Education & Skills
Funding Agency

Department
for Education

**FE Choices Open Data Guide
for Employer Satisfaction
2016 to 2017**

Contents

1. Introduction

1.1 Purpose

This FE Choices Employer Satisfaction open data guidance describes the formatting and content of the Open Data files for Employer Satisfaction.

2. File Contents

2.1 Files Published

- **Provider File** – Displays summary information for the provider, such as the provider overall score and number of responses. Where data isn't available, this is indicated within the file.

- **Response File** – Displays the number of responses and score by provider for each question, split by various employer characteristics such as number of people working in the organisation.

- **Skills Area File** – Displays survey results by provider for the additional question employers can answer in relation to the particular subjects their employees studied (skill area).

2.2 Format of the Provider File

Field Name	Description	Format	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	Yes	10000020
Provider_Name	The name of the provider	Text	Yes	5 E LTD.
Organisation_Type	The organisation type of the provider	Text	Yes	Private Sector Public Funded
Final_Score	Final score (Percentage of respondents who would recommend the training provider to another employer seeking similar training – Extremely likely or Likely)	Decimal (rounded to 1 decimal place)	No	80.3
MSRC_Description	Missing score reason. If a score has been awarded this field is blank, otherwise 'There was not enough data to award a score' is displayed in this field	Text	No	There was not enough data to award a score
Employers	Number of employers (those with staff taking courses at eligible providers during the survey window)	Integer*	Yes	2000
Responses	Number of valid survey responses	Integer*	Yes	400

The Final Score field has been rounded to 1 decimal place. Depending of the software used to view the data, scores ending with '.0' may be displayed without the decimal.

* For providers that do not have enough data to award a score, the number of employers and responses have been replaced with a '-'.

2.3 Format of the Response File

Field Name	Description	Format	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	Yes	10000020
Provider_Name	The name of the provider	Text	Yes	5 E LTD.
Survey_Type	The type of survey information. The values are: **O** – Overall **P** – People on the payroll **W** – Workplace site **S** – Staff receiving training **PT** – Paid training places	Text	Yes	O
Survey_Level	The level of the survey information. The values are: **For Overall information (Survey_Type = O)** All **Number of people work in the Organisation (Survey_Type = P)** <10 10 to 49 50 to 249 250+ 99 (used for 'no response') **For Workplace site information (Survey_Type = W)** 1 (Only site in the organisation) 2 (Head office of an organisation with a number of sites) 3 (Branch of an organisation with a number of sites) 4 (used for 'don't know site of workplace') 5 (used for 'no response')	Text	Yes	All

Field Name	Description	Format	Mandatory	Example Data
	For number of staff receiving training information (Survey_Type = S) 1 2 to 4 5 to 9 10 to 19 20 to 29 30+ 98 (used for 'don't know how many staff') 99 (used for 'no answer given') **For Paid training places information (Survey_Type = PT)** YA (yes, in all cases) YS (yes, in some cases) No 98 (used for 'don't know') 99 (used for 'no answer given')			
Question	The number of the survey question. The values are based on each question: - Q3 How do you rate their overall performance in each of these aspects on a scale of 0-10, where 0 = very poor and 10 = excellent? - Q3a Understanding your organisation's training needs - Q3b Offering training and/or assessment in a flexible way to meet your needs - Q3c Communicating clearly with you throughout the process - Q3d Their overall efficiency in their dealings with you - Q3e The professionalism of the staff delivering training and/or assessment - Q3f Delivering training that reflects up-to-date practices in your industry/sector Q4 How satisfied or dissatisfied were you with the following . . . . Please rate each on a scale of 0-10, where 0 = extremely dissatisfied and 10 = extremely satisfied?	Text	Yes	ESQ3C_mean

Field Name	Description	Format	Mandatory	Example Data
	• Q4a Training provider overall • Q4b The overall quality of the training/assessment • Q4c Your ability to influence the structure, content, delivery and duration of the training Q5 How likely would you be to recommend this training provider to another employer seeking similar training? The values are: - For Mean Scores (out of 10): • ESQ3A_mean (Understanding) • ESQ3B_mean (Flexible) • ESQ3C_mean (Communication) • ESQ3D_mean (Efficiency) • ESQ3E_mean (Professionalism) • ESQ3F_mean (Up-to-date) • ESQ4A_mean (Overall Satisfaction) • ESQ4B_mean (Quality) • ESQ4C_mean (Employer Influence) For Percentage of respondents scoring 8 or higher: • ESQ3A_per (Understanding) • ESQ3B_per (Flexible) • ESQ3C_per (Communication) • ESQ3D_per (Efficiency) • ESQ3E_per (Professionalism) • ESQ3F_per (Up-to-date) • ESQ4A_per (Overall Satisfaction) • ESQ4B_per (Quality) • ESQ4C_per (Employer Influence) For Percentage of respondents giving a response of Extremely Likely or Likely in recommending the provider to another employer: • ESQ5			

Field Name	Description	Format	Mandatory	Example Data
Responses	Number of scoring responses	Integer*	Yes	40
Score	The score relating to the survey question. A mean score out of 10 for: • ESQ3A_mean (Understanding) • ESQ3B_mean (Flexible) • ESQ3C_mean (Communication) • ESQ3D_mean (Efficiency) • ESQ3E_mean (Professionalism) • ESQ3F_mean (Up-to-date) • ESQ4A_mean (Overall Satisfaction) • ESQ4B_mean (Quality) • ESQ4C_mean (Employer Influence) A % based on the proportion of respondents who score 8-10: • ESQ3A_per (Understanding) • ESQ3B_per (Flexible) • ESQ3C_per (Communication) • ESQ3D_per (Efficiency) • ESQ3E_per (Professionalism) • ESQ3F_per (Up-to-date) • ESQ4A_per (Overall Satisfaction) • ESQ4B_per (Quality) • ESQ4C_per (Employer Influence) A % based on the proportion of respondents who gave a response of 'Extremely Likely' or 'Likely' to the recommend question: • ESQ5	Decimal* (rounded to 1 decimal place)	Yes	8.5 (mean) 90.4 (per)

The Score field has been rounded to 1 decimal place. Depending of the software used to view the data, scores ending with '.0' may be displayed without the decimal.

* For providers that do not have enough data to award a score, the number of responses and score have been replaced with a '-'.

2.4 Format of the Skills Area File

Field Name	Description	Format	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	Yes	10000020
Provider_Name	The name of the provider	Text	Yes	5 E LTD.
SSATier_1	SSA Tier 1 The values are: 1 Health, Public Services and Care 2 Science and Mathematics 3 Agriculture, Horticulture and Animal Care 4 Engineering and Manufacturing Technologies 5 Construction, Planning and the Built Environment 6 Information and Communication Technology 7 Retail and Commercial Enterprise 8 Leisure, Travel and Tourism 9 Arts, Media and Publishing 10 History, Philosophy and Theology 11 Social Sciences 12 Languages, Literature and Culture 13 Education and Training 14 Preparation for Life and Work 15 Business, Administration and Law	Integer	Yes	7
Question	How satisfied or dissatisfied were you with the overall quality of the training/assessment in this skill area? The results of this question are a mean score out of 10 or the percentage of respondents giving a score or 8 or higher. SAQ1_mean SAQ1_per	Text	Yes	SAQ1_per
Responses	Number of survey responses	Integer*	Yes	31

Field Name	Description	Format	Mandatory	Example Data
Score	A mean score out of 10 for: SAQ1_mean A % based on the proportion of respondents who score 8-10: SAQ1_per	Decimal* (rounded to 1 decimal place)	Yes	8.7
Providers	Number of providers with responses in the skills area / sector subject area tier 1	Integer	Yes	300
All_Provider_Responses	Total number of responses for all providers in the skills area / sector subject area tier 1	Integer	Yes	1500
All_Provider_Score	All respondents score. A mean score out of 10 for: SAQ1_mean A % based on the proportion of respondents who score 8-10: SAQ1_per	Decimal (rounded to 1 decimal place)	Yes	8.8 (mean) 85.3 (per)

The Score and All Provider Score fields have been rounded to 1 decimal place. Depending of the software used to view the data, scores ending with '.0' may be displayed without the decimal.

* For providers that do not have enough data to award a score, the number of responses and score have been replaced with a '-'.