# Level 3 Butcher - Advanced

# **Occupational Profile**

An Advanced Butcher will often take responsibility for the running of a shop, processing function or department in a meat business and will possess dexterous knife skills allied with all round knowledge of the craft/processing environment. Advanced (Adv) Butchers as the job title implies practice their profession at supervisory/management level but are also known as Craft (Adv) Butchers in a shop environment or Production (Adv) Butcher Supervisors in processing plants whereas in supermarkets the role is entitled In Store (Adv) Butchery Manager.

In total, the meat and poultry industry contributes several billion pounds to the UK's economy and employs thousands of workers in the farm to fork supply chain. Butchers working in advanced roles in manufacturing companies will often diversify into production management including roles with responsibility for people and/or functions such as sales, quality control or training others. Equally, butchers advancing their careers in a large supermarket, independent retail or farm shops will be excellent communicators and possess a technical knowledge of a range of meat products often supplemented with more generic skills in merchandising, sales and staff supervision.

Advanced butchers will have a comprehensive understanding of health and safety practice that is matched with knowledge of food safety and hygiene systems at management level. They will also possess a technical understanding about a range of meat species, provenance supply chains and techniques (automated & craft) needed to process and/or produce products in a lean manufacturing or retail environment. They will ensure precision in the cutting and presentation of meat products as required by commercial and/or domestic consumers. Butchers especially those in independent retail environments will have good knowledge of artisan practices and the preparation of wet/dry meats in to a variety of culinary uses including sausages, pie making, curing and smoking. In addition, they will be actively contributing towards the profitability of their business/function and maximising safety, productivity, efficiency and customer care.

Advanced Butchers are a valuable asset to any meat and poultry business in the UK and across the world and will spend rewarding careers in an industry that offers progression in to a number of sub occupations such as sales, training, production and retail management. Advanced Butchers with entrepreneurial aspirations will often find 'start up' business opportunities; some will wish to achieve Master status through recognition with the Institute of Meat.

Advanced Butchers will need to demonstrate the core knowledge, skills and behaviours detailed below, plus the specific knowledge and skills for their specialist environment that will be traditionally set in a retail shop, processing plant or 'in store' butchery department in a supermarket.

#### Advanced Butchery - Core knowledge required

The management of food safety & hygiene practices including cleaning and disinfection arrangements

The implementation of health and safety policy and application within the business or function. Also understanding of equality and diversity regulations and good practice

The principles and comparisons involved in the science of various meat and poultry species and effects on the selection, cutting and production process

The principles of animal welfare, selection, procurement and purchasing processes and the influence that provenance may contribute in the farm to fork supply chain for various red and white meat

The end to end process for primal butchery in the meat business that starts from carcass selection, sides, or quarters, moving to separation from carcass and yield controls

The principles and variations involved in the chilling, maturation, handling and storage of red and white meat as it goes through the cutting and/or processing

The origins and nature of animal organs and tissues specified as Offal which is intended for sale to the customer /consumer in accordance with purchasing specifications and trade description requirement and Law

**Supplied** 

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The standard operating procedures for grading meat, stock handling, cold storage, temperature controls and maturation

How to respond to the various needs of customers from across communities, religions and dietary requirements and develop new plated and/or oven ready products and pastries

Cold and hot meat curing and smoking techniques

Merchandising, labelling, food allergen awareness and wider food store products

Management techniques including delegation, team building, mentoring, interviewing. appraisal and performance of self and team members as required

Sales practices including wholesale distribution and meat procurement

#### **Advanced Butchery- Core Skills required**

Demonstrate full awareness and take responsibility for food safety, Hazard Analysis and Critical Control Points (HACCP) and health and safety practices with in their respective butchery functions and/or retailing environments

Demonstrate technical abilities & support others in the use of knives, hand saws, cleavers, banding needles and other relevant hand tools used in the process of primal cutting, boning, slicing, dicing, rolling, trimming and filleting as applicable to the butchery business

Produce/contribute to making of company recipe sausages/pies and/or develop new meat products made to the specifications of local markets and/or customer requests

Take responsibility for the cold storage and cutting environment including temperature control, staff supervision, safety, hanging, handling and storage of meat

Communicate effectively in a variety of ways with internal colleagues and with customers. This will involve compilation of reports, presentations to staff/customers and competent use of Information and communications technology (ICT) systems

Monitor and respond to the sales environment suggesting new and improved products for development and using initiative to prevent or solve problems as they may occur

Supervise the sales environment, organising self and others to ensure deadlines are met including cash, stock and financial administration of the business or area of responsibility

### Advanced Butchery - Core behaviours required

Take personal operational responsibility for both health and food safety, apply safe working practices when using knives, hazardous tools and/or related equipment

Be punctual, reliable, diligent and respectful towards customers, peers and colleagues at all times

Be able to plan and organise self and others in the butchery area of responsibility

Cultivate and maintain productive relationships with internal colleagues and external customers

Keeping self and team/colleagues up to date with brand developments. Take pride in new products actively promoting these with colleagues and customers

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Leading by example in terms of meeting targets, solving problems, managing pressure and attaining the quality assurance expectations of the business

Take responsibility for personal continuous professional development (CPD)

# Knowledge and skills required in each environment

#### Retail Shop - Knowledge and skills required

Monitor, manage and respond to the sales performance of the retail business, including review of customer behaviour, sales patterns and product enhancement and/or placement

Understand and display a thorough knowledge of the procurement of meat through the retail business and be able to champion fresh meat

Understand the principles of artisan butchery and be able to cut and bone at least four meat species including poultry &/or game, whilst displaying associated techniques that apply to the retail environment

Develop and implement sales strategies and methods for maximising income including loyalty schemes, promotions and additional product development

Produce a range of meat & poultry products including joints, portions, cooked and hot products, sausages, burgers, pasties, curing, smoking, air drying & value added products

Understand marketing and promotional techniques used to 'sell' the retail business, making use of social /web media to maximise the exposure of the business

Understand how to plan, co-ordinate and advise on cooking methods such as roasting, steam & bake-off operations in the retail environment

Know how to recruit, retain, train and develop the right people for the right roles in the retail business.

Understand how to implement and manage stock control systems for the shop environment, including effective procurement and purchase of non-meat products for sale to domestic customers

Understand key business operations such as energy supply, insurance registrations, payroll systems, and basic bookkeeping and filing returns

Be able to advise on and handle a range of customer orders and at times deal with customer complaints

## Processing Plant - Knowledge and skills required

Knowledge & Skills Understand and apply the legislative and regulatory requirements that apply for the safe, healthy and clean processing environment adhering to standard operating practices

Demonstrate knife skills and precision cutting of at least one species of meat (applying to current environment), including technical understanding of muscle and primary carcass management

Manage the production line team, ensuring customer orders are delivered in a timely and accurate fashion and within tolerances for size and weights

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Understand the sales, procurement and selection process within the processing business environment

Understand minimisation approaches to the management of meat, ensure staff and teams are adhering to business operating practices

Understand how to plan and manage production schedules and change over methods in the meat processing environment

Understand how to co-ordinate despatch and transport of orders in food operations

Be able to prepare effectively for audits and respond appropriately to findings, including the implementation of improvement actions across the area of responsibility

### In Store Butchery in a Supermarket - Knowledge and skills required

**Knowledge and Skills** 

Manage the store department sales targets through regular monitoring of performance against results, identifying high and low performance meat products communicating results to line management

Understand the supermarket product offer, display of pre-pack meat via cabinet and placement policies keeping self and team up to date with brand developments and promotions

Understand the stock management and control (e.g. IPOS) system to minimise losses on out of date or damaged meat products. Ensure rotational processes are in place and react quickly to results to maintain business standards and stock requirements

Plan and organise staff scheduling arrangements for the department and team including for peak times and seasons

Merchandising and pre-placement of meat products and related value added ingredients in line with company specifications or as part of seasonal offers

Take control for audit, inventory and traceability processes as required by the business

Duration:	Typically 22 months
Level	3
Qualification(s)	Apprentices will achieve  A. Level 3 Award in Food Safety Supervision for Manufacturing (QCF)  B. Level 3 Award in HACCP for Food Manufacturing (QCF)  C. Level 3 Award in Health and Safety in the Food Supply Chain Business  Apprentices without level 2 English and mathematics will need to achieve this level prior to completion of their apprenticeship.
Professional Recognition	On successful completion, apprentices will be entitled to automatic registration to full membership of the Institute of Meat.
Review Date	The standard will be reviewed in September 2018