



GOVERNMENT OFFICES
FOR THE ENGLISH REGIONS

MAPPING PUBLIC SERVICE FUNDED INITIATIVES: TACKLING WORKLESSNESS IN DEPRIVED AREAS

The Government Office Network,
working with the Local Government Association
and the Cabinet Office Social Exclusion Taskforce

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INTRODUCTION

This report provides information on a selection of initiatives across Great Britain that have a focus on tackling worklessness with vulnerable groups in deprived areas.

It records a variety of initiatives (projects, programmes and joint working practices) including:

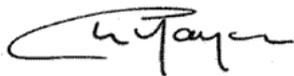
- some of which are directly aimed at reducing worklessness with both families and individuals,
- those tackling barriers to employment by providing training, improving skills and reducing anti-social behaviour, and
- a small number which co-ordinate a range of services, including health and childcare provision, alongside interventions to improve employment opportunities.

The report is the outcome of work commissioned by the Government Office for London on behalf of the Government Office Network, and supported by the Local Government Association and the Cabinet Office Social Exclusion Taskforce. The project's initial focus was to identify public sector funded initiatives that were targeted at specific families within small geographical areas in Local Authorities with high levels of worklessness. Local Authorities and other partners were invited to provide examples of relevant initiatives. A copy of the letter sent to request this information has been attached at Annex A.

The report captures the responses received. It includes a number of initiatives which although not necessarily in keeping with the original focus, do include supporting interventions which directly or indirectly may help reduce worklessness. They have been grouped under a series of headings according to the key outcomes they are seeking to secure (see opposite page).

Short summaries of each initiative are provided, noting the key characteristics under standard headings. This is not an exhaustive list, it simply records those that have been submitted by Local Authorities and partners as relevant initiatives. Some of these are not currently operational but are due to be launched in the near future, and others have closed down. Others are examples of national initiatives (e.g. Home Office's 'Respect' programme) which are taking place in particular localities.

In summary this research report provides a brief 'snapshot' of initiatives that are targeted at tackling worklessness and improving delivery to vulnerable groups in deprived areas. As a first step this has been a useful exercise in capturing information about them and we hope that this report may be of interest to those wishing to learn from the experience of others in tackling worklessness.



Chris Hayes

Regional Director

Government Office for London

	Initiative type	Number
1.	<p>Initiatives which support families and individuals into employment.</p> <p><i>The main aim of these initiatives is to provide practical advice and support (e.g. job searching, CV advice, voluntary placements and work trials) to finding sustained employment.</i></p>	1 to 24
2.	<p>Initiatives to support families and individuals by providing access to multiple services (e.g. health, crime, transport and employment).</p> <p><i>A significant number of these initiatives are based around a multi-agency team enabling access to a range of services plus supporting adults to enter employment.</i></p>	25 to 33
3.	<p>Initiatives based on improving skills and learning.</p> <p><i>These initiatives include providing support to improve basic skills, developing skills required for local employment, and access to training courses.</i></p>	34 to 41
4.	<p>Initiatives which focus on children's centres, parenting skills and family learning.</p> <p><i>Includes initiatives which focus on supporting parents to gain confidence and self esteem, enabling them to progress into work or further training.</i></p>	42 to 44
5.	<p>Initiatives that focus on anti-social behaviour, families at risk and related issues.</p> <p><i>These initiatives support families and vulnerable people with anti-social behaviour problems. Some also include interventions which support individuals in finding employment.</i></p>	45 to 55
6.	<p>Initiatives which address housing and tenant issues.</p> <p><i>The initiatives focus on addressing housing estate management plus tenancy agreement issues.</i></p>	56 to 57

LIST OF PUBLIC SERVICE FUNDED INITIATIVES TACKLING WORKLESSNESS IN DEPRIVED AREAS

1 Initiatives which support families and individuals into employment

Project number	1
Project name	Working Future (pilot project finished 2007)
Lead partner	Joint initiative between: Greater London Authority, East Thames Housing Association, London Boroughs of Waltham Forest, Redbridge and Newham.
Other partners	Not advised
Funding sources	Working Future was part of the Tackling Multiple Disadvantage London Development Partnership, which is part funded by the European Social Fund under the Equal Community Initiative Programme.
Project aims	<p>Main objectives included:</p> <ul style="list-style-type: none"> • increasing participation by homeless families in employment and training, • improving homeless families' knowledge of benefits and their access to and use of statutory services and childcare, and • enhancing the services that councils and registered social landlords provide to homeless tenants in temporary accommodation. <p>Main mechanism involved reducing rents paid by homeless families in temporary private rented accommodation in return for participating with proactive services to increase labour market participation.</p>
Target clients	Homeless families in temporary private sector leased accommodation.
Location (local)	Even distribution of households across the three boroughs.
Location (county/region)	East London (Waltham Forest, Redbridge, Newham)
Evaluation	http://www.workingfuture.org.uk/assets/pdf/wf_evaluation_executive_summary.pdf
Weblink	http://www.workingfuture.org.uk
Contact	Simon Cribbens, Senior Policy Officer, Greater London Authority Tel: 020 7983 4149 E-mail: Simon.Cribbens@london.gov.uk

Project number	2
Project name	Families into Work
Lead partner	Haringey Council
Other partners	Many partners including: JobCentre Plus, local Primary Care Trust, College of North East London, Youth Offending Service, Northumberland Park Community School.
Funding sources	Haringey Council and the Haringey Strategic Partnership (through Area Based Grant).
Project aims	<p>Multi-agency project aimed at improving coordination of existing services for families. Main aim is to reduce worklessness and the factors that contribute to it. Project launched on 24thOctober 2008.</p> <p>The vision for the Families into Work project is to improve the life chances of people in Northumberland Park by working with families to identify and provide the services they need for parents to become employed and for children to achieve success in education and develop the skills to obtain work with career prospects.</p>
Target clients	100 families over three years
Location (local)	Northumberland Park
Location (county/region)	Haringey, London
Evaluation	Not available
Weblink	Not available
Contact	Martin Tucker, Regeneration Manager (Employment & Skills), Haringey Council. Tel: 020 8489 2932 E-mail: martin.tucker@haringey.gov.uk

Project number	3
Project name	Family Employment Initiative
Lead partner	Coalfields Regeneration Trust
Other partners	JobCentre Plus, Derbyshire County Council, Nottinghamshire County Council, Regional Development Agency, District & Borough Councils.
Funding sources	Coalfields Regeneration Trust, European Social Fund, Neighbourhood Renewal Fund, Local Authorities (pump priming Local Area Agreement monies, core budget and Working Neighbourhoods Fund).
Project aims	Family Employment Initiative targets families with multiple problems requiring access to multiple solutions in order to breakdown the barriers to employment. It provides a 'one to one' support service, help finding suitable training and employment. It also connects hard to reach communities with training and job opportunities emerging through expansion of companies, inward investments etc.

Target clients	The hardest to reach workless residents in disadvantaged areas. It works on a very local level by targeting the streets with the highest concentrations of people in receipt of incapacity benefit and income support.
Location (local)	Works across two county councils and eight district/borough councils. Based in Bolsover but advisors work predominantly on outreach in venues in the heart of their communities.
Location (county/region)	Nottinghamshire and Derbyshire.
Evaluation	http://www.martinyarnitassociates.co.uk/downloads/complete%20report%201.5.pdf
Weblink	http://www.coalfields-regen.org.uk/partnershipprojects/familyemploymentinitiative.asp http://itsacr02a.nottsc.gov.uk/apps/pr/diary/memdiary.nsf/055df64be8ed5c48852565e2005c15eb/4C0407D8335DA9F1802572C9004C85CC/\$file/08r_Family%20Employment%20Initiative.pdf
Contact	Meg Hankinson, Employment & Skills Development Manager Tel: 07967 328038 Chris Ingham, Financial Project Manager Tel: 01709 765556 E-mail: chris.ingham@coalfields-regen.org.uk

Project number	4
Project name	Priority Area Team (Rochdale Boroughwide Housing)
Lead partner	Rochdale Council
Other partners	Rochdale Training Association Local tenants & residents association
Funding sources	Staff time core funded by Rochdale Boroughwide Housing and additional funding provided through Neighbourhood Renewal Fund.
Project aims	Provides advice, support and positive activities to all sections of the Kirkholt neighbourhood and communities. Activities include access to computers to write CVs, online training and job search. Also residents over 18 have access to a jobs board, employment training outreach sessions and basic qualifications i.e. First Aid, Health & Safety and Food Hygiene.
Target clients	All residents 18+ based in the Kirkholt neighbourhood
Location (local)	Rochdale – specifically social housing estates with high levels of multiple deprivation.
Location - (county/region)	North West
Evaluation	Annual evaluation of Neighbourhood Renewal Fund projects.
Weblink	http://Kirkholtdropin.blogspot.com
Contact	Nicky Morris, Priority Area Co-ordinator, Rochdale Boroughwide Housing Tel: 01706 651425 E-mail: nicky.morris@rochdale.gov.uk

Project number	5
Project name	Neighbourhood Learning Works LSC reference SW320-724
Lead partner	Cornwall Neighbourhoods for Change (CN4C)
Other partners	<p>CN4C is an innovative community based and tenant led organisation set up by social housing tenants and their landlords. The three main housing providers in West Cornwall (Kerrier Homes Trust, Penwith Housing Association and Devon and Cornwall Housing Association) are the founder members of CN4C.</p> <p>Linkages to intermediary organisations and activities are crucial for the operation of CN4C projects. These close working relationships with frontline staff and joint activities allow the referral of clients to relevant provision and progression paths. These intermediaries include residents associations, voluntary sector agencies, community projects, doctors' surgeries, family learning and training agencies.</p>
Funding sources	European Social Fund (Objective 1) 072003SW1
Project aims	<p>This partnership of local, community and statutory agencies will support 180 disadvantaged people to address skills, knowledge and aspiration gaps so that they can take advantage of economic growth. It will link workless people to local sustainable employment opportunities.</p> <p>The project will deliver opportunities for learning and progression to work by providing a 'back to work' package, support fund and progression into work trials plus subsidised supported employment. Learning services will also be available which will provide both non-accredited and accredited learning, tasters to learning and courses as well as tailored support services for individuals with identified learning difficulties.</p> <p>The project will identify and engage with employers that are hard to reach and it will deliver bespoke learning which will meet their skills gaps. The project has supported 140 beneficiaries with 70 working towards a qualification.</p>
Target clients	16+ employed and unemployed
Location (local)	Penwith, Kerrier, Carrick and North Cornwall
Location (county/region)	Cornwall
Evaluation	No formal evaluation other than regular monitoring narrative.
Weblink	http://www.cn4c.org.uk
Contact	Fiona Sothcott, Head of Fundraising and Corporate Development. Tel: 01209 721500 E-mail: Fiona@cn4c.org.uk

Project number	6
Project name	NewCEP (Newhaven Community Employment Partnership)
Lead partner	Newhaven Community Development Association
Other partners	Steering Group include: JobCentre Plus, Learning and Skills Council, local college and secondary school, local business, Connexions and South East England Development Agency.
Funding sources	South East England Development Agency: Small Rural Towns & Area Investment Framework Legacy, Next Step, Pathways to Work
Project aims	Personalised practical support to people seeking employment or learning opportunities including: benefits advice, childcare, bursary fund, housing advice, training, individual action plans, and job club. As well as providing a job matching service, NewCEP offers employers free customised training, help with recruitment, and a post placement service to help smooth entry into a job and troubleshoot where necessary.
Target clients	People who are disadvantaged in the labour market including those who might need longer term support in getting back into work and training.
Location (local)	Newhaven – also does outreach work in Wealden
Location (county/region)	East Sussex
Evaluation	Yes
Weblink	http://www.ncda.org.uk
Contact	Penny Shimmin, Chief Executive, Newhaven Community Development Association, Hillcrest Centre, Hillcrest Road, Newhaven, BN9 9EA. Tel: 01273 612539 E-mail: penny@ncda.org.uk

Project number	7
Project name	Full Employment Areas Initiative
Lead partner	Community Enterprise in Strathclyde (CEIS)
Other partners	Local Development Companies, Equal Access to Employment, Community Health and Care Partnership
Funding sources	Glasgow City Council, European Social Fund, Scottish Executive, Glasgow Housing Association and Community Regeneration Fund.
Project aims	Focused on engaging local residents in the target areas to develop their employability.
Target clients	The economically inactive in the target areas.
Location (local)	Wellhouse (Greater Easterhouse), Roystonhill (Glasgow North), Rosehill (Greater Pollok), Arden, Barlanark and Rosemount, Balmore and Hamiltonhill.
Location (county/region)	Glasgow
Evaluation	Yes
Weblink	Not known

Contact	Alan Davidson, Glasgow City Council Tel: 0141 287 7269 E-mail: Alan.Davidson@glasgow.gov.uk
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Project number	8
Project name	Cornwall Works Neighbourhood Action Teams
Lead partner	JobCentre Plus and Cornwall County Council
Other partners	Working Links, Learning and Skills Council, The Cornwall and Isles of Scilly Primary Care Trust, NHS, Private Sector, Business Link, Citizens Advice Bureau, Voluntary & Community Sector and all District Councils.
Funding sources	Performance Reward and Pump Priming Grant, Neighbourhood Renewal Fund (Phase 1), Learning and Skills Council - Skills for Jobs, Working Neighbourhoods Fund (Phase 2), HM Treasury's Invest to Save – Inclusive Communities Budget, Department for Work and Pensions - European Social Fund Convergence, and JobCentre Plus.
Project aims	Aims to reduce benefit claimant rates in the areas of highest deprivation through a partnership working on both demand and supply of labour.
Target clients	People who have been on incapacity benefit for two years or more, People of working age who live in the priority Neighbourhood Renewal Fund (NRF) neighbourhoods, Young people who leave care, or those from other vulnerable groups, who enter work, including young people with disabilities, and Workless households with children.
Location (local)	Carrick District Council – Penwerris Ward Kerrier District Council – Camborne South Ward, Camborne West Ward, – Illogan South Ward, Redruth North Ward North Cornwall District Council – Bodmin St Marys Ward Penwith District Council – Penzance Central Ward, Penzance East Ward Restormel District Council – Gover Ward, Mt Charles Ward
Location (county/region)	Cornwall
Evaluation	Cornwall Works is embedded within the Cornwall Local Area Agreement and all targets are subject to quarterly reporting and appraisal through the Cornwall LAA performance management process. Linked to the LAA Management Board and the Cornwall Economic Forum.
Weblink	www.cornwallworks.org.uk www.idea.gov.uk/idk/core/page.do?pagelId=8443985
Contact	James Hardy, Real Choices - Child Poverty Co-ordinator, Inclusion Cornwall. Tel: 01872 355126 E-mail: jhardy@cornwall.gov.uk

Project number	9
Project name	Life Opportunities – Addressing worklessness in lone parents
Lead partner	The Public Sector Partnership
Other partners	JobCentre Plus, Signpost, Colchester Borough Council, Children's Centres
Funding sources	None
Project aims	Increase the number of lone parents who enter employment by twelve per year in Highwoods, St. Andrew's and St. Anne's wards.
Target clients	Lone parents who are out of work and living in Highwoods, St. Andrew's and St. Anne's wards.
Location (local)	Colchester
Location (county/region)	Essex
Evaluation	Six monthly progress meetings Performance data Progress against agreed actions
Weblink	www.colchester.gov.uk
Contact	Bridget Tighe, Community Development Co-ordinator, Colchester Borough Council. Tel: 01206 282104 E-mail: Bridget.Tighe@colchester.gov.uk

Project number	10
Project name	Streets Ahead
Lead partner	Jobs, Education and Training Service (JETs)
Other partners	JobCentre Plus, Connexions, Neighbourhood Management Services, Sure Start, Citizens Advice Bureau and various partners in the housing and employment sector.
Funding sources	Under the strategic framework of the Liverpool Strategic Employment Partnership (LSEP)
Project aims	Aim is to get people back to work - a flexible outreach project based in Liverpool where there are high levels of unemployment. As part of the project, staff visit clients at their own homes, schools and community centres to offer free help and advice on a wide range of issues. This can include accessing training for work and making your home safer.
Target clients	Residents based in Liverpool's five priority neighbourhoods where there are high levels of unemployment.
Location (local)	Alt Valley, Eastern Link, Liverpool Atlantic (North), South Central and South Liverpool.
Location (county/region)	Liverpool, North West Region
Evaluation	Not advised

Weblink	http://www.liverpool.gov.uk/Jobs_and_careers/Finding_work/Streets_Ahead/index.asp
Contact	<p>Tel: 0151 233 1933</p> <p>Alt Valley/Liverpool Atlantic - Glyn Gates E-mail: glyn.gates@liverpool.gov.uk</p> <p>Eastern Link - Paula Kearns E-mail: paula.kearns@liverpool.gov.uk</p> <p>South Central - Lynn Aldridge E-mail: lynn.aldridge@liverpool.gov.uk</p> <p>South Liverpool - Paul Scarth E-mail: paul.scarth@liverpool.gov.uk</p>

Project number	11
Project name	Prisoner Resettlement Programme
Lead partner	Manchester Drug Services
Other partners	Partners of Prisoners and Families Support Group (POPS), Apex Trust, Prison Counselling Advice Referral Assessment Throughcare (CARAT) teams, Ex-Cell, Nacro.
Funding sources	Manchester DAST (Drug Alcohol Strategy Team)
Project aims	Social re-integration of ex-offenders including employment.
Target clients	Male & female clients upon release from custody.
Location (local)	City of Manchester
Location (county/region)	Manchester
Evaluation	No formal evaluation has yet been undertaken.
Weblink	www.addaction.org.uk
Contact	<p>Shaun Huxley, Addaction Director of Operations (North and Midlands)</p> <p>Tel: 01332 254509</p> <p>E-mail: s.huxley@addaction.org.uk</p>

Project number	12
Project name	Benefits Advice Project
Lead partner	Dumfries and Galloway Citizens Advice Service
Other partners	None
Funding sources	Citizens Advice Scotland and Community Regeneration Fund. This funding has reached its end and interim funding has been secured through the Fairer Scotland Fund to February 2009.
Project aims	Advice in maximising household incomes, assistance to identify and claim benefit entitlements and representation at appeal tribunals.
Target clients	Priority to those living in areas of multiple deprivation.
Location (local)	Priority areas are: Central Dumfries, Kirkconnel & Kelloholm, Central Stranraer and Whithorn.
Location (county/region)	Dumfries & Galloway

Evaluation	The success of the project is measured through the number of clients for whom advice and assistance has been provided and the increase in income gained for the client.
Weblink	Not advised
Contact	Pamela Stokes, Welfare Benefits Specialist, Benefits Advice Project. Tel: 01387 731268 E-mail: PamelaStokes@dumfriescab.casonline.org.uk

Project number	13
Project name	Sure Start Tyldesley/Shakerley
Lead partner	Wigan Council
Other partners	Primary Care Trust, JobCentre Plus, Children and Young People's Services
Funding sources	SureStart
Project aims	Advice on jobs, training and further education for parents or guardians of children in Tyldesley and Shakerley.
Target clients	Lone parents and workless households
Location (local)	As above
Location (county/region)	Wigan
Evaluation	This project works at a local level in a relatively small area of the borough. The project worker offers independent information, advice and guidance to clients who regularly progress over a period of time into work, education or training.
Weblink	Not advised
Contact	Lynne Davison, Wigan Council Tel: 01942 206205 E-mail: l.davison@wigan.gov.uk

Project number	14
Project name	Laying the Foundations
Lead partner	Kent County Council – EVOLVE Project Management
Other partners	JobCentre Plus, Children's Centre, Kent Adult Education Service, Primary Care Trust and various private training providers.
Funding sources	Learning and Skills Council
Project aims	A comprehensive training and employment package for those living near Willows and Ray Allen Children's Centres as well as training opportunities for centre staff.
Target clients	Local residents, parents, carers and centre staff.
Location (local)	South Ashford

Location (county/region)	Kent
Evaluation	Not advised
Weblink	Not advised
Contact	Terry Botfield, Manager, Business Development and Marketing, Kent Adult Education Service. Tel: 0845 6065606 E-mail: terry.botfield@kent.gov.uk

Project number	15
Project name	Newcastle Futures
Lead partner	Joint equal partnership
Other partners	Newcastle City Council, JobCentre Plus, Newcastle Partnership, North East Chamber of Commerce.
Funding sources	Neighbourhood Renewal Fund, Deprived Areas Fund, Working Neighbourhoods Fund, Single Programme, Local Public Service Agreement Reward Grant.
Project aims	Aims to deliver a significant improvement in employment rates among those of working age, with a particular focus in the most disadvantaged areas. A collaboration of providers centres around a partnership company, Newcastle Futures Ltd, which provides: <ul style="list-style-type: none"> • Strategic Co-ordination of Employment Service, • Central Delivery Function involving a highly skilled counselling service
Target clients	Workless priority groups: people with health conditions and or disabilities, lone parents, workless families.
Location (local)	Based at 1 Cathedral Square, Newcastle Upon Tyne, NE1 1EE.
Location (county/region)	Newcastle Upon Tyne
Evaluation	External evaluation completed April 2008 by Rocket Science.
Weblink	www.newcastlefutures.co.uk
Contact	Seth Pearson, Economic and Urban Policy Team, Newcastle City Council. Tel: 0191 2115609 E-mail: seth.pearson@newcastle.gov.uk

Project number	16
Project name	Positive Steps into Work
Lead partner	Blackpool Council
Other partners	Blackpool Employment and Skills Consortium - a range of partners including Blackpool and the Fylde College, Learning and Skills Council, JobCentre Plus, Adult and Community Learning, CXL, Connexions, Making Space, Advicelink, Progress Recruitment, and the Citizens Advice Bureau.

Funding sources	Local Enterprise Growth Initiative / European Regional Development Fund
Project aims	Individually tailored support to help long term unemployed people get back to work. Includes a range of support and advice on other issues such as benefits, health, housing and offers a holistic approach. The project also works with local employers to develop innovative ways of helping them to recruit from this pool of labour.
Target clients	Currently long term unemployed living in disadvantaged wards – determined by the funding.
Location (local)	Blackpool
Location (county/region)	Lancashire
Evaluation	The project began as a Northern Way Worklessness Pilot which was completed in March 2008. An evaluation of the pilot is available and the project is continuing under Local Enterprise Growth Initiative funding.
Weblink	http://www.blackpool.gov.uk/NR/rdonlyres/2427EEB2-930C-4021-B13B-8D02FDD7448E/0/PositiveStepsbrochure.pdf
Contact	Vanda de Freitas – Project Team Manager Tel: 01253 477336 E-mail: Vanda.defreitas@blackpool.gov.uk

Project number	17
Project name	Working for Families
Lead partner	Glasgow City Council
Other partners	Local Regeneration Agencies Glasgow Community Planning Careers Scotland Rosemount Lifelong Learning Stepping Stones for Families One Parent Families Scotland
Funding sources	Glasgow City Council Glasgow Community Planning Partnership - Fairer Scotland Fund Glasgow Works Funding secure to March 2009 – individual components of the programme are in the process of being mainstreamed.
Project aims	Programme provides a range of interconnected services to low income (benefit or wage) families to support them to engage with and/or sustain activities leading to employment where childcare may be a barrier. The programme also works with low income parents assisting them to sustain employment through periods of transition/crisis to minimise loss of employment and return to benefits.
Target clients	Low income families, lone parents, families with other stresses in the household.
Location (local)	Services delivered from local bases across the whole of Glasgow.
Location (county/region)	Glasgow

Evaluation	Evaluation of the national programme available from Scottish Government website.
Weblink	GlasgowCityCouncil-HomePage, http://www.scotland.gov.uk/Resource/Doc/1034/0049888.pdf
Contact	Shona Honeyman, Employability Team, Development and Regeneration Services, Glasgow City Council Tel: 0141 287 9906 E-mail: shona.honeyman@glasgow.gov.uk

Project number	18
Project name	Hackney Hospitality Employment Project (Host)
Lead partner	Hackney Community College
Other partners	<p>Training For Life is a enterprising charity that has been working with disadvantaged people in London since 1995, helping over 7000 unemployed people to return to education or employment.</p> <p>Work and Apprenticeships in London Tourism Sector funded to enable young people (aged 17 to 25) from areas with high levels of deprivation and worklessness to secure and maintain jobs in the hospitality, catering, leisure, travel and tourism sectors.</p> <p>The Wine and Spirit Education Trust runs wine education, spirits courses and wine tasting in 39 countries worldwide, working with both professionals and enthusiasts. It is providing a short specialist module for the Host programme.</p>
Funding sources	Local Strategic Partnership (through former LAA Grant, now Area Based Grant) has funded the project for a total of £400,000 over 18 months - scheduled to complete in March 2009.
Project aims	Provides integrated support into work in the hospitality sector for local residents.
Target clients	Young people aged 18-24, lone parents, and those who have been on incapacity benefits for six months or more
Location (local)	Hackney
Location (county/region)	Hackney
Evaluation	Currently being evaluated by ERS, report due in November 2008
Weblink	www.hackney.gov.uk/servapps/TeamHackneyProjectsPublic/ProjectsView.aspx?ProjectID=70
Contact	<p>Chris Hadley, Project Manager Tel: 07790 114 016 E-mail: c.hadley@blueyonder.co.uk</p> <p>Jane Woolley, Local Strategic Partnership Commissioning Manager Tel: 020 8356 3385 E-mail: jane.woolley@hackney.gov.uk</p>

Project number	19
Project name	Spitalfields Employment Project (Extension)
Lead partner	Access to Employment & Training
Other partners	Not advised
Funding sources	City of London Corporation S106 planning gain
Project aims	In April 2007, the Spitalfields Employment Project was expanded to engage an additional 20 unemployed and under-employed people in the City of London and Tower Hamlets, through training, guidance and support. The aim is to move them into sustainable employment, or further education/training that will equip them for work.
Target clients	Residents of the Spitalfields area
Location (local)	City/Tower Hamlets
Location (county/region)	London
Evaluation	Not advised
Weblink	http://www.cityoflondon.gov.uk/Corporation/LGNL_Services/Environment_and_planning/Regeneration/city_regeneration_projects/Access+to+Employment+and+Training.htm http://www.access2employment.co.uk/
Contact	Ian Richardson, Chief Executive Tel: 020 7253 3264 E-mail: ian@access2employment.co.uk

Project number	20
Project name	Lone Parents into City Jobs
Lead partner	Tomorrow's People
Other partners	Not advised
Funding sources	City of London Corporation S106 planning gain
Project aims	The project aims to provide 60 lone parents with skills development opportunities, 25 lone parents with work placements in the City, and 18 lone parents with paid employment in the City.
Target clients	Lone parents from North Lambeth
Location (local)	Lambeth
Location (county/region)	London
Evaluation	Not advised

Weblink	http://www.cityoflondon.gov.uk/loneparents http://www.cityoflondon.gov.uk/Corporation/LGNL_Services/Environment_and_planning/Regeneration/city_regeneration_projects/Maximising+employment+opportunities+in+the+City+Fringe.htm#lone
Contact	Karen Stone, Operations Manager Tel: 020 7924 0137 Email: kstone@tomorrows-people.co.uk

Project number	21
Project name	Reaching New Heights
Lead partner	The bobNetwork
Other partners	Not advised
Funding sources	City of London Corporation S106 planning gain
Project aims	The project aims to raise the aspirations of 250 Bangladeshi young people and encourage them to move into employment.
Target clients	Young Bangladeshis from Tower Hamlets and Hackney
Location (local)	Tower Hamlets/Hackney
Location (county/region)	London
Evaluation	Not advised
Weblink	http://www.cityoflondon.gov.uk/reachingnewheights http://www.cityoflondon.gov.uk/Corporation/LGNL_Services/Environment_and_planning/Regeneration/city_regeneration_projects/Raising+aspirations.htm#heights
Contact	Elizabeth McCallion, Partnerships Officer, Economic Development Office, City of London Tel: 020 7332 3635 E-mail: Elizabeth.McCallion@cityoflondon.gov.uk

Project number	22
Project name	Demystifying the City
Lead partner	Aspire Aim Higher South East London
Other partners	London South Bank University
Funding sources	City of London Corporation S106 planning gain
Project aims	The project aims to provide a varied and engaging programme, including job shadowing opportunities, to introduce 50 looked-after young people to working in the Square Mile.
Target clients	Looked after children / care leavers from Southwark and Lambeth
Location (local)	Lambeth / Southwark

Location (county/region)	London
Evaluation	Evaluation forms for individual events, focus groups at end of year.
Weblink	http://www.cityoflondon.gov.uk/demystifyingthecity http://www.cityoflondon.gov.uk/Corporation/LGNL_Services/Environment_and_planning/Regeneration/city_regeneration_projects/Raising+aspirations.htm#demystifying
Contact	Mark Ellis, Schools and Colleges Outreach Manager, London South Bank University Tel: 020 7815 6783 Email: mark.ellis@lsbu.ac.uk

Project number	23
Project name	Mind: Pathways to Employment
Lead partner	City and Hackney MIND
Other partners	Not advised
Funding sources	City of London Corporation S106 planning gain
Project aims	The project aims to engage with 10 City employers to create 20 supported work placements for unemployed clients with mental health problems and enable 10 clients to move into paid employment.
Target clients	People suffering from or recovering from mental health problems in Hackney
Location (local)	Hackney
Location (county/region)	London
Evaluation	Not advised
Weblink	http://www.cityoflondon.gov.uk/mindemployment
Contact	Louise Innes, Employment Manager Tel: 020 8985 4239 Email : louise.innes@cityandhackneymind.org.uk

Project number	24
Project name	Jobs Next Door Careers Advice Website
Lead partner	East London Business Alliance (ELBA)
Other partners	Not advised
Funding sources	City of London Corporation S106 planning gain

Project aims	Providing young people with the support to uncover their own skills and set realistic career goals. A careers advice website for local unemployed 18-24 year olds will provide detailed requirements and access routes to over 200 local careers, and provide a good practice framework for mentors or guides wishing to support local jobseekers.
Target clients	18-24 year olds
Location (local)	City fringes
Location (county/region)	London
Evaluation	Not advised
Weblink	City of London: http://www.cityoflondon.gov.uk Jobs Next Door: http://www.jobnextdoor.co.uk
Contact	Julie Hutchinson, Director of Employment and Skills Tel: 020 7068 6960 Email: julie.hutchinson@elba-1.org.uk

2 Initiatives to support families and individuals by providing access to multiple services (e.g. health, crime, transport and employment)

Project number	25
Project name	Multiple disadvantage database (under development)
Lead partner	Brighton and Hove City Council
Other partners	None
Funding sources	Brighton and Hove Council
Project aims	Early stages of developing an approach to coordinating services for specific families/individuals with multiple disadvantages. Developed a database of local authority housing tenants who also access other services such as free school meals, social care, and housing benefit. Currently exploring options for including skills, learning and worklessness initiatives within the scope of the project.
Target clients	Those with multiple needs in deprived areas – no decisions yet on who exactly to target.
Location (local)	Not advised
Location (county/region)	Brighton and Hove
Evaluation	None available
Weblink	None available
Contact	Paula Black, Head of Analysis and Research, Brighton and Hove Council Tel: 01273 291 740 E-mail: paula.black@brighton-hove.gov.uk ,

Project number	26
Project name	Springboard
Lead partner	Blackpool Council
Other partners	A range of partners including Police, Youth Offending Team, Housing, Connexions and Primary Care Trust.
Funding sources	Working Neighbourhoods Fund (April 2008 to April 2011) Also funding from police, health, and the Respect Task Force from the Department of Children, Schools and Families.

Project aims	Springboard is a multi agency co-located team that provides intensive holistic support for families with complex needs working with both adults and their children. The team approach uses a key worker model that coordinates all support and intervention for the family. The initiative aims to ensure that a complex range of issues preventing adults gaining employment are ameliorated using this approach.
Target clients	Families with complex needs (63 families between April 2006 and April 2008).
Location (local)	Blackpool
Location (county/region)	Lancashire
Evaluation	http://www.ihscr.salford.ac.uk/SCNMCR/projectitem?id=57
Weblink	http://www.go-nw.gov.uk/gonw/news/newsarchive/638549/
Contact	Merle Davies, Senior Officer, Policy & Strategy, Children and Young People's Department, Community and Inclusion Division, Blackpool Council. Tel: 01253 476825 E-mail: merle.davies@blackpool.gov.uk

Project number	27
Project name	Vulnerable Household Project (under development)
Lead partner	Lancashire County Council
Other partners	A large number of other partners including Children and Adult services, both in the statutory and voluntary sector.
Funding sources	Lancashire County Council. A recent Pathfinder funding bid to the Department of Children, Schools and Families was unsuccessful. The project will continue to be developed with an emphasis on exploring current service provision throughout Lancashire, and identifying ways to enhance this to meet the needs of vulnerable families.
Project aims	<p>Develop and evaluate existing methods/models of delivering effective and co-ordinated services to vulnerable families, based on the needs of the family unit rather than the individuals contained within it.</p> <p>Develop and implement a framework for embedding the 'think family' ethos into integrated front line delivery i.e. through developing assessment processes, coordination of service provision and case management, whilst also exploring workforce development.</p> <p>The key function of this project is to explore/develop integrated service delivery that will reduce negative outcomes for families and enhance positive outcomes: to include the Every Child Matters outcomes and other associated outcomes, for example reducing worklessness.</p>
Target clients	Families will be identified using a range of indicators - largely through existing methods/models of intervention. This project is currently in its development stage and resources have not yet been identified, in terms of how many families the project will aim to work with.
Location (local)	The project is currently focusing on Preston and Hyndburn and work is also being undertaken in other areas of the County.
Location (county/region)	Lancashire

Evaluation	Not available
Weblink	Not available
Contact	Graham Hatfield, Vulnerable Households Coordinator, School & Community Partnerships Team Tel: 01257 226900 E-mail: Graham.Hatfield@ed.lancscc.gov.uk

Project number	28
Project name	Real Choices – tackling child poverty in Cornwall
Lead partner	Cornwall County Council
Other partners	JobCentre Plus, The Cornwall Strategic Partnership, Inclusion Cornwall, The Children and Young People's Partnership (CYPP), The Voluntary Sector Forum, Cornwall and Isles of Scilly Primary Care Trust.
Funding sources	HM Treasury Invest to Save – Inclusive Communities Budget, match-funded from various sources including JobCentre Plus and local District Councils.
Project aims	Focussing on addressing the needs of the family as a whole, Real Choices aims to reduce child poverty by successfully tackling the contributing factors including worklessness, educational inequality, poor health, crime and inadequate housing.
Target clients	A mapping exercise will target 3,600 families in receipt of benefits across 6 'virtual wards' (defined by need rather than location). A total of 240 families will be supported through the project. This approach will reach poor families living in pockets of both rural and urban deprivation.
Location (local)	Rural and urban localities Cornwall wide, mapped at Lower Super Output Area level
Location (county/region)	Cornwall
Evaluation	An external evaluation of the project is being tendered to evaluate both quantitative and qualitative outcomes for beneficiaries.
Weblink	http://www.cornwallworks.org.uk
Contact	James Hardy, Real Choices - Child Poverty Co-ordinator Inclusion Cornwall Tel: 01872 355126 E-mail: jhardy@cornwall.gov.uk

Project number	29
Project name	Rural Service Priority Initiative
Lead partner	Dumfries & Galloway Council
Other partners	Annandale and Eskdale Sports and Leisure Trust, Dumfries and Galloway Arts Association, Annandale Transport Initiative, Annandale and Eskdale Council for Voluntary Service.
Funding sources	Scottish Executive

Project aims	Improving access to a range of services in rural areas including community learning, health, benefits advice and transport.
Target clients	Those in deprived areas (in terms of 'distance from services')
Location (local)	Annandale, Eskdale, Moffat Water, Eskdalemuir and Westerkirk
Location (county/region)	Dumfries & Galloway
Evaluation	Not advised
Weblink	Not advised
Contact	Lesley Urquhart, Area Revenues Officer, Dumfries & Galloway Council Tel: 01387 260211 E-mail: Lesley.Urquhart@dumgal.gov.uk

Project number	30
Project name	Work, Skills and Enterprise Programme
Lead partner	Doncaster Metropolitan Borough Council
Other partners	Local Strategic Partnership members, JobCentre Plus, Learning and Skills Council and private sector.
Funding sources	Working Neighbourhoods Fund, Deprived Areas Fund, and Local Enterprise Growth Initiative are the main sources. The European Social Fund activity is also aligned to the programme. Seeking to maximise funding from European Regional Development Fund and Coalfield's Regeneration Trust.
Project aims	Provides tailored solutions to the barriers to employment and needs of businesses, individuals and communities e.g. health, crime, transport, skills and also personal support for workless residents to make employment, training or self-employment viable options for all.
Target clients	Economically inactive, specifically those on incapacity benefits or job seekers allowance and lone parents. Any resident with a potential business idea, existing businesses and those in low paid employment.
Location (local)	Delivered solely in Doncaster
Location (county/region)	South Yorkshire, Yorkshire and the Humber
Evaluation	Model currently being established
Weblink	Not established yet.
Contact	Jonathan Bucknall, Policy & Partnership Officer, Doncaster Council Tel: 01302 736973 E-mail: jonathan.bucknall@doncaster.gov.uk

Project number	31
Project name	Opportunity Knocks
Lead partner	Rochdale Federation of Tenant & Resident Associations
Other partners	JobCentre Plus, Employment Links Partnership, Learn Local, Hopwood Hall, The Carers Resource, Rochdale Family Information Services, Poppo, In2Work, i2i, Nextsteps, Shaw Trust, Connexions, Rochdale Borough Training Services.
Funding sources	Area Based Grant
Project aims	Opportunity Knocks is a multi-agency initiative that aims to make people of Rochdale's Neighbourhood Renewal Strategy areas more aware of the guidance, support, financial help and opportunities available to them whilst looking for employment, training, further education or job searches. Advisors take to the streets calling door to door in order to provide a referral system to make services more accessible to local people.
Target clients	Unemployed/long term sick
Location (local)	Rochdale
Location (county/region)	Rochdale Borough, Lancashire.
Evaluation	Internal and quarterly Area Based Grant returns.
Weblink	www.roftraupdate.org.uk
Contact	Sara Broome, Opportunity Knocks (OK) Co-ordinator Tel: 01706 652 365 E-mail: sara@roftra.org.uk

Project number	32
Project name	Bridge Project
Lead partner	Salvation Army
Other partners	Blackpool Council, Blackpool Primary Care Trust, Adults & Community Learning, Blackpool Fylde Catering College
Funding sources	Salvation Army, public and private sector grants, donations and local fund raising
Project aims	Offering additional support services including training and employment through a Salvation Army homeless centre as well as a National Health Service walk-in clinic. Offer a better way of life for adults out on the streets who are mainly affected by family problems, financial debt and alcohol/substance misuse. The project offers National Vocational Qualification Level 2 courses in catering that link to the local tourism industry. The centre also provides basic IT courses on a 1-2-1 basis.
Target clients	Homeless and vulnerable (25 years plus)
Location (local)	Blackpool

Location (county/region)	Lancashire
Evaluation	None
Weblink	None
Contact	Roy Powers, Salvation Army, Raikes Parade, Blackpool, FY1 4EL. Tel: 01253 626114 E-mail: Roy.powers@salvationarmy.org.uk

Project number	33
Project name	Bridging Services/ Employability Referral Teams
Lead partner	Bridging Services/ Employability Referral Teams
Other partners	Health and social work services
Funding sources	Community Health & Care Partnership – West Glasgow, Glasgow Works, European Social Fund and the Mental Health Partnership.
Project aims	Providing health and social work services staff with one point of referral for the clients they have identified as being interested in finding out more about their options around employment, training, education and volunteering.
Target clients	Adults living in West Glasgow CHCP area who have an additional health and social support need.
Location (local)	West Glasgow Community Health & Care Partnership
Location (county/region)	Glasgow
Evaluation	The West Referral Team was evaluated by Glasgow City Council Social Work Services, Department for Performance and Review in 2007.
Weblink	http://www.glasgowwest.org.uk
Contact	Betty Elliot, Employability Manager, Glasgow West Regeneration Agency, The Open Gate, 44 Hecla Square, Drumchapel, Glasgow, G15 8NH. Tel: 0141 949 4911 E-mail: betty.elliott@glasgowwest.org.uk

3 Initiatives based on improving skills and learning

Project number	34
Project name	Family Learning and Wider Family Learning
Lead partner	Nottinghamshire County Council
Other partners	Learning and Skills Council
Funding sources	Learning and Skills Council, Department for Children, Schools and Families, Department for Innovation, University and Skills
Project aims	Support the development of literacy, numeracy and parenting skills, targeting those who live in the area of greatest economic and social deprivation. Adults can learn on their own or jointly with their children.
Target clients	Parents of children attending schools who have below Level 2 national qualifications.
Location (local)	County wide scheme
Location (county/region)	Nottinghamshire
Evaluation	Written, verbal as well as recognition and recording of progress achievement evidence.
Weblink	Not advised
Contact	Susie Chambers, Family Learning Co-ordinator, Nottinghamshire County Council Tel: 0115 9772181 E-mail: susie.chambers@nottscc.gov.uk

Project number	35
Project name	Family Learning Years (FLY) – (project ended)
Lead partner	Cornwall County Council
Other partners	Booktrust and other departments within the County Council – The Library Service, The Diversity Unit and Family Services.
Funding sources	European Social Fund
Project aims	Families learn together and adults are motivated to improve basics skills and take their own learning further.
Target clients	Families in the most deprived areas of Cornwall with Skills for Life needs. (Families are defined as a minimum of one adult with parental responsibility and one child, under 16).
Location (local)	Countywide but with a focus on the twenty Phase 1 & 2 children’s centres.
Location (county/region)	Cornwall
Evaluation	Project is now complete, all targets have been met (qualification and employment outcomes exceeded) – final report being produced at the moment.

Weblink	Not advised
Contact	Morwenna Vernon - Cornwall County Council. Tel: 01726 891993 Email: morwenna.vernon@cornwall-acl.ac.uk

Project number	36
Project name	Magic Carpet – Creative Family Group - (project ended)
Lead partner	Magic Carpet
Other partners	Exeter College, Westex Children's Centre
Funding sources	Exeter Positive Steps (ESF/EECC/DCC)
Project aims	Creative Family Groups that ran for 40 weeks a year. These offered gentle supported creative opportunities to develop skills and confidence enabling the participants to take the first steps back into education and employment after bringing up families.
Target clients	Unemployed parents
Location (local)	Exeter
Location (county/region)	Devon
Evaluation	Not advised
Weblink	Not available
Contact	Kathy Beechen, Assistant Director, Devon Community Foundation Tel: 01884 235887 Email: Kathy@devoncf.com

Project number	37
Project name	Grass Routes – (project finished December 2007) LSC reference SW340-311
Lead partner	British Trust for Conservation Volunteers (BTCV)
Other partners	None
Funding sources	European Social Fund (Objective 3) 062007SW3

Project aims	<p>This project was designed to widen participation in learning in deprived communities. The aim was to provide information and learning with a specific focus on raising basic skills, self esteem and confidence. Also looked to develop training opportunities and address skills needed for local employment.</p> <p>The project involved young people in motivational activities that provide vocational experience, practical skills, life skills and other learning opportunities. It raised awareness and built confidence in young people helping them to reassess prior negative attitudes to learning and helped them make informed choices about subsequent progression to other accredited learning and/or employment. Also helped young people reconnect with their environments, their communities and with learning. Enabled them to access mainstream learning and skills opportunities through the provision of accredited short courses underpinned by local volunteering opportunities.</p> <p>In particular it recruited those potential learners who faced barriers to learning and provided a route to employment.</p>
Target clients	Aged between 16 and 35 years, or young people aged under 16 years with the prior written permission of the Learning and Skills Council.
Location (local)	Bournemouth, Dorset & Poole
Location (county/region)	South West England
Evaluation	Yes
Weblink	http://www2.btcv.org.uk/display/btcv_dorset
Contact	Kirsty Davis Tel: 01202 632101 E-mail: k.davis@btcv.org.uk

Project number	38
Project name	Family Literacy, Language and Numeracy to employment: booster to progression (FLLN)
Lead partner	Portsmouth Family Programmes
Other partners	City Council, Learning and Skills Council
Funding sources	Learning and Skills Council, European Social Fund, City Council
Project aims	A 14 hour pilot programme aimed at parents who have completed an FLLN course at level 1 or 2 and need a bridge to move into further training or employment. It includes a 6 hour work placement.
Target clients	Parents who have completed an FLLN course at level 1 or 2.
Location (local)	Portsmouth
Location (county/region)	Portsmouth
Evaluation	Copies with QIA (Quality Improvement Agency) Tribal

Weblink	Not advised
Contact	Anne Cassidy, Family Programmes Manager, Portsmouth Council Tel: 023 9268 8486 E-mail: anne.cassidy@portsmouthcc.gov.uk

Project number	39
Project name	Family Learning in Portsmouth (FLIP)
Lead partner	Portsmouth Family Programmes
Other partners	Schools, colleges , private and voluntary sectors
Funding sources	Learning and Skills Council, European Social Fund and City Council.
Project aims	Opportunities to increase learners' employability skills portfolios in deprived areas.
Target clients	Unemployed parents/carers with below level 2 qualifications.
Location (local)	Portsmouth
Location (county/region)	Portsmouth
Evaluation	Undertaken with Learning and Skills Council.
Weblink	Not advised
Contact	Anne Cassidy, Family Programmes Manager, Portsmouth Council Tel: 023 9268 8486 E-mail: anne.cassidy@portsmouthcc.gov.uk

Project number	40
Project name	Hartcliffe & Withywood Teenage Parents Project
Lead partner	Hartcliffe & Withywood Teenage Parents Project
Other partners	None
Funding sources	Not advised
Project aims	Towards the costs of providing training courses for young unemployed parents to assist with their employability.
Target clients	Teenage parents, living in Hartcliffe and Withywood. The group has been very successful in getting teenage fathers into work.
Location (local)	Hartcliffe & Withywood, a large outlying predominantly council estate in South Bristol. High indicators of multiple deprivation and high unemployment rates, the area was until recently designated a Neighbourhood Renewal Area.
Location (county/region)	Bristol

Evaluation	Completed monitoring report. Extract from report: <p>“Peer education training and delivery resulted in parents seeking and securing 16 hours per week employment contracts. The residents helped to increase self-esteem and their parental competence. An NVQ level 3 business start up course enabled 4 people to secure part-time work in the area”</p> <p>A total of 62 people benefited from the project.</p>
Weblink	Not advised
Contact	Deana Stone, Hartcliffe & Withywood Teenage Parents Project, Tenants Centre, Gatehouse Way, Withywood, Bristol BS13 9AN. Tel: 0117 978 4401 E-mail: tpp@talk21.com

Project number	41
Project name	Single Parent Action Network (SPAN) Study Centre
Lead partner	SPAN Study Centre
Other partners	None
Funding sources	Bristol City Council, City of Bristol College and the Big Lottery Fund.
Project aims	Provide holistic and inclusive support for single parents through: learning opportunities, chance to meet other single parents, one to one coaching, mentoring and money advice.
Target clients	The target clients are disadvantaged parents on benefits.
Location (local)	The project is based in the inner city of Bristol and largely serves the wards of Ashley, Easton and Lawrence Hill. These wards have traditionally the highest unemployment figures in Bristol and have high scores for Indicators of Multiple Deprivation.
Location (county/region)	Bristol
Evaluation	Group completed a detailed monitoring form and carried out their own independent evaluation.
Weblink	www.singleparents/span.uk
Contact	Tove Samzelius Tel: 0117 952 2712 Email: tove@spanuk.org.uk

4 Initiatives which focus on children's centres, parenting skills and family learning

Project number	42
Project name	Children's Centres
Lead partner	Blackpool Council
Other partners	JobCentre Plus, Positive Steps into Work
Funding sources	Sure Start, Children's Centres, Local Enterprise Growth Initiative.
Project aims	Children's Centres offer a range of courses to parents, aimed at building parents' confidence, and self esteem as the first steps into training and employment. Outreach teams provide a link between Children's Centres and the Positive Steps team as well as signposting to Volunteering Centre. Positive Steps deliver employability, career management courses and confidence building courses. There are also eight weekly drop-ins within Children's Centres where people can meet an advisor for information, advice and guidance. Outreach workers and advisors engage with the community to bring people onto the programme. These are funded by Local Enterprise Growth Initiative to help people to retrain, buy work equipment, interview clothes, hair cuts etc.
Target clients	Parents
Location (local)	Blackpool
Location (county/region)	Lancashire
Evaluation	Not advised
Weblink	Not advised
Contact	Merle Davies, Policy & Strategy, Children and Young People's Department, Blackpool Council. Tel: 01253 476825 E-mail: merle.davies@blackpool.gov.uk

Project number	43
Project name	Broadreach House
Lead partner	Broadreach House
Other partners	None
Funding sources	Parenting Fund
Project aims	Delivery of parenting skills workshops specific to the needs of parents with drug/alcohol problems. A big focus of the work is on the needs of teenage children of drug/alcohol using parents, many of whom are already misusing substances, resulting in physical and emotional damage and a high risk of becoming young parents.
Target clients	Treatment and support services for men and women whose lives have been adversely affected by alcohol or drugs.
Location (local)	Plymouth
Location (county/region)	Devon
Evaluation	Not advised
Weblink	http://www.broadreach-house.org.uk
Contact (at Parenting Fund)	Kendra Massey, Grants Officer/Administrator, Family and Parenting Institute. Tel: 020 7424 3462 E-mail: massey@familyandparenting.org
Contact (at project)	Wendy Van der Niet, Broadreach House, Ocean Quay, Richmond Walk, Plymouth, PL1 4LL. Tel: 01752 500003 Email: wendy@broadreach-house.org.uk

Project number	44
Project name	Creative Beginnings
Lead partner	Churchill Community Centre
Other partners	West Teignmouth Training & Resource Centre
Funding sources	Devon Step Up Programme (European Social Fund/Devon County Council)
Project aims	A programme of workshops which are aimed to support parents and carers gain confidence and increase self-esteem, which in turn would enable them to progress into work or further training. Children participate in creative activities in a safe setting with their parents. Parents attending each class also participate in the children's activities.
Target clients	Unemployed parents
Location (local)	Dawlish

Location (county/region)	Devon
Evaluation	The skills gained included increased confidence, improved self-esteem, interpersonal and communication skills. A total of thirty six parents engaged with their children by being involved in arts and crafts, keeping a scrap book as a record. Working in small groups and providing a social lunchtime experience was a real benefit to those attending.
Weblink	Not available
Contact	Kathy Beechen, Assistant Director, Devon Community Foundation Tel: 01884 235887 Email: Kathy@devoncf.com

5 Initiatives that focus on anti-social behaviour, families at risk and related issues

Project number	45
Project name	Exeter Family Intervention Project
Lead partner	Department for Children, Schools and Families (DCSF) and Exeter Community Safety Partnership.
Other partners	Many including: Supporting People, Exeter City Housing, Housing Associations/Registered Social Landlords (RSL's), Health Services, Police, religious organisations and Devon Children and Young People Services.
Funding sources	Department of Children, Schools and Families via the Exeter Community Safety Partnership
Project aims	Intensive family support and a coordinated approach to resolving a range of family issues related to anti-social behaviour.
Target clients	Families can be referred by any agency. The criteria for referral are: <ul style="list-style-type: none"> • there must be a risk of eviction due to anti-social behaviour, • the family need to have legal action taken against their tenancy, • there needs to be significant anti-social behaviour within the family and within the last six months, • there needs to be a child in the family between the age of 0-16 or 19 if there is a special need, and the family must agree to work with the Family Intervention Project.
Location (local)	Exeter
Location (county/region)	Devon
Evaluation	National database called Natcen (National Centre for Social Research)
Weblink	Not advised
Contact	Madeleine van Wyk, Project Manager, Exeter Family Intervention Project Tel: 01392 461701 E-mail: Madeleine.vanwyk@actionforchildren.org.uk

Project number	46
Project name	Hartcliffe and Withywood Ventures
Lead partner	Hartcliffe and Withywood Ventures
Other partners	Not advised
Funding sources	Parenting Fund
Project aims	The main aim of this pilot is to resolve the conflict that exists between young people with emotional behavioural disorders (EBD) and their parents, and to re-establish family norms.

Target clients	Parents and Teenagers
Location (local)	Hartcliffe
Location (county/region)	Bristol
Evaluation	Not advised
Weblink	http://www.hartwood.org.uk/
Contact (at the Parenting Fund)	Kendra Massey, Grants Officer/Administrator, Family and Parenting Institute Tel: 020 7424 3462 E-mail: massey@familyandparenting.org
Contact (at the project)	Julie Watts, Hartcliffe & Withywood Ventures, The Gatehouse Centre, Hareclive Road, Bristol BS13 9JN. Tel: 0117 978 1708 E-mail: juliewhvw@yahoo.co.uk

Project No.	47
Project name	Family Intervention Project (FIP)
Lead partner	South Tyneside Council
Other partners	Neighbourhood Services Directorate, Anti-Social Behaviour Team, Children and Young People Directorate, Early Intervention and Safeguarding Service, Transition and Wellbeing Service, Youth Services and Youth Offending Service, Connexions, Primary Care Trust, Drug and Alcohol Team, Domestic Violence Team, JobCentre Plus, Benefits Team, South Tyneside Parenting Team, South Tyneside Homes and Northumbria Police.
Funding sources	Youth Task Force - envisaged that finance will be received from Supporting People with a view to the project being mainstreamed at the end of the three year budget that is currently in place.
Project aims	To challenge and moderate the behaviour of families causing a disproportionately high level of anti-social behaviour within the community. The initial trigger is anti-social behaviour (usually linked to police reports and/or breaches of tenancy agreement). The Family Intervention Project can tackle a range of problems by working in multi-agency partnerships to address the issues faced by the family.
Target clients	Families who are engaging in anti-social behaviour and whose tenancies are at risk due to these behaviours.
Location (local)	Borough-wide.
Location (county/region)	South Tyneside

Evaluation	Since establishment, the FIP has tracked the activities of approximately twenty one families, eleven of which are on the current "Traffic Light" list; seven of those are having regular key worker contact/support. Relocated three of these families into dispersed 'FIP tenancies'. Enabled parents to attend Positive Parent Programme Groups and assisted in completing implementation within the household. Achieved significant reductions in levels of anti-social behaviour and assisted one family member to gain full-time employment after eighteen years of unemployment and receiving benefits.
Weblink	Not advised
Contact	Graeme Littlewood, South Tyneside, Senior Family Intervention Project Keyworker Tel: 0191-4247813 E-mail: graeme.littlewood@southtyneside.gov.uk

Project number	48
Project name	Family Intervention Project
Lead partner	Wakefield Council
Other partners	Wakefield District Housing, Primary Care Trust, Police, Educational Welfare, Connexions, schools and social work teams
Funding sources	RESPECT initiative – Home Office http://www.respect.gov.uk/article.aspx?id=9072
Project aims	Provides support to homeless and potentially homeless families who have anti-social behaviour problems.
Target clients	Families who remain living in their home and also families that have been removed from their homes because of anti-social behaviour problems.
Location (local)	Wakefield District
Location (county/region)	West Yorkshire
Evaluation	Not advised
Weblink	http://www.wakefield.gov.uk/mg/ielssueDetails.asp?Issueld=25750&Caller=mgDecisionDetails.asp&OptionNum=3
Contact	Tom Edwards, Supported Housing Manager, Wakefield Council Tel: 01924 304381 E-mail: tedwards@wakefield.gov.uk

Project number	49
Project name	Family Intervention Project
Lead partner	Barnsley Council
Other partners	Berneslai Homes
Funding sources	RESPECT initiative – Home Office http://www.respect.gov.uk/article.aspx?id=9072

Project aims	Provides support to families who have anti-social behaviour problems.
Target clients	Families who remain living in their home and also families that have been removed from their homes because of anti-social behaviour problems.
Location (local)	Barnsley
Location (county/region)	South Yorkshire
Evaluation	Not advised
Weblink	http://www.berneslaihomes.co.uk/bhuk/managing_your_estates/Family%20Intervention%20Project%20.html
Contact	E-mail: neighbourhoodsafetyunit@barnsley.gov.uk

Project number	50
Project name	Family Intervention Project
Lead partner	Coventry Youth Offending Service- Children, Learning and Young People's Directorate, Coventry City Council
Other partners	Community Safety Partnership, Police, Consortium of Registered Social Landlords, JobCentre Plus and other voluntary and statutory organisations within Coventry's Children and Young People's Strategic Partnership.
Funding sources	RESPECT initiative – Home Office http://www.respect.gov.uk/article.aspx?id=9072
Project aims	Multi-agency approach. All agencies involved are responsible for making sure that their organisations are giving the correct level of support to target families. This is a national initiative with fifty similar projects throughout the UK and a further ten planned.
Target clients	The most problematic families in the City
Location (local)	Coventry
Location (county/region)	West Midlands
Evaluation	http://www.dcsf.gov.uk/pns/DisplayPN.cgi?pn_id=2008_0145
Weblink	Not advised
Contact	Sarah Newton, Coventry Youth Offending Service Services Manager. E-mail: s.newton@coventry-yos.org.uk

Project number	51
Project name	Support for people recovering from mental distress – learn2b
Lead partner	Northamptonshire County Council Adult learning Service
Other partners	Northamptonshire Primary Care Trust, Changing Minds, Mental Health Foundation, Northampton Saints Rugby Football Club.

Funding sources	Northamptonshire County Council Adult Learning Service
Project aims	<p>Northamptonshire Adult learning Service is working in partnership with Northamptonshire Primary Care Trust and a charity called Changing Minds to provide outreach and non medical support for people recovering from mental distress. The project aims to enhance well-being through a range of creative, social, recreational and therapeutic groups for people in their local communities. Patients will take part in classes to either promote healthy living, well being (includes sleep, anxiety and anger management courses) or creative expression.</p> <p>The project was launched in Northampton in July 2008 and will be expanded across the county in the Autumn.</p>
Target clients	Northamptonshire residents experiencing mild to moderate mental distress.
Location (local)	Numerous venues across the county
Location (county/region)	Northamptonshire
Evaluation	The Mental Health Foundation is conducting a three year action research study of the project to identify clinical benefits to patients and cost benefits to the public purse.
Weblink	Not advised
Contact	Allan Chesney, County Adult Learning Manager, Northamptonshire County Council Tel: 01604 237832 E-mail: ACHesney@northamptonshire.gov.uk

Project number	52
Project name	Shelter Inclusion Project / Rochdale Borough Families Project
Lead partner	Shelter
Other partners	Rochdale Metropolitan Borough Council, Rochdale Boroughwide Housing, Rochdale Housing Initiative, Registered Social Landlords (RSL)
Funding sources	Supporting People – Shelter Inclusion Project Neighbourhood Renewal Fund – Shelter Inclusion Project Children’s Fund – Shelter Inclusion Project Respect Task Force – Rochdale Borough Families Project
Project aims	Supports families and vulnerable people at risk of eviction through anti- social behaviour to amend their behaviour and retain their accommodation. Some of the outcomes have been that people have accessed employment.
Target clients	<p>Single people, families and childless couples who live in the Rochdale area. The project supports people who have a history of alleged anti-social behaviour (injunctions, Anti Social Behaviour Orders, written warnings for nuisance or harassment, evictions etc.).</p> <p>Rochdale Borough Families Project works specifically with families in the Rochdale Borough areas who have been found to display high level of anti social behaviour and need support to address and overcome these behavioural problems.</p>
Location (local)	Rochdale

Location (county/region)	Lancashire
Evaluation	Not advised
Weblink	www.shelter.org.uk
Contact	Project Manager – Catherine Ormerod E-mail: Catherine.Ormerod@shelter.org.uk . Jane Allen, Assistant Director of Operations, Rochdale Borough Housing Tel: 01706 923804 E-mail: jane.allen@rbhousing.org.uk

Project number	53
Project name	Signpost
Lead partner	Leeds City Council– Environments & Neighbourhoods Department
Other partners	Leeds City Council- Children and Young People’s Social Care, Leeds Youth Offending Service, Leeds City Council Youth Service, Education Leeds, South Leeds Health for All (Voluntary sector).
Funding sources	Department for Children, Schools and Families, Neighbourhood Renewal Fund, Safer, Stronger Communities, Youth Justice Board, Leeds City Council.
Project aims	Primary remit of the project centres is on reducing levels of anti-social behaviour amongst referred families. Also a strong emphasis on improving confidence and self-esteem by supporting parents to find opportunities for further education, employment and training.
Target clients	Young people and families involved in anti-social behaviour
Location (local)	South Leeds - Beeston, Middleton and Belle Isle East Leeds - Gipton and South Seacroft, East, Richmond Hill and East End Park, Micklefield
Location (county/region)	Leeds
Evaluation	Completed in Oct 2007 by Sheffield Hallam University
Weblink	Not advised
Contact	Munaf Patel, Co-ordinator, Signpost Tel: 0113 2474124 E-mail: Munaf.Patel@leeds.gov.uk

Project number	54
Project name	Design Experiment as part of the Prolific Priority Offender (PPO) programme
Lead partner	Local Public Service Board Manchester University IPEG
Other partners	NCH Action for Children
Funding sources	Neighbourhood Renewal Fund Home Office
Project aims	Trial of a family support intervention examining the role that joined up services play in preventing escalation of problems for families at risk.
Target clients	Families referred within the Anchor Birchall area of Darwen
Location (local)	Anchor Birchall
Location (county/region)	Blackburn with Darwen
Evaluation	Manchester University
Weblink	Not advised
Contact	Peter Little, Acting Head of Corporate Research Tel: 01254 585206 E-mail: p.little@blackburn.gov.uk

Project number	55
Project name	SUSie (Survivors Supported into Empowerment, Education and Employment) LSC reference SW320-727
Lead partner	Victim Support - Cornwall
Other partners	A number of service providers, who offer a wide variety of individual pathways and support.
Funding sources	European Social Fund (Objective 1) 072002SW1
Project aims	A project supporting women who have experienced domestic violence/abuse, to overcome barriers to learning and employment by developing skills which enhance self esteem, challenge anxieties and establish support pathways to enable progression. 152 women supported with 67 working towards a qualification as well as 7 trainers receiving training. Six Small and Medium Enterprises have also been supported.
Target clients	16+ Female
Location (local)	Cornwall & Isles of Scilly
Location (county/region)	Cornwall & Isles of Scilly

Evaluation	Yes
Weblink	http://www.victimsupport.org.uk/
Contact	Sally Piper, Area Manager, Cornwall Victim Support Carnon Building, Wilson Way, Pool, TR15 3RS. Tel: 0845 0567 999 E-mail: susie.cornwall@victimsupport.org.uk

6 Initiatives addressing housing and tenant issues

Project number	56
Project name	Kendray Neighbourhood Management Pathfinder
Lead partner	Barnsley Metropolitan Borough Council
Other partners	Barnsley Primary Care Trust, Berneslai Homes (ALMO) Barnsley Academy, Department of Work and Pensions, South Yorkshire Police
Funding sources	Office of Deputy Prime Minister/Communities and Local Government grant via Government Office of Yorkshire and The Humber, afterwards Stronger Communities Fund then Area Based Grant.
Project aims	Priorities for Kendray are to join up and reshape the way local services are offered, especially to young people up to the age of 25, and also around the way housing and the estate is developed and managed.
Target clients	Residents of Kendray (2200 houses and 5500 population who fit into the project aims)
Location (local)	Barnsley
Location (county/region)	South Yorkshire
Evaluation	Part of the National Evaluation of Neighbourhood Management Pathfinders carried out by Segal Quince Wicksteed on behalf of Department of Communities and Local Government.
Weblink	http://www.kendray.net
Contact	Ian Smith, Neighbourhood Manager, Kendray Initiative, 27-29 Birk Avenue, Barnsley S70 3AG. Tel: 01226 732 869 E-mail: lansmith2@barnsley.gov.uk

Project number	57
Project name	Community Management Service
Lead partner	Rochdale Boroughwide Housing
Other partners	Supporting People
Funding sources	Rochdale Boroughwide Housing & Supporting People
Project aims	Offers support to tenants on Freehold & Lower Falinge estates. Supporting People funds two community support officers and Rochdale Boroughwide Housing funds six community support officers. The Supporting People funding supports 30 clients, of which approximately 80% are refugees. The service is aimed at helping tenants develop skills to maintain their tenancies, maximise their income, access work and training and participate in social and cultural activities.
Target clients	Refugees and those with complex needs

Location (local)	Two Council estates - Freehold & Lower Falinge
Location (county/region)	Rochdale
Evaluation	Not advised
Weblink	Not advised
Contact	Caroline Jackson, Equality, Diversity & Support Manager, Rochdale Boroughwide Housing Tel: 01706 923843 Email: caroline.jackson@rbhousing.org.uk

ANNEX A

CONSULTATION LETTER



GOVERNMENT OFFICE
FOR THE NORTH WEST

Dear Stakeholder

PROJECT ON MAPPING JOINED UP PUBLIC SERVICE FUNDED DELIVERY FOR FAMILIES IN SMALL GEOGRAPHICAL AREAS WITH HIGH LEVELS OF WORKLESSNESS

I am writing to you to seek your help with a project that the Government Office Network, working with the Local Government Association and Cabinet Office Social Exclusion Task Force, has commissioned to be undertaken over the next few weeks. This project seeks to identify public sector funded initiatives (projects, programmes, joint working practices) across Great Britain that are targeted at specific families in small geographical areas in Local Authorities with high levels of worklessness/multiple deprivation. The focus will be on initiatives that involve organising effective public services working together for these families from multiple agencies.

One example of the type of initiative that we are seeking to identify is currently being undertaken in the London Borough of Haringey, in Northumberland Park, a deprived neighbourhood. Work is being undertaken to develop a multi agency approach to tackling the problems of 100 workless families. We understand similar initiatives may exist throughout Great Britain and would like to hear about them.

In addition to identifying initiatives, the research outputs will include short summaries of the key characteristics of each to a common format. Where information is available, it is intended that this will include items such as which organisations are involved in provision, third sector engagement, how the project is funded, how many families are targeted, the geographical location and whether any evaluation of other evidence of impacts / outputs exists.

It is intended that this research will make a useful contribution to the work that the Social Exclusion Task Force is undertaking on families at risk as well as the socially excluded adults Public Service Agreement. It will do this by adding to the knowledge base of existing service provision for vulnerable families and adults. On completion, we are intending to share the project outputs with those who are interested through a written report and possibly an event. The next steps will depend on the initial findings, but consideration may be given to commissioning further work, for example on what constitutes good practice and how to share it.

If you or your colleagues are aware of the identity of any initiatives that would fit our brief, I should be grateful if you would contact our consultant with details by 5 p.m. on 28th May 2008. [details were included in the original letter sent out on 5 May]

I do hope you will assist us in this work. Across Great Britain are a number of really good examples of joined-up public funded service delivery to vulnerable groups. This mapping exercise is an important first step in capturing what models of provision are in place with a view to communicating them more widely and, hopefully, enabling 'what works' to be shared.

Yours Sincerely

Liz Meek
Regional Director, Government Office for the North West



GOVERNMENT OFFICE
FOR LONDON

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Designed and published by the
Government Office for London
November 2008