

COLLECT guide for local authorities

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Introduction

The COLLECT (collections online for learning, education, children and teachers) portal is used by schools, local authorities and the department for education for processing data collection returns. Major benefits of the portal include real time data collection monitoring and progress reporting, the ability of a local authority to view exactly the same information as the department for education when queries arise and being a website there are no installation issues.

This document is designed to guide local authority users through the various aspects of COLLECT from initial submission, data validation and final approval by the department for education.

The department now collects data from a wide range of users; generic terminology must be used within COLLECT. A provider of data is known as a 'source', an 'agent' is someone who undertakes verification and checking of the data and a 'collector' is the final destination of the information.

Useful hints

Very important - re-submissions – if a data return for a local authority already exists in the system and you upload another file, it will overwrite the original return completely no matter where it is in the workflow (submitted or authorised). All error notes and data item notes will disappear only return notes are retained. If you try to upload a file that is already in the system then you will be given the following message



We recommend that you take great care when selecting this option and make sure that all parties who may be working, or have worked on this return agree to the resubmission. When uploading a zip file containing many data then please be aware that you will not be prompted with the above message if any of the settings contained in the zip file are already on the system. It will automatically overwrite the return without warning you.

When navigating around the COLLECT system it is important that you use the COLLECT 'drill up' button or COLLECT 'back' button which are toward the top right of your COLLECT screen. If the 'drill up' or 'back' buttons are not visible then you may be in one of the earlier screens and to navigate back from here you will need to click 'back to my COLLECT page' page located at the top of your COLLECT screen above your login name. You will be either given an error message or 'thrown' out of the system if you use your web browser back button.

When amending errors, once you have completed your actions on a particular error you will need to drill back out of that record to the main screen before being able to select another error to investigate. If you try to select an error and have found the error through the 'all errors' page before drilling out, you will be given the error message: 'cannot choose another error to investigate'

COLLECT and secure access

Access to COLLECT is through the department's secure access system (SA)



Full secure access guides are published on the Secure Access Website.

Once successfully registered, click on to 'home' and then click on 'COLLECT' to enter COLLECT as below:



Then click on to 'continue' to enter COLLECT as below:



0

Collections your account are linked to can be seen under 'My Data Collections' as shown in the screenshot below. Please note if the data collection you require access to is not showing under your data collections, speak to the approver within your local authority, who will be able to grant your access to the collection.

Select the collection you wish to open by clicking on the collection name to highlight it (if there is only one it will be automatically highlighted) and then click on the 'Select Data Collection' button to open it.

MY DATA COLLECTIONS					
Data Collection	User Role	Organisation	Status	Due Date	Days Duc
Page 3 of 3					
		Select Data Collection			

Local authority 'Source page' screen.

The next screen ('Source page') provides a summary of the latest position with respect to the selected data collection. You will see information on the current status of your collection return and will be presented with a number of options.

e status of your data return : Load Errors : 121	ed_and_Validated	Oueries : 33	OK Errors : 0
at can I dog orn My seta Return?		quartes . (
Upload Return from file	Press this button to Import	a file into your data return	
Add Return on screen	Press this button to Add a r	new return using a web form	
Open Return	Press this button to Open y	our data return	
Submit Return	Press this button to Submit	your completed data return	
Export to file	Press this button to Export	your data return to a file	
Launch Reports	Press this button to Report	on your data return	
Delete Return	Press this button to Delete	your data return	
at is happening to My Data Return?	•		
Data Return Submission	i	Data Return Approval	Data Return Authorisation
Date Submitted		Date Approved	Date Authorised

Upload return

Clicking on this button launches a page to allow the local authority user (source) to browse for the xml file and load.

Add return on screen

Allows the source to type the return on screen – if applicable to the data collection.

Open return

This option is greyed out until the data is loaded and is used to access the loaded data for editing or viewing.

Submit return

This option is greyed out until the data is loaded and validated and is used to submit the data to the department. This should only be done when the data is complete and clean. Once a return has been submitted control then passes to the department.

Export to file

This option is greyed out until the data is loaded and is used to export the loaded data either as a single xml file (in the input xml format) or as a number of csv files with one file per data table.

Launch reports

This option launches the local authority's reports options.

Delete return

This option is greyed out until the data is loaded and is used to delete the local authority data from the system.

Upload a return

To upload the return click on the 'Browse...' button to navigate to the required file. You then need to select 'Upload' to load the data.

If a new version of the data is loaded, all 'Notes' (excluding return level notes and 'History') are deleted, together with the loaded data before the new data is loaded.



If data is already loaded you will be asked if you want to overwrite it. Answering no will stop the data load, answering yes will delete the existing data and load the new data.

If the xml file is in the wrong format or contains the wrong type of data, for example, a letter in a date field, the file will be rejected with an explanatory message.

Whilst the data is being loaded the above message will be displayed.

Once the file has been successfully loaded the following message will appear.

COLLECT Portal								
Source UpLoad In Progress								
FILE UPLOAD PROGRESS								
	Your data return has been successfully loaded and is queued for validation. Please return later to view any validation errors identified and Submit your Return.							
	OK >							
0								
© Crown copyright Disclaimer Privacy								

The data return has now been placed in a queue to be validated. When COLLECT is busy this process may take some time and users may come back later to view any validation errors present within the return.

When you click on 'OK' you will return to the 'Source page' and the status will be 'Waiting_for_validation'. When the return reaches the front of the queue, the status on the 'Source page' will change to 'Validation_in_progess' and then 'Loaded' when it is finished.

Agent page (for collections where the authority is the agent)

The agent (local authority) main screen will now be displayed listing all the schools for your local authority.

MY SOURC	8		L		1						L	T	
Filter By:	Name		Native ID		Status					Org Group	Que	eue	Co Pecet
Lincer by.					_				~		~	\sim	do nesce
Performa	nce summary												
												Errors	
	Expected	Outsta	nding	Submitted		Approv	ed	A 4	uthorised		E	Q	ОК
	41	40)	0		1			0		58	25	0
Sources													
										Errors			
Source ID	Source Name		Status	SubmittedDate	Ap	provedDate	AuthorisedD	ate	Queue	Errors	Queries	OK E	rrors
5201028	SA Test NA Region	School	No_Data							0	0	0	
5201001	SA Test School 1		No_Data							0	0	0	
5201010	SA Test School 10		No_Data							0	0	0	
5201011	SA Test School 11		No_Data							0	0	0	
5201012	SA Test School 12		No_Data							0	0	0	
5201013	SA Test School 13		No_Data							0	0	0	
5201014	SA Test School 14		No_Data							0	0	0	
5201015	SA Test School 15	See CRIVITO	No_Data							0	0	0	
5201016	SA Test School 16		No_Data							0	0	0	
5201017	SA Test School 17		No_Data							0	0	0	
Page 1 of 5													2345
Open R	eturn Approve	e Ap	prove All	Unapprove	Reject	De	ete	Export Selecter	1	Export Multi	ple	Expor	t All
	Ipload Return for selected Source	ce	Upload Multiple R	eturns (zip file)		Add Return on screen.		A	gent Admini	stration		Academy	Export
	Validate Selected Return Launch Reports	Quer	Validate All Non-va le Management	alidated Returns Change Queue N	love to this	queue>	~						

The agent screen comprises four main sections:

Filter by

Performance summary

Sources

Agent functions

Filter by



This section allows you to limit the number of schools displayed in the source section of the screen. It can be used to display a single school or a group of schools that have the same characteristics.

For example; by entering an establishment number in the 'native id' and selecting the 'go' button then only the school with that establishment number will appear on the screen. This saves the user having to go through numerous screens to get to the particular school return they want to work on

The user can only change the sort order by clicking on one of the headers with a blue text. For example; by clicking on the 'source name' header all the schools in the local authority return will be sorted in ascending school name order, click again and they will be sorted in descending school name order.

Performance summary

Performance summary							
Designed	Charleston	Columburd	to and	a shadood		Errors	
Expected	Outstanding	submitted	Approved	Authonised	E	Q	OK
2533	2530	3	0	0	75	51	0

This area of the screen shows a breakdown of the status of the returns for the authority's schools that are part of the collection.

It shows :

The total number of schools that a return is expected from;

The total number of schools who have yet to submit their return;

The total number of schools who have submitted their return;

The total number of school returns approved by the local authority;

The total number of school returns authorised by the department for education;

The total number of errors across all returns, sorted by error severity.

This section is refreshed any time a change is made to the underlying data e.g. when the status of a school return has changed from 'submitted' to 'approved', the approved total will be incremented by 1, while the submitted total will decrease by 1.

Sources

Performance summar Expected 41 Sources Source ID Source Source Source	ry Outs	anding O	Submitted 0	Api	proved	Authorised 0		E 58	Errors Q 25	ОК 0
Expected 41 Sources Source ID Source	Outst	anding 0	Submitted 0	App	proved	Authorised 0		E 58	Errors Q 25	ОК 0
41 Sources Source ID Source TD Source ID Sourc	Outst	0	0	Арг	1	Authorised 0		E 58	Q 25	ОК 0
41 Sources Source ID Sourc	re Name	0	0		1	0		58	25	0
Sources Source ID Source	re Name									
Source ID Source	re Name									
Source ID Source	re Name						Errors			
F000000 TDU T	.c. nume	Status	SubmittedDate	ApprovedDate	AuthorisedDat	e Queue	Errors	Queries	OK Err	ors
5202000 10016	Fest Primary 1	No_Data					0	0	0	
5202018 TDU Te	est Primary 2	No_Data					0	0	0	
5201100 TDU Te	est PRU 1	No_Data					0	0	0	
5204077 TDU Te	est Secondary 2	No_Data					0	0	0	
5206924 TDU Te	est CTC 1	No_Data					0	0	0	
5206001 TDU Te	est Independent 2	No_Data					0	0	0	
5201046 TDU Te	est Nursery School 2	No_Data					0	0	0	
5201101 TDU Te	est PRU 2	No_Data					0	0	0	
5204001 TDU Te	est Secondary 1	Approved	21/12/2015	29/12/2015			58	25	0	
5207008 TDU Te	est Special 1	No_Data					0	0	0	

This section lists all of the data sources for whom a data return is expected for the collection (unless a filter has been applied).

Agent functions

Open Balan. Approve.	Approva All Unapprove	Esjad Deleta	Expert Selected	Export Al
Upload Rature for selected Source	Upload Hultiple Returns (sip Ne)		Agent Administration	
Validate Selected Return	Validate All Non-validated Returns			
Launch Reports	Queue Management Change Queue	Here to this queue ->> Academies		

This section contains the functions that an agent (local authority) can use to manage the returns it is responsible for.

Adding a Return on screen (if applicable to your collection)

Click on the 'Add Return on screen' button.

bepartment for E	Back to Home page Help ducation You are logged in as Log out	
COLLECT Portal		
ource Page SEN2_		
IY DATA RETURN		
The status of your data return : No_0	ata	
Errors : 0	Queries : 0	OK Errors : 0
What can I do with My Data Return?		
Upload Return from file	Press this button to Import a Reinto your data return	
Add Return on screen_	Press this button to Add a new return using a web form	
	Press this button to Open your data return	
Submit Return	Press this button to Submit your completed data return	
Export to file	Press this button to Export your data return to a file	
Launch Reports	Press this button to Report on your data return	
Delete Return	Press this button to Delete your data return	
What is happening to My Data Return?		
Data Return Submission	Data Return Approval	Data Return Authorisation
Date Submitted	Date Approved	Date Authorised
I need some help		
For help while in the data collection pages, p	ease use the link at the top of the pages.	

The next screen to appear is the web form. You will need to enter the information in each field then click 'Save'. N.B The screen shots used are for SEN2 and may vary from other collections.

Education		Ba You are logg	ck to My COLL	ECT page Help					
BLADE UAT COLLECT	「Portal								
SEN2									
	bbA	new record	?	\frown	Save		>	Cancel	
•									
SEN2	SEN2 - Barnet								
-> Part 1	RETURN LEVEL ERRORS (Errors and	Va	alidation Resu	lts	Notes				
L-> Part 2	queries associated with this full return, not individual fields.)	Errors	Queries	OK Errors	2				
			0		%				
	LA Level Data			Part 1				Part 2	
	Data Item		Value		Erro	ors	OK Errors	Notes	History
	Local Authority code				0	0	0	2	
	Completion Time : Amount of time(to	/			0	0	0	2	
	Contact Forename	I			0	0	0	2	
	Contact Surname				0	0	0	2	
	Telephone number (including STD code)				0	0	0	2	

Once the contact details have been completed and saved you can then move on to enter the data in Part 1 of the online form. To navigate, click on the tab buttons.

Department for Education		Bai You are logg	ck to My COLL ed in as	ECT page Help					
BLADE UAT COLLECT	Portal								
SEN2									
	Ado	d new record	?		Save			Cancel	
				-					
C=-SEN2	SEN2 - Barnet								
-> Part 1	RETURN LEVEL ERRORS (Errors and queries associated with this full return, not	Va Errors	lidation Resu Queries	Its OK Errors	Notes				
-> Part 2	individual fields.)	0	0	0	2				
	LA Loval Data			Dart 1				Dart 2	
	Data Item		Value	Part I		ors	OK Errors Notes		History
	Local Authority code	202	Value		E	Q	0		motory
	Completion Time : Amount of time(to nearest hour) spent on completing this form	1			0	0	0	2	
	Contact Forename				0	0	0	2	
	Contact Surname				0	0	0	2	
	Telephone number (including STD code)	<u> </u>	Carlant		0	0	0	2	
	E-mail Address	·	Juniau	relephone numbe	0	0	0	2	

To continue you will need to click "edit" then enter your data.

Department for Education		Back to My COLLEC	T page Help Log out							
BLADE UAT COLLE	ECT Portal									
SEN2 - Part 1										
		All Froms		All Notes		Add V	ïew Edi	t Delete		
0		Allehola		/11110105						
G-SEN2 [58]	SEN2 - Part 1 -									
-> Part 1	LA Data		Part 1				Part 2			
L-> Part 2	Part 1: Education arrangements for all childre	n for whom the authority mai	intains a state	ment of speci	al educationa	l needs				
	4.4 Disease state the number of shildren, as at	20 January 2044, for whom (Value	Errors	Queries	OK Errors	Notes	History		
	r. I Prease state the number of clinicitient, as at 20 January 2011, for whom the authority maintains a statement of special educational needs under the provisions of the Education Act 1996. The age breakdown refers to age as at 31 August 2010									
	a. Under age 5			<u>2</u>	0	0	2			
	b. Aged 5 to 10			2	0	0	2			
	c. Aged 11 to 15			2	0	0	2			
	d. Aged 16 to 19			<u>2</u>	0	0	2			
	e. TOTAL (a + b + c +d)			<u>3</u>	<u>1</u>	0	2			
	1.2 Of the children entered in 1.1, please state	the number:								
	i On the roll of: (include pupils whose statemen	t is under appeal)						1		
	a. non-maintained early years settings in the pr	ivate and voluntary sector		2	0	0	2			
	b. resourced provision in maintained mainstrea	im schools		<u>2</u>	0	0	2			
	c. SEN units in maintained mainstream school	5		<u>2</u>	0	0	2			
	d. maintained mainstream schools (including f	oundation schools)		2	0	0	2			
	e. maintained special schools (including found	ation schools)		2	0	0	2			
	f. non-maintained special schools			<u>2</u>	0	0	2			
	g. independent special schools			<u>2</u>	0	0	2			

Once part 1 has been completed move on to the other parts as necessary by clicking the relevant tab. As in Part 1 you will need to click 'edit' before entering data into the fields.

		All Errors	All Notes	Add	View	Edit	ete Sta			
SEN2 [56]	SEN2 - Part 2 -					-				
-> Part 1	LA Data	Part 1				Part 2				
-> Part 2	Part 2: Assessments and placements by the authority	ority during the 2010 calendar year			12	-				
France		Value	Error	Query	Ok Errors	Note	Histor			
	2.1 Please state the number of children for whom statements of special educational needs under the Education Act 1996 were made for the first time during the 2010 calendar year. The are breakdown refers to the are as at 31 August 2010									
	a. Under age 5		2	0	0	2	1			
	b. Aged 5 to 10		2	0	0	2				
	c. Aged 11 to 15		2	0	0	2	-			
	d. Aged 16 to 19		2	0	0	2				
	e. TOTAL (a + b + c +d)		3	0	0	2				
	2.2 Of the children entered in 2.1, please state th	e number:								
	i On the roll of. (include pupils whose statement is under appeal)									
	a. registered early years education settings		2	0	0	2				
	 resourced provision in maintained mainstream school 	pols	2	0	0	2				
	c. SEN units in maintained mainstream schools		2	0	0	2				
	d. maintained mainstream schools (include foundation	n schools)	2	0	0	2				
	e. maintained special schools (including foundation se	chools)	2		0	2				
	f. non-maintained special schools		2		0	2				
	g. independent special schools		2	0	0	2				
	h. other independent schools		2	0	0	2				
	i. hospital schools (including foundation schools)		2	0	0	2				
	j. pupil referral units		2	0	0	2				
	k. academies		2	0	0	2	1			
	ii Total of 2.2 i		3	0	0	2				

Continue to navigate through the form, using the tab and edit buttons, until parts 1 through to 7 have been completed.

Please note – Do not use your web browser buttons to navigate through a return. Unpredictable behaviour may be experienced if you use the back and forward buttons on your web browser's toolbar.

To navigate through the return please use the options given on the COLLECT screen.

Loading a return for a single school (If applicable to the collection)

Click on the school you wish to load data for and click on the upload return for selected source button.

Filter By:	Name		Native ID		Status				~	Org Group	Que	eue	Go Reset
Performa	nce summary		1							a			
												Errors	
	Expected	Outsta	anding	Submitted		App	roved	· ·	Authorised		E	0	ОК
	41	4	0	0			1		0		58	25	0
Sources													
										Errors			
Source ID	Source Name		Status	SubmittedDate	App	rovedDate	AuthorisedDa	te	Queue	Errors	Queries	OK Err	ors
5202000	TDU Test Primary	1	No_Data							0	0	0	
5202018	TDU Test Primary 2		No_Data							0	0	0	
5201100	TDU Test PRU 1		No_Data							0	0	0	
5204077	TDU Test Secondary	2	No_Data							0	0	0	
5206924	TDU Test CTC 1		No_Data							0	0	0	
5206001	TDU Test Independe	nt 2	No_Data							0	0	0	
5201046	TDU Test Nursery So	chool 2	No_Data							0	0	0	
5201101	TDU Test PRU 2		No_Data							0	0	0	
5204001	TDU Test Secondary	1	Approved	21/12/2015	29/1	2/2015				58	25	0	
5207008	TDU Test Special 1		No_Data							0	0	0	
Page 4 of 5													123 5
Open R	eturn Approve	e A	pprove All	Unapprove	Reject.		Delete	Export Selecte	:d	Export Mult	iple	Export /	All
U	Jpload Return for selected Sour	ce	Upload Multiple R	Upload Multiple Returns (zip file)		Add Return on screen			Agent Administration			Academy E	xport
	Validate Selected Return		Validate All Non-va	alidated Returns									
	Launch Reports	Que	ue Management	Change Queue	Move to this	s queue>	\sim						

Use the browse button to locate the XML file. Highlight the file name and click on open to select the return.

UPLOAD FILE SELECTION	
This both uploads and valid	ates your data and may take several minutes. Please allow sufficient time to complete.
	Repute
	Lipbad a

Click on the upload button to load the return.

UPLOAD FILE SELECTION								
This both uploads and validates your data and may take several minutes. Please allow sufficient time to complete.								
		Browse						

A progress message may be displayed while the upload is taking place.

Uploading School1.xml		
FILE UPLOAD PROGRESS		
	Data return upload in progress, please wait	
	Loading raw return data, 243 elements processed	

Once the return has been loaded, the following message will be displayed on screen.

FILE UPLOAD PROGRESS	
Your data return has been successfully loaded and is queued for validation. Please return later to view any validation errors identified.	
OK ,	

This indicates that the return has successfully loaded and is now placed in the validation queue to be validated.

Press the ok button to return to the agent main page.

During periods of heavy demand, there may be a delay before the return is validated. Whilst the return has a status of "waiting_for_validation" then the return cannot be viewed or edited.



Once the return has been validated, you need to view the data and look at any errors or queries that have occurred. Dealing with errors and queries is explained in the section 'Correcting errors'.

The only difference being that when an local authority uploads a return then the status will be set to 'submitted'. When a school uploads a return the status will be set to 'loaded & validated'.

Once the return has been validated, the return status section on the source main page will display "submitted" and the date. The total number of errors and queries found in the return will also be displayed. Additional function buttons will also be available in the return management section.

-			
Queue		Go Reset	
. Ale a star of		Errors	
Authorised		Q	ОК
0	58	24	0
Errors			
ueue Errors	Queries	OK Erro	rs
58	24	0	
0	0	0	
0	0	0	
0	0		
0	0	0	
0	0	0	
0	0	0	
0	0		
0	0	0	
þ	þ	0	2345
Export Mult	tiple	Export All	
	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0

Uploading multiple files (if applicable to the collection).

Local authorities can load multiple return files in a single transaction, rather than having to load each file individually. Before the facility can be used all files to be loaded must be placed in a zip file.

MY SOURCE			T											
Ciltor Du	Name		Native ID			Status				Org	Group	Queu	e	Or Durat
Filter by:										~		~	~	GO Reset
Performar	nce summary													
													Errors	
	Expected	Outsta	nding	SU	ibmitted		Approved		Autho	orised		E	Q	ОК
	41	40)		1		0		()		58	25	0
		•												
Sources											Errore			
Source ID	Source Name		Status		SubmittedD	ate	ApprovedDate	Author	isedDate	Oueue	Errors	Oueries	OK F	rrors
5202000	TDU Test Primary 1		No Data								0	0	0	
5202018	TDU Test Primary 2		No_Data								0	0	0	
5201100	TDU Test PRU 1		No Data								0	0	0	
5204077	TDU Test Secondary 2	2	No Data								0	0	0	
5206924	TDU Test CTC 1		No_Data								0	0	0	
5206001	TDU Test Independen	t 2	No_Data								0	0	0	
5201046	TDU Test Nursery Sch	iool 2	No_Data								0	0	0	
5201101	TDU Test PRU 2		No_Data								0	0	0	
5204001	TDU Test Secondary	/1	Amended_by_ag	ent	21/12/2015						58	25	0	
5207008	TDU Test Special 1		No_Data								0	0	0	
Page 4 of 5														123 5
Open Re	eturn Approv	re Aş	oprove All	Unapprove		Reject	Delete		Export Selected	Ex	port Multipl	è	Export	All
U	pload Return for selected Sour	-ce	Upload Multiple F	eturns (zip file)					Agent	Administrati	on		Academy E	xport
	Validate Selected Return		Validate All Non-v	alidated Returns										
	Launch Reports	Que	e Management	Change Quer	e M	ove to this	ueue>	\checkmark						

To access the facility, click on the upload multiple returns (zip file) button.

Click on the browse button to navigate to the zip file in explorer (examplezipfile.zip) that you want to upload.

UPLOAD FILE SELECTION		
This both uploads and valid	ates your data and may take several minutes. Please allow sufficient time to complete. Browse Brows	

Once found, click on the upload button to load the data into COLLECT. After the upload has been initiated a progress screen may be displayed, which will show details of the files as they are being loaded.

Uploading Si	Jploading School 2 LA.xml (Processed 0 of 2)										
FILE UPLOAD	FILE UPLOAD PROGRESS										
	Data return upload in progress, please walt										
Loading raw return data, 132 elements processed											
File Name	Level Tag	Level Value	Organisation Type	Native ID Tags	Native ID	Source Organisation	Upload Result				

Once a file is validated a results screen will show whether the file was successfully loaded.

Viewing the return details

Select a return from the 'agent' screen by clicking on school row and click on 'open return' to view it.

	Name		Native ID			Status					Org	Group	Que	Je I	
Filter By:											V		V		Go Reset
			I												
Performar	ice summary														
	Duranted	O. tota	dia a	C	have the second					A shirt	dan d			Errors	
	Expected	Outstar	nding	Su	bmitted		4	pproved		Autho	rised		E	Q	ОК
	41	40			1			0		0			58	25	0
Sources												C			
Source ID	Source Name		Statue		SubmittedD	te	Approved	Date	Author	icadData	Oueue	Errore	Queries		rrore
5202000	TDU Test Primary 1		No. Data		Submitteuba	nc.	Approved	Date	Autio	iscubate.	Queue	0	o		11015
5202000	TDU Test Primary 2		No Data									0	0	0	
5201100	TDU Test PRU 1		No Data									0	0	0	
5204077	TDU Test Secondary 2		No Data									0	0	0	
5206924	TDU Test CTC 1		No Data									0	0	0	
5206001	TDU Test Independent	2	No Data									0	0	0	
5201046	TDU Test Nursery Scho	ool 2	No_Data									0	0	0	
5201101	TDU Test PRU 2		No_Data									0	0	0	
5204001	TDU Test Secondary	1	Amended_by_age	ent	21/12/2015							58	25	0	
5207008	TDU Test Special 1		No_Data									0	0	0	
Page 4 of 5															123 5
Open Re	turn Approve	е Ар	prove All	Unapprove		Reject		Delete		Export Selected	Ex	port Multipl	e	Export	All
U	pload Return for selected Sourc	ce	Upload Multiple R	eturns (zip file)						Agent	Administrati	on		Academy E	xport
	Validate Selected Return		Validate All Non-v	alidated Returns											
	Launch Reports	Queu	e Management	Change Queu	e Mo	ve to this q	ueue>		\sim						

You can view the return details by clicking on the various 'view all' links at the bottom of the screen.

School	View All
Pupils on Roll	View All
Pupils No Longer on Roll	View All

When you click on the 'view all' for pupils on roll this takes you into the pupil section. This displays the 'records; list', with all pupils visible. You can use the filter bar to identify a particular pupil. Or click on the headers to sort alphabetically.

<u>UPN</u>	Surname Forename DOB	Pupil Enrolment Status	Pupil Errors	Address	Termly Sessions	Summer Sessions	Annual Sessions	Exclusions	Post 16 F	SM

Editing data within the return

Please note the screenshots below have been taken from the School Census data collection. Other data collections may vary

The default view when a screen is displayed is 'view' mode. To edit the details click on the 'edit' button.

Edit View Favorites Tools Help	r Education	Back to My COLLECT page Help u are logged in as ··· Log out					
LADE UAT COLLECT F	Portal						
l6 Summer							
			All Errors All Notes	Add	Viev	Edit	Deete Stat
C16 Summer [4]	SC16 Summer - Test Organisa	tion 42					
Levels	SC16 Summer - Test Organisa	uon 42		En	rors		
School [26]			Return Level Errors	E	Q	OK Errors R	eturn Level N
-> Characteristics				1	<u>12</u>	0	2
Pupil On Roll [40]				_			
> Characteristics	Data Item		Value	En	rors	OK Errors	History
> Identifiers	School Census Summer 2016	5			×		
> Status	Collection	SC		0	0	0	
> Termly Attendance	Term	SUM		0	0	0	
-Termly Exclusions [2]	Year	2016		0	0	0	
Termly Session Details	Reference Date	2016-05-19		2	0	0	
Addresses [2]	Source Level	S		0	0	0	
Learner Support	LA	001		1	0	0	
-Free School Meals Period [3]	Estab	2008		1	0	0	
Pupils No Longer On Roll [3]	Software Code	Madelti In		0	0	0	
> Characteristics	Release	1.0		0	0	0	
> Identifiers	Xversion	1		0	0	0	
- S Statue	Serial No.	1		0	0	0	
-> Status		2015.06.23.09.56.58		0	0	0	
-> Termly Attendance	latetime	2010-00-20 00.00.00		v	v	U	
-> Termly Attendance Termly Exclusions [2]	School					View All	
-> Termly Attendance -Termly Exclusions [2] -Termly Session Details	School Pupils on Roll					View All View All	

This enables data fields to be manually edited within COLLECT. Please note: Any changes made within COLLECT should always reflect the schools MIS.

Please see separate guides on editing data for full instructions on how to change data.

Errors

When a return has been uploaded a number of validation checks are run against the data in that return and will trigger errors or queries.

All errors and queries are highlighted in red against the relevant data item.

There are two levels of errors, 'return level' and 'data item level'

Total return errors

The breakdown of errors for a school return is shown in the return status section of the school's main screen.

Filter By:	ime		Native ID		Status					Org Group	Que	eue	Go Reset
Performanc	e summary				1								
	Currented	0	dia a	Cuberlited								Errors	
	Expected	Outstan	ung	Submitted		Approve	u	<i>′</i>	Authorised		E	Q	ОК
	41	40		0		1			0		58	25	0
Sources													
										Errors			
Source ID	Source Name		Status	SubmittedDate	Ар	provedDate	AuthorisedDa	te	Queue	Errors	Queries	OK Er	rors
5202000	TDU Test Primary 1		No_Data							0	0	0	
5202018	TDU Test Primary 2		No_Data							0	0	0	
5201100	TDU Test PRU 1		No_Data							0	0	0	
5204077	TDU Test Secondary 2	2	No_Data							0	0	0	
5206924	TDU Test CTC 1		No_Data							0	0	0	
5206001	TDU Test Independent	t 2	No_Data							0	0	0	
5201046	TDU Test Nursery Sch	iool 2	No_Data							0	0	0	
5201101	TDU Test PRU 2		No_Data							0	0	0	
5204001	TDU Test Secondary	y 1	Approved	21/12/2015	30,	/12/2015				58	25	0	
5207008	TDU Test Special 1		No_Data							0	0	0	
Page 4 of 5													123 5

Return level errors

Return level errors relate to a validation rule that applies to the return as a whole rather than an individual data item within the return.

		En	Errors OK En		Deturn Level Notes
	Return Level Errors	E	Q	UK ETTOTS	Return Level notes
		0	6	0	2
Data Ham	Mahua	En	rors	DH Errara	Hataa Hataas

To view all errors and queries on the return

Click on 'all errors' at the top of the screen.



You will then be shown a list of all errors and queries relating to your return. Click on the details button to see which data items the validation is checking, these will show to the

right of the screen. If you click on one of the underlined fields you will be directed to the corresponding data item in the return.

File Edit V	🔮 https://tonutiveb07/5lbsdcUAT_CollectPortal/BisdcAltEnorsReport. 🔎 🔹 🔉 Cettificate error O	ade Error Report - School ×			
10	Department for Education	Back to MyCOLLECT You are logged in as ' Log	page out		^
BLAD	DE UAT COLLECT Portal				
Blade En	rror Report - SchoolCensus 2016_Summer			 	
Test Org	ganisation 24 E	rror report on 15/04/2016	at 12:25	Count 5	9 Details
Rule No.	Return Level Error Message	Priority	<u>OK'd</u>	Notes	Field Value Pupil Sumame NULL
2290	Exclusion Start Date invalid	Errors	Details	X	
262	If School Governance is recorded as an Academy (CA) then Sc recorded as an Academy (49)	hool Type must also be Errors	Details	×	
	Pupil with UPN missing	Errors	Details	X	_
	Pupil with last name missing	Errors	Details	X	
	Pupil with forename missing	Errors	Details	X	
	Pupil with date of birth missing	Errors	Details	X	
	Pupil part-time indicator is missing or invalid	Errors	Details	X	
1880	Pupil's entry date to school missing or after Census date	Errors	Details	 X	_
	Invalid Code Value	Errors	Details	 X	
1610	Pupil gender missing or invalid	Errors	Details	X	
Crown cop	pyrght Disclaimer Privacy				
()	ti 🖉 🙆 💌				- 🗊 (D. 1225 15/04/2016

Correcting errors

Identify which of the fields contains the incorrect value and return to the screen that contains it by clicking on the field value in the details section.

Either:

Contact the relevant school – advise they need to correct in their MIS and re-load their data collection file to COLLECT, overwriting the incorrect one.

Change the mode of the form to 'edit' and then click on the data item that needs to be changed and update it – ensuring the school reflect this change in their MIS

As schools can now edit their own data the third option is - contact the relevant school and ask them to 'edit' the data, reflecting in their MIS, ensuring they re-submit their data on COLLECT.

Providing clarification/ supplementary information

In some instances you will be requested to provide explanatory information (as part of email communications you will receive a document which will provide guidance on what notepad explanation would be expected for individual queries). This will be made available on our Department for Education - GOV.UK website and searching for the relevant data collection in the search bar.

If a notepad entry is not returned the EDD Helpdesk will have to contact the local authority for further information.

You can add notes in "return level notes" section.

To add a return level note double click on the pen icon in the return level notes section.

SC16 Summer						
		All Errors All Notes	Add	View	Edit	Delete Status
0 	SC16 Summer - Tect Organisation	42				
	Sero Summer - Test organisation	42	En	ore	1	
-School [26]		Return Level Errors	E	Q	OK Errors	Return Level Not
-> Characteristics			1	<u>12</u>	0	2
Pupil On Roll [40]						
-> Characteristics	Data Item	Value	En	ors	OK Errors	History
-> Identifiers	School Census Summer 2016		6	. w		
> Status	Collection	sc	0	0	0	
-> Termly Attendance	Term	SUM	0	0	0	
-Termly Exclusions [2]	Year	2016	0	0	0	
-Termly Session Details	Reference Date	2016-05-19	2	0	0	
Addresses [2]	Source Level	s	0	0	0	
Learner Support	LA	001	1	0	0	
Free School Meals Period [3]	Estab	2008	1	0	0	
-Pupils No Longer On Roll [3]	Software Code	MadeltUp	0	0	0	
-> Characteristics	Release	1.0	0	0	0	
> Identifiers	Xversion	1	0	0	0	
-> Status	Serial No	1	0	0	0	
-> Termly Attendance	Datetime	2015-06-23 09:56:58	0	0	0	
-Termly Exclusions [2]	School				View A	
Termly Session Details	Pupils on Roll				View A	<u>u</u>
-Learner Support	Pupils No Longer on Roll				View A	<u>11</u>

Click add new note

Note Det	ail	engunission	148416-167		<> Add New Note Revive Note
Preserved User	l notes delete Role	d by resubmissions Organisation	Native ID	Date and Time	
Preserve	d Note Detai	I		8	Remove Preserved Note

Type your note and the error number in the box provided and click create.

COLLECT Portal		
Note Page		
Create New Note		
Type note and error number in here	~	
Creat	Cincel	
0		
© Crown copyright Disclaimer Privacy		

Please ensure there is a note for all queries/errors remaining on your schools return.

You can enter one note to cover numerous queries.

Submitting a return

'Clean data submit' in COLLECT. (If applicable to your collection)

You won't be able to submit your return in COLLECT if it contains validation errors. These must be corrected before the 'submit' button becomes available (COLLECT will alert you to any fields where errors have been identified). This function is called 'clean data submit'. You will still be able to submit your data where queries are present, although these must be accompanied by an explanatory note.

Once the local authority user is happy for their return to be submitted for departmental access the following procedure is to be undertaken.

First return to the 'Source Page' by clicking on 'Back to my COLLECT page' located at the top of the form.



Then select 'Submit Return'.

Errors : 1	3	Queries : 2	OK Errors : 0
can I do with My Data	Return?		
Upload Return from file	Press this button to	Import a file into your data return	
Add Return on screen	Press this button to	Add a new return using a web form	
Open Return	Press this button to	Open your data return	
Submit Return	Press this button to :	Submit your completed data return	
Export to file	Press this button to	Export your data return to a file	
Launch Reports	Press this button to	Report on your data return	
Delete Return	Press this button to	Delete your data return	

Approving the return

The local authority is responsible for 'approving' the return once the school has 'submitted' it. The local authority is expected to investigate and resolve any outstanding return errors before approving a return. By approving the return the local authority have indicated that the return has been checked for accuracy and completeness and therefore authorising the submission to be used by the department.

To 'Approve' a return:

Go to the 'agent main screen' and select the school by clicking on its name.

Filter By:	Name		Native ID	Native ID Status					Org Group			Queue Go Rese		
									<u> </u>		-	Ť		
Performar	nce summary							1						
	Expected	Outstar	nding	Subr	nitted	Approved		Auth	orised	- F		Errors		
											E	Q	UK	
	41	40			1	0			0		58	24	0	
Sourcos														
Sources										Errors				
Source ID	Source Name		Status	St	IbmittedDate	ApprovedDate	Author	isedDate	Queue	Errors	Queries	OK E	rrors	
5202000	TDU Test Primary 1		No_Data							0	0	0		
5202018	TDU Test Primary 2		No_Data							0	0	0		
5201100	TDU Test PRU 1		No_Data							0	0	0		
5204077	TDU Test Secondary 2		No_Data							0	0	0		
5206924	TDU Test CTC 1		No_Data							0	0	0		
5206001	TDU Test Independent	2	No_Data							0	0	0		
5201046	TDU Test Nursery Scho	ol 2	No_Data							0	0	0		
5201101	TDU Test PRU 2		No_Data							0	0	0		
5204001	TDU Test Secondary	1	Amended_by_ag	ent 21	/12/2015					58	24	0		
5207008	TDU Test Special 1		No_Data							0	0	0		
Page 4 of 5													123 5	
Open Re	eturn Approve.	Ар	prove All	Unapprove	Reject.	. Delete		Export Selected	Ex	port Multipl	e	Export	All	
	alard Datum for calastad Course		the last detailed as the	atuma (ala fila)										
U	Validate Selected Source	5···	Validate All Non-v	alidated Returns				Agent	(Auministrati	011		Academy E	xport	
	valuate selected Return		Validate All NOT-V	anuaceu recturns										

Once selected, approve the return by clicking the approve (approve the highlighted single return) or approve all (approves all returns at submitted stage) button.

Screen information will be updated:

MY SOURCE	5													
	lame		Native ID		Status					Org Group	Que	eue ,		
Filler by:									~		\checkmark	✓	Go Reset	
Performan	ce summary													
											Errors			
	Expected	Outsta	anding	Submitted		Appr	oved	4	Authorised		E	0	ОК	
	41	4	0	0		t			0		58	24	0	
Sources														
										Errors				
Source ID	Source Name		Status	SubmittedDate	Ap	provedDate	AuthorisedDa	ite	Queue	Errors	Queries	OK Er	<u>rors</u>	
5202000	TDU Test Primary 1		No_Data							0	0	0		
5202018	TDU Test Primary 2		No_Data							0	0	0		
5201100	TDU Test PRU 1		No_Data							0	0	0		
5204077	TDU Test Secondary	2	No_Data							0	0	0		
5206924	TDU Test CTC 1		No_Data							0	0	0		
5206001	TDU Test Independe	nt 2	No_Data							0	0	0		
5201046	TDU Test Nursery Sc	chool 2	No_Data							0	0	0		
5201101	TDU Test PRU 2		No_Data							0	0	0		
5204001	TDU Test Secondar	ry 1	Approved	21/12/2015	30	12/2015				58	24	0		
5207008	TDU Test Special 1		No_Data							0	0	0		
age 4 of 5													123 5	
Open Re	turn Approve	e A	pprove All	Unapprove	Reject		Delete	Export Selecte	:d	Export Mult	iple	Export	All	
Up	load Return for selected Source	ce	Upload Multiple R	eturns (zip file)				1	Agent Admini	istration		Academy E	xport	
	Validate Selected Return		Validate All Non-v	alidated Returns										
	Launch Reports	Que	ue Management	Change Queue I	love to this	queue>	~							

The status of the return will be set to 'approved' and the 'date approved' will be completed

The 'approved' total in the performance summary will increase by 1 and the 'submitted' count will decrease by 1

The approve button will now be disabled for this return

The unapprove button will now be enabled.

Queues

When a number of people are working on census files, the use of the 'queue' facility can help effective working.

The use of 'queues' helps in the allocation and identification of who is working on which files and therefore helps to ensure that two or more people don't try and work on the same file.

From the agent page click the queue management button.

Č	Validate Selected Return	Validate All Non-va	lated Returns		
G	Launch Reports	Queue Management	Change Queue	Move to this queue> Academies	
		\sim			

This will take you to the page entitled 'work flow queues management'

To add a name, click the add button.

ork Flow Queues Management		
egistered Queues	Collection ID Queue Name Default Queue	679

Type your name (or the name of a colleague) into the 'queue name' box then click ok. (Instead of a name you may wish to apportion schools by a day of week or by some other description depending on your local authority's validation procedures).

The name/description will now be displayed in alphabetical order in the 'registered queues' box.

ork Flow Queues Managem	nent	
egistered Queues User1	Collection ID	626
	Queue Name Default Queue	Useri Add Update Remove

Use the update button to modify a selected name/description.

The remove button allows you to remove a name/description from the 'registered queues' list. However, this can only be done if any schools linked with a particular name are removed first.

NB: The check-box used to set the 'default queue' was originally intended to allow a default queue to be allocated for a workflow stage; however the emerging requirement for the use of queues is for local authority's to assign their own, as they work in different ways. It is therefore not applicable and has no effect on queues.

Return to the agent page by selecting back to my COLLECT page at the top of the page and click the change queue button to go to the screen entitled 'queue management'

Launch Reports Queue Management Change Queue I pove to this queue> Academies	Validate Selected Return	Validate All Non-vali	d. 120 Keturns		
	Launch Reports	Queue Management	Change Queue	Academies	

You can now select and add or remove schools to and from different queues (click the right hand down arrow alongside the 'queue' box to see a drop down list of names).

COLLECT Portal		
Queue Management		
Queue User1 Queue Members SA Test School 1	✓	Ŷ

Highlight a school in the 'queue non-members' box and press the < button. This school will now appear in the box of 'queue members'.

< or > will move individual schools or a group of schools selected in the direction of arrow. << or >> will move all schools in direction of arrows (although you will first be prompted to confirm this global move).

COLLECT Portal		
ueue Management		
Queue		
User1	\checkmark	
Queue Members	Queue Non-Members	
	SA Test NA Region School SA Test School 10 SA Test School 11 SA Test School 12 SA Test School 13 SA Test School 14 SA Test School 15 SA Test School 16 SA Test School 17 SA Test School 18 SA Test School 19 SA Test School 10 SA Test School 10 SA Test School 10 SA Test School 10 SA Test School 20 SA Test School 20 SA Test School 21 SA Test School 20 SA Test School 20 SA Test School 21 SA Test School 20 SA Test School 20 SA Test School 21 SA Test School 22 SA Test School 23 SA Test School 24 SA Test School 25 SA Test School 26 SA Test School 3	~

Return to the agent page by selecting back to my COLLECT page at the top of the page and you will see that selected school has now been assigned to the selected queue.

An alternative way to attach a school to a particular person is to highlight the school (under 'source name') then click the move to this queue button. This can be a safer way to allocate schools to queues because you can see if any schools are already allocated to another queue first.

E.	,	· · · · · · · · · · · · · · · · · · ·		_
L	Validate Selected Return	Validate All Non-validated Returns		
L	Launch Reports	Queue Management Change Queue	Move to this gueue> Academies	~

Reports

A number of reports are available on COLLECT, return to the agent page and click on the launch reports button.

	Name		Native ID		Status					Ora Group	Oue	ue	
Filter By:					_				~		 Image: Contract of the second s		Go Reset
			1										
Performa	nce summary												
	Expected	Outet	anding	Submitted		Apr	round		uthoricod			Errors	
	Expected	Outse	anding	Submitted		App	Joved	1 ^	utilonseu		E	Q	ОК
	41	4	0	0			1		0		58	24	0
Sources													
Jources										Errors			
Source ID	Source Name		Status	SubmittedDate	App	rovedDate	AuthorisedDa	ite	Queue	Errors	Queries	OK Er	rors
5202000	TDU Test Primary 1		No_Data							0	0	0	
5202018	TDU Test Primary 2		No_Data							0	0	0	
5201100	TDU Test PRU 1		No_Data							0	0	0	
5204077	TDU Test Secondary 2	2	No_Data							0	0	0	
5206924	TDU Test CTC 1		No_Data							0	0	0	
5206001	TDU Test Independen	it 2	No_Data							0	0	0	
5201046	TDU Test Nursery Sch	nool 2	No_Data							0	0	0	
5201101	TDU Test PRU 2		No_Data							0	0	0	
5204001	TDU Test Secondar	y 1	Approved	21/12/2015	30/	12/2015				58	24	0	
5207008	TDU Test Special 1		No_Data							0	0	0	
Page 4 of 5													123
Open R	eturn Approve		pprove All	Unapprove	Reject.		Delete	Export Selecter	1	Export Mult	tiple	Export	All
U	pload Return for selected Sourc	e	Upload Multiple R	eturns (zip file)				A	gent Admini	stration		Academy E	Export
	Validate Selected Return		Validate All Non-va	alidated Returns									
	Launch Reporte	0	ue Management	Change Queue	Move to this	0110110>	~						

A drop down menu will be displayed and a report can be selected from that drop down list

It is extremely important that you run all of these reports as they may highlight anomalies within the data which can impact on all funding calculations.

Duplicate reports will indicate pupils who are registered at more than one school and therefore would indicate if the pupil should remain on roll or whether the registration status has been recorded incorrectly.

In most data collections duplicates would be required to be resolved. Failure to resolve duplicates in these collections may impact on the funding calculations for your local authority/schools as each pupil is funded only once.

There will be individual user guides for reports on our Department for Education - GOV.UK website and searching for the relevant data collection in the search bar.

Select the report you wish to run and click launch report.

Along the top of the report you will see a toolbar with various functions.

14	4	1] of 2 🛛 🕨	ÞI	100%	, [~		Find Next	Select a format	💌 Export	¢	9	These are
expl	aine	ed a	as fol	lows:										
14		4	1	of 2			All	ows vo	ou to nav	vigate betwe	en pages	of th	e rei	oort
								ene je		igato sotti	son pagee	0	0.01	
100)%		~	Zoor	n co	ntrol	for	viewir	na the re	nort at varie	nus zoom l	مررمان	2	
				2001	11 00		101	VICIVII			503 20011		5.	

Find | Next Allows you to enter text to find on the report.



Clicking the drop-down menu, results in the display of a list-box showing various formats in which you can export the report. Select one of the formats, click the export button and you will then be prompted to 'open' or 'save' the output file. Click on the 'save' button to save the report file.

Refreshes the report output.

Produces a hard-copy output of the report – If this does not print please export to excel and print from there.

Exporting a return

A return can be exported in xml or csv format

Exporting a return (Current state)

On the agent page there are three export options.

Export selected – one school Export multiple – up to 10 schools Export all – all schools

I	Open Return Approve	Approve All Unapprove Reject Delete Export Selected Export Multiple Export All	>
I	Upload Return for selected Source	Upload Hultiple Returns (zip file) Unapprove selected Return Agent Administration	
I	Validate Selected Return	Validate All Non-validated Returns	
I	Launch Reports	Queue Hanagement Change Queue Hove to this gueue> Academies	
I			

Export selected

Click on the school you wish to export – highlighting it

Click on Export Selected button

Export multiple

Click on export multiple button Select schools you wish to export by moving over to the right hand box Click export selected sources

Export all

Click on export all

Academy export

Local authorities have a function within COLLECT to export all 'authorised' academy data, there is a report available in COLLECT which will provide details of which academies have been authorised by the department. It is strongly recommended you run this report prior to exporting. Regulations do provide DfE with the legal power to share information on academies, any such sharing has to be in accordance with the Data Protection Act (DPA). In particular condition 5(b) of schedule 2, that is, the disclosure of information is necessary for the exercise of a statutory function by a person, in this case the local authority.

In light of this requirement, the DfE currently only has legal permission to share a subset of academy data direct with local authorities, anything not contained within the export the department for education are unable to share.

Click on academy export



Selecting format

Once you have clicked one of the three options above and followed any instructions the following screen will be displayed.

Choose to export in either xml or csv format, then click on the export button.

HOOSE EXPORT FORMAT	
Export the curre	nt data for the selected Source
Please select the form	at that you wish to export this data:
Export as XML Export as CSV 	
Please Select the State Either:	is that you wish to export this data:
All	
Or one or more of the f	ollowing
Loaded Amended by source Submitted Amended by agent Approved Amended by collector Authorised	Export •

A progress message will be displayed

COLLECT Portal					
Exporting (Processed 0 of 1)					
EXPORT PA	Export in progress, please wait	S.C.			
	Checking status for TDU Test Secondary 1 (5204001)				
Folder	Organisation Name		Native Id	Result	
Folder	Organisation Name		Native Id	Result	

When complete the result of the export will be displayed and you will be offered the options of saving or opening the export file. We suggest saving prior to opening.

Export Results Page						
Export Finished.						
EXPORT RESULTS						
Results of export						
Folder	Organisation Name	Native Id	Result			
/EstabNo=5204001	TDU Test Secondary 1	5204001	Data Collected			

Important note: if the export process fails, with a message stating that Internet explorer has blocked download of a file, you might succeed if you try again.

On the second attempt, hold down the Ctrl key down continuously from before you click on export until after you see the resulting files displayed in windows explorer. If this is still not successful, you will have to adjust the security settings on your internet browser.

Adjusting security settings

The security settings on your pc may prevent the 'file download' appearing If this is the case then go into the 'tools' menu option at the top of the screen.



Select 'internet options' from the drop down menu.

Select 'security' from the option buttons

Selected 'trusted sites'

Select 'sites'

Then select 'add' and type the following into the text box in turn:

https://collectdata.education.gov.uk/CollectPortalLive/MainPage.aspx

https://sa.education.gov.uk/idp/Authn/UserPassword

Then select ok and ok. Then try producing the export again and this time the Open/Save/Cancel dialogue box should appear.

Screen functionality

Before viewing the return it is useful to understand some of the basic controls and screen operations.

Screen navigation

Don't use the browser buttons! When in the data collection, unpredictable behaviour may be experienced if you use the back/forward buttons on your web browser's toolbar.



Navigation controls

To navigate through the system links are provided on all pages either as back or drill up options, please use these links to navigate between screens when using the system.

Control	Usually located	Action
Back to my COLLECT page	All screens within a return except the main page which shows back to home page	Returns you to the main page for your user role, for example. agent, source.
Drill up	Any data screen within a return apart from the header screen	Returns you to the previous data screen
Return	Report screens, for example history and errors	Returns you to the previous screen
Back	Notes screens	Returns you to the previous screen
View all	Data entry screens that have additional linked data.	Takes you to the sub module level details

Mode buttons

Those buttons determine which operation mode the on-screen data form is in, and which operations are available.

Add View Edit Delete Status

Dark grey text on sunken button with light border = 'Active' mode

Black text on button and highlighted border = 'Available' mode

Light grey text on button with light border = 'Unavailable' mode

Help

COLLECT access is administered directly by local authorities for their users. This includes registering for COLLECT, activating your account and giving you access to specific collections. Please get in touch with the approver in your local authority who will be able to make sure that you have the appropriate access.

If you are experiencing problems with COLLECT or have a data collection query, please submit a service request to the data collection helpdesk. If you are having problems logging into secure access, please refer to the 'help' section on secure access. If you are still unable to resolve your issue, please submit a service request to the sa service desk.



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