

# Supporting Information: Application for Recognition

**Regulatory Operations Directorate** 

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# Introduction

## About Ofqual

The Office of Qualifications and Examinations Regulation (Ofqual) regulates all academic and vocational qualifications in England, together with vocational qualifications in Northern Ireland, where those qualifications are provided by a body recognised by Ofqual.

We are a statutory body, created by the Apprenticeships, Skills, Children and Learning Act 2009<sup>1</sup> as amended by the Education Act 2011.<sup>2</sup> This sets out the legal framework within which we operate, gives us powers to take specific forms of regulatory action, and defines the objectives that we must seek to achieve when we exercise these powers.

We regulate to secure standards of, and public confidence in, regulated qualifications. We also regulate to secure efficiency in the provision of qualifications, and to raise awareness of the range and benefits of regulated qualifications among learners, employers and higher education institutions. We aim to regulate so that, among other purposes set out in the Act, the interests of learners are protected.

#### About this document

You should use this supporting information if you are:

- applying to become a recognised awarding organisation, or
- currently recognised by us as an awarding organisation and wanting to add to your recognition to include another Specified Qualification(s) or Type of Qualification(s).

#### Who can you contact for information?

If you have any questions, please check our website or email <u>entryandexit@ofqual.gov.uk</u>.

<sup>&</sup>lt;sup>1</sup> <u>www.legislation.gov.uk/ukpga/2009/22/contents</u>

<sup>&</sup>lt;sup>2</sup> www.legislation.gov.uk/ukpga/2011/21/contents/enacted

# What are the Criteria for Recognition and General Conditions of Recognition?

Your application should be completed in conjunction with two important Ofqual documents: the *Criteria for Recognition*<sup>3</sup> and the *General Conditions of Recognition*<sup>4</sup>.

#### Criteria for Recognition

The application form is structured and will be assessed against the *Criteria for Recognition*.

#### Criteria A. Identity, constitution and governance

The identity of the applicant and/or person(s) named in the application and who ultimately has responsibility within the proposed organisation.

#### Criteria B. Integrity

The honesty and trustworthiness of the applicant or person(s) named in the application, including any criminal record of the applicant and/or other named person(s).

#### Criteria C. Resources and financing

Financial and other circumstances of the applicant past and present and/or person(s) named in the application. This will include the resources required to support the operation of the regulatory functions – that is, to develop, deliver and award.

#### Criteria D. Competence

The experience, expertise, qualifications and history of the applicant and/or person(s) named in the application and relevant to the operation of regulatory functions.

#### General Conditions of Recognition

Organisations must be capable of meeting the *General Conditions of Recognition* when they are recognised for providing specific qualification types.



Ceneral Conditions of Recognition September 2013

<sup>&</sup>lt;sup>3</sup> Criteria for Recognition: <u>www.ofqual.gov.uk/files/2011-05-16-criteria-for-recognition.pdf?Itemid=201</u>

<sup>&</sup>lt;sup>4</sup> General Conditions of Recognition: <u>www.ofqual.gov.uk/how-we-regulate/regulatory-documents</u>

#### How do you return the completed application?

Complete the online application form and email your encryption details for your uploaded documents to <u>entryandexit@ofqual.gov.uk</u>. If you have problems please contact us using the same email address.

# What are the benefits of becoming a recognised awarding organisation?

A recognised awarding organisation will be able to develop, deliver and award regulated qualifications that will be published on the Register of Regulated Qualifications. The benefits include:

- assurance of all users that your qualifications are delivered by an organisation whose integrity, governance, resources and competence have been independently checked
- assurance of users (including learners, schools, colleges) that your qualifications are monitored and meet robust requirements, including being of the standard and level they purport to be
- confidence for purchasers, employers, higher education, funders and government that your qualifications meet robust requirements (the Government will not generally agree public funding for qualifications that are not regulated), and in some cases, meet specialised requirements that reflect specific employer needs
- your qualifications are listed on our online register of qualifications an essential information source for those looking for information about qualifications
- opportunities for your qualifications to be referenced through national frameworks to the European Qualifications Framework, providing progression and transfer opportunities for learners.

# Preparing to make your application

Often, applicants go straight to the application form and then realise that substantial work is required before they can complete it. This is because applicants must sufficiently demonstrate their organisation's ability to meet the *Criteria for Recognition* in the context of the *Specified Qualification(s)* or *Type of Qualification(s)* that they are seeking recognition to award.

Undertaking a robust evaluation ahead of completing the application for recognition is important. It may help your organisation to evaluate your progress/readiness against the *General Conditions of Recognition* for the *Specified Qualification(s)* or *Type of Qualification(s)* that you are seeking to award before submitting an application. You could use the template provided in this guidance or you may wish to use your own approach to evaluation. An evaluation can be submitted to us to support your application.

Your governing body will play a critical role in assuring us that your organisation is meeting and will meet regulatory requirements. Your governing body must assure itself that, in its opinion, the information in your application clearly demonstrates your organisation's capability and capacity to meet the *Criteria for Recognition* before the application is submitted.

It is vital that you send us all relevant information. You must be open and honest with us. The success of an application will be affected if we find during due diligence checks that you have deliberately withheld or provided false or incomplete information.

If the information that you provide is inaccurate or incomplete, this will cause a delay and may result in the return of your application.

#### What is the application process?

Here is a summary of the stages an application for recognition will go through.

#### Stage 1 – Ofqual technical review

A technical review of the responses and supporting information is undertaken against the *Criteria for Recognition* to establish whether your application can progress to a full review. At this stage we will complete our due diligence checks to verify information submitted in support of your application. We will not progress the application any further if it is incomplete or provides insufficient responses and supporting information. This stage takes a maximum of 10 working days from the acknowledgment of a complete application.

# Stage 2 – Full review of the application against the *Criteria for Recognition*, and meeting with the awarding organisation

We will complete a full review of your application against the *Criteria for Recognition* and any other relevant criteria. We may invite comment and technical input from Ofqual colleagues and other experts. This stage may include an interview or visit to test, challenge and validate the evidence submitted with your application. If we return your application to you without undertaking an interview or visit we will tell you the reason(s). We aim to take a maximum of 40 working days to complete this stage.

Where you are seeking recognition from the Council for the Curriculum, Examinations and Assessment (CCEA) and/or the Welsh Government in addition to Ofqual, each regulator will make its own decision. While the decisions will be separate, the same evidence will be used.

#### Stage 3 – Decision on the application

If the decision is to recognise you as an awarding organisation, we will set a date from which recognition will apply. We take a maximum of 10 working days to complete this stage. We may impose a 'special condition' requiring you to provide assurance that you have implemented your documented practices following recognition. If the decision is not to recognise we will inform you of the reasons.

If you do not accept our decision on your application, in the first instance an internal review of the decision can be requested by contacting us on 0300 303 3346 or by email to <u>info@ofgual.gov.uk</u>.

#### How do we assess applications?

We consider every application on its own merits. We assess the application on the basis of:

- the information that you provide
- the information we gather through our due diligence checks.

If you are already a recognised awarding organisation, we will use risk-based analysis and intelligence from within Ofqual to inform the process.

This means that you must make sure you complete the application form in full and provide all relevant supporting information.

We will evaluate your application against the regulatory requirements in the context of the *Specified Qualification(s)* or *Type of Qualification(s)* you are seeking to be recognised to award. This will show us whether your organisation meets each of the *Criteria for Recognition* and any qualification-specific regulations.

It is important that, for each of the criteria, you consider and provide responses and supporting information that demonstrate how you meet the *Criteria for Recognition*. Responses and supporting information should provide us with clarity and assurance. This should include clear referencing to, and labelling of, documents provided.

We will be looking for sufficient evidence to show how you will, once recognised, be compliant with the *General Conditions of Recognition*.

If the information that you provide is inaccurate or incomplete, this will cause a delay and may result in the return of your application

## Information to support completion of the application

#### Section 1. Qualifications or types you are applying to award

Under the Apprenticeships, Skills, Children and Learning Act 2009, we can only recognise an awarding organisation for the *Specified Qualification(s)* or *Type of Qualification(s)* for which it applies to be recognised. Here you should select the *Specified Qualification(s)* or *Type of Qualification(s)* that you are applying to be

Ofqual - Recognition Application Form	
Section 1: Qualifications or types you are applying to award	
Throughout this application form, all questions with an asterisk (*) must be answered.	
Which qualifications or types of qualifications are you looking to offer? *	
CSE (reformed) - General Certificate of Secondary Education (Reformed)	
GCSE - General Certificate of Secondary Education	
GCE A level - General Certificate of Education Advanced level	
CE AS level - General Certificate of Education Advanced Subsidiary level	
Entry level	
English for Speakers of Other Languages (ESOL)	
E Functional Skills	
National Vocational Qualifications (NVQs)	
Dther General Qualifications	
Free-Standing Mathematics	
Project	
Principal Learning	
Qualification Credit Framework (QCF)	
Vocationally Related Qualifications (VRQs)	
Dther type or specified qualification	

recognised for.

You can view a list of <u>types of qualifications</u>. This should help you in determining your response and the supporting information you provide with your application for the selected *Specified Qualification(s)* or *Type* of *Qualification(s)*.

Make sure that you are applying for the correct Specified Qualification(s) or Type of Qualification(s) that you are seeking recognition to award. Consider your future

plans as well as your existing business. Make sure each qualification you propose to award has a title and/or description that can be used consistently in advertising and communication with all users, including learners, further and higher education providers, and employers.

For each Specified Qualification(s) or Type of Qualification(s) you select you must explain the details that underpin the high-level processes and policies you submit, clearly demonstrating how you have/will have the resources and ability to develop, deliver and award each qualification in place. You should provide details of the level of the qualification(s), the sector/subject area(s),<sup>5</sup> the purpose of the qualification(s), and the assessment methodology.

<sup>&</sup>lt;sup>5</sup> www.ofqual.gov.uk/how-we-regulate/becoming-a-recognised-awarding-organisation/applying-forrecognition/sector-subject-areas

#### Section 2. Regulators you are applying to be recognised by

We regulate qualifications in England and vocational qualifications in Northern



Ireland. We also work collaboratively with fellow regulators: the Welsh Government and CCEA, which regulates nonvocational qualifications in Northern Ireland. The qualifications regulators wish

to avoid unnecessary administrative burdens on you and want to promote a consistency of approach. So, your application will be shared with the regulators you identify in your response in this section. If you are applying to be recognised by the Welsh Government or CCEA you will need to provide evidence in relation to each country's criteria for recognition.

#### Section 3. Identity, constitution and governance

Section 3 covers criteria **A** of the *Criteria for Recognition*: Identity and constitution, and governance.

#### Sections 3.1, 3.2 and 3.3: Identity and constitution

Sections 3.1, 3.2 and 3.3 respectively cover A.1, A.2 and A.3 of the *Criteria for Recognition*. This section asks for the detail and structure of the potential awarding organisation. This provides a basis on which your business will operate and demonstrate the arrangements in place. We need to know who owns and has a financial interest in your business. If the business is owned by other entities a diagram detailing the group structure should be provided as part of the business plan.

We complete a due diligence check through an external business information supplier who verifies information you have submitted, and investigates ownership and legal status.

Where a company within your group is registered abroad, the registration number of that company and the name of the country should be provided.

Here are explanations on some of the information requested in this section of the application form.

# 3.1 Contact details Note: Corporate entities should enter their registered office contact details. Applicant name \* Address line 1 \* Address line 2 City or town \* City or town \* Country \* Postcode \* Postcode \* Image: Country \*

# Main contact address and landline telephone number

#### You must:

- operate from premises within the European Union (EU) or European Free Trade Association (EFTA)
- have a main contact address and landline telephone number within the EU/EFTA.

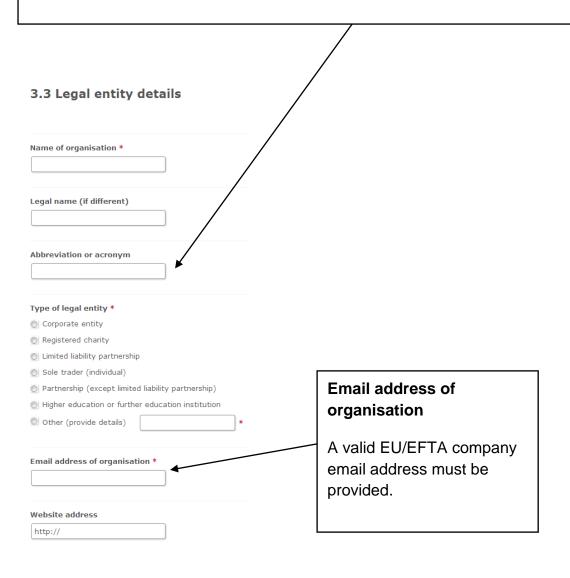
3.2 Proposed respons	sible officer details	
Title *		
First name *		
Surname *		
Email address *		
Telephone number *		

#### Proposed responsible officer

The responsible officer is the accountable point of contact in relation to all activities undertaken by the awarding organisation that are of interest to us. This includes matters of compliance, development, delivery and award of qualifications, standards, accessibility (including equalities law) and any other matters that may affect public confidence in qualifications. Further details of the role of the responsible officer can be found under section B1 of the *General Conditions of Recognition*.

#### Acronym

The acronym is an indicator of your organisation's full name. It will be the reference that appears before your qualification titles and is often made up of the initials of the full name. Examples can be found on the Register of Regulated Qualifications.



#### Section 3.4: Governance

This section covers **A.4**, **A.5** and **A.6** of the *Criteria for Recognition*. Your response and supporting information should cover each of these criteria, showing how your organisation is/will be organised and governed. Where appropriate, you should also show how the recognised awarding organisation will fit within any holding company, and how it relates to parent companies and sister companies.

#### About A.4: Organisation and governance

Show how your proposed organisation's structure supports the awarding organisation functions – that is, to develop, deliver and award qualifications. Indicate which part of the organisational structure, staff or team roles, are responsible for these functions in terms of both delivery and accountability. It should be clear who within the organisation will sign the annual statement of compliance with the *General Conditions of Recognition*.

#### About A.5: Conflicts of interest

This criteria also links to A4 of the *General Conditions of Recognition*. Your response and supporting information should show how your organisation does/will identify, manage and mitigate all actual and potential conflicts of interest at individual and organisational level.

You should refer to your policy for identifying conflicts of interest and the process for addressing them.

Here are examples of activities that may give rise to a conflict of interest that needs to be managed by an awarding organisation:

- publishers acting as awarding organisations
- sector skills councils acting as awarding organisations
- national governing bodies for sports acting as awarding organisations
- certain professional bodies acting as awarding organisations
- training organisations acting as awarding organisations
- authors of examinations who are also teachers
- authors of examinations who also write text books.

This list is not exhaustive.

#### About A.6: Governing body oversight

This only applies to organisations. Sole traders (individuals) are exempt from providing a response.

Our frequently asked questions (FAQs) that address the *General Conditions of Recognition* provide guidance on what constitutes a governing body.

Your response should refer to the following information about the governing body:

- defined roles and responsibilities within the body
- skills and experience of its members
- how it oversees performance across the organisation
- how it integrates with governance at all levels within the organisation
- its function in ensuring your organisation's capability to comply with the General Conditions of Recognition
- what legal authority it has to act and take responsibility for the operation and performance of the organisation
- the control mechanisms at its disposal
- any special approach applied to governing the business of regulated qualifications as opposed to unregulated qualifications, if dealing with both.

If your organisation is a wholly owned subsidiary or a division of a larger organisation, you will need to show that your governing body has visible and authorised independence from the parent company that allows the awarding organisation to challenge operations in the parent company which may affect its ability to comply with the *General Conditions of Recognition*.

#### **Supporting information**

This section indicates the minimum requirements for documentary evidence you could provide in support of criteria A.2 and A.3 and for officers or partners in unincorporated associations and partnerships.

In addition, you may wish to make reference to, and include as evidence, some of the following information in your response for section 3.4, as evidence of how your organisation complies with criteria A.1 to A.6:

- organisation structure charts
- lists and profiles of key staff

- job/role descriptions
- terms of reference
- committee structures
- information about other activities undertaken by the applicant organisation.

This list is not exhaustive.

#### **Section 4. Integrity**

Sections 4.1 and 4.2 are declarations that respectively cover **B.1** (*Integrity of the Applicant*) and **B.2** (*Integrity of Senior Officers*) of the *Criteria for Recognition*. Section 4.3 asks for a written response to give us confidence in the declarations made at 4.1 and 4.2.

#### About B.1: Integrity of the Applicant and B.2: Integrity of Senior Officers

This criteria links with condition A1 'Suitability for continuing recognition', of the *General Conditions of Recognition*. Information declared for this criteria will not necessarily lead to an application being rejected, however non-disclosure of an offence which is later discovered may result in an application being delayed or rejected or, once recognised, recognition being withdrawn.

Criteria B.2 (c) specifically refers to "any instance of bankruptcy or any financial arrangements to which he or she (senior officer) is or has been subject". We will complete a due diligence check through publicly available insolvency registers of information that you have submitted. In order for us to do this we need you to provide details for each senior officer in the application form at Section 4.4.

We will determine the weight that is attached to convictions for relevant offences and unspent convictions for other offences committed, having regard to the nature and seriousness of the offence and the time that has elapsed since the offence.

#### **Supporting information**

You may wish to make reference to, and include supporting information for, some of the following in your written statement for section 4.3 to show how your organisation meets criteria **B.1** and **B.2**:

- recruitment procedures, including checks made on references
- CVs of senior officers
- processes to deal with allegations about employees
- a process for making secure decisions in confirming appointments for example, a panel of decision makers.

This list is not exhaustive.

#### Section 5. Resources and financing

Section 5 relates to **C.1 (a) and (b)** 'Resources and financing' of the *Criteria for Recognition.* It also links to condition A5 'Availability of adequate resources and arrangements', of the *General Conditions of Recognition.* 

This criteria is in two parts: (a) Systems, processes and resources, and (b) Financial resources and facilities, so your response may follow this structure. Part (a) is about business arrangements in relation to systems, process and resources (both people and physical facilities). Part (b) is about financial arrangements (what resources your organisation has and what financial facilities are at your disposal).

#### About C.1 (a) Systems, processes and resources

Your statement for section 5 should evidence the resources that will enable your organisation to develop, deliver and award the specified qualification(s). It is possible that some of these resources are not yet in place (for example, staff) since you are not yet offering the qualification(s). You should demonstrate how your organisation will put everything in place once recognised and how you will be ready to design, develop and submit qualifications for publication on the Register of Regulated Qualifications.

Your response to C.1 (a) should show that your organisation has appropriate arrangements in place to ensure a suitable IT infrastructure and premises. You must also show that you will have processes for qualification design, delivery and awarding, policies for meeting legal and regulatory requirements, and staff resourcing plans to enable you to develop, deliver and award qualifications successfully.

#### About C.1 (b) Financial resources and facilities

Your response to section 5 should make reference to your business plan. It should show that your organisation has or will have appropriate arrangements in place and explain how you will ensure that you have suitable support and resourcing for the qualifications you are seeking to be recognised to provide.

#### **Supporting information**

This section explains the minimum evidence you should provide in support of criteria C.1. In addition, your response may reference and include supporting documentation that shows that your organisation has or will have appropriate arrangements in place for resources, processes, policies and finance. The following lists are not exhaustive, but indicate the scope of the information that you could provide.

To demonstrate appropriate IT infrastructure and premises you can include evidence of:

- an IT strategy and tools that support development, delivery and awarding of qualifications, and the security of learner information
- dedicated and secure premises for design, delivery and awarding functions
- a business continuity plan focused on protecting learners' interests
- third-party arrangements that are in place/will be in place for any support services
- processes and policies for the main components of developing, delivering and awarding qualifications, from identifying the demand for a new qualification through to learner appeals
- a process for maintaining comparability of standards within and across qualifications over time
- an approach to evaluation and continuous improvement
- a risk management strategy appropriate and proportionate to the awarding organisation function
- a security policy covering the protection of confidential materials and information
- policies for meeting the requirements of the Data Protection Act, Equalities Law and other statutory legislation affecting learner interests
- management information reporting systems and processes.

To demonstrate appropriate processes and resources for centres and learners you can provide evidence of:

- centre approval
- arrangements for overseeing and managing centres
- identified interactions between the awarding organisation and centre, supported by training of centre staff
- processes that allow centres to apply for reasonable adjustments and special consideration, and to appeal against results
- resources allocated to customer service for centres and learners
- dealing with malpractice and maladministration.

To demonstrate appropriate staff resourcing plans you can provide evidence such as:

- an organisation structure chart
- a staffing vision for the different functions associated with developing, delivering and awarding qualifications showing:
  - □ headcount
  - posts and an indication of time spent in roles (for example, full-time equivalent)
  - skills and experience required of teams and individuals
- recruitment plans for posts not yet filled
- training plans
- plans for recruiting (if applicable) and managing any outsourced operations.

To demonstrate appropriate financial resources and facilities you can provide:

- financial audit reports or, if no financial audit reports are available, an alternative financial document.
- a statement to confirm that the organisation will be financially viable, which is formally approved by the board or the ultimate controller of the organisation
- details of accounting and financial monitoring systems in place for the awarding organisation function, or for a new awarding organisation, detailed proposals for maintaining accounting records and monitoring financial performance.

#### **Section 6. Competence**

Section 6 covers criteria **D.1 (a), (b) and (c)** ('Competence') of the *Criteria for Recognition*.

#### About D.1 Competence

You may structure your response to address your organisation's:

#### Understanding

Your response should show that your organisation has carefully considered what changes you will make to meet the *General Conditions of Recognition*, your ability to make those changes once recognised, and how this will be undertaken. The self-evaluation form at the end of this document may help you to provide this evidence. The content and quality of your business plan, staffing plan, processes and policies, should also show that your organisation has a realistic understanding of the demands of developing, delivering and awarding qualifications.

#### Commitment

Your organisation's commitment to the development, delivery and awarding of qualifications will be shown in the detail and quality of your application, and in your planned investment in terms of time, money and effort.

In addition, your response to section 6 should show where your organisation's commitment to business success and to learners is stated and visibly supported by, for example, your organisation's leadership.

#### Approach

You may want to structure your response around the the lifecycle of a qualification. The response may be a series of described steps or processes within each category of development (for example, identification of demand, quality assurance of product), delivery (for example, distribution strategy for specifications, marker training for assessments) and awarding (for example, standardisation, archiving of scripts). You might wish to use your own structure that is more appropriate for your qualifications' lifecycle. You can provide as much detail as you feel is needed to show that your organisation is putting everything in place to make sure nothing is overlooked. You should also describe your approach to evaluating the success of the steps and processes involved.

#### Supporting information

In addition, you may wish to include some of the following evidence, if not provided already in response to other sections:

- business strategy
- business plan
- staffing plan
- details of capital investment and financial forecasts
- plans for access to staff and equipment that are sufficient to support the expected current and future demand for services
- a recent skills audit
- evidence of market scoping activity, demonstrating clear understanding of stakeholder requirements and likely delivery routes
- evidence of support from relevant stakeholders
- details of compliance with qualification development procedures
- details of how assessment personnel and procedures take into account relevant requirements linked to 'fair access by design' principles, and seek to minimise barriers to access wherever relevant
- evidence that assessment personnel have the necessary experience, training and resources, and that senior managers are also adequately experienced and skilled in this area
- evidence of a clear understanding of policies and practices to evaluate requests from stakeholders and act accordingly
- details of procedures in relation to maintaining archives, and retaining and using evidence to guide the work of examiners and awarders
- proof that systems are in place for monitoring costs, or detailed proposals for cost control
- policies on pricing, publishing information on fees and payment terms, and invoicing
- policies and procedures to ensure the quality of internal and external assessment and to deal with incidents of malpractice, appeals and complaints
- processes and procedures for the reviewing of units/qualifications to ensure their quality
- processes to collect and evaluate feedback.

This list is not exhaustive.

#### Sections 7 and 8. Conditions and declaration

#### **Freedom of information**

Any information or material sent to us which we record may be subject to the Freedom of Information Act 2000.

All information provided in connection with an application will be processed in accordance with the Data Protection Act 1998.

I confirm the information is this form is accurate and complete:
Chair of governing body
Full name *
Email *
Date *
Proposed responsible officer
Full name *
Email *
Date *

#### Declaration

You must ensure that a valid email address is provided for the Chair of your governing body and the proposed responsible officer.

If you are a sole trader (individual), then you should provide your email address in the proposed responsible officer box.

# About the evaluation template

You may wish to submit to us, alongside your application, an evaluation by your organisation against the *General Conditions of Recognition*. The following template is one way in which you could show your organisation has undertaken an evaluation.

Undertaking a robust evaluation ahead of completing the application may help you to develop your evidence. It can help your organisation to evaluate progress/readiness against the *General Conditions of Recognition* before submitting an application. Often, applicants go straight to the application form and then identify that substantial preparation work is needed to show how they meet the requirements of the *Criteria for Recognition*.

Your governing body plays a critical role in assuring Ofqual that your organisation can meet the *General Conditions of Recognition* once recognised. It must assure itself that the information in the application clearly shows the organisation's ability to meet the *Criteria for Recognition* before submitting the application. This evaluation provides your senior operating team with the information and analysis to support the governing body in fulfilling its role.

## Approach to evaluation

There are a number of different ways that you can undertake evaluation, continuous improvement and business development activities. It is up to you to decide how you approach your evaluation against the *General Conditions of Recognition*. The outcome of this evaluation should be used by your governing body to assure itself of the organisation's potential level of compliance. Your evaluation should cover the *specified qualifications or types of qualifications* you are applying for recognition to award.

If you use your own evaluation approach, please clearly state which documents submitted with your application provide evidence (for example of the required people, procedures, policies) to support your conclusions. You must also give us their location (that is, on your website or, submitted with your application as supporting information).

# How to use this template

### **Column 1: Conditions**

The conditions listed in the template are in the same order and groupings as in the General Conditions of Recognition<sup>6</sup> document.

#### Columns 2 to 5: Readiness

You may find it useful to rate your organisation's 'readiness' across a range of areas as part of your evaluation process. You may already have a way of measuring this within your organisation, or you could use the template's four-point rating scale:

- A = fully compliant, with evidence to support this
- B = mainly compliant, with some evidence and actions to address identified gaps
- C = not compliant, with actions identified to work towards compliance
- D = not compliant, and no actions identified to work towards compliance.

#### Column 6: How we will meet the requirement when recognised

Use this column to describe the actions being planned or undertaken to meet the requirements of the *General Conditions of Recognition*. If you have given a current readiness rating of A or D it is appropriate to leave this column blank.

#### Columns 7 and 8: Source(s) of evidence and location

Identify the source(s) of evidence that support aspects of current compliance (people, procedures, policies and so on) and any actions being planned or undertaken to achieve compliance. Indicate where each evidence source is located (that is, on your website or intranet, or submitted with your application as supporting information).

<sup>&</sup>lt;sup>6</sup> General Conditions of Recognition: <u>www.ofqual.gov.uk/how-we-regulate/regulatory-documents</u>

Section A: Governance		Read	lines	S	How we will meet the requirement	Source of evidence	Location				
	Α	В	С	D	when recognised						
A1. Suitability for continuing recognition											
Suitability for continuing recognition (A1.1, A1.2)											
Inactive awarding organisations (A1.3)											
Ensuring the suitability of Senior Officers (A1.4, A1.5)											
A2 Establishment in the EU or the EFTA											
A2.1											
A3. Safeguards on change of	f cor	ntrol									
Duty on change of control (A3.1)											
Definition of change of control (A3.2, A3.3)											
A4. Conflicts of interest											
Definition of conflict of interest (A4.1)											
Identifying conflicts of interest (A4.2)											
Managing conflicts of interest (A4.3, A4.4)											

Section A: Governance		Read	lines	S	How we will meet the requirement	Source of evidence	Location			
	Α	В	С	D	when recognised					
A4. Conflicts of interest										
Interests in assessment (A4.5, A4.6)										
The written conflict of interest policy (A4.7, A4.8)										
A5. Availability of adequate resources and arrangements										
Ensuring the ability to develop, deliver and award qualifications (A5.1, A5.2, A5.3)										
Ensuring financial viability (A5.4)										
A6. Identification and manag	eme	ent o	f risk	S						
Identifying risks (A6.1)										
Preventing incidents or mitigating their effect (A6.2)										
Contingency plan (A6.3, A6.4)										
A7. Management of incidents	6									
A7.1										

Section A: Governance		Read	dines	S	How we will meet the requirement	Source of evidence	Location				
	Α	В	С	D	when recognised						
A8. Malpractice and maladministration											
Preventing malpractice and maladministration (A8.1)											
Investigating and managing the effect of malpractice and maladministration (A8.2)											
Procedures relating to malpractice and maladministration (A8.3, A8.4, A8.5)											
Dealing with malpractice and maladministration (A8.6, A8.7)											

Section B: The awarding		Reac	lines	s	How we will meet the requirement	Source of evidence	Location				
organisation and Ofqual	Α	В	С	D	when recognised						
B1. The role of the responsible officer											
Appointing a responsible officer (B1.1, B1.2)											
The role of the responsible officer (B1.3, B1.4)											
B2. The annual statement to Ofqual											
B2.1, B2.2, B2.3, B2.4, B2.5											
B3. Notification to Ofqual of	certa	ain e	vent	S							
Notification where an event could have an Adverse Effect (B3.1)											
Specific examples of events which could have an Adverse Effect (B3.2)											
Notification of specified events in all cases (B3.3, B3.4)											
Further requirements on the timing of notifications (B3.5, B3.6)											
B4. Notice to provide information	atior	n to (	Ofqua	al							
B4.1, B4.2, B4.3											

Section B: The awarding organisation and Ofqual		Read	lines	S	How we will meet the requirement	Source of evidence	Location					
	Α	В	С	D	when recognised							
B5. Representations regarding qualifications												
Statements regarding qualifications which are not regulated qualifications (B5.1)												
Advertising and promotion of qualifications (B5.2)												
Use of Ofqual's Logo (B5.3)												
<b>B6. Cooperation with Ofqual</b>												
B6.1												
B7. Compliance with Regulat	ory	Doc	umer	nts								
B7.1, B7.2												
B8. Compliance with underta	king	gs gi	ven t	o Of	qual							
B8.1, B8.2												

Section C: Third parties	Readiness				How we will meet the requirement	Source of evidence	Location				
	Α	В	С	D	when recognised						
C1. Arrangements with third parties											
C1.1, C1.2											
C2. Arrangements with Centres											
C2.1, C2.2, C2.3, C2.4, C2.5											

Section D: General requirements for regulated qualifications		Reac	lines	S	How we will meet the requirement	Source of evidence	Location					
	Α	В	С	D	when recognised							
D1. Fitness for purpose of qualifications												
D1.1, D1.2, D1.3												
D2. Accessibility of qualifications												
D2.1, D2.2, D2.3												
D3. Reviewing approach												
Review of approach (D3.1)												
Evidence to inform approach (D3.2, D3.3)												
D4. Responding to enquiries	and	l con	nplai	nts p	rocedures							
Responding to enquiries from Users of qualifications (D4.1, D4.2)												
Complaints procedures (D4.3, D4.4)												
D5. Compliance of qualificati	ions	with	Reg	ulato	ory Documents							
D5.1, D5.2												
D6. Compliance of units deve	elop	ed b	y oth	ers v	with Regulatory Documents							
D6.1												
D7. Management of the witho	lraw	al of	qual	lifica	tions							
D7.1, D7.2, D7.3, D7.4, D7.5												

Section D: General			lines	S	How we will meet the requirement	Source of evidence	Location			
requirements for regulated qualifications	Α	В	С	D	when recognised					
D. 8 Making available information to help meet Teacher's needs										
D8.1										

Section E: Design and development of qualifications		Reac	lines	S	How we will meet the requirement when recognised	Source of evidence	Location			
	Α	В	С	D						
E1. Qualifications having an objective and support										
Qualifications to have an objective (E1.1, E1.2)										
Qualifications to have support (E1.3, E1.4, E1.5)										
E2. Requirements on qualification titling										
E2.1, E2.2, E2.3, E2.4										
E3. Publication of a qualification	tion	spe	cifica	tion						
E3.1, E3.2, E3.3										
E4. Ensuring an assessment	E4. Ensuring an assessment is fit for purpose and can be delivered									
E4.1, E4.2										
E5. Assurance that qualificat	ions	s con	nply	with	the conditions					
E5.1										

Section F: Providing		Reac	lines	S	How we will meet the requirement when recognised	Source of evidence	Location				
qualifications to purchasers	Α	В	С	D							
F1. Information on fees and features of a qualification											
Making fee information available (F1.1, F1.2, F1.3, F1.4)											
Making fee information available to satisfy the planning requirements of purchasers (F1.5, F1.6)											
F2. Packaging qualifications	with	n oth	er pr	oduc	ts or services						
Packages offered as an option (F2.1)											
Packages offered without alternative options (F2.2)											
F3. Invoicing											
Invoicing purchasers (F3.1)											
The written invoicing policy (F3.2, F3.3)											

Section G: Setting and		Read	dines	S	How we will meet the requirement	Source of	Location			
delivering the assessment	Α	В	С	D	when recognised	evidence				
G1. Setting the assessment										
G1.1, G1.2, G1.3										
G2. Language of the assessment										
G2.1, G2.2, G2.3, G2.4										
G3. Use of language and Stimulus Materials										
G3.1, G3.2, G3.3, G3.4										
G4. Maintaining confidentiality of assessment materials, including the conduct of specified training events										
G4.1, G4.2, G4.3, G4.4, G4.5, G4.6										
G5. Registration of Learners										
G5.1										
G6. Arrangements for Reaso	nabl	le Ac	djustr	nent	S					
G6.1, G6.2, G6.3										
G7. Arrangements for Specia	al Co	onsic	derati	on						
G7.1, G7.2, G7.3										
G8. Completion of the assess	sme	nt u	nder	the r	equired conditions					
G8.1										
G9. Delivering the assessment										

Section G: Setting and delivering the assessment			lines		How we will meet the requirement when recognised	Source of evidence	Location
	Α	В	С	D			
G9.1, G9.2, G9.3							

Section H: From marking to		Reac	lines	s	How we will meet the requirement	Source of	Location				
issuing results	Α	В	С	D	when recognised	evidence					
H1. Marking the assessment											
Marking (H1.1)											
Marking options (H1.2, H1.3)											
H2. Moderation where an ass	H2. Moderation where an assessment is marked by a Centre										
H2.1, H2.2, H2.3											
H3. Monitoring the specified	leve	ls of	attai	inme	nt for a qualification						
H3.1											
H4. Adjudication by Ofqual o	f sp	ecifi	ed le	vels	of attainment for a qualification						
H4.1											
H5. Results for a qualification	n mu	ust b	e bas	sed c	on sufficient evidence						
H5.1, H5.2, H5.3, H5.4											
H6. Issuing results											
H6.1											

Section I: Appeals and certificates		Read	lines	S	How we will meet the requirement	Source of	Location			
	Α	В	С	D	when recognised	evidence				
<ul> <li>I1. Appeals process</li> </ul>										
<ul><li>I1.1, I1.2, I1.3, I1.4</li></ul>										
I2. Compliance with Ofqual's	app	beals	and	com	plaints process					
12.1, 12.2, 12.3, 12.4, 12.5										
I3. The design and content	<ul> <li>I3. The design and content of certificates</li> </ul>									
<ul> <li>The design of certificates (I3.1)</li> </ul>										
<ul><li>The content of certificates (I3.2, I3.3, I3.4)</li></ul>										
I4. Issuing certificates and	d re	place	emen	t cer	tificates					
■ I4.1, I4.2										

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