*	*	*	2,055
Physical aggression towards staff (e.g. pushing, squaring up)871111*2,05Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)982***2,05Primary supportRacist abuse towards staff	Homophobic abuse towards staff	98	1	*	*	*	2,055
Physical aggression towards staff (e.g. punching, squaming up) 07 11 1 1 2,00 Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon) 98 2 * * 2,00 Primary support Racist abuse towards staff	Verbal abuse towards staff (e.g. threatening remarks)	70	17	8	4	2	2,055
Privacal volence towards start (e.g. punching, kicking, head-builling, use of a weapon) 96 2 <th2< th=""> 2 2</th2<>	Physical aggression towards staff (e.g. pushing, squaring up)	87	11	1	1	*	2,055
Racist abuse towards staff 99 1 0 * 0 60	Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	98	2	*	*	*	2,055
	Primary support						
Sexist abuse or harassment towards staff 99 * 0 * * 60	Racist abuse towards staff		1	0	*	0	604
	Sexist abuse or harassment towards staff	99	*	0	*	*	604

Homophobic abuse towards staff	99	*	0	*	*	604
Verbal abuse towards staff (e.g. threatening remarks)	84	5	4	2	4	604
Physical aggression towards staff (e.g. pushing, squaring up)	87	6	3	1	2	604
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	89	7	2	1	2	604
Secondary support						
Racist abuse towards staff	98	1	*	*	1	790
Sexist abuse or harassment towards staff	96	2	1	*	1	790
Homophobic abuse towards staff	99	*	0	*	1	790
Verbal abuse towards staff (e.g. threatening remarks)	81	8	5	3	3	790
Physical aggression towards staff (e.g. pushing, squaring up)	91	5	2	1	1	790
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	96	3	1	*	1	790

Thinking of the most recent incident: Table 29. What type of incident was it?

	Primary heads	Secondary heads	Primary teachers	Secondary teachers	Primary support	Secondary support
	%	%	%	%	%	%
Racist abuse towards staff	0	0	0	1	0	1
Sexist abuse or harassment towards staff	0	0	2	4	0	6
Homophobic abuse towards staff	0	0	0	2	1	0
Verbal abuse towards staff (e.g. threatening remarks)	51	82	49	74	41	67
Physical aggression towards staff (e.g. pushing, squaring up)	19	12	20	15	26	14
Physical violence towards staff (e.g. punching, kicking, head-butting, use of a weapon)	29	7	29	4	32	12
Base	83	75	161	643	122	174

Table 30. Who was notified (either by yourself or anyone else)?

	Primary	Secondary	Primary	Secondary	Primary	Secondary
	heads	heads	teachers	teachers	support	support
	%	%	%	%	%	%
The teacher	N/A	N/A	N/A	N/A	75	60
The headteacher	N/A	N/A	84	36	77	27
A senior colleague	N/A	N/A	32	80	18	59
The Local Authority	52	46	21	9	10	8
Health and Safety Executive	8	5	2	1	0	*
Deputy head	N/A	N/A	N/A	N/A	2	3
The police	8	26	2	4	3	3
Parents	86	89	53	34	34	23
Other (please write in)						
- Line manager	0	0	0	0	0	3
- Principal teacher	0	0	0	0	0	2
- Behaviour support staff/team/manager	2	0	1	*	1	*
- Carer	1	2	0	0	0	0
- Educational psychologist/psychological services	5	1	2	*	0	0
 Incident involved parent and not child 	2	1	0	0	0	0
- Social services/social worker	8	5	3	1	0	0
- Pastoral carer	0	0	0	1	0	0
- Other colleagues	0	0	0	0	2	*
- Pupil support worker	0	0	0	0	1	1
- Year head	0	0	0	0	0	1
- Guidance teacher	0	0	0	0	0	1
- Union representative	0	0	0	0	1	0
- Other	9	2	1	1	1	2
None	0	1	1	1	1	*
Base	88	88	167	709	134	200

	Primary heads	Secondary heads	Primary teachers	Secondary teachers	Primary support	Secondary support
	%	%	%	%	%	%
Feedback on how incident/pupils have been dealt with	51	23	61	71	64	61
Restorative meeting/discussion with pupil(s) involved and yourself	63	50	47	27	31	23
Informal meeting/contact with colleagues	33	10	29	24	24	23
Formal meeting within school	51	69	22	15	11	5
Protected time to recover/speak immediately/debrief	15	2	7	2	5	5
Meeting offered with Local Authority personnel (e.g. Head of Service, QIO, educational psychologist)	16	17	6	2	2	*
Counselling support/confidential helpline	1	4	3	1	0	1
Not at all	4	6	13	13	17	23
Base	87	89	164	706	129	191

Table 32. How satisfied were you with the say the incident was handled?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Base
	%	%	%	%	%	
Primary heads	36	42	15	5	3	88
Secondary heads	66	22	8	4	1	87
Primary teachers	42	31	13	9	5	164
Secondary teachers	30	31	16	13	10	704
Primary support	35	24	19	14	9	130
Secondary support	23	33	22	10	13	197

Table 33. How frequently, if at all, do you receive complaints from the general public, local community or the media about the conduct of your pupils outside the school premises?

	Frequently	Sometimes	Rarely	Never	Base
	%	%	%	%	
Primary heads	0	7	63	30	295
Secondary heads	5	45	48	2	247

·	Primary heads	Secondary heads
	%	%
Cheeky or impertinent remarks to members of the public	64	49
Verbal abuse towards any individual (e.g. other pupils, teachers, member of the public)	46	22
Physical aggression towards any individual (e.g. other pupils, teachers, member of the public)	37	8
Physical destructiveness (e.g. breaking objects, damaging property)	41	18
General rowdiness, horseplay, mucking about	60	68
Anti-social behaviour (e.g. smoking, swearing, shouting)	52	63
Litter/dropping litter	0	50
Loitering/hanging around on the street/corners	0	3
Road safety issues	0	8
Stealing/shoplifting	0	1
Throwing snowballs	6	2
Other	5	3
Base	21	122

Table 34. If you indicated that you 'frequently' or 'sometimes' receive complaints about the conduct about your pupils outside school premises, what has been the nature of these complaints?

Table 35. Below is a list of statements relating to the overall level of support offered to staff in your school. Please indicate the extent to which you agree with each statement.

Primary heads	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Base
	%	%	%	%	%	
My colleagues can talk openly about any behaviour-related challenges they experience	85	15	*	0	*	310
Senior staff will help colleagues who are experiencing behaviour management difficulties	89	11	*	0	0	311
My staff know that there is confidential support provided by the local authority	77	21	2	0	0	312
My staff know that there is confidential support within the school if they need it	33	41	21	4	2	310
I involve my staff in discussions about improving behaviour in the whole school at least once a year	62	28	8	1	0	312
My staff contribute ideas and provide support to other colleagues regarding pupil behaviour	70	28	2	0	0	313
Staff have participated in the development of the school's behaviour policy	70	23	7	*	0	309

Secondary heads						
My colleagues can talk openly about any behaviour-related challenges they experience	72	27	1	0	0	257
Senior staff will help colleagues who are experiencing behaviour management difficulties	84	16	*	0	0	257
My staff know that there is confidential support provided by the local authority	55	42	3	*	0	256
My staff know that there is confidential support within the school if they need it	28	44	24	4	*	254
I involve my staff in discussions about improving behaviour in the whole school at least once a year	44	37	14	5	0	254
My staff contribute ideas and provide support to other colleagues regarding pupil behaviour	46	51	3	0	0	254
Staff have participated in the development of the school's behaviour policy	67	27	5	*	0	255
Primary teachers						
I can talk openly about any behaviour-related challenges I experience	83	15	2	*	*	878
I am confident that senior staff will help me if I experience behaviour management difficulties	65	25	6	3	1	875
I know that there is confidential support and counselling for staff if I need it	48	28	17	5	2	877
My colleagues and I are regularly involved in discussions about improving behaviour in the whole school	44	37	11	7	1	873
I contribute ideas and provide support to other colleagues regarding pupil behaviour	52	41	6	1	*	873
Secondary teachers						
I can talk openly about any behaviour-related challenges I experience	71	25	2	1	*	2,037
I am confident that senior staff will help me if I experience behaviour management difficulties	41	33	12	10	3	2,035
I know that there is confidential support and counselling for staff if I need it	33	27	22	12	6	2,034
My colleagues and I are regularly involved in discussions about improving behaviour in the whole school	30	35	16	14	5	2,039
I contribute ideas and provide support to other colleagues regarding pupil behaviour	40	46	10	3	1	2,036
Primary support		·	·	•	·	
I can talk to other classroom assistants openly about any behaviour-related challenges I experience	78	17	3	1	1	589
I can talk to teachers openly about any behaviour-related challenges I experience	70	27	2	1	*	594
I am confident that senior managers in the school will help me if I experience behaviour management difficulties	58	28	9	3	2	594

I know that there is confidential support available for classroom assistants if I need it within my school	46	29	15	5	4	594
I know that there is confidential support and counselling available for classroom assistants if I need it within my authority	30	27	30	9	5	589
Classroom assistants are regularly involved in discussions about improving behaviour in the whole school	29	30	21	15	5	594
There is adequate training for classroom assistants on how to deal with behaviour difficulties	14	28	23	25	9	594
Secondary support						
I can talk to other classroom assistants openly about any behaviour-related challenges I experience	80	16	2	1	*	779
I can talk to teachers openly about any behaviour-related challenges I experience	54	37	7	2	*	783
I am confident that senior managers in the school will help me if I experience behaviour management difficulties	38	36	15	9	2	783
I know that there is confidential support available for classroom assistants if I need it within my school	30	31	21	12	6	779
I know that there is confidential support and counselling available for classroom assistants if I need it within my authority	21	28	28	14	8	781
Classroom assistants are regularly involved in discussions about improving behaviour in the whole school	9	16	22	32	21	782
There is adequate training for classroom assistants on how to deal with behaviour difficulties	6	18	23	33	20	779

Table 36. Please estimate how much time you personally spent in the last teaching week on...

Primary heads	No time spent	Under an hour	An hour to 3 hours	More than 3 hours	Base
	%	%	%	%	
Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)	1	34	54	11	312
Dealing with indiscipline referrals from staff	24	45	22	8	310
Referring/liaising with Guidance/SMT/other staff about particular pupils	24	46	27	6	305
Working with other partners or members of the school community (e.g. home-school link staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school	34	36	25	5	313
Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour	19	56	21	4	312
Planning or providing behaviour support to individual pupils	22	45	24	9	313
Talking to parents about behaviour (exclude parents' evening)	26	49	22	3	312
Dealing with the same pupils who present challenging behaviour	22	41	27	10	314
Secondary heads					
Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)	7	32	44	17	250
Dealing with indiscipline referrals from staff	14	46	27	13	253
Referring/liaising with Guidance/SMT/other staff about particular pupils	1	32	47	20	253
Working with other partners or members of the school community (e.g. home-school link staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school	26	37	32	6	253
Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour	10	51	31	8	255
Planning or providing behaviour support to individual pupils	21	49	24	5	254
Talking to parents about behaviour (exclude parents' evening)	26	41	30	4	255
Dealing with the same pupils who present challenging behaviour	16	44	33	7	255
Primary teachers					
Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)	8	45	41	5	875
Dealing with indiscipline referrals from staff	62	27	9	2	869
Referring/liaising with Guidance/SMT/other staff about particular pupils	37	48	12	2	873
Working with other partners or members of the school community (e.g. home-school link	71	21	7	2	878

staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school					
Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour	23	62	13	2	875
Planning or providing behaviour support to individual pupils	28	50	17	5	871
Talking to parents about behaviour (exclude parents' evening)	52	40	8	1	876
Dealing with the same pupils who present challenging behaviour	19	50	23	8	881
Secondary teachers					
Specific activities in your school to promote positive school ethos and behaviour (e.g. reward schemes, citizenship activities)	31	41	21	7	2,012
Dealing with indiscipline referrals from staff	48	26	17	8	1,997
Referring/liaising with Guidance/SMT/other staff about particular pupils	9	54	27	10	2,004
Working with other partners or members of the school community (e.g. home-school link staff, youth workers, social workers or voluntary agencies) in planning, developing or delivering activities in school	70	15	10	5	2,029
Giving or receiving informal support to/from colleagues in relation to indiscipline and positive behaviour	12	56	26	6	2,039
Planning or providing behaviour support to individual pupils	28	45	20	6	2,016
Talking to parents about behaviour (exclude parents' evening)	74	15	8	2	2,028
Dealing with the same pupils who present challenging behaviour	9	49	32	10	2,033

	Primary heads	Secondary heads	Primary teachers	Secondary teachers
	%	%	%	%
Mostly positive feedback on their child's behaviour	16	6	16	16
A balance of positive and negative feedback on their child's behaviour	63	56	63	49
Mostly negative feedback on their child's behaviour	17	31	14	26
Other (please write in)				
 Asking for their support/to work together 	3	1	*	*
- Attendance concerns	0	*	*	*
- Child's behaviour (neither positive nor negative)	1	0	*	1
- Child's exclusion/re-admission	1	1	*	0
- Child's health/wellbeing	*	1	1	1
- Curriculum for Excellence	0	3	0	*
 Developing policy/strategy/solutions regarding behaviour 	2	1	1	0
- Homework	*	0	0	*
 Informing parents about past situations/events (not relating to child's behaviour) 	*	0	1	*
- Learning/academic progress	1	1	2	4
- Parents' evening/interview	1	1	1	1
- Provision for pupils with additional support needs	1	1	1	*
- Referral to/meet with educational psychologist	1	0	*	*
- Review of child's plan	1	1	1	*
- Transition planning/meetings	1	0	*	1
- Exams	0	0	0	1
- Did not speak to parents	0	0	0	1
- Other	2	4	2	2
Base	236	196	461	613

Table 37. If you spent some time last week talking to parents, what was the focus of these discussions?

Table 38. Below is a list of approaches that some schools and classroom teachers use to encourage positive behaviour and manage negative behaviour. Please indicate whether any of the approaches are currently used within your school.

Primary heads	Frequently	Sometimes	Rarely	Never	Don't know/not applicable	Base
	%	%	%	%	%	
Promotion of positive behaviour through whole-school ethos and values	96	4	0	0	0	313
Curriculum programmes in social and emotional skills and wellbeing	77	21	*	*	1	312
Anti-bullying policy	60	31	7	1	1	304
Buddying/peer mentoring	57	34	6	2	*	307
Break time supervision	89	9	1	*	1	313
Circle time	66	30	3	1	1	313
Restorative practices	38	37	15	6	4	312
Solution-oriented approaches	34	40	15	6	6	305
The Motivated School	8	12	9	32	39	294
Learning stances (e.g. SELF)	1	6	6	35	51	288
Reward systems for pupils	90	9	1	1	0	313
Punishment exercises	6	15	37	37	5	298
Detention	12	25	26	33	4	303
Referral to SMT/HT	28	53	17	2	*	312
Time out	25	56	15	4	*	307
Targeted small group work, e.g. anger management	12	49	21	14	4	306
Pupil/behaviour support base in school/campus	5	11	6	49	28	305
Nurture groups/nurture principles	17	20	11	34	18	305
Local authority off-site provision (SEBD)	3	11	17	48	21	301
Home-school link officers/work with families	11	29	19	28	12	304
Classroom/learning assistants	62	27	6	4	1	310
Behaviour/pupil support team/co-ordinator	18	27	13	27	15	308
Staged assessment and intervention model (e.g. school and multi- agency joint assessment and planning teams)	32	35	17	14	3	310
Campus-based police officers or community-police partnerships	*	13	11	47	28	301
Transition partnerships and activities	32	47	10	8	4	309
Broad curriculum options: vocational opportunities; personal and	3	6	10	34	47	295

social development programmes (ASDAN, XL, Duke of Edinburgh); HE/FE college placements						
Training/CPD/in service	18	58	18	3	3	306
Pupils actively involved in developing ideas and activities in the	-					
school (e.g. pupil council)	77	21	1	1	0	308
Exclusion	1	14	52	31	1	309
Secondary heads						
Promotion of positive behaviour through whole-school ethos and values	84	14	2	*	0	256
Curriculum programmes in social and emotional skills and wellbeing	61	35	4	0	1	255
Anti-bullying policy	62	34	4	0	*	256
Buddying/peer mentoring	55	39	5	*	1	257
Break time supervision	88	10	2	*	0	256
Circle time	8	13	27	35	18	241
Restorative practices	32	55	9	2	2	256
Solution-oriented approaches	34	50	11	2	2	252
The Motivated School	2	12	13	35	38	241
Learning stances (e.g. SELF)	1	6	9	31	53	241
Reward systems for pupils	54	34	8	2	3	251
Punishment exercises	25	43	16	14	2	253
Detention	31	52	16	2	0	257
Referral to SMT/HT	44	52	4	0	0	257
Time out	19	55	20	4	2	255
Targeted small group work, e.g. anger management	19	60	19	1	1	257
Pupil/behaviour support base in school/campus	36	34	10	12	8	253
Nurture groups/nurture principles	11	31	16	21	21	251
Local authority off-site provision (SEBD)	4	21	37	26	11	250
Home-school link officers/work with families	26	39	18	10	7	253
Classroom/learning assistants	58	36	4	1	*	257
Behaviour/pupil support team/co-ordinator	49	28	6	8	8	252
Staged assessment and intervention model (e.g. school and multi- agency joint assessment and planning teams)	59	33	8	0	*	256
Campus-based police officers or community-police partnerships	17	19	13	31	21	254
Transition partnerships and activities	37	50	10	1	3	256
Broad curriculum options: vocational opportunities; personal and	63	34	3	0	*	256

social development programmes (ASDAN, XL, Duke of Edinburgh);						
HE/FE college placements Training/CPD/in service	25	63	11	1	*	255
Pupils actively involved in developing ideas and activities in the	20	03		I		200
school (e.g. pupil council)	40	57	3	0	0	256
Exclusion	10	58	30	2	0	257
Primary teachers						
Promotion of positive behaviour through whole-school ethos and values	92	7	1	0	0	875
Curriculum programmes in social and emotional skills and wellbeing	76	20	2	*	1	873
Anti-bullying policy	75	19	3	1	2	872
Buddying/peer mentoring	63	27	5	2	2	875
Break time supervision	93	6	*	*	1	878
Circle time	69	27	3	*	1	878
Restorative practices	43	33	6	2	15	858
Solution-oriented approaches	32	31	8	2	27	851
The Motivated School	13	15	4	9	60	841
Learning stances (e.g. SELF)	4	9	5	9	73	819
Reward systems for pupils	92	8	*	*	*	874
Punishment exercises	10	26	26	27	11	861
Detention	13	27	17	32	12	854
Referral to SMT/HT	42	46	11	*	*	873
Time out	34	50	10	2	3	863
Targeted small group work, e.g. anger management	14	35	21	11	18	863
Pupil/behaviour support base in school/campus	15	14	10	26	35	858
Nurture groups/nurture principles	21	15	10	20	34	856
Local authority off-site provision (SEBD)	5	9	12	22	52	849
Home-school link officers/work with families	16	28	15	10	31	852
Classroom/learning assistants	67	26	4	1	2	869
Behaviour/pupil support team/co-ordinator	22	22	12	14	31	848
Staged assessment and intervention model (e.g. school and multi- agency joint assessment and planning teams)	30	31	10	5	24	871
Campus-based police officers or community-police partnerships	5	11	11	32	41	859
Transition partnerships and activities	37	34	5	5	20	862
Broad curriculum options: vocational opportunities; personal and	4	6	4	19	67	848

social development programmes (ASDAN, XL, Duke of Edinburgh);						
HE/FE college placements Training/CPD/in service	33	45	13	2	6	868
Pupils actively involved in developing ideas and activities in the						
school (e.g. pupil council)	81	17	1	*	1	874
Exclusion	3	15	51	19	11	864
Secondary teachers	-				1	
Promotion of positive behaviour through whole-school ethos and values	66	28	4	1	1	2,033
Curriculum programmes in social and emotional skills and wellbeing	49	33	5	1	10	2,015
Anti-bullying policy	58	31	6	1	5	2,031
Buddying/peer mentoring	54	33	7	2	5	2,033
Break time supervision	67	21	6	2	3	2,035
Circle time	4	9	11	20	56	1,970
Restorative practices	26	37	11	4	22	2,013
Solution-oriented approaches	20	29	9	4	39	1,987
The Motivated School	8	10	6	10	67	1,959
Learning stances (e.g. SELF)	3	6	5	9	77	1,944
Reward systems for pupils	47	33	10	3	7	2,022
Punishment exercises	51	28	10	8	3	2,033
Detention	58	32	7	2	1	2,040
Referral to SMT/HT	65	31	4	*	*	2,045
Time out	35	39	11	5	10	2,023
Targeted small group work, e.g. anger management	23	43	12	3	19	2,025
Pupil/behaviour support base in school/campus	54	27	5	6	7	2,035
Nurture groups/nurture principles	14	16	8	9	53	1,991
Local authority off-site provision (SEBD)	11	18	15	8	49	1,977
Home-school link officers/work with families	27	31	10	4	28	2,010
Classroom/learning assistants	57	31	7	2	2	2,034
Behaviour/pupil support team/co-ordinator	48	28	7	5	13	2,016
Staged assessment and intervention model (e.g. school and multi- agency joint assessment and planning teams)	39	29	6	2	24	2,010
Campus-based police officers or community-police partnerships	21	19	10	22	28	2,013
Transition partnerships and activities	30	27	8	3	32	1,998
Broad curriculum options: vocational opportunities; personal and	55	33	5	1	6	2,026

social development programmes (ASDAN, XL, Duke of Edinburgh); HE/FE college placements						
Training/CPD/in service	34	40	19	4	4	2,033
Pupils actively involved in developing ideas and activities in the school (e.g. pupil council)	47	39	9	1	4	2,032
Exclusion	24	47	26	2	1	2,029

Table 39. From the previous list, please indicate up to three strategies/approaches that have been the most helpful in encouraging positive behaviour and managing negative behaviour in your school.

	Primary	Secondary	Primary	Secondary
	heads	heads	teachers	teachers
	%	%	%	%
Promotion of positive behaviour through whole-school ethos and values	80	66	74	46
Curriculum programmes in social and emotional skills and wellbeing	26	8	21	7
Anti-bullying policy	4	4	8	7
Buddying/peer mentoring	18	5	14	9
Break time supervision	19	19	19	13
Circle time	14	1	14	*
Restorative practices	17	25	15	16
Solution-oriented approaches	7	10	4	4
The Motivated School	*	0	1	1
Learning stances (e.g. SELF)	1	0	1	*
Reward systems for pupils	43	23	55	24
Punishment exercises	*	2	1	8
Detention	2	3	4	17
Referral to SMT/HT	4	12	10	26
Time out	2	5	7	11
Targeted small group work, e.g. anger management	4	7	2	5
Pupil/behaviour support base in school/campus	1	12	1	14
Nurture groups/nurture principles	10	3	4	1
Local authority off-site provision (SEBD)	0	1	*	1
Home-school link officers/work with families	0	*	*	1
Classroom/learning assistants	13	8	16	18
Behaviour/pupil support team/co-ordinator	3	7	2	12
Staged assessment and intervention model (e.g. school and multi-agency joint assessment and planning teams)	7	20	3	6

Campus-based police officers or community-police partnerships	0	4	*	3
Transition partnerships and activities	1	4	1	2
Broad curriculum options: vocational opportunities; personal and social development programmes (ASDAN, XL, Duke of Edinburgh); HE/FE college placements	*	27	*	11
Training/CPD/in service	2	5	3	3
Pupils actively involved in developing ideas and activities in the school (e.g. pupil council)	16	6	10	3
Exclusion	1	3	*	9
Base	308	252	857	1,932

Table 40. Thinking back over the last twelve months, which members of the school community have been actively involved in discussing and developing strategies related to discipline and the promotion of positive behaviour in your school?

	Primary heads	Secondary heads
	%	%
Teachers	100	98
Parents	75	64
Pupils	94	88
Youth workers	2	31
Home-school link staff	23	47
Social workers	20	33
Educational psychologists	63	67
Learning assistants	80	58
School caretakers/janitors	32	20
School meal staff (cooks/serving staff)	24	13
Lunchtime/playground assistants	73	16
Campus police or community officers	8	32
All staff	1	*
Behaviour support staff	1	*
Clerical/admin staff	*	*
Outreach support teacher	1	0
Positive behaviour team member	0	1
Other	3	4
Base	313	253

Table 41. Health and Wellbeing as a responsibility of all staff is a key feature of *Curriculum for Excellence*. In your view, to what extent... ... has this become a feature of your school's culture?

	A great deal	A fair amount	A little	Not at all/Has been no change	Base
	%	%	%	%	
Primary heads	72	24	4	1	313
Secondary heads	30	53	16	1	257
Primary teachers	60	33	5	2	873
Secondary teachers	22	43	28	7	2,030
Primary support	52	35	10	4	587
Secondary support	24	44	21	11	780

Table 42. Health and Wellbeing as a responsibility of all staff is a key feature of *Curriculum for Excellence*. In your view, to what extent... ... has this helped to develop positive relationships and behaviour at your school?

	A great deal	A fair amount	A little	Not at all/Has been no change	Base
	%	%	%	%	
Primary heads	42	45	8	5	311
Secondary heads	15	48	32	6	256
Primary teachers	33	47	14	5	865
Secondary teachers	8	31	35	26	2,014
Primary support	23	48	17	12	588
Secondary support	6	38	31	26	777

Training and confidence

Table 43. Please indicate the extent to which you agree with the following statement: "I have had effective training in the behaviour-management approaches used in my school."

	1 – Strongly agree	2	3	4	5 – Strongly disagree	Base
	%	%	%	%	%	
Primary teachers	26	37	26	8	4	873
Secondary teachers	17	28	29	16	10	2,033

Table 44. Thinking back of the last 3 years, approximately how many times have you been involved in...?

•	Never	Once or twice	More than twice	Base
	%	%	%	
Primary teachers	14	45	41	875
Secondary teachers	29	42	29	2,032

Table 45.Thinking back of the last 3 years, approximately how many times have you been involved in...?

...any kind of staff development activity or training in relation to discipline and positive behaviour.

	Never	Once or twice	More than twice	Base
	%	%	%	
Primary teachers	15	48	36	873
Secondary teachers	24	48	28	2,029

Table 46. Using a scale of 1-5, please rate how confident you are in your ability to...

...promote positive behaviour in your classroom.

	1 – Not confident at all	2	3	4	5 – Very confident	Base
	%	%	%	%	%	
Primary teachers	*	1	4	37	57	880
Secondary teachers	1	2	8	39	51	2,038

Table 47. Using a scale of 1-5, please rate how confident you are in your ability to...

...respond to indiscipline in your classroom.

	1 – Not confident at all	2	3	4	5 – Very confident	Base
	%	%	%	%	%	
Primary teachers	*	2	8	41	48	879
Secondary teachers	1	3	9	37	50	2,040

Overall assessment of school and disciplinary climate

Table 48. Overall, how much impact does serious indiscipline/pupil violence (as defined above) currently have on the performance of your school?

	1 – Very little impact	2	3	4	5 – A great deal of impact	Base
	%	%	%	%	%	
Primary heads	62	21	8	7	3	307
Secondary heads	48	38	10	2	3	253
Primary teachers	48	25	14	9	5	809
Secondary teachers	33	26	20	13	8	1,835
Primary support	44	21	20	10	5	487
Secondary support	22	25	28	13	13	567

Table 49. Using a scale of 1 to 5, please describe...

Primary heads	1 – Poor	2	3	4	5 – Very good	Base
	%	%	%	%	%	
the overall ethos of your school	0	*	3	28	69	310
the quality of leadership provided by senior staff in your school	0	1	3	44	52	308
how all staff work together in your school (e.g. the level of collegiality)	0	1	3	33	63	313
how the education authority works in partnership with your school to promote positive behaviour	3	8	40	33	17	307
Secondary heads						
the overall ethos of your school	0	1	4	37	59	256
the quality of leadership provided by senior staff in your school	0	*	7	40	52	257
how all staff work together in your school (e.g. the level of collegiality)	0	*	12	48	40	257
how the education authority works in partnership with your school to promote positive behaviour	4	11	42	31	11	256
Primary teachers						
the overall ethos of your school	*	2	9	33	56	880
the quality of leadership provided by senior staff in your school	1	3	10	35	51	877
how all staff work together in your school (e.g. the level of congeniality)	*	2	10	34	54	877
how the education authority works in partnership with your school to promote positive behaviour	6	13	39	31	11	867
Secondary teachers						

the overall ethos of your school	2	7	22	40	29	2,039
the quality of leadership provided by senior staff in your school	4	10	25	37	25	2,042
how all staff work together in your school (e.g. the level of congeniality)	2	10	29	41	18	2,037
how the education authority works in partnership with your school to promote positive behaviour	14	22	39	19	5	1,978
Primary support						
the overall ethos of your school	1	4	16	37	42	593
the quality of leadership provided by senior staff in your school	3	5	15	36	41	594
how all staff work together in your school (e.g. the level of congeniality)	1	6	21	38	34	593
how the education authority works in partnership with your school to promote positive behaviour	4	10	33	36	17	567
Secondary support						
the overall ethos of your school	3	7	32	35	23	781
the quality of leadership provided by senior staff in your school	5	12	25	35	23	785
how all staff work together in your school (e.g. the level of congeniality)	4	13	33	36	15	781
how the education authority works in partnership with your school to promote positive behaviour	7	18	42	25	7	735

ANNEX 7 – CHANGES OVER TIME Positive behaviour

The tables below show the changes over time for each of the specific positive behaviours for 2006/2009, 2009/2012 and 2006/2012⁵. The arrows indicate a statistically significant increase or decrease in the perceived prevalence of a specific behaviour (an upward arrow indicated an increase in the behaviour and a downward arrow indicates a decrease).

	Pri	mary he	ads	Prim	ary teac	hers	Prin	nary sup staff	port
	06-09	09-12	06-12	06-09	09-12	06-12	06-09	09-12	06-12
Arriving with the correct equipment									\checkmark
Following instructions						\uparrow	\checkmark		\downarrow
Settling down quickly						\uparrow			\downarrow
Contributing to class discussions		\uparrow	1			\uparrow	\checkmark		
Listening to others' views respectfully				\uparrow		\uparrow			
Listening to the teacher respectfully				\uparrow		\uparrow			
Keenly engaging with their task		^	1	\uparrow		\uparrow			
Politely seeking teacher help		\uparrow							
Attentive, interested pupils		\uparrow	\uparrow	\uparrow		\uparrow			
Arriving promptly for classes									\downarrow
Lessons that are calm, relaxed and enjoyable				\uparrow		\uparrow			
Interacting supportively with each other	n/a		n/a	n/a		n/a	n/a		n/a
Enthusiastically participating in classroom activities	n/a	\uparrow	n/a	n/a		n/a	n/a		n/a

Table A6 1 Com	parisons over time f	or positive	behaviour in th	ne classroom –	nrimary staff
		or positive			prinnary Starr

Table A6.2 Comparisons over time for positive behaviour in the classroom – secondary staff

	Seco	ondary h	eads	Secor	ndary tea	achers	Secondary support staff			
	06-09	09-12	06-12	06-09	09-12	06-12	06-09	09-12	06-12	
Arriving with the correct equipment	↑		1	1		1				
Following instructions				\uparrow		\uparrow				
Settling down quickly	\uparrow		$\mathbf{+}$	\rightarrow		\rightarrow			\uparrow	
Contributing to class discussions	\uparrow		1	1		\uparrow				
Listening to others' views respectfully	\uparrow		1	1		1			1	
Listening to the teacher respectfully			1	1		1				
Keenly engaging with their task	\uparrow		1	1		1			1	
Politely seeking teacher help	\uparrow		\uparrow	\uparrow		\uparrow	\uparrow		\uparrow	

⁵ All comparisons were conducted using Mann Whitney U tests. All changes reported were significant at the 5% level.

Attentive, interested pupils		\uparrow	\uparrow	\uparrow		\uparrow
Arriving promptly for classes	←	←	←	←		
Lessons that are calm, relaxed and enjoyable	\uparrow	\uparrow	¢	\uparrow	¢	¢
Interacting supportively with each other	n/a	n/a	n/a	n/a	n/a	n/a
Enthusiastically participating in classroom activities	n/a	n/a	n/a	n/a	n/a	n/a

Low-level disruptive behaviour

As with positive behaviour, the tables below indicate where there has been a statistically significant change in perceptions of low-level disruptive behaviour. The upward arrows indicate an increase in low-level disruptive behaviour, whereas a downwards arrow indicates a decrease.

Table A6.3 Comparisons over time for low-level disruptive behaviour in the classroom primary schools⁶

	Prin	nary teac	hers	Primary support staff			
	06-09	09-12	06-12	06-09	09-12	06-12	
Talking out of turn			\uparrow	\uparrow		\uparrow	
Making unnecessary (non-verbal) noise						\uparrow	
Hindering other pupils				\uparrow		\uparrow	
Getting out of their seat without permission						★	
Not being punctual				\uparrow		\uparrow	
Persistently infringing class rules							
Eating/chewing in class	\checkmark		\rightarrow				
Work avoidance	\checkmark		\leftarrow				
Cheeky or impertinent remarks or responses			\downarrow				
General rowdiness, horseplay or mucking around							
Use of mobile phones/texting							

Table A6.4 Comparisons over time for low-level disruptive behaviour in the classroom secondary schools⁷

	Seco	ndary tea	achers	Seco	Secondary support staff			
	06-09	09-12	06-12	06-09	09-12	06-12		
Talking out of turn						\uparrow		
Making unnecessary (non-verbal) noise	\checkmark		\downarrow					
Hindering other pupils			\checkmark			\uparrow		
Getting out of their seat without permission	\checkmark		\downarrow					
Not being punctual			\downarrow	\uparrow				
Persistently infringing class rules	\checkmark		\downarrow					
Eating/chewing in class	\checkmark		\downarrow					
Work avoidance			\downarrow					
Cheeky or impertinent remarks or responses	\checkmark	\downarrow	\downarrow					
General rowdiness, horseplay or mucking around	\downarrow		\checkmark					
Use of mobile phones/texting	\checkmark	\uparrow	\uparrow	\uparrow	\uparrow	\uparrow		

⁶ Only asked of teachers and support staff ⁷ Only asked of teachers and support staff

Table A6.5 Comparisons over time for low-level disruptive behaviour around the school primary schools

	Pri	mary he	ads	Primary teachers			
	06-09	09-12	06-12	06-09	09-12	06-12	
Running in the corridor							
Unruliness while waiting	\checkmark		\checkmark	\rightarrow		\checkmark	
Showing lack of concern for others	\downarrow		\checkmark	\rightarrow		\checkmark	
Persistently infringing school rules			\checkmark	\rightarrow		\checkmark	
Cheeky or impertinent remarks or responses			\checkmark	\leftarrow		\checkmark	
Loitering in prohibited areas	\downarrow		\downarrow	\rightarrow		$\mathbf{+}$	
Leaving school premises without permission				\rightarrow		$\mathbf{+}$	
General rowdiness, horseplay or mucking about	\downarrow		\checkmark	\rightarrow		$\mathbf{+}$	
Use of mobile phones/texting against school policies			\uparrow			\rightarrow	

Table A6.6 Comparisons over time for low-level disruptive behaviour around the school secondary schools⁹

	Seco	ondary h	eads	Secondary teachers			
	06-09	09-12	06-12	06-09	09-12	06-12	
Running in the corridor	\downarrow	\rightarrow	\rightarrow	\downarrow		\rightarrow	
Unruliness while waiting	\downarrow	\rightarrow	\checkmark	\rightarrow		\rightarrow	
Showing lack of concern for others	\downarrow	\leftarrow	\downarrow	\downarrow		\leftarrow	
Persistently infringing school rules	\downarrow	\downarrow	$\mathbf{+}$	\downarrow		$\mathbf{+}$	
Cheeky or impertinent remarks or responses	\downarrow	\downarrow	$\mathbf{+}$	\downarrow		$\mathbf{+}$	
Loitering in prohibited areas	\downarrow		\downarrow	\downarrow		\leftarrow	
Leaving school premises without permission	\downarrow	\rightarrow	\rightarrow	\downarrow		\rightarrow	
General rowdiness, horseplay or mucking about	\downarrow	\leftarrow	\downarrow	\downarrow		\leftarrow	
Use of mobile phones/texting against school policies	\downarrow	\uparrow	\rightarrow	\downarrow			

Serious disruptive behaviour/violence

Table A6.7 Comparisons over time for serious disruptive behaviour/violence in the classroom - primary staff

	Pri	mary he	ads	Prim	ary teac	hers	Primary support staff			
	06-09	09-12	06-12	06-09	09-12	06-12	06-09	09-12	06-12	
Physical destructiveness						\checkmark				
Racist abuse towards other pupils					\checkmark	\checkmark			\checkmark	
Sexist abuse towards other pupils						\checkmark		\checkmark	\checkmark	
General verbal abuse towards other pupils			\checkmark	\checkmark		\checkmark	\checkmark			
Racist abuse towards you/your staff					\checkmark					
Sexist abuse towards you/your staff							\checkmark			
General verbal abuse towards you/your staff	\uparrow		\uparrow	\downarrow		\checkmark			\checkmark	
Pupils under the influence of illegal drugs/alcohol	n/a		n/a	n/a		n/a	n/a		n/a	
Physical aggression towards				\rightarrow		\rightarrow			\downarrow	

⁸ Only asked of heads and teachers ⁹ Only asked of heads and teachers

other pupils						
Physical violence towards other pupils	\rightarrow	\rightarrow	\rightarrow	\checkmark		\checkmark
Using mobile phones abusively	n/a	n/a	n/a	n/a	n/a	n/a
Physical aggression towards						
you						
Physical violence towards you						

Table A6.8 Comparisons over time for serious disruptive behaviour/violence in the classroom – secondary staff

	Seco	ondary h	eads	Secor	idary tea	achers	Seco	ndary su staff	ipport
	06-09	09-12	06-12	06-09	09-12	06-12	06-09	09-12	06-12
Physical destructiveness	\rightarrow		\rightarrow	\rightarrow	\rightarrow	\checkmark	\checkmark		\checkmark
Racist abuse towards other pupils			\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Sexist abuse towards other pupils	\checkmark			\downarrow	\checkmark	\downarrow	\downarrow	\checkmark	\downarrow
General verbal abuse towards other pupils	\checkmark		\checkmark	\downarrow	\checkmark	\checkmark	\checkmark		\checkmark
Racist abuse towards you/your staff					\checkmark	\checkmark			
Sexist abuse towards you/your staff	\uparrow		\uparrow		\checkmark	\checkmark	\checkmark		\checkmark
General verbal abuse towards you/your staff	\uparrow		1	\downarrow	\checkmark	\checkmark	\checkmark		\checkmark
Pupils under the influence of illegal drugs/alcohol	n/a		n/a	n/a	\checkmark	n/a	n/a		n/a
Physical aggression towards other pupils	\rightarrow		\checkmark	\checkmark	\rightarrow	\checkmark	\checkmark	\checkmark	\checkmark
Physical violence towards other pupils	\checkmark		\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		\checkmark
Using mobile phones abusively	n/a		n/a	n/a	\uparrow	n/a	n/a	\uparrow	n/a
Physical aggression towards you	\uparrow		1	\checkmark		\checkmark	\checkmark		\checkmark
Physical violence towards you				\checkmark		\checkmark			

Table A6.9 Comparisons over time for serious disruptive behaviour/violence around the school – primary schools

	Pri	mary he	ads	Prim	nary teac	hers
	06-09	09-12	06-12	06-09	09-12	06-12
Physical destructiveness				\checkmark		\rightarrow
Racist abuse towards other pupils						\checkmark
Sexist abuse towards other pupils					\checkmark	\checkmark
General verbal abuse towards other pupils	\checkmark		\checkmark	\checkmark		\checkmark
Racist abuse towards you/your staff						
Sexist abuse towards you/your staff				\rightarrow		
General verbal abuse towards you/your staff	\uparrow			\rightarrow		\checkmark
Pupils under the influence of illegal drugs/alcohol	n/a		n/a	n/a		n/a
Physical aggression towards other pupils	\checkmark		\rightarrow	\rightarrow		\checkmark
Physical violence towards other pupils	\checkmark		\rightarrow	\rightarrow		\checkmark
Using mobile phones abusively	n/a		n/a	n/a		n/a
Physical aggression towards you	\uparrow			\rightarrow		\checkmark
Physical violence towards you						

Table A6.10 Comparisons over time for serious disruptive behaviour/violence around the school – secondary schools

	Secondary heads			Secondary teachers		
	06-09	09-12	06-12	06-09	09-12	06-12
Physical destructiveness	\checkmark			\downarrow	\downarrow	\downarrow
Racist abuse towards other pupils				\leftarrow	\downarrow	\leftarrow
Sexist abuse towards other pupils			\downarrow	\downarrow	\downarrow	\downarrow
General verbal abuse towards other pupils	\downarrow	\downarrow	\downarrow	\downarrow		\downarrow
Racist abuse towards you/your staff				\leftarrow		\leftarrow
Sexist abuse towards you/your staff	\uparrow		\uparrow	\downarrow		\downarrow
General verbal abuse towards you/your staff	\uparrow		\uparrow	\downarrow	\downarrow	\downarrow
Pupils under the influence of illegal drugs/alcohol	n/a		n/a	n/a	\downarrow	n/a
Physical aggression towards other pupils	\rightarrow		\downarrow	\rightarrow	\downarrow	\rightarrow
Physical violence towards other pupils	\leftarrow	\downarrow	\downarrow	\leftarrow	\downarrow	\leftarrow
Using mobile phones abusively	n/a	\uparrow	n/a	n/a		n/a
Physical aggression towards you	\uparrow		\uparrow	\downarrow	\uparrow	\downarrow
Physical violence towards you				\downarrow		\downarrow

ANNEX 8 – TECHNICAL ANNEX

Factor analysis

In order to simplify the analysis of staff experiences of behaviour, we used factor analysis. Factor analysis is a statistical technique used to determine whether a large number of items can be reduced into a smaller number of core factors. We used the analysis to examine whether the 56 specific low level and serious disruptive behaviours¹⁰ could be condensed into broader, meaningful groupings. The analysis was conducted separately for the three staff groups and each was conducted using principal component analysis with orthogonal rotation (varimax).

Table A7.1, below, provides details of the output from the teacher factor analysis. The individual behaviours are shown on the left. The numbers in columns 1 through 6 are measures of how much individual behaviours are correlated with the extracted factors. High scores (above 0.40) show a strong correlation between a behaviour and a factor and are highlighted in the table below.

There is no single accepted best way of determining the number of factors that the individual components should be distilled into. However, one of the most common methods employed is to extract factors that have an eigenvalue of greater than one. Eigenvalues indicate how much variation in the data is 'explained' by each factor. In our initial model, six factors had an eigenvalue of greater than one and were therefore extracted.

	Rotated factor loadings					
	1	2	3	4	5	6
Hindering other pupils	0.819	0.088	0.198	0.098	0.042	0.017
Making unnecessary (non-verbal) noise	0.787	0.065	0.172	0.088	0.073	0.032
Getting out of their seat without permission	0.762	0.011	0.128	0.161	0.061	0.027
Talking out of turn	0.737	0.060	0.182	-0.005	0.033	0.020
Persistently infringing class rules	0.720	0.255	0.158	0.257	0.060	0.038
General rowdiness, horseplay or mucking about	0.681	0.316	0.210	0.244	0.063	0.053
Work avoidance	0.676	0.341	0.175	0.129	0.055	0.044
Cheeky or impertinent remarks or responses	0.649	0.417	0.138	0.227	0.072	0.072
Use of mobile phones/texting	0.313	0.798	0.092	-0.066	0.089	0.008
Use of mobile phones/texting against school policies	0.136	0.765	0.284	-0.064	0.091	0.006
Use of headphones/iPod/mp3 player	0.309	0.751	0.074	-0.030	0.088	0.012
Eating/chewing in class	0.370	0.708	0.118	-0.062	0.076	0.007
Pupils missing lessons (e.g. truancy)	0.142	0.688	0.054	0.168	0.132	0.009
Pupils truanting	-0.094	0.664	0.235	0.204	0.187	-0.012
Leaving school premises without permission	-0.088	0.568	0.319	0.186	0.196	0.003
Not being punctual	0.483	0.511	0.198	0.029	0.073	0.005
Unruliness while waiting	0.297	0.140	0.776	0.117	0.077	0.040
Showing lack of concern for others	0.279	0.263	0.739	0.207	0.088	0.014

Table A7.1 Factor analysis output – teaching staff

¹⁰ There were 56 items in the teacher questionnaire, 44 items in the head questionnaire and 29 in the support staff questionnaire.

Running in the corridor	0.240	0.033	0.730	0.079	0.062	0.035
General rowdiness, horseplay or mucking about	0.293	0.361	0.644	0.222	0.048	0.022
Persistently infringing school rules	0.304	0.411	0.644	0.202	0.061	0.029
Loitering in 'prohibited' areas	0.146	0.508	0.554	0.103	0.075	0.032
Cheeky or impertinent remarks or responses	0.300	0.450	0.549	0.254	0.084	0.042
Physical aggression towards other pupils	0.291	-0.011	0.075	0.754	0.113	0.139
Physical aggression towards other pupils	0.069	0.100	0.346	0.706	0.115	0.053
Physical violence towards other pupils	0.217	-0.161	0.004	0.684	0.102	0.188
Physical violence towards other pupils	0.025	-0.064	0.244	0.677	0.193	0.135
General verbal abuse towards other pupils	0.139	0.269	0.392	0.572	0.212	0.029
General verbal abuse towards other pupils	0.408	0.268	0.086	0.560	0.237	0.056
Physical destructiveness	0.212	0.206	-0.028	0.448	0.247	0.297
Physical destructiveness	0.033	0.254	0.201	0.433	0.270	0.205
Homophobic abuse towards other pupils	-0.006	0.096	0.160	0.038	0.740	0.026
Racist abuse towards other pupils	-0.011	0.055	0.090	0.152	0.730	0.097
Sexist abuse or harassment of other pupils	-0.011	0.107	0.153	0.121	0.728	0.058
Homophobic abuse towards other pupils	0.120	0.147	0.005	0.096	0.715	0.048
Racist abuse towards other pupils	0.130	0.067	-0.062	0.146	0.606	0.060
Sexist abuse or harassment of other pupils	0.171	0.140	-0.022	0.214	0.581	0.053
Physical violence towards you	-0.019	-0.055	0.048	0.077	0.096	0.845
Physical aggression towards you	0.064	0.014	0.022	0.165	0.050	0.841
Physical violence towards you	0.019	-0.066	0.003	0.084	0.024	0.823
Physical aggression towards you	0.016	0.034	0.038	0.153	0.106	0.802
General verbal abuse towards you	0.229	0.319	-0.012	0.334	0.065	0.440
General verbal abuse towards you	0.067	0.280	0.114	0.357	0.094	0.324

A number of specific behaviours were excluded from the analysis either because they correlated poorly with any of the six emerging factors, or the numbers reporting the behaviours were too low to elicit any meaningful correlations. Table A7.2, below, shows the final analysis groupings.

Table A7.2 Factor groupings

Table Ar.2 Factor groupin	
Factor one - low-level disruptive behaviour in the classroom	Talking out of turn, making unnecessary noise, hindering other pupils, getting out of seat without permission, persistently infringing class rules, work avoidance, cheeky or impertinent remarks (in the classroom), general rowdiness (in the classroom)
Factor two - low-level disruptive behaviour around the school	Running in the corridor, unruliness while waiting, showing lack of concern for others, persistently infringing school rules, cheeky or impertinent remarks (around the school), loitering in prohibited areas, general rowdiness (around the school)
Factor three - disengagement	Not being punctual, eating/chewing in class, use of mobile phones/texting (in the classroom), use of headphones/iPod/mp3 player, missing lessons, leaving school premises without permission, use of mobile phones/texting against school policies, truanting
Factor four - aggression and violence towards other pupils	General verbal abuse towards other pupils (in the classroom and around the school), physical aggression towards other pupils (in the classroom and around the school), physical violence towards other pupils (in the classroom and around the school)
Factor five - discriminatory verbal	Racist abuse towards other pupils (in the classroom and around the school), sexist abuse or harassment of other pupils (in the classroom

abuse towards other pupils	and around the school), homophobic abuse towards other pupils (in the classroom and around the school)
Factor six - abuse towards staff	Physical aggression towards you (in the classroom and around the school), physical violence towards you (in the classroom and around the school), physical destructiveness (in the classroom and around the school), general verbal abuse towards you (in the classroom and around the school)

Logistic regression

• Logistic regression is used to predict the probability of an event occurring using several variables as potential predictors. In this analysis, it was used to explore what drives staff experiences of pupil behaviour. The 'events' we wanted to predict were our factors i.e. whether staff encountered certain types of behaviour. In order to do this, a dichotomous outcome was required – did the staff member encounter these behaviours or not? This was done at two levels:

- 'at least once a day': encountering at least one behaviour within a factor **once a day or more in the previous week,** versus not
- 'at least once a week': encountering at least one behaviour within a factor **once or more in the previous week,** versus not.

• The outcome level that we used for each factor was based on how common the factors were. For factors one and two, we used the 'at least once a day' outcome while for factors four, five and six we used the 'at least once a week' outcome. Factor three proved more complicated. While experiences of pupil disengagement were relatively rare among heads, it was more common among teachers and support staff. We decided to use the 'at least once a week' outcome for heads but the 'at least once a day' outcome for the other two staff groups.

Each logistic regression was conducted using the following variables to predict whether a type of behaviour would be encountered by a staff member or not: school sector, school size, level of free school meal entitlement, school capacity, school condition, length of service and the proportion of pupils that have additional support needs¹¹. The variables were defined in the following ways:

School sector	Primary or secondary sector
School size	School size was based on the number of FTE teaching
	staff in each school. This was split into quintiles with the
	20% of schools with the lowest numbers in band 1 and
	the 20% of schools with the highest numbers in band 5
Level of free school meal	Schools were grouped into 5 quintiles based on free
registration	school meal registration rate (with the 20% with the
	lowest rates in band 1 and the 20% with the highest rates
	in band 5)
School capacity	This was based on statistics detailing the proportion of
	capacity a school had reached. This was spilt into 5
	categories : up to 59%, 60-69%, 70-79%, 80-89% and
	90% or more

¹¹ These variables were based on Scottish Government schools data

School condition	This information was taken from the Scottish Government schools statistics. School condition was rated from A-D, those rated A had the best conditions, while those rated D had the poorest
Length of service	Length of service was taken from question five (question three for support staff) of the questionnaire. Staff were asked to write in the number of years they had worked as a head/teacher/support staff in schools. This was split into four categories for analysis: 1 year or less, 2-5 years, 6-10 years and more than 10 years
Proportion of pupils with additional support needs	Again this was taken from the Scottish Government school statistics. The proportion of pupils with ASN was split into four categories for analysis purposes: Under 5%, 5-10%, 10-20% and more than 20%

Table A7.3 shows example output from a logistic regression model of experiences of disruptive pupil behaviour.

	Beta	S.E. of Beta	Wald	Sig.	Exp(B)
Secondary (vs. Primary)	2.68	0.16	284.31	0.00	14.64
School size (vs. Band 1 - smallest)			11.22	0.02	
Band 2	0.85	0.34	6.25	0.01	2.34
Band 3	1.01	0.34	8.97	0.00	2.73
Band 4	1.02	0.34	9.31	0.00	2.78
Band 5 - largest	1.13	0.34	10.93	0.00	3.09
Capacity (vs. Up to 59%)			3.64	0.46	
60 to 69%	0.49	0.28	3.10	0.08	1.64
70 to 79%	0.39	0.29	1.77	0.18	1.47
80 to 89%	0.37	0.28	1.74	0.19	1.45
90% or more	0.26	0.31	0.73	0.39	1.30
Free school meal registration(vs. Band 1 – lowest)			26.28	0.00	
Band 2	-0.91	0.23	15.12	0.00	0.40
Band 3	-1.04	0.23	20.62	0.00	0.35
Band 4	-0.63	0.23	7.62	0.01	0.53
Band 5 - highest	-0.29	0.23	1.71	0.19	0.75
School condition (vs. A)			2.49	0.48	
В	-0.20	0.17	1.40	0.24	0.82
С	-0.34	0.23	2.25	0.13	0.71
D	-0.03	0.89	0.00	0.97	0.97
Length of service (vs. 1 year or less)			0.26	0.97	
2-5 years	-0.11	0.44	0.06	0.81	0.90
6-10 years	-0.15	0.43	0.12	0.73	0.86
More than 10 years	-0.18	0.43	0.17	0.68	0.84
Level of ASN pupils (vs. under 5%)			2.93	0.40	
5% to 10%	0.03	0.21	0.02	0.88	1.03
10% to 20%	-0.14	0.20	0.48	0.49	0.87
More than 20%	0.18	0.20	0.81	0.37	1.20
Constant	-1.63	0.55	8.77	0.00	0.20

Table A7.3 Regression analysis output

Three columns in the table above are particularly informative. The first column indicates the different predictor factors included in the model. These include 'binary' variables such as school sector (either/or variables), continuous variables such as age (variables that are measured numerically), and categorical factors such as free school meal registration (variables including a number of different categories). The logistic regression model shows whether each factor has a significant effect on the likelihood of staff encountering types of behaviour once all other factors in the model are controlled for.

The fifth column, headed 'Sig.', shows whether the factor is significant. A value of less than 0.05 in this column suggests that this factor is significant. So, as the figure for secondary (vs. primary) is less than 0.05, it follows that, after controlling for the effect of all other factors in the model, the likelihood of staff working in the secondary sector encountering types of behaviour is greater than those working the primary sector.

The second column, headed 'Beta' indicates the direction of the effect. A positive value indicates that those in the first category, for example secondary staff, are more likely to encounter types of behaviour, than primary staff.

ANNEX 9 – CASE STUDY TOPIC GUIDES

BISSR 2012 - DRAFT TOPIC GUIDE CASE STUDY FIELDWORK MINI FOCUS GROUP / PAIRED DEPTHS WITH PUPILS

This topic guide is designed to serve as an aide memoir to the interviewers, while also remaining flexible to allow for issues to be raised spontaneously.

Probing questions like 'why?', 'why not?', etc are not always included - but there will be plenty of these and the researchers will automatically probe, ask for explanation/clarification, and sum up at appropriate points.

Although the guide is generally written in the form of questions or explanations that could be read out exactly as written, in reality, the researcher will amend the wording, rephrase and reorder as appropriate and to make it feel more like a natural discussion rather than a questionnaire.

Depending on the age of the children we are speaking to, we will adapt our questions, techniques and the language we use to ensure that everyone can understand what we are asking them.

Introduction (5 mins)

- My name is ______ and I am a researcher. I work for an organisation called Ipsos MORI, not for the school. This research is about what the school is like for pupils, what you like and dislike and what happens when pupils misbehave.
- The discussion will take around 30-45 minutes.
- This is not a test there are no right or wrong answers I just want to hear what you really think. If you don't understand anything I ask, or don't feel like answering the questions, that's fine, just say so.
- I want to hear from all of you, so please try to speak one at a time and listen to what each other has to say. It's fine if you don't always agree with each other.
- If you agree, I'm going to tape-record our chat, but that's just for me to listen to once I get back to the office. Nobody else will know what you said. Is this OK?
- Explain that information would only be passed on to someone outside of the research team when it is necessary to protect someone from harm.
- Do any of you have any questions before we start?

General feelings about school (5 mins)

- Can you tell me what you think about this school? Can you tell me what you like most about coming to school and what you like least? PROBE for positives and negatives, whether school perceived to be friendly, fun, scary, noisy etc. WRITE UP ON 2 FLIPCHART PAGES, ONE WITH SMILEY FACE, ONE WITH UNHAPPY FACE.
- If you could be in charge of the school for one day, what would you change?

Views about behaviour (10 mins)

I'd like to talk to you about how pupils at this school behave.

- First of all, can you tell me how pupils are *expected* to behave in school? PROBE for examples of good behaviour such as listening to teacher carefully, raising hand in class, following instructions, not running in corridors, being kind to others etc. DEPENDING ON AGE OF PUPILS, EITHER ASK TO WRITE THEIR THOUGHTS ON A POST IT AND THEN STICK ON TO FLIPCHART OR ELSE INTERVIEWER WRITE STRAIGHT ONTO FLIPCHART.
- How well do you think pupils *actually* behave in school? Can you tell me about the ways in which pupils *don't* behave very well in school? This can be anything from being too noisy in class, being cheeky to teachers, not getting on with work in class, annoying other pupils etc. REPEAT POST IT NOTE EXERCISE AS ABOVE.
- Who tells you about how you are meant to behave in school? PROBE for teacher, learning assistants, headteacher, parents etc.
- What happens when you are well behaved in school? PROBE for whether there is any reward for behaving well in class and around the school.

Managing Behaviour (20 mins)

I'd like to talk now about [.....] MODERATOR TO ASK QUESTIONS RELATING TO THE PARTICULAR ISSUE(S) BEING ADDERSSED AT THE SCHOOL.

Parental involvement

I'd like to ask you some questions about how much you think parents know about school.

Scenario – imagine a pupil is saying rude and aggressive things to other pupils.

- Do you think his parents would be told about it? What would happen?
- Do you think his parents should be told about it? What should happen?

- How much do parents know about how their children's behaviour at school? How much do *your* parents know?
- How do they find out? Should they know more?
- Do they just hear about bad behaviour and not good behaviour?
- Do you think parents could help improve behaviour in schools? In what ways?
- How often do parents come to the school? When do they come? Why do they come?
- Do you think parents should be more involved in schools?
- Should all parents be involved or just some parents?
- What would be the best way to get them more involved?

Transitions

Primary to secondary transition - questions to pupils in late primary

- When will you be going to secondary school?
- What bits about secondary school are you looking forward to? What do you think the best thing will be?
- What are you not looking forward to? What do you think will be the worst thing about it?
- How different do you think it will be to this school? What will be the biggest difference? Will some things be just the same?
- How much do you know about what your secondary school will be like?
- Have you visited it? Do you know any of the teachers? Do you know any of the pupils?
- If you could talk to pupils in Secondary 1, what questions would you ask them?
- If you could visit the school (again), what would you like to see?
- Is there anything that could be done to make going to secondary school easier/less scary?

Questions to pupils in S1/2
- Thinking back to when you were in P7, and about to start secondary school, can you remember what aspects of secondary school you were looking forward to? What did you think would be better about secondary?
- What were things you were not looking forward to? What did you think would be worse about secondary school?
- What's the biggest difference between being at primary and being at secondary?
- And what things are just the same?
- Did anything about secondary school surprise you? What was different to what you expected?
- What is better than you expected? What is worse than you expected?
- Before you came, how much did you know about what this school was like?
- Had you visited it? Did you know any of the teachers before you came? Do you know any of the pupils that were already here?
- If you could talk to pupils in Primary 7 who are about to come to secondary, what would you tell them about it? What advice would you give them?
- Is there anything that could be done to make going to secondary school easier/less scary for people?

Leaving school transition – questions to pupils in S4/5/6

- Do you know what you will be doing when you leave school?
- What are you most looking forward to about leaving school? What are you least looking forward to about leaving school?
- Does the school do anything to help prepare pupils for leaving school? What sort of things? What about work placements?
- Does the school have any links with colleges or universities?
- Do you think the school should do more to help prepare people for leaving school?
- What sorts of things would be helpful?
- If you could talk to someone who left this school last year, what questions would you ask them about it?

Mobile phones

I'd like to ask you some questions about mobile phones in school.

- Are pupils allowed to bring their mobile phone into school? What are the rules for when and how pupils are allowed to use their phone?
- What happens if someone is seen to be using their phone when they are not meant to be? How is it dealt with? Who would be involved? Would parents be told?
- Does this seem like a good way for the school to be trying to deal with pupils using mobile phones? Is it fair? What would be more effective?
- Do you think that inappropriate use of mobiles is much of a problem in school? What types of problems does it create?
- If someone is using their phone in class, does this have any impact on the rest of the class?
- Do you think that pupils <u>should</u> be allowed to use their phone when they are in school? What should they be able to do? Are there things that you think they definitely shouldn't be allowed to do with their phone when in school?
- What about pupils using their phones outside of the classroom or outside of the school? Does this cause any problems inside school?

Health and wellbeing

I'd like to ask you some questions about what it's like to be a pupil in this school and how the school helps you to learn when you are here.

- Do you think that pupils are generally happy to come to this school? How do you feel when you come into school in the morning? PROBE for positives and negatives. What makes you feel like that?
- If there was a new pupil who had arrived today, how would you describe this school to them? PROBE for friendly, safe, happy, interesting, boring etc. What would make you describe the school in that way?
- If a pupil was having problems with school work or with friends, is there someone in the school they could talk to? PROBE for who they think might be best to talk to teacher, other staff member, other friends etc.
- And if a pupil was finding school work difficult and wasn't enjoying being in class, what do you think the teacher would do to help? PROBE for use of small group work, additional support from other staff etc.
- There may sometimes be occasions when pupils don't get on with one another and this can cause some problems. If this happens, what does the teacher/school do to deal with it?
- What lessons do you have on health and wellbeing? PROBE for if they cover: emotions/feelings, confidence, dealing with anger, eating a healthily,

relationships etc. Do you remember any specific things that you learnt about in these lessons?

• Do you talk about these things in a particular class/subject or are they covered in different types of classes and subjects?

BISSR 2012 - DRAFT TOPIC GUIDE CASE STUDY FIELDWORK INTERVIEWS/GROUPS WITH TEACHING AND CLASSROOM SUPPORT STAFF

This topic guide is designed to serve as an aide memoir to the interviewers, while also remaining flexible to allow for issues to be raised spontaneously.

Probing questions like 'why?', 'why not?', etc are not always included - but there will be plenty of these and the researchers will automatically probe, ask for explanation/clarification, and sum up at appropriate points.

Although the guide is generally written in the form of questions or explanations that could be read out exactly as written, in reality, the researcher will amend the wording, rephrase and reorder as appropriate and to make it feel more like a natural discussion rather than a questionnaire.

Introduction

Thank them for help so far and explain background to research.

Thank you very much for sparing the time to talk to me. The interview is confidential to the research team. While we would like to quote what you say (assuming you give your permission) no school or individual will be named in the research report. The purpose of the interview is to complement the information provided from postal surveys of teachers and classroom support staff which have already taken place and interviews conducted with a representative from the local authority.

Ask for permission to record discussion and explain how it will be used.

<u>CORE SECTION - TO BE ASKED OF ALL TEACHING AND CLASSROOM</u> <u>SUPPORT STAFF</u>

General perceptions of behaviour in school

- Can you give me an overview of behaviour in the school? PROBE for extent
 of positive and negative behaviour, main problems and issues in class,
 outside in playground and around the school generally. Any changes in past
 few years? Which aspects are perceived to be getting better/worse? PROBE
 for any differences and trends re. gender, age of pupils, times of day, times of
 year, year groups etc. Do you know why this might be the case?
- What is the impact of negative behaviour on the school? PROBE for both general problems and some examples of specific behaviour and the effect on school.

Policies on behaviour

• Could you describe what the general ethos of the school is in relation to behaviour? PROBE for main features of policies and approaches used to deal with both positive and negative behaviour - focus on relationships,

inclusion, staged intervention, move away from discipline, flexible learning, restorative practices, punitive approaches etc. EMPHASISE: We are interested in all aspects - promoting positive behaviour as well as the way disruptive/negative behaviour is dealt with.

• Which approaches do you think have been most effective in 1) addressing negative or challenging behaviour and 2) promoting positive behaviour?

The role of school staff in dealing with issues around behaviour

- Can you tell me about the role and responsibility that teachers / classroom support staff have in dealing with issues around behaviour?
- What about the role that others play? PROBE for educational psychologists, SMT and HT and whether these roles have been changing – especially for support staff.
- What internal structures or teams are in place? Do policies make clear who should be involved / deal with particular situations? How are policies communicated to you?
- What do you think works best in addressing poor behaviour? PROBE for approaches, sanctions, exclusion etc and when these are used.
- What about positive behaviour? PROBE for rewards, recognition etc and when these are used.
- How confident do you feel in terms of both promoting positive behaviour and dealing with disruptive or challenging behaviour in the classroom or playground? PROBE for whether they feel they have received sufficient training and whether there are any gaps in provision. Is there consistency of approaches used among staff?
- Are there particular types of behaviour/incidents that you feel less confident in addressing? PROBE in particular with support staff, including impact on their recruitment and issues re. retention.
- What kind of support is there for teachers / classroom support staff, in relation to managing behaviour in school? PROBE for how helpful this is and whether more support is required.
- What about more serious discipline issues or violent incidents? PROBE for what the procedure is and who is involved. If experienced, how well supported did staff feel, by colleagues / headteacher / LA etc.

NOTE TO MODERATOR – IMPORTANT TO LEAVE AMPLE TIME DURING INTERVIEWS TO COVER THE RELEVANT SECTION IN SUFFICIENT DETAIL.

ISSUE SPECIFIC SECTIONS

Use of mobile technology

- I'd like to ask you some questions about the use of mobile phones in school by pupils. Do you know roughly the proportion of pupils who carry a mobile phone with them to school? What about the use of smart phones with internet access?
- Is there a policy on the use of mobile phones in school? PROBE for details of the policy – content, how long it has been used for, has it changed over time? Are pupils allowed to use their phones in class? Are there instances when they are encouraged to use their phones?
- What are the issues that have arisen around the use of mobile phones by pupils in school time? PROBE for use of phones with camera and video capability, causing disruption in class, bullying, intimidation, loss/theft of equipment etc.
- Are there any issues relating to pupils' use of social networking sites / texting etc **outside** of school? How does the school tackle this with pupils?
- What has been the impact for teachers and classroom support staff?
- What happens when pupils flout the rules set out in the policy? PROBE for type of sanction(s) used.
- Do you know how effective the policy has been in dealing with the problematic use of mobile phones?

Parental support and involvement

(ASK TEACHERS ONLY):

I'd like to ask you some questions about parental support and involvement with the school.

- In general terms, how supportive do you find the parents of pupils?
- When are you most likely to have contact with parents? PROBE for both positive and negative instances. In an average week, how much time would you typically spend meeting with or talking to parents? Does this tend to be instigated by you or the parent?
- In terms of dealing with an incident caused by a pupil or addressing a pupil's challenging or disruptive behaviour, at what stage do you tend to get in touch with parents? What are the steps or procedures that you then go through?
- How supportive do you find the parents of pupils you have been dealing with in relation to behavioural or discipline issues? What difference does having the support of parents make in terms of how successful interventions to deal with the pupil are?

Transitions

I'd like to ask you some questions about how the school manages the transition of pupils. [NOTE TO INTERVIEWER: FOR SECONDARY SCHOOLS THIS WILL ENCOMPASS THE TRANSITION OF PUPILS FROM P7 TO S1, THROUGH THE KEY STAGES OF THEIR SECONDARY EDUCATION, AND FROM S5/6 ON TO FURTHER EDUCATION OR INTO THE WORKPLACE. FOR PRIMARY SCHOOLS THIS WILL INCLUDE THE TRANSITION FROM PRE-SCHOOL TO P1 AND FROM P7 TO S1].

FOR SECONDARY SCHOOLS ASK ALL:

- What would you say are the main issues arising from pupils making the transition from primary to secondary school? PROBE for issues relating to behavioural difficulties in particular.
- What is the impact of this on teachers / classroom support staff / rest of the class / school more widely?
- To what extent does the school work with associated feeder primaries? In what way? How many? Some or all?
- What sort of activities are organised to help with the transition to secondary school?
- How important do you think it is to have these structures in place? What are the benefits for 1) the pupil and 2) teaching and classroom support staff and the school generally?
- How much time is spent on supporting the transition of P7s to S1? Which types of school staff are mostly involved in this?
- What would you say are the other key periods of transition for pupils during their secondary education? Why are these of particular importance? PROBE for issues relating to behaviour in particular. What links are in place to help prepare pupils for e.g. further education, work place etc?
- What support or guidance is in place for pupils at these stages? Who is involved in providing that support to pupils?
- Do you think there are currently any gaps in the provision of support during times of transition for pupils?

FOR PRIMARY SCHOOLS ASK:

- What would you say are the main issues arising from pupils making the transition from pre-school/nursery into primary 1? PROBE for behaviour related issues in particular.
- What is the impact of these issues on the teacher / classroom support staff / rest of the class / school more widely?

- To what extent does the school work with the school nursery / local private nurseries? In what way? How many? Some or all?
- What sort of activities are organised to help with the transition from pre-school to primary 1?
- How important do you think it is to have these activities in place? What are the benefits for 1) the pupil and 2) the school?
- What about the transition from P7 to S1....what are the procedures currently in place to facilitate the move to secondary school? Which members of staff are most involved in this?

Emotional wellbeing of pupils

I'd like to ask you about some of the issues surrounding the focus on health and wellbeing of pupils, particularly in relation to the Curriculum for Excellence.

 What impact do you think the Curriculum for Excellence and the emphasis on health and wellbeing has had on pupil behaviour in schools? PROBE for ways in which the school supports learners, recognises achievement, provides for pupils with additional support needs, supports those disengaged from school etc. Is it possible to measure the impact the Curriculum has had? Have you seen any impact yet?

ASK TEACHERS:

- Can you give me an idea of some of the different types of issues that have arisen in school and how the principles of the Curriculum have influenced the approach that the school has taken? PROBE for examples of how it has impacted on learning in the classroom. What has been the effect on 1) pupils and 2) classroom teachers and support staff?
- Do you work in partnership with any other agencies to deliver aspects of the curriculum? If yes, PROBE for who they are and why they are used.

ASK ALL

- What are the ways in which the school tries to encourage positive relationships and behaviour? PROBE for the various approaches used by school staged intervention, nurture groups, restorative practices etc.
- Do you think that there are any gaps in the training school staff are given in order for them to implement the approaches and practices suggested by the Curriculum for Excellence? What more would help them?

Wrap-up

- What more do you think could be done to encourage positive behaviour in this school?
- Is there anything else that you would like to add to what we have already discussed?

Thank and close.

BISSR 2012 - DRAFT TOPIC GUIDE CASE STUDY FIELDWORK INTERVIEWS WITH HEADTEACHER AND SENIOR STAFF MEMBERS

This topic guide is designed to serve as an aide memoir to the interviewers, while also remaining flexible to allow for issues to be raised spontaneously.

Probing questions like 'why?', 'why not?', etc are not always included - but there will be plenty of these and the researchers will automatically probe, ask for explanation/clarification, and sum up at appropriate points.

Although the guide is generally written in the form of questions or explanations that could be read out exactly as written, in reality, the researcher will amend the wording, rephrase and reorder as appropriate and to make it feel more like a natural discussion rather than a questionnaire.

Introduction

Thank them for help so far and explain background to research.

Thank you very much for sparing the time to talk to me. The interview is confidential to the research team. While we would like to quote what you say (assuming you give your permission) no school or individual will be named in the research report. The purpose of the interview is to complement the information provided from postal surveys of headteachers, teachers and support staff which have already taken place and interviews conducted with a representative from the local authority.

Ask for permission to record interview and explain how it will be used.

CORE SECTION - TO BE ASKED OF ALL HEADTEACHERS AND SENIOR STAFF MEMBERS (15 MINS)

General perceptions of behaviour in school

- Can you give me an overview of behaviour in the school? PROBE for extent of positive and negative behaviour, main problems and issues, etc. Any changes in past few years? Which aspects are perceived to be getting better/worse? PROBE for any differences and trends re. gender, age of pupils, times of day, times of year, year groups etc.
- What is the impact of negative behaviour on the school? PROBE for both general problems and some examples of specific behaviour and the effect on school.

Policies on behaviour

 Could you describe what the general ethos of the school is in relation to behaviour? PROBE for main features of policies and approaches used to deal with both positive and negative behaviour - focus on relationships, inclusion, staged intervention, move away from discipline, flexible learning, restorative practices, punitive approaches etc. EMPHASISE: We are interested in all aspects - promoting positive behaviour as well as the way disruptive/negative behaviour is dealt with.

- How long have policy/policies been in place? Any recent changes or developments? Who was involved in developing policies?
- Which approaches do you think have been most effective in 1) addressing negative or challenging behaviour and 2) promoting positive behaviour?
- Who drives these policies? PROBE for school, LA, SG? Are schools required/expected to use certain approaches or policies? Is there flexibility for schools?
- What support do you receive from the LA? PROBE for whether support is thought to be sufficient or if are there gaps.

The role of school staff in dealing with issues around behaviour (15 mins)

- Can you tell me about the role of your staff in dealing with issues around behaviour? PROBE for role that teachers, classroom support staff, educational psychologists SMT and HT play and whether these roles have been changing especially support staff. What internal structures or teams are in place? Do policies make clear who should be involved / deal with particular situations? How are policies communicated to staff?
- [If not already covered in question above, ask: What about the role that Educational Psychologists play? PROBE for extent of their involvement in different approaches, benefits of their input etc.

ONLY ASK 2 FOLLOWING QUESTIONS IF NOT COVERED ALREADY IN 'POLICIES ON BEHAVIOUR' SECTION.

- What do you think works best in addressing poor behaviour? PROBE for sanctions, exclusion etc and when these are used.
- What about positive behaviour? PROBE for rewards, recognition etc and when these are used.

SKIP FOLLOWING 3 QUESTIONS IF NOT ENOUGH TIME (SHOULD BE COVERED IN DISCUSSIONS WITH TEACHING AND SUPPORT STAFF)

- How confident do you think members of staff feel in terms of both promoting positive behaviour and dealing with disruptive or challenging behaviour?
 PROBE for how training needs are identified and whether there are any gaps. Is there consistency of approaches used?
- Are there particular types of behaviour/incidents that you think staff feel less confident in addressing? PROBE in particular for support staff, including impact on their recruitment and issues re. retention.
- How supported do you think staff feel in relation to dealing with issues around behaviour? PROBE for support structures in place for them.

ASK ALL

• Do you do anything to measure or gauge the effectiveness of the policies or approaches that you use? PROBE for recording at individual and aggregate levels.

Multi-agency working

- What role does partnership/multi-agency working play in dealing with poor behaviour in school? PROBE for involvement of social work, police, health etc. When/why do they tend to get involved?
- How well does your local authority support the school in terms of 1) addressing behavioural issues and 2) providing support for children who can't remain in school?
- Is there any off-site provision for pupils with behavioural difficulties? IF NOT, how does the school address these difficulties? What is the wider impact for 1) teaching and classroom support staff and 2) other pupils/classes?

NOTE TO MODERATOR – IMPORTANT TO LEAVE AMPLE TIME DURING INTERVIEWS TO COVER THE RELEVANT SECTION IN SUFFICIENT DETAIL.

ISSUE SPECIFIC SECTIONS (25 mins)

Use of mobile technology

- I'd like to ask you some questions about the use of mobile phones in school by pupils. Do you know roughly the proportion of pupils who carry a mobile phone with them to school? What about the use of smart phones with internet access?
- Do you have a policy on the use of mobile phones in school? PROBE for details of the policy content, how long it has been used for, has it changed over time? Are pupils allowed to use their phones in class? Are there instances when they are encouraged to use their phones?
- What are the issues that have arisen around the use of mobile phones by pupils? PROBE for use of phones with camera and video capability, causing disruption in class, bullying, intimidation, loss/theft of equipment etc.
- Are there any issues relating to pupils' use of social networking sites / texting etc outside of school? How does the school tackle this with pupils?
- What happens when pupils flout the rules set out in the policy? PROBE for type of sanction(s) used.
- How effective has the policy been in dealing with problem use of mobile phones? How is this measured/gauged?
- What has been the impact for classroom teachers and support staff?

Parental support and involvement

- I'd like to ask you some questions about parental support and involvement with the school.
- In general terms, how supportive do you find the parents of pupils in school?
- When are you most likely to have contact with parents? PROBE for both positive and negative instances. In an average week, how much time would you typically spend meeting with or talking to parents?
- In terms of dealing with an incident caused by a pupil or addressing a pupil's challenging or disruptive behaviour, at what stage do you tend to get in touch with parents? What are the steps or procedures that you then go through?
- How supportive do you find the parents of pupils you have been dealing with in relation to behavioural of discipline issues? What difference does having the support of parents make in terms of how successful interventions to deal with the pupil are?
- Do parents have any role in the discussion and development of policies relating to discipline and the promotion of positive behaviour in school? What opportunities do they have to provide input?

Transitions

I'd like to ask you some questions about how the school manages the transition of pupils. [NOTE TO INTERVIEWER: FOR SECONDARY SCHOOLS THIS WILL ENCOMPASS THE TRANSITION OF PUPILS FROM P7 TO S1, THROUGH THE KEY STAGES OF THEIR SECONDARY EDUCATION, AND FROM S5/6 ON TO FURTHER EDUCATION OR INTO THE WORKPLACE. FOR PRIMARY SCHOOLS THIS WILL INCLUDE THE TRANSITION FROM PRE-SCHOOL TO P1 AND FROM P7 TO S1].

FOR SECONDARY SCHOOLS ASK:

- What would you say are the main issues arising from pupils making the transition from primary to secondary school? PROBE for issues relating to behavioural difficulties in particular.
- What is the impact of this on teachers / classroom support staff / rest of the class / school more widely?
- To what extent does the school work with associated feeder primaries? In what way? How many? Some or all?
- What sort of activities are organised to help with the transition to secondary school?

- How important do you think it is to have these structures in place? What are the benefits for 1) the pupil and 2) teaching and classroom support staff and the school generally?
- How much time is spent on supporting the transition of P7s to S1? Which types of school staff are mostly involved in this?
- What would you say are the other key periods of transition for pupils during their secondary education? Why are these of particular importance? PROBE for issues relating to behaviour in particular. What links are in place to help prepare pupils for e.g. further education, work place etc?
- What support or guidance is in place for pupils at these stages? Who is involved in providing that support to pupils?
- Do you think there are currently any gaps in the provision of support during times of transition for pupils?

FOR PRIMARY SCHOOLS ASK:

- What would you say are the main issues arising from pupils making the transition from pre-school/nursery into primary 1? PROBE for behaviour related issues in particular.
- What is the impact of these issues on the teacher / classroom support staff / rest of the class / school more widely?
- To what extent does the school work with the school nursery / local private nurseries? In what way? How many? Some or all?
- What sort of activities are organised to help with the transition from pre-school to primary 1?
- How important do you think it is to have these activities in place? What are the benefits for 1) the pupil and 2) the school?
- What about the transition from P7 to S1....what are the procedures currently in place to facilitate the move to secondary school? Which members of staff are most involved in this?

Emotional wellbeing of pupils

I'd like to ask you about some of the issues surrounding the focus on health and wellbeing of pupils, particularly in relation to the Curriculum for Excellence.

 What impact do you think the Curriculum for Excellence and the emphasis on health and wellbeing has had on pupil behaviour in schools? PROBE for ways in which the school supports learners, recognises achievement, provides for pupils with additional support needs, supports those disengaged from school etc. Is it possible to measure the impact the Curriculum has had? Have you seen any impact yet?

- Can you give me an idea of some of the different types of issues that have arisen in school and how the principles of the Curriculum have influenced the approach that the school has taken? PROBE for examples of how it has impacted on learning in the classroom. What has been the effect on 1) pupils and 2) classroom teachers and support staff?
- Do you work in partnership with any other agencies to deliver aspects of the curriculum? If yes, PROBE for who they are and why they are used.
- What are the ways in which the school tries to encourage positive relationships and behaviour? PROBE for the various approaches used by school staged intervention, nurture groups, restorative practices etc.
- Do you think that there are any gaps in the training school staff are given in order for them to implement the approaches and practices suggested by the Curriculum for Excellence? What more would help them?

Wrap-up

- What more do you think could be done to encourage positive behaviour in this school?
- The last thing I would like to ask is for your views on what the key changes are that you would like to see to policy and practice. PROBE for at classroom, school, local and national level.
- Is there anything else that you would like to add to what we have already discussed?

Thank and close.