

EDD – Data Collection Forum

User Guide

October 2013

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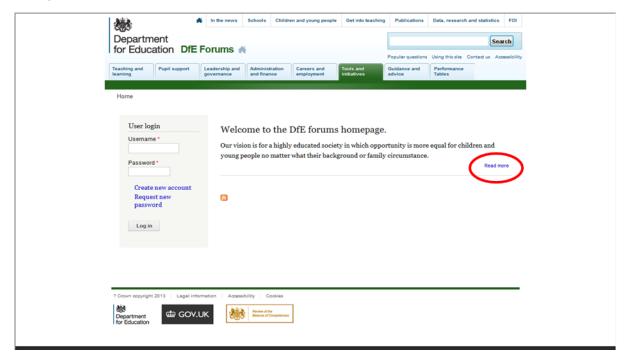
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Accessing the Forum

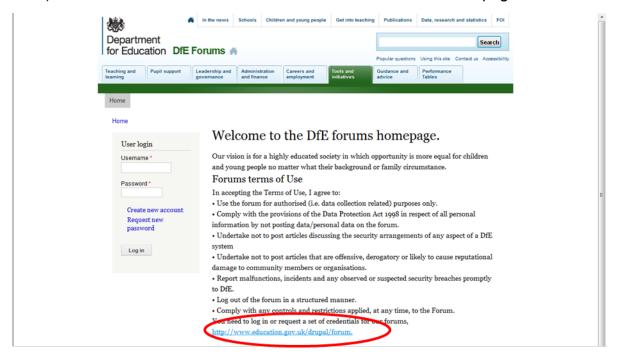
Please use the following link to access the EDD Forum - <u>EDD Data Collection Forum</u>

Anyone can view the Forum including all posts.

1) Click on 'Read more'

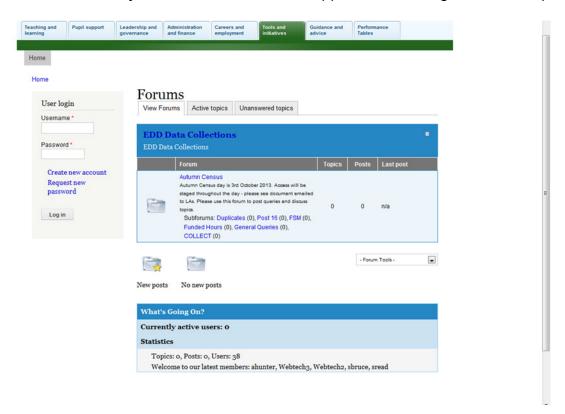


2) Read the Terms of Use and click the link to the forum homepage

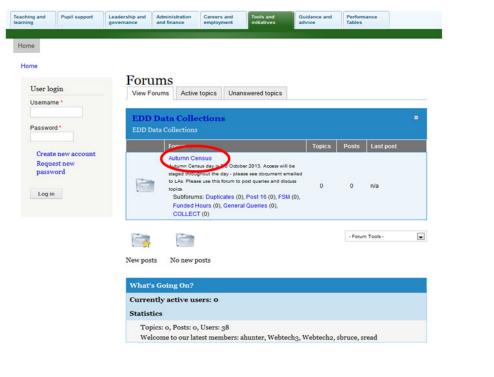


The main Forum page will now be displayed

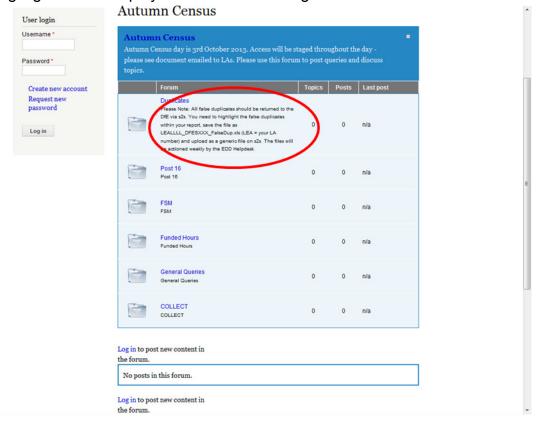
Please Note: Only the Autumn Census will appear here throughout the trial period.



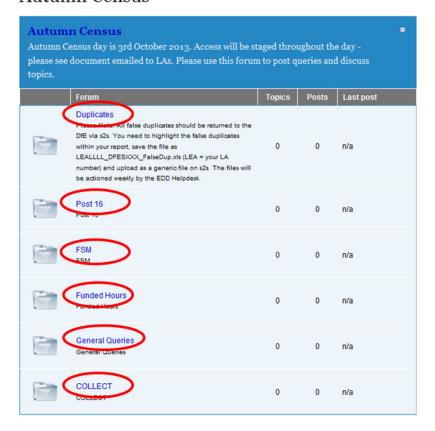
3) To access the Autumn Census form please click on the header



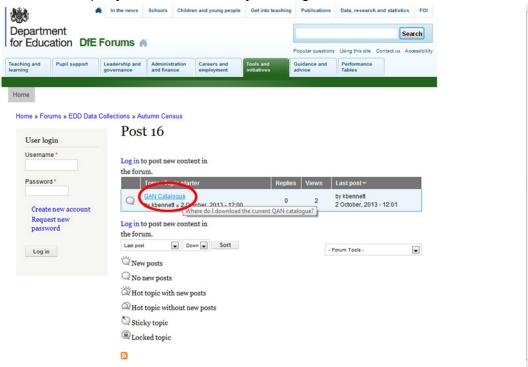
You will now see a list of Sub-Forums. Any important information we would like to highlight will be displayed under the headings.



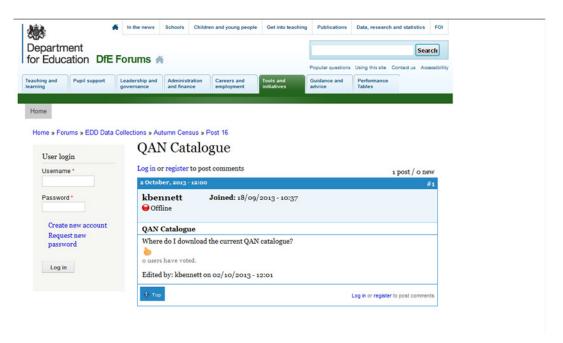
4) To view posts on a particular subject please click on that heading Autumn Census



5) Select the topic you wish to view by clicking on the title



You can then view the post along with any comments/replies that have been left



If you wish to post a reply you will need to register

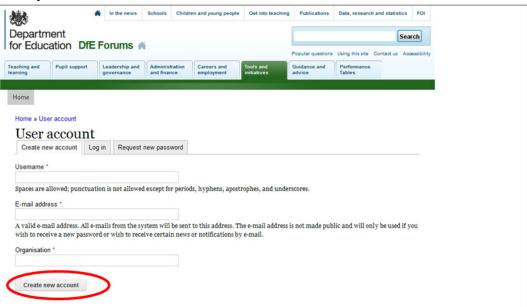
Registering on the forum

In order to post questions and reply to posts you will need to register for access.

1) Select the 'create new account' option



2) Fill in your details and click 'create new account'



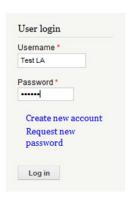
You will receive an email advising your account registration is in progress.

Your request will be reviewed by members of the helpdesk and once authorised a further email will be issued containing a 'use once only' link to enable selection of a password and log in. Following password selection, press 'Save' and then 'Home' to enter forum.

Logging into the forum

You must log into the forum to make posts or comments

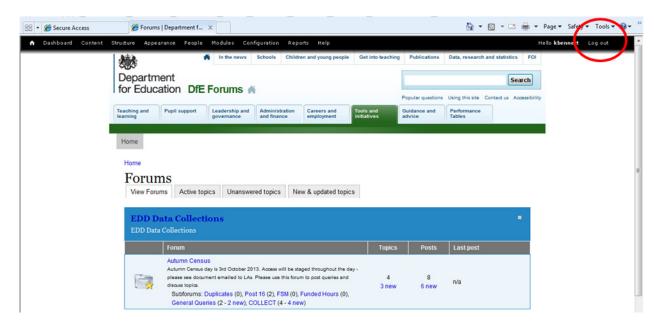
1) Enter your username and password in the login section and click 'Log In'.



This will log you into the system and allow extra permissions.

Logging out

To log out please click the 'Log out' button in the top right of your screen.



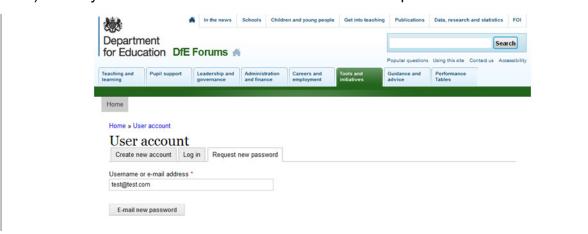
Request new password

There may be an occasion where you need to request a new password.

1) Click on 'Request new password'



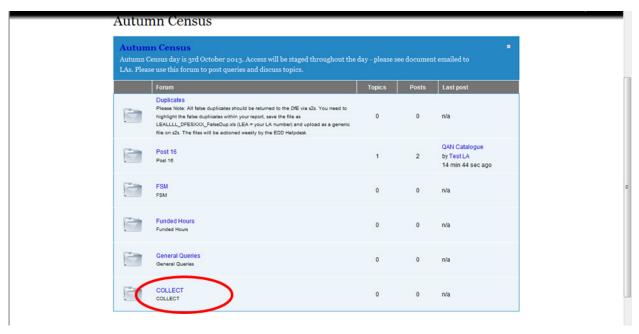
2) Fill in your email address and click on 'Email new password'



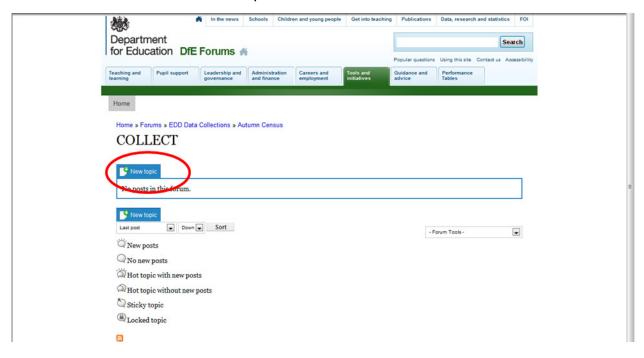
A link will be issued to your email address containing a link to re-set your password. Follow the instructions on, enter a new password and click 'Save' to complete.

Adding a new post

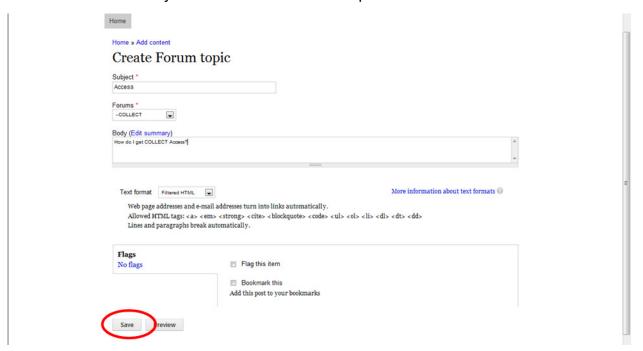
1) In order to add a new post you need to click on the sub-forum you wish to ask the question in



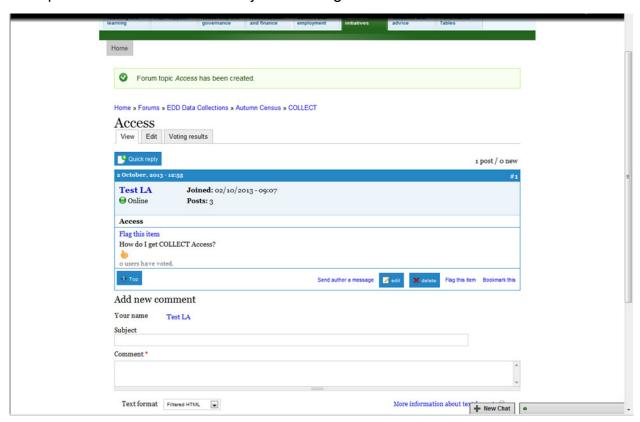
2) You will then need to click' New topic'



3) Enter the title and body of text and click 'save' to post it

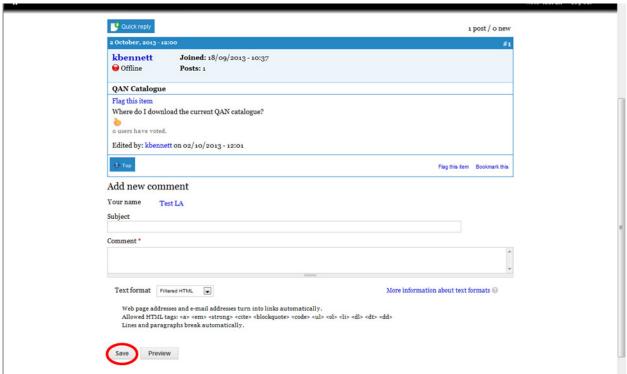


Your post will now be visible to anyone viewing the forum

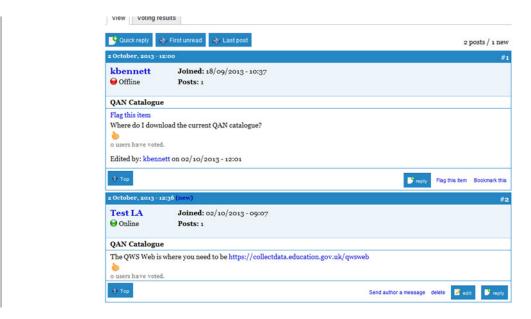


Posting Comments

- 1) Access on the post you wish to comment on using the instructions above Add new comment is automatically visible
- 2) Enter the subject and comment you wish to post and click 'save'



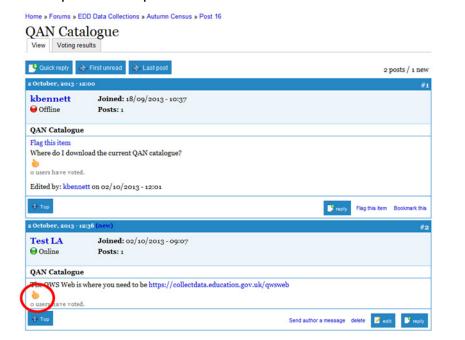
Your comment will then be visible by anyone viewing the forum



Extra Functions of the forum

Rating as helpful

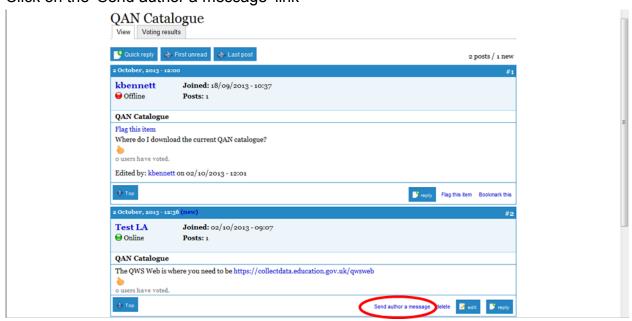
If you have found a post useful please click on the vote button



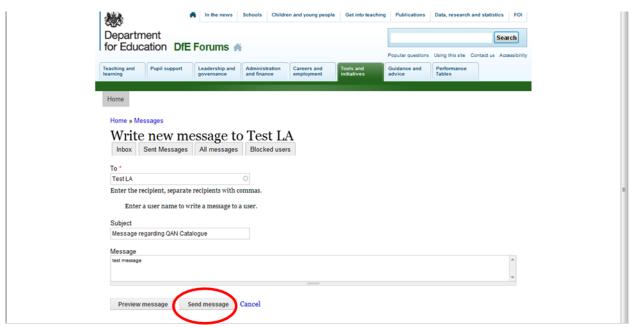
Send author a message

You can send the author of the post a message (not available for EDD Helpdesk staff – you need to use the service request form to contact the DfE)

1) Click on the 'Send author a message' link



2) Type message and click' Send message'



Help

If you have any queries or need assistance when using the forum, please complete a <u>Service Request form</u> selecting School Census.



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Any enquiries regarding this publication should be sent to the <u>data collection helpdesk</u>.

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