ICT across the curriculum

ICT in English
Key Stage 3
National Strategy

ICT across the curriculum

ICT in English
Key Stage 3
National Strategy

ICT across the curriculum
ICT in English
Disclaimer

The Department for Education and Skills wishes to make it clear that the Department, and its agents, accept no responsibility for the actual content of any of the materials suggested as information sources within this document, whether these are in the form of printed publications or on a website.

Inclusion of, or references to icons, logos or products including software in these materials, as exemplars or for contextual or practical reasons, should not be interpreted as an endorsement of such companies or their products.
## Contents

### Introduction 5

- About the ICT across the curriculum (ICTAC) pack 5
- About this ICT in English guide 5

### 1 Introduction to ICT across the curriculum 7

- ICT capability 7
  - What do we mean by ‘ICT capability’? 7
  - Requirements for ICT in the National Curriculum 7
  - ICT – the subject 7
  - ICT – in subjects 8
  - The relationship between ‘ICT – the subject’ and ‘ICT – in subjects’ 8

- An integrated approach to ICT across the curriculum 10
  - A whole-school policy for ICT across the curriculum 10
  - Key concepts in the Framework for teaching ICT capability: Years 7, 8 and 9 11
  - Planning and sequencing ICT across the curriculum 12
  - ICT as a teaching tool 12

### 2 Commentary: ICT and English 15

- An overview 15
  - How can the use of ICT raise standards in English? 15

- Planning and progression 15
  - Planning to use ICT in English lessons 16

### 3 ICT themes and key concepts in English 17

- Using data and information sources 17
- Searching and selecting 18
- Fitness for purpose 20
- Refining and presenting information 21

### 4 ICT capability: Moving forward in English 23

- Examples of lessons supplied on the CD-ROM 23
  - Lesson 1 Brilliant books 24
  - Lesson 2 Reading and evaluating websites 25
  - Lesson 3 Different points of view 26
  - Lesson 4 Presentation, combining commentary and images 27
  - Lesson 5 Organisation and conventions of website home pages 28
Acknowledgements 29
Further resources 29

5 Next steps 31
Key questions 31
Reviewing your current position 32
ICT in the English National Curriculum 32
Identifying how the ICT National Curriculum is taught in your school 33
Applying and developing ICT capability taught in ICT lessons 34
Using the resources in the ICTAC pack to move forward 34
Moving forward 35
Working with the ICTAC pack 36
Action-planning – making it happen in your department 36

Appendices 37
Appendix 1: Key concepts 37
Appendix 2: Yearly teaching objectives for ICT 39
Appendix 3: End of Key Stage 2 expectations 43
Introduction

About the ICT across the curriculum (ICTAC) pack

The training pack for ICT across the curriculum (ICTAC) forms part of the Key Stage 3 National Strategy’s support for whole-school improvement. It should be used flexibly to suit local circumstances and, if you have chosen ICT across the curriculum as your whole-school priority, will be supported by your local Key Stage 3 lead consultant for ICTAC.

The ICT across the curriculum (ICTAC) pack is a set of materials designed to promote the use of ICT across all subjects in schools. It builds on the work of the Key Stage 3 National Strategy ICT strand and the ICT capability that pupils are bringing to their subject lessons from their ICT lessons. It also considers the value that ICT can add to teaching and learning in subjects and the need for a whole-school approach to develop coherent and effective practice across the curriculum.

The training pack comprises:

- a management guide;
- a series of ICT in … printed guides (one per subject);
- exemplification materials on the subject-specific CD-ROMs;
- case study video on the subject-specific CD-ROMs;
- subject-specific A2 colour posters describing use of ICT capability (two per subject).

About this ICT in English guide

This ICT in English guide is intended for subject leaders and teachers.

The main objectives of this publication are to:

- raise awareness of how the ICT capability, as set out in the National Curriculum for ICT and taught in ICT lessons, can be applied and developed in English;
- analyse the opportunities that exist in English for developing and applying pupils’ ICT capability;
- consider how ICT can add value to the teaching and learning of English.

The past five years have seen a slow but steady improvement in pupils’ achievements in ICT capability, the quality of teaching, and the leadership and management of ICT … The complementary use of ICT across subjects, however, has been slow to develop and is uneven across schools and subjects …

The effective balance between the teaching of ICT skills, knowledge and understanding on the one hand and the application of these as part of learning across subjects on the other hand remains a difficult and elusive goal for the majority of schools.

(Information and communication technology in secondary schools: Ofsted subject reports 2002/03)
**Introduction to ICT across the curriculum**

**ICT capability**

**What do we mean by ‘ICT capability’?**

ICT capability involves technical and cognitive proficiency to access, use, develop, create and communicate information appropriately, using ICT tools. Learners demonstrate this capability by applying technology purposefully to solve problems, analyse and exchange information, develop ideas, create models and control devices. They are discriminating in their use of information and ICT tools, and systematic in reviewing and evaluating the contribution that ICT can make to their work as it progresses.

ICT capability is much broader than acquiring a set of technical competencies in software applications, although clearly these are important. ICT capability involves the appropriate selection, use and evaluation of ICT. In essence, pupils need to know what ICT is available, when to use it and why it is appropriate for the task.

For example, when pupils are creating a presentation, they use their ICT capability to select appropriate software, consider fitness for purpose and match content and style to a given audience. It is important that lessons are not driven by software or technology but are focused on clear objectives in English, where ICT is used as a vehicle to support achievement of those objectives and to enhance teaching and learning in English.

**Requirements for ICT in the National Curriculum**

There are two statutory responsibilities within the National Curriculum for teaching ICT in schools at Key Stage 3. Schools need to ensure that all pupils are:

- **taught** the programme of study, at each key stage, as set out in the *National Curriculum for Information and communication technology* – the attainment target, ICT capability, sets out the expected standard of pupils’ performance required at each level;
- **given opportunities to apply and develop** their ICT capability through the use of ICT tools to support their learning in all subjects.

The first bullet point focuses upon teaching ICT as a subject, whereas the second point refers to applying the subsequent ICT capability across other subjects.

**ICT – the subject**

In this publication, ‘ICT – the subject’ refers to the teaching of the National Curriculum for ICT. Advice on how ICT can be taught as a subject is detailed in the Key Stage 3 National Strategy publication, the *Framework for teaching ICT capability: Years 7, 8 and 9* (DfES 0321/2002). The Framework breaks down the Key Stage 3 ICT programme of study into yearly teaching objectives. It also recommends that schools should allocate a minimum of one hour per week for discrete ICT teaching in each year of Key Stage 3, to ensure sufficient time for the programme of study to be taught effectively.

The Strategy’s guidance about how to teach ICT capability as a subject is extensive. A series of sample teaching units, developed from the QCA/DfEE publication, *A scheme of work for Key Stage 3 information and communication technology*, includes detailed lesson plans and resources showing how the ICT yearly teaching objectives can be taught in lessons. The units are intended to provide a stimulus for planning, for individual schools to adapt and integrate within their own schemes of work.
All of the materials and guidance for teaching ICT as a subject are available on the website for the Key Stage 3 National Strategy (www.standards.dfes.gov.uk/keystage3). Teaching ICT as a subject is therefore not the focus of this publication, but there are clearly overlaps with the use of ICT in other subjects that should be considered. Consequently, this and related publications include guidance about how pupils can be given opportunities to apply and develop their ICT capability in other subjects, and how these relate to the teaching of ICT as a subject.

**ICT – in subjects**

Successful implementation of the ICT strand of the Key Stage 3 National Strategy will give pupils a sound level of ICT capability and the transferable skills to build upon in their learning of other subjects. This has implications for teachers across all subjects in the curriculum.

Pupils will come to English lessons with expectations about how they might apply ICT to move their own learning forward. English teachers will not need to teach ICT capability but can exploit new opportunities for pupils to apply and develop the capability that they already have, to enhance their learning in English. Consequently, the focus of the lesson remains firmly rooted in English and teachers are not burdened with the need to teach ICT.

There are implications for subject teachers, in that they will need a good understanding of the breadth of ICT capability that pupils have been taught and will be bringing to their lesson. This is explored later in this section. Teachers will also need to know which parts of ICT capability offer significant opportunities for teaching and learning in English and how they can be incorporated into existing schemes of work. This is explored in detail in sections 2 and 3. The use of ICT needs to be purposeful and to add value to the teaching and learning of English and should not be seen simply as a bolt-on. It needs to be carefully integrated into English lessons, with a clear rationale for its use. Some examples of lessons are outlined in section 4 and included, in full, on the accompanying CD-ROM.

**The relationship between ‘ICT – the subject’ and ‘ICT – in subjects’**

Pupils’ ability to apply their ICT capability across the curriculum is largely dependent on the effective teaching and learning of ICT in the first place. Pupils’ use of ICT in other subjects may be ineffective if they do not already have an appropriate level and understanding of ICT capability. This may result in a lack of progress in both ICT and the subject area. For example, asking pupils to produce a presentation in English will be unproductive if they have little experience of using the software or understanding of how to create meaning and impact for a given audience. Pupils who try to learn new areas of ICT at the same time as new English content will often fail in both endeavours.

It is crucial that pupils are taught the appropriate ICT capability before applying it in other subjects. The relationship between ‘ICT – the subject’ and ‘ICT – in subjects’ can therefore be viewed as interactive and mutually supportive as shown in the diagram on page 9.

Purposeful and appropriate application of ICT in subjects offers pupils opportunities to:

- use their ICT capability to assist and progress their learning in English;
- engage in higher-order thinking skills, for example, by using ICT to undertake detailed analysis when modelling data;
- demonstrate, apply and reinforce their understanding of ICT capability within a range of subject contexts. The transferability of ICT capability is an important aspect of progression in pupils’ knowledge, skills and understanding.
It is important to recognise that pupils using ICT effectively in subjects may not always be applying high levels of ICT capability. For example, using a wordprocessor to draft and redraft text is a valid and powerful activity in a range of subjects; using software to support learning in MFL or using a learning support program in mathematics or a bespoke program designed to aid learning in science can be significant in helping pupils to make progress. In all such cases, ICT fulfils a legitimate function if using it moves learning in the subject forward, but it may make little contribution to developing the ICT capability taught in ICT lessons.

As pupils become more confident and proficient in using ICT there will be opportunities to apply and develop higher levels of ICT capability in subjects, for example, producing web pages for a given purpose and audience, manipulating data to test a hypothesis, or incorporating sound and video into a presentation to add meaning and impact. It is important to reiterate that, whatever the level of ICT capability applied, it must add value to teaching and learning in the subject.

Although the Framework for teaching ICT capability; Years 7, 8 and 9 (DfES 0321/2002) recommends that schools allocate discrete ICT teaching time in all years at Key Stage 3, it will be for schools to decide which is the most effective model. There may be some opportunities for aspects of ICT capability to be taught in a different subject area and then also applied in an appropriate context. For example, the control elements of the National Curriculum for ICT could be taught within design and technology. However, teaching subject objectives and ICT objectives at the same time can be problematic and teachers should be aware of the potential for the lesson to lose sight of the ICT objectives. Progress in the teaching and learning of a particular subject can also be disrupted by the time taken to teach the required ICT component from scratch.

Many schools continue to cling to a belief that cross-curricular provision can deliver good progression in ICT capability, in spite of inspection evidence to the contrary over recent years. The weight of evidence suggests that what works best is a balance between discrete provision and the application of ICT capability across other subjects. However, many schools continue to struggle to achieve this. 

(Information and communication technology in secondary schools: Ofsted subject reports 2001/02)
An integrated approach to ICT across the curriculum

A whole-school policy for ICT across the curriculum

Schools put considerable investment into ICT resources. However, this investment alone will not necessarily give pupils appropriate opportunities to apply and develop ICT capability – nor automatically add value to teaching and learning. Effective implementation of ICT across the curriculum is much more complex and involves strategic management and coordination within whole-school policies. An effective model of applying and developing ICT across the curriculum depends on a number of factors, including:

- effective teaching of the National Curriculum programme of study for ICT (the subject);
- appropriate opportunities for pupils to apply and develop ICT capability in a range of subjects and contexts (transferable knowledge, skills and understanding);
- deployment of resources so that subject areas can access ICT when it is needed, including provision of ICT within subject classrooms or areas;
- a policy for purchasing of resources that maximises their use and allows for flexibility of use, for example, whole-class teaching, small-group work, individual teacher use – this could include consideration of whole-school networking provision, laptops and wireless networking capability;
- planned use of ICT in schemes of work for all subjects, so that resources can be deployed and organised appropriately;
- whole-school policies which clearly map and sequence opportunities for application and development of ICT, so that pupils bring the appropriate ICT capability to subject lessons;
- whole-staff awareness of ICT capability and what can reasonably be expected of pupils in each year.
Key concepts in the Framework for teaching ICT capability: Years 7, 8 and 9

The National Curriculum programme of study for ICT groups the knowledge, skills and understanding that pupils need to acquire into four themes:

- finding things out;
- developing ideas and making things happen;
- exchanging and sharing information;
- reviewing, modifying and evaluating work as it progresses.

The Framework for teaching ICT capability: Years 7, 8 and 9 (DfES 0321/2002) subdivides each of the first three themes into three key concepts. The resulting nine key concepts describe the breadth of ICT capability and progression in learning through Key Stage 3. This provides a useful vehicle when discussing how ICT can most enhance teaching and learning in subjects. The fourth theme (reviewing, modifying and evaluating work as it progresses) is a critical feature of ICT capability, which needs to be integrated throughout all areas.

The diagram above shows the nine key concepts of ICT capability. Further guidance about each of these concepts can be found in Appendix 1.

In the ICT Framework, each key concept is broken down into suggested yearly teaching objectives in Years 7, 8 and 9, to identify progression through the key stage. The yearly teaching objectives are displayed in full in Appendix 2.

The breakdown of ICT capability into the nine key concepts shown in the diagram helps identify the most appropriate areas of ICT to enhance teaching and learning in subjects. It is important that pupils are given sufficient opportunities to develop and apply the full range of their ICT capability in the curriculum.
Planning and sequencing ICT across the curriculum

Subject teachers need to know what they can reasonably expect a pupil to know, understand and be able to do at each point in Key Stage 3.

Schools will need to map and sequence the teaching of ICT capability. This will identify when subject teachers can reasonably expect to develop and apply pupils’ ICT capability and move teaching and learning forward in their own subject teaching and learning. For example, once pupils have been taught appropriate search techniques on the Internet, including consideration of validity and bias, they can be expected to undertake purposeful research in other subjects and present their findings.

It is also important to consider the experiences of pupils at Key Stage 2. Again, individual schools will differ but Appendix 3 (extracted from the Framework for teaching ICT capability: Years 7, 8 and 9 (DfES 0321/2002)) describes what most pupils should have learned in ICT by the end of Key Stage 2. This summary is based largely on pupils following the Key Stage 2 QCA scheme of work, or equivalent, during Years 5 and 6.

ICT as a teaching tool

So far we have reviewed the use of ICT as a learning tool for pupils and have acknowledged how pupils who are confident and proficient in ICT can bring with them opportunities for extending their learning as they use their ICT in other subjects in the school curriculum.

However, existing and emerging ICT teaching tools provide further opportunities to enhance subjects and add value to teaching and learning. For example, the use of interactive whiteboards, video projection units, microscopes connected to computers, prepared spreadsheets to capture and model data, CD-ROMs, presentations with video and carefully selected resources from the Internet all provide examples of how ICT can be embedded into subject teaching.

The diagram on page 9, showing ICT across the curriculum, can therefore be extended to include ICT as a tool or medium for teaching.

![Diagram of ICT capability and apply and develop ICT capability](image_url)
Clearly elements of the model will overlap and impinge on each other. For whole-school policies for ICT across the curriculum the challenge is to make the most purposeful use of the available resources across all teaching and learning. Opportunities to embed ICT suitably in subject-teaching need to be exploited, as appropriate.

Use of ICT by a teacher may involve little or no use of ICT by pupils and, consequently, may do little to apply and develop their ICT capability. However, use of ICT by the teacher can enhance and stimulate the learning experiences of pupils and contribute to the achievement of subject objectives. It is important to recognise the different contributions that ICT can make to teaching and learning and acknowledge the importance of each. A policy for ICT across the curriculum should consider all these elements and the relationships between them.

Some examples of how this could be done in English are outlined in section 4 and included in detail on the accompanying CD-ROM.

The DfES CD-ROM, *Embedding ICT @ Secondary*, also provides a series of subject-specific case studies focusing on teacher-use of ICT.
ICT capability Key Stage 3

Key concepts

The diagram introduced on page 11 has been expanded to highlight some of the ICT key concepts that are particularly significant for English. These are expanded further on the ICT in English poster (DfES 0199–2004 G) that accompanies this pack.

Key to ICT National Curriculum themes:

- Finding things out
- Developing ideas and making things happen
- Exchanging and sharing information
- Reviewing, modifying and evaluating work as it progresses
Commentary: ICT and English

An overview

The expectation is that pupils will have been taught all nine key concepts of ICT capability in their ICT lessons. This provides the foundation for the application and further development of these ICT key concepts across the curriculum. The nine key concepts are shown in the diagram on the opposite page.

Although many of the ICT key concepts could be applied and developed in English, some are more significant than others. The four ICT key concepts, highlighted in the diagram, that are particularly significant for English are:

- using data and information sources;
- searching and selecting;
- fitness for purpose;
- refining and presenting information.

Other key concepts could also be applied and developed in English. For example the key concept relating to organizing and investigating could be developed in language investigations, focusing on the conventions and features of text types.

How can the use of ICT raise standards in English?

ICT can be used as a tool to:

- support teachers:
  - to improve lesson design;
  - to transform teaching and learning;
  - to engage and motivate pupils to learn more effectively;
- provide opportunities for pupils to learn in alternative and challenging ways, using a wide range of sources of information and techniques to support critical thinking;
- support both individual and collaborative work;
- allow pupils access to a wider range of texts, to analyse and manipulate texts for audience, purpose and meaning and to develop strategies to improve attainment in reading;
- enable pupils to draft and plan, manipulate text and access a wider variety of strategies to improve attainment in writing;
- provide structured opportunities for improving attainment in speaking and listening;
- engage pupils in improving performance in drama;
- support talk for learning, leading to improvement in reading and writing;
- enable pupils to review, refine, redraft and modify work in progress;
- help pupils to refine and present their ideas more effectively and in different ways.

Planning and progression

Teachers should expect pupils in any given year to have covered all or most of the objectives of the Framework for teaching ICT capability: Years 7, 8 and 9 (DfES 0321/2002) from the previous year. English teachers may also wish pupils to apply ICT capability that they learn during the year in which they are being taught. It is important to liaise with the ICT department to ensure that the levels of expectation and challenge are appropriate to pupils’ experiences and levels of ICT capability.

To ensure the effective use of ICT in English, teachers should:

- plan the use of ICT by pupils, in collaboration with the ICT department, to ensure that pupils have appropriate ICT skills;
analyse how to build on prior learning in English and ICT to inform planning of schemes of work and design of lessons;

be sure that ICT resources are available for the lesson.

It is important to plan for a range of uses of ICT, to ensure that pupils’ capability is developed and consolidated as they progress, both in English and in the use of ICT. In particular, teachers should plan to use ICT in English lessons at a level that pupils have already covered in ICT lessons.

Teachers will need to ensure that:

- pupils’ use of ICT is varied but appropriate to their learning in English;
- as pupils’ ICT capability increases they are given further opportunities to apply and develop aspects of that capability in English lessons.

It may be appropriate to use low-level ICT skills to enhance learning in English, but pupils should also be given opportunities to apply higher-order skills. This should enable pupils to enhance their learning in English further, as well as to develop their ICT capability. Using higher-level ICT skills will also increase pupils’ motivation by providing new opportunities for learning that could not be achieved easily in other ways.

Awareness of the capabilities of pupils competent in ICT will enable teachers to plan lessons that use and apply ICT to help challenge and motivate pupils of all attainment levels. It is F that:

- Year 6 ICT capability will support Year 7 work in English;
- Year 7 ICT capability will support later Year 7 and Year 8 work in English;
- Year 8 ICT capability will support later Year 8 and Year 9 work in English;
- Year 9 ICT capability will support both later Year 9 work in English and GCSE work.

Appendix 2, Yearly teaching objectives for ICT, and Appendix 3, End of Key Stage 2 expectations, provide a useful starting point for this, but practice in individual schools will vary, depending on how and when the National Curriculum for ICT is taught.

**Planning to use ICT in English lessons**

Effective communication between English and ICT departments will foster a clear understanding of the timescale during which pupils will have developed the different ICT capability in each year. English teachers need to identify opportunities to exploit pupils’ capability in ICT to move learning in the subject forward. They also need to consider whether the use of ICT is appropriate to the aspect of English being taught.

When planning to use ICT in lessons, teachers should consider whether:

- the ICT is adding value to the lesson:
  - Would the English learning outcomes be achieved as or more efficiently without the use of ICT?
  - Is the identified form of ICT (both hardware and software) the most appropriate one to use?
- there are opportunities in the plenary for pupils to communicate their understanding of how ICT has contributed to their learning in English;
- schemes of work reflect a range of uses of ICT:
  - by pupils, to to consolidate and develop their ICT capability;
  - by teachers, to support teaching of the *Framework for teaching English: Years 7, 8 and 9* (DfES 0019/2001).
ICT themes and key concepts in English

This section identifies some of the opportunities for applying and developing pupils’ ICT capability that can be built into medium- and short-term planning in English. It considers ICT key concepts that offer significant opportunities to enhance pupils’ learning in English and gives some brief examples of how this could happen in classrooms.

This symbol indicates that the lesson is based on one that is described in detail on the accompanying CD-ROM.

Using data and information sources

Use of ICT enables pupils to explore a wide range of communications in a variety of media. Pupils and teachers should be able to analyse and evaluate text in relation to its viewpoint and purpose, its clarity and plausibility and its degree of success.

This key concept in ICT relates strongly to English Framework reading objectives, particularly those where pupils are expected to respond to a range of non-fiction texts in a variety of media. In many cases, the phrasing of both is similar.

<table>
<thead>
<tr>
<th>ICT</th>
<th>English</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y7: understand that different forms of information can be combined to create meaning and identify the purpose of an information source</td>
<td>Y7 R11: recognise how print, sounds and still or moving images combine to create meaning</td>
</tr>
<tr>
<td>Y8: understand how the content and style of an information source affect its suitability for particular purposes</td>
<td>Y8 R8: investigate how meanings are changed when the information is presented in different forms or transposed into different media</td>
</tr>
<tr>
<td>Y9: judge the reliability of information sources</td>
<td>Y9 R4: evaluate the relevance, reliability and validity of information available through print, ICT and other media sources</td>
</tr>
</tbody>
</table>

ICT can support access to a range of texts, and provide facilities to manipulate those texts into different formats and for different purposes and audiences.

In English lessons, pupils are likely to cover these aspects when using ICT as part of web/CD-ROM searches. Whilst the focus may be on the content of such searches, English teachers will recognise the need for pupils to learn about the nature of the information source and to improve their critical faculties across the key stage. Pupils may analyse a still or moving image, identifying features and analysing intended impact or purpose. They may analyse how a text format in a newspaper impacts on clarity or affects readers’ response to viewpoint, or they may separate fact from persuasion.

Frequently, homework tasks can involve Internet searches. English teachers will want to ensure that pupils have the search skills necessary to ensure their time is spent productively. The English lesson may focus on an activity in which pupils are guided
through predetermined links to explore websites. They could be asked to consider the validity and reliability of evidence, addressing key reading objectives.

Further examples of lessons are provided in section 4 (summary) and on the CD-ROM (detailed):

- Year 7 – Reading and evaluating websites;
- Year 8 – Different points of view;
- Year 9 – Organisation and conventions of website home pages.

**Searching and selecting**

English can involve searching for and selection of information, which is made easier by the use of ICT. It is important to focus on the accuracy of language and thought, evaluating relevance and appropriateness of information through explicit and implicit linguistic and graphic clues.

The ICT objectives for searching and selecting can be characterised as:

- Year 7 – searching a variety of sources for information and adapting and selecting for specific tasks or purposes;
- Year 8 – extending searches and being more able to explain different search methods;
- Year 9 – focusing on setting up investigations to test hypotheses.

English teachers may find it profitable to focus on Year 7 and Year 8 ICT objectives. The increasing focus on technical aspects in ICT in Year 9 can make it more problematic to accommodate both subjects together. However, the English teacher might suggest to the ICT department some useful investigations, linked to Year 9 English plans, to provide a useful context for pupils’ work in ICT classes.

In English, websites can provide opportunities for pupils to access a wider range of texts and thereby learn how to search and select. Through establishing good liaison with ICT departments, English departments may find that English and ICT lessons and homework may be planned cooperatively so that pupils use and consolidate the appropriate search skills and techniques. More time in English lessons can then be spent on learning strategies for selection and analysis. This table suggests a selection of Year 7 and Year 8 English objectives that can be applied to ICT objectives in this key concept.
 ICT Framework objectives | English Framework objectives
---|---
Search a variety of sources for information relevant to a task (e.g. using indexes, search techniques, navigational structures and engines) | Use appropriate reading strategies to extract particular information (Y7 R2)
Narrow down a search to achieve more relevant results | Know how to locate resources for a given task and find relevant information in them (Y7 R1)
Assess the value of information from various sources to a particular task | Appraise the value and relevance of information found and acknowledge sources (Y7 R5)
Acknowledge the source of information used | Collect and assemble ideas in a suitable planning format (Y7 Wr2)

**Year 7 pupils explored the nature of search techniques.** The teacher demonstrated how vague or general entries fail to provide the websites required. The pupils investigated how to refine search techniques to arrive at the right selection of websites. They did this on the topic of forests, identifying the different sites selected when adding further key words to the search engine (pollution, nature, green, finance). To support this work, a special intranet of various selected websites, relevant to this topic had been set up. For homework, the pupils were set the task of finding the right search entry to produce websites on forest-related topics.

In a Year 8 lesson, pupils focused on accessing a range of websites on a given topic, then collaboratively devising means of selecting those needed to answer particular different questions on that topic. The questions were divided into those requiring information, persuasion, argument, different views and different audiences. Pupils worked in small groups to select key sites for different purposes. This was part of a sequence of lessons that eventually required pupils to use the websites selectively to support an extended piece of writing on an aspect of the topic.
Further examples of lessons are provided in section 4 (summary) and on the CD-ROM (detailed):

- Year 7 – Reading and evaluating websites;
- Year 8 – Different points of view.

**Fitness for purpose**

Using ICT extends the range of techniques and conventions employed in communications. It is important to understand how, when and – vitally – why, to use particular conventions and techniques, and then learn to adapt their use for different audiences and purposes.

This concept fits those English objectives that focus on purpose and audience in writing, and reflecting on effective presentation, style and language in reading. They support the English focus on clear and appropriate communication. Clearly, they also combine well with ‘refining and presenting information’.

Year 7 ICT objectives reflect a similar progression to English, covering:

- recognising features of forms and conventions;
- using and applying them;
- using them to evaluate own and others’ texts.

Year 8 moves this further on, to look at different media formats, a range of audiences and refining texts to make them more effective.

Year 9 increases the range of texts and audiences. Pupils are required to explain and justify judgements and choices.

ICT objectives support English by enhancing opportunities to:

- release a range of texts and media for pupils to engage with as critical readers or to use as models for writing;
- communicate with others widely and flexibly e.g. through e-mail, websites and forums, sharing views on reading preferences;
- provide real audiences for drama, speaking and writing through video conferencing and publishing via websites;
- present work in a variety of ways;
- collaborate when reading e.g. sharing a text through on-screen facilities or an interactive whiteboard or video conferencing;
- collaborate when writing e.g. exchanging work in progress through e-mail, shared drafting on screen in pairs, using track changes or annotation facilities to record different comments on written outcomes;
- improve or enhance performance in drama, role-play and simulation by using digital cameras to record images, using data projectors to project backdrops, recording images as stimuli for reflection and evaluation.
Further examples of lessons are provided in section 4 (summary) and on the CD-ROM (detailed):

- Year 7 – Presentation, combining commentary and images.

### Refining and presenting information

ICT can be used to redraft and refine information, focusing on text manipulation at word, sentence and text levels. The next step is to reorganise, develop and combine information, exploring ways in which ICT can be used to create impact. In English the process of development and change in the presentation is as important as the final product.

In English, pupils present and perform, in speech and writing, to a range of audiences, both as part of the learning process and to demonstrate learning outcomes. ICT can enhance and extend this by enabling pupils to:

- access and select from a wide range of media sources;
- keep, adapt and edit work efficiently;
- exercise choice of medium and design.

There are also strong links to the fourth ICT aspect: modifying, reviewing and evaluating work in progress and to the key concept of fitness for purpose. Pupils can justify choices in the design of their presentation. This may be particularly relevant to cross-curricular literacy.

A split screen facility can be used to enable pupils to refine a text for different presentation, looking for changes in design at whole text level, but also at word and sentence level,
supported by annotation. This process can make the important elements of comparison and refining more dynamic or visual. It also focuses pupils more readily on word level.

English teachers will want pupils to review work produced in any of a variety of forms: writing, speech, film, audio and digital. Computers provide opportunities for pupils to review texts in groups or pairs, supporting collaborative talk. Wordprocessing packages provide the means of manipulating and transforming text when writing, especially the facility to change vocabulary or paragraph sequences. Teaching different forms of media can include the explicit teaching of the language of evaluation.

In Year 7, the teacher modelled a web page and then pupils developed its language, style and feature conventions into a small-scale, collaborative research of a range of websites. In groups, the pupils used the checklist of conventions they derived to identify the audience, purpose and effectiveness of the websites. Then the groups adapted or constructed a web page for a particular topic, audience and purpose, refining it and presenting it collaboratively to the rest of the class.

Year 8 pupils explored a range of websites, selecting appropriate information for a discursive writing assignment. Pupils included the information and key vocabulary they had drawn from the websites to draft their writing, using wordprocessing software to manipulate the text to suit lines of argument and different purposes. Concept mapping software (Inspiration) was used to allow pupils to revise the use of connectives which they then applied to reworking the draft essay.

Year 9 pupils focused on collecting images of the school to use in a presentation to a variety of audiences: parents, primary children, the general public. Using a digital camera (or indeed a video camera) led to discussions about selection and editing, as well as annotations that varied according to audience and purpose. Groups of pupils were allocated different audiences and they selected and refined the use of images and accompanying text as appropriate. The groups presented their work, with an oral or written explanation of the choices and refinements they had made.

Further examples of lessons are provided in section 4 (summary) and on the CD-ROM (detailed):

- Year 7 – Brilliant books;
- Year 8 – Presentation, combining commentary and images.
**Examples of lessons supplied on the CD-ROM**

The CD-ROM includes examples of English lessons in which ICT is used to enhance teaching and learning. These have been chosen to give a flavour of the type of activities in which pupils’ ICT capability can be applied and developed within the context of English. They also broadly reflect the ICT key concepts identified on page 15 as being the most appropriate to apply and develop in the English curriculum. The examples offer support for the teaching and learning of English. They also provide opportunities for pupils to apply their own ICT capability to new contexts as well as suggesting ways in which teachers can use ICT as a tool in teaching.

In each example, reference is made to the ICT key concept being applied or developed. In each case, the relevant ICT objectives have been taught before they are applied in the English lesson.

Each example includes a description of the lesson to place it within the context of the curriculum. These identify the English objectives and the expected outcomes, as well as indicating the ICT capability that pupils will be using in the lesson. The lesson outlines that follow are provided as full lesson plans on the accompanying CD-ROM.

Most lessons are supported by resource files and, where appropriate, links are provided to relevant websites for further resources and software downloads.
Lesson 1  Brilliant books

Year group: 7

<table>
<thead>
<tr>
<th>English objectives covered</th>
<th>English lesson summary</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pupils will be taught to:</strong></td>
<td>This unit of three lessons develops the use of ICT to combine text, images and sound to create meaning and impact. Pupils analyse the presentational features used to advertise novels. They will use their knowledge of persuasive devices to develop their own presentations. In role as marketing teams, pupils develop sales ‘pitches’ to persuade a company to publish their novel. They reorganise, develop and combine information, using presentation software, exploring ways in which ICT can be used to create impact. Pupils begin to reflect upon and evaluate their own presentations.</td>
</tr>
<tr>
<td>identify how media texts are tailored to suit their audience, and recognise that audience responses vary (R10);</td>
<td><strong>Pupils will be expected to:</strong></td>
</tr>
<tr>
<td>recognise how print, sounds and still or moving images combine to create meaning (R11);</td>
<td></td>
</tr>
<tr>
<td>plan, draft, edit, revise, proofread and present a text with readers and purpose in mind (Wr1);</td>
<td></td>
</tr>
<tr>
<td>select and present information using detail, example, diagram and illustration as appropriate (Wr11);</td>
<td></td>
</tr>
<tr>
<td>tailor the structure, vocabulary and delivery of a talk or presentation so that listeners can follow it (S&amp;L3);</td>
<td></td>
</tr>
<tr>
<td>identify the main methods used by presenters to explain, persuade, amuse or argue a case (S&amp;L8);</td>
<td></td>
</tr>
<tr>
<td>reflect on and evaluate their own presentations and those of others (S&amp;L19).</td>
<td></td>
</tr>
</tbody>
</table>

KS3 website: English, Brilliant Books
www.standards.dfes.gov.uk/keystage3

The lesson contributes to the application and development of pupils’ capability in the ICT key concepts of **using data and information sources** and **refining and presenting information** by providing opportunities for pupils to use ICT to combine text, images and sound to create meaning and impact.
### Lesson 2  Reading and evaluating websites

#### Year group: 7

<table>
<thead>
<tr>
<th>English objectives covered</th>
<th>English lesson summary</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pupils will be taught to:</strong></td>
<td>This two-lesson module explores how reading and evaluating websites can assist in the teaching and learning of reading for meaning. Using websites gives pupils opportunities to practise different reading strategies, to compare and contrast ways in which information is presented and infer and deduce meanings. Also, there are opportunities to examine the website source, its aims and the validity of information. Completion of wordprocessed tables gives a clear, defined framework for pupils to note ideas in small-group and whole-class discussion.</td>
</tr>
<tr>
<td>- use appropriate reading strategies to extract particular information (R2);</td>
<td><strong>Pupils will be expected to:</strong></td>
</tr>
<tr>
<td>- appraise the value and relevance of information found and acknowledge sources (R5);</td>
<td>- focus on aspects of web-page design and website intention as ways of approaching a lead question: <em>Why is it important to read and evaluate a website properly?</em>;</td>
</tr>
<tr>
<td>- adopt active reading approaches to engage with and make sense of texts (R6);</td>
<td>- use websites linked to the GM debate;</td>
</tr>
<tr>
<td>- infer and deduce meanings using evidence in the text, identifying where and how meanings are implied (R8);</td>
<td>- practise different reading strategies;</td>
</tr>
<tr>
<td>- identify how media texts are tailored to suit their audience, and recognise that audience responses vary (R10);</td>
<td>- identify and begin to analyse design techniques;</td>
</tr>
<tr>
<td>- use talk as a tool for clarifying ideas (S&amp;L1).</td>
<td>- compare and contrast the different ways in which information is presented;</td>
</tr>
</tbody>
</table>

#### Indigo Visions

www.indigovisions.com

The lesson contributes to the application and development of pupils’ capability in the ICT key concepts of **using data and information sources** and **searching and selecting** by providing opportunities for pupils to use ICT to read and evaluate websites.
Lesson 3  Different points of view

Year group: 8

<table>
<thead>
<tr>
<th>English objectives covered</th>
<th>English lesson summary</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pupils will be taught to:</strong></td>
<td>This two-lesson module encourages pupils to focus on the difference between fact and opinion. It explores how the active evaluation of websites can support the teaching and learning of weighing different viewpoints on an issue. It also enables pupils to write an analytical essay summarising and contrasting the merits of these viewpoints.</td>
</tr>
<tr>
<td>- combine information from various sources into one coherent document (R1);</td>
<td><strong>Pupils will be expected to:</strong></td>
</tr>
<tr>
<td>- recognise bias and objectivity, distinguishing facts from hypotheses, theories or opinions (R6);</td>
<td>- read a web page critically;</td>
</tr>
<tr>
<td>- weigh different viewpoints and present a balanced analysis of an event or issue (Wr16);</td>
<td>- investigate pages from suggested websites;</td>
</tr>
<tr>
<td>- integrate evidence into writing to support analysis or conclusions (Wr17).</td>
<td>- compare and contrast websites;</td>
</tr>
</tbody>
</table>

**Indigo Visions**
www.indigovisions.com

The lesson contributes to the application and development of pupils’ capability in the ICT key concepts of using data and information sources and searching and selecting by providing opportunities for pupils to use ICT to focus on the difference between fact and opinion.
Lesson 4  Presentation, combining commentary and images

Year group: 8

<table>
<thead>
<tr>
<th>English objectives covered</th>
<th>English lesson summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pupils will be taught to:</td>
<td>In this module, pupils use a combination of images and commentary to prepare a presentation. They explore the relationship between image and speech in broadcast news, using digital still images and presentation software. Pupils produce, present and evaluate their own broadcast news report through a range of independent and supported reading, research and writing activities. Pupils read, interpret and compare broadcast news reports in terms of editorial content, news values and presentational values. They explore the roles and responsibilities of various individuals engaged in broadcast news.</td>
</tr>
<tr>
<td>- make notes in different ways, choosing a form which suits the purpose (R3);</td>
<td></td>
</tr>
<tr>
<td>- recognise bias and objectivity, distinguishing facts from hypotheses, theories or opinions (R6);</td>
<td></td>
</tr>
<tr>
<td>- experiment with different language choices to imply meaning and to establish the tone of a piece (Wr7);</td>
<td></td>
</tr>
<tr>
<td>- provide an explanation or commentary which links words with actions or images (S&amp;L4).</td>
<td></td>
</tr>
</tbody>
</table>

Pupils will be expected to:

- prioritise stories for a newscast running order
- work in groups to plan a broadcast;
- download images and commentary;
- combine downloadable images and commentary about a typical school day, in presentation software;
- discuss and agree on audience, selection and order of images;
- annotate slides before collaborating on a more detailed script;
- review progress at the end of episodes in the lesson;
- identify clear priorities for the work over a series of lessons;
- show and evaluate presentations.

Indigo Visions
www.indigovisions.com

The lesson contributes to the application and development of pupils’ capability in the ICT key concepts of fitness for purpose and refining and presenting information by providing opportunities for pupils to use ICT to prepare a presentation using a combination of images and commentary.
Lesson 5  Organisation and conventions of website home pages

Year group: 9

<table>
<thead>
<tr>
<th>English objectives covered</th>
<th>English lesson summary</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pupils will be taught to:</strong></td>
<td>In this two-lesson unit, pupils explore the nature and purposes of web-based texts. They focus on how established vocabulary for analysing web-based texts should support critical reading of, and writing about, the design and content of website home pages. Pupils look at how:</td>
</tr>
<tr>
<td>■ investigate the organisation and conventions of ICT texts (S9);</td>
<td>■ web pages can be used to support independent enquiry;</td>
</tr>
<tr>
<td>■ evaluate the relevance, reliability and validity of information available through print, ICT and other media sources (R4);</td>
<td>■ presentation software can be used to organise ideas for discussion;</td>
</tr>
<tr>
<td>■ choose, use and evaluate a range of presentational devices, on paper and on screen (Wr4).</td>
<td>■ the web can be both subject and medium in learning about the validity of information.</td>
</tr>
</tbody>
</table>

Teachers can conduct whole-class teaching of reading using a data projector or electronic whiteboard.

**Pupils will be expected to:**

■ become familiar with the critical vocabulary used to discuss website home-page design and content;

■ compare different points of view that have been expressed, identifying and evaluating differences and similarities;

■ discuss the nature and purpose of home pages and identify and analyse these from models taught on an interactive whiteboard;

■ work in pairs or independently to analyse and annotate given home-page features;

■ understand and apply appropriate terminology;

■ analyse, comment on and evaluate independently-chosen home pages;

■ present their findings through the use of the whiteboard and data projector;

■ use a writing frame structure to support analysis of audience, purpose and the presentation of ideas in web-based texts.

Indigo Visions
www.indigovisions.com

The lesson contributes to the application and development of pupils’ capability in the ICT key concepts of **using data and information sources** and **communicating** by providing opportunities for pupils to use ICT to analyse and compare website home pages.
Acknowledgements

Thanks are due to INDIGO Visions for kind permission to reproduce lessons 2, 3, 4 and 5 from their Enhancing Subject Teaching Using ICT (CPD) materials. The lessons have been extracted from a much broader CPD package offered by INDIGO Visions for teaching and learning, which contains online digital materials, face-to-face support, online mentoring and an online community to share good practice.

Further details can be obtained from the INDIGO Visions website at www.indigo-visions.co.uk.

Further resources

Further resources to support the use of ICT in English can be obtained from these sources.

Key Stage 3 Strategy  www.standards.dfes.gov.uk/keystage3
ICT in Schools  www.dfes.gov.uk/ictinschools/
QCA  www.qca.org.uk
Becta  www.becta.org.uk
See also Becta’s ICT advice website: www.ictadvice.org.uk
Ofsted  www.ofsted.gov.uk
National Curriculum in Action  www.ncaction.org.uk/subjects/ict/inother.htm
Teachernet  www.teachernet.gov.uk/teachingandlearning/resourcematerials/
Virtual Teacher Centre  http://vtc.ngfl.gov.uk/docserver.php
National Grid for Learning  www.ngfl.gov.uk
Curriculum Online  www.curriculumonline.gov.uk
National College for Senior Leaders  http://www.ncsl.org.uk/index.cfm
National Association for Special Educational Needs  www.nasen.org.uk

English

National Association for Teaching of English  www.nate.org.uk
National Literacy Association  www.nla.org.uk
English Association  www.le.ac.uk/engassoc
Enhancing Subject Teaching using ICT  www.indigovisions.com
Secondary English Magazine (Garth Publishing Service) – contains various articles on the use of ICT to deliver English


The following materials are available through DfES Prolog (0845 602 2260):

- Improving writing through ICT, linked leaflet (DfES 0408/2003)
- Improving writing through ICT, linked leaflet, guidance for training (DfES 0417/2003)
- Year 7 spelling bank: guidance on using spellcheckers (DfES 0047/2001)
- ICT in the Literacy Hour: whole-class teaching (NLS CD), (DfES 0620/2001)
- ICT in the Literacy Hour: independent work and guided reading (NLS CD), (DfES 0015/2003)
- Framework for teaching English: Years 7, 8 and 9 (DfES 0019/2001)
Next steps

Key questions
This section is intended to support subject leaders when working with their respective departmental teams to move ICT across the curriculum forward. Subject leaders play a crucial role in raising standards by securing and sustaining improvement in the application of ICT capability in all subjects.

Fundamentally, there are four key questions for subject leaders to consider with their subject teams.

- How is use of ICT currently enhancing teaching and learning in English?
- What further opportunities can be exploited?
- What is inhibiting further use of ICT?
- What are the next steps in moving the department forward?

This section offers suggestions for some next steps for you and your department, broadly based around:

- reviewing your current position;
- meeting the requirements for ICT in the English National Curriculum (where appropriate);
- identifying how the ICT National Curriculum is taught in your school;
- applying and developing ICT capability from the ICT National Curriculum;
- using the materials in this ICTAC pack to move forward;
- action-planning – making it happen in your department.

Below are some prompts and suggestions for analysing your existing provision, understanding how ICT is taught in your school and identifying potential new opportunities for teaching and learning in your subject.
Reviewing your current position

How is ICT being used in your department?
Identify ways in which ICT is currently used in lessons in your department to add value to teaching and learning.
- What good practice in using ICT currently exists in your department and how does it enhance teaching and learning?
- For each of these areas, is ICT being used by pupils, by teachers or by both?
- Are all teachers in your department using ICT in lessons in the same way or are individual teachers just using their own ideas?
- How can these ideas be shared with other teachers in the department?

You could consider:
- asking teachers in your department to identify where they use ICT in their lessons and how it impacts on teaching and learning in your subject: use the diagram on page 14 to identify where the use of ICT fits;
- allocating time at departmental meetings to share existing good practice and to look at ways in which it could be incorporated or adapted into schemes of work for all teachers in the department;
- setting up peer observation or paired teaching for colleagues to observe each other and assess the value that ICT is adding to the lesson – you may find the Key Stage 3 guidance on coaching (included in Sustaining Improvement: a suite of modules on Coaching, Running networks and Building capacity (DfES 0565–2003 G)) a useful tool to help you with this;
- using the audit document on the CD-ROM to help analyse your current position – this is adapted from the Key Stage 3 Strategy publication, Securing improvement: the role of subject leaders (DfES 0390/2003), which provides further guidance on subject leadership.

ICT in the English National Curriculum

Does the use of ICT in your department reflect the National Curriculum requirements for your subject?
Identify any explicit references to the use of ICT in your subject National Curriculum orders and ensure that these areas are already being covered in your department’s scheme of work.
- How do you ensure that all teachers in your department are dealing with the explicit references to ICT in your subject?
- How do you monitor, review and evaluate the ICT experiences of all pupils across all classes that are taught by your department?
You could consider:

- using the National Curriculum orders for English to identify where the programme of study refers to ICT, either specifically or as an example of how a particular aspect of the subject might be taught. The *National Curriculum in Action* website provides a useful starting point for this and outlines statutory requirements and non-statutory opportunities for your subject, see [http://www.ncaction.org.uk/superscripts/ict/inother.htm](http://www.ncaction.org.uk/superscripts/ict/inother.htm);
- identifying, within your departmental schemes of work, how and when each of these references will be covered;
- ensuring that you have planned access to the resources you will need by liaising with your ICT coordinator and/or the SMT member with responsibility for ICT across the curriculum;
- sampling pupils’ work to ensure consistency across classes; with a focus on the explicit requirements of using ICT in your subject. The Key Stage 3 Strategy publication, Organising a work sample (DfES 0390/2003), offers guidance on how you might organise a work-sampling exercise.

**Identifying how the ICT National Curriculum is taught in your school**

How is the teaching of the ICT National Curriculum organised in your school? Identify the aspects of ICT that pupils have been taught in ICT lessons during Years 7, 8 and 9.

- **How is the teaching of the ICT National Curriculum organised in your school?**
- **What ICT capability, through taught ICT lessons, can you reasonably expect pupils to be bringing to your subject lessons in each term?**

You could consider:

- discussing with the school’s ICT subject leader how ICT is taught across the key stage in your school, in particular, to find out:
  - the timetable allocation for ICT as a subject in Years 7, 8 and 9 – the Key Stage 3 National Strategy recommends one hour per week in each year for ICT lessons;
  - how the scheme of work for ICT is organised in each term, in each year and what ICT capability you would expect pupils to be bringing to your lessons;
  - the use that is made of the Key Stage 3 Strategy’s *ICT sample teaching units* – the Strategy has produced detailed lesson plans with accompanying resources for Years 7 and 8, and case studies for Year 9, based on the QCA Key Stage 3 scheme of work.
Applying and developing ICT capability taught in ICT lessons

Does the use of ICT in your department reflect the National Curriculum requirement to give pupils opportunities to apply and develop their ICT capability?

Identify where your current scheme of work gives pupils opportunities to apply and develop their ICT capability at a level appropriate to their experience.

- Are all teachers in your department fully aware of the breadth of ICT capability that pupils are taught in ICT?
- Which parts of the ICT National Curriculum are particularly significant for your subject and give pupils potential opportunities to apply and develop their ICT capability?
- Are there implications for training for teachers in your department?
- Does the scheduling of your subject scheme of work and the ICT scheme of work provide a coherent way forward for pupils’ use of ICT?

You could consider:

- inviting the ICT subject leader to a departmental meeting to explain the breadth of ICT capability that pupils are taught in the ICT National Curriculum. You may find Appendix 2 helpful for the discussion, in that it provides an overview of how the Key Stage 3 programme of study could be broken down into yearly teaching objectives. This appendix is extracted from the Key Stage 3 National Strategy publication, Framework for teaching ICT capability: Years 7, 8 and 9 (DfES 0321/2002), which also provides further guidance on teaching ICT as a subject;
- identifying areas for staff development, either for individual teachers or the whole department and working with the ICT subject leader and the LEA to establish sources of support;
- discussing with the ICT subject leader possible changes to the schedule of the schemes of work to ensure that, in subject lessons, pupils are building on ICT that has already been taught;
- working with the school’s ICT coordinator to identify how your department contributes to the whole-school policy of ICT across the curriculum;
- discussing with other subject leaders in the school how they give pupils opportunities to apply and develop ICT capability in their respective subjects.

Using the resources in the ICTAC pack to move forward

The pack comprises five components:

1 ICT in … series guides (this publication)
The guides consider how subjects can build on the ICT capability taught in ICT lessons, in this case, to add value to teaching and learning in English.

2 Video on CD-ROM
The video on the CD-ROM gives an example of how one subject leader has tackled the use of ICT in English.

3 Examples of lessons on CD-ROM
The examples on the CD-ROM provide lesson plans and resources to demonstrate some ways that ICT could be applied and developed in English.

4 Posters
The poster gives a pictorial representation of the ICT key concepts and examples of how some of these could be relevant to teaching and learning in English.
5 Management guide

A guide for school leaders, in particular the senior member of staff with overall responsibility for ICT across the curriculum. It outlines the need for a whole-school approach to ICT across the curriculum and offers guidance on how this may be achieved.

Moving forward

How can you move forward, using ICT to add value to teaching and learning in English?

Use the materials provided in the ICTAC pack to identify new opportunities for pupils to apply and develop their ICT capability.

- Which of the ICT key concepts are particularly relevant to your subject?
- Which aspects of ICT capability can be applied and developed in your subject?
- What new opportunities are there for adding real value to teaching and learning in your subject by exploiting the ICT capability that pupils are bringing to your lessons?
- In the light of pupils’ increasing ICT capability, how do you ensure that the most effective use is made of ICT?
- How does the work on ICT across the curriculum in your department fit with the whole-school policy of ICT across the curriculum?

You could consider:

- using the overview of the nine ICT concepts in Appendix 1 of this ICT in English guide to raise your awareness of the ICT that is taught to pupils, and the level of ICT capability that pupils will be bringing to your lessons that you can apply and develop. The nine ICT key concepts provide a way of considering the breadth of ICT capability that pupils will bring to your lessons. Some key concepts will be more relevant than others to your subject and some may well overlap. The important point is that the overview provides a basis for analysing current provision and potential new opportunities;
- using the ICT key concepts described in section 3 of this booklet, and on the accompanying posters, to identify new opportunities for your subject. Examples of how some of these key concepts are significant for English are given to provide stimuli for analysing your current schemes of work for additional opportunities;
- using the examples of lessons, provided on the CD-ROMs, to provoke thought and compare with your current practice. Overviews of each of these lessons are provided in section 4 of this booklet;
- viewing the video clip on the CD-ROM to consider how one English department is going about embedding ICT in their subject;
- using the additional resources provided in section 4 of this guide and on the CD-ROM to identify further sources of support and guidance;
- if this is part of a wider-school day on ICT across the curriculum, viewing the video clip on the Management Guide CD-ROM, which considers the critical roles of headteacher, SMT with responsibility for ICT, ICT subject leader, ICT coordinator and other subject leaders in moving ICT across the curriculum forward in the school.
If your school has selected ICT across the curriculum as its whole-school priority, the LEA's ICTAC lead consultant will be able to offer further support and guidance on using the materials in this ICTAC pack.

**Working with the ICTAC pack**

**Action-planning – making it happen in your department**

Clearly schools will be at different stages of development with ICT across the curriculum. Departments within individual schools will also be at different stages. This ICTAC pack is designed to be used flexibly, for example:

- as part of a whole-school focus on ICT across the curriculum, supported by the LEA's lead ICTAC consultant;
- as an individual department working within a school;
- as a group of departments within a school;
- as a group of subject departments across schools.

Whatever the scenario, subject leaders should define clear priorities, using the materials in this pack. Consider:

- reviewing the current position;
- using the materials in this ICTAC pack to provoke thought and help identify possible routes forward;
- looking at schemes of work and identifying changes that would have minimal resourcing implications for staff and equipment;
- identifying changes that would have more substantial implications;
- how the work on ICT across the curriculum in your department is located within the whole-school policy for ICT across the curriculum;
- liaising with other key players in the school, in particular, the ICT subject leader and ICT coordinator and/or senior teacher with responsibility for ICT across the curriculum;
- liaising with the LEA for sources of support, in particular, the LEA's lead ICTAC consultant.
Appendices

Appendix 1

**Key concepts**

**Finding things out**

The theme **Finding things out** is concerned not only with finding information from a wide range of sources but also with recognising that the user must judge the quality of content found.

Pupils are taught to make judgements about the validity, reliability and bias of various **data and information sources**, and to select information relevant to a task, using, for example, CD-ROMs or the Internet. They are taught that the way in which different types of information are combined conveys meaning. For example, pupils recognise that the arrangement of text, graphics, and numeric data in an advertisement is intended to persuade us to buy a product.

When **searching and selecting**, pupils are taught to use search engines to find appropriate information, to refine their searches, to make them more effective and to select relevant information by reference to its origin and quality. For example, a pupil searching the Internet for information about global warming might select the data found on a website with a .org or .gov suffix because it should be more reliable.

When **organising and investigating**, pupils are taught to retrieve and collect information for a specific purpose or task. They process the data in various ways to find something out, draw conclusions or answer hypotheses. They are able to present their findings effectively. For example, pupils may develop a hypothesis about the effects of a local building project. To test this hypothesis they would create a questionnaire to collect and record people’s attitudes, process the data in a spreadsheet or database and use their analysis to support or refute their hypothesis, finally using graphs to present their findings.

**Developing ideas and making things happen**

**Developing ideas and making things happen** is concerned with using ICT to process, develop or display information efficiently.

Pupils are taught to **analyse** problems, breaking them down into component parts, and to **automate processes** to increase their speed and accuracy. For example, pupils may develop their understanding of efficiency by using master pages in publications to explore a range of possibilities before making a decision.

Pupils are taught that they can use **models and modelling** to represent a situation or process on screen. They explore patterns and relationships by changing variables and rules and can use this technique to answer “What if …?” questions. For example, pupils may explore a spreadsheet model of the relative costs of running a mobile phone by changing the number of minutes used per month (changing variables) to see what the phone would cost if … . They may then develop the model by including the number of free text messages (changing rules).

Pupils are taught to develop computer-based systems to **control and monitor** situations. They analyse the problem and design, create, test and refine a solution. For example, in a science experiment pupils may develop a system to measure temperature, light and humidity, using a range of sensors incorporating a subroutine for each sensor, with appropriate sampling rates, and triggering an alarm when a condition is met.
Exchanging and sharing information
This theme relates to the process of communication. Pupils are taught to recognise common forms and conventions used in communications and to use this knowledge to present information appropriately to a specified audience.

When exchanging and sharing information, pupils are taught to consider fitness for purpose. They review and evaluate the effectiveness of their work and are able to justify the choices they have made. They are able to use this critical evaluation to develop and improve their presentation of information, refining it for the purpose and audience. For example, pupils may use digital video to create an advertisement for overseas visitors to their locality. They may refine their work further by devising criteria drawn from an analysis of existing TV adverts, during which they identify the common forms and conventions.

They are taught to use ICT to communicate effectively with wider and remote audiences. For example, pupils may use e-mail or online questionnaires to gather information from pupils in other countries, recognising and understanding the technical issues involved and the rules governing such communications.
## Year 7 teaching objectives

<table>
<thead>
<tr>
<th>Finding things out</th>
<th>Developing ideas and making things happen</th>
<th>Exchanging and sharing information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Using data and information sources</strong></td>
<td><strong>Analysing and automating processes</strong></td>
<td><strong>Fitness for purpose</strong></td>
</tr>
<tr>
<td>• Understand that different forms of information – text, graphics, sound, numeric data and symbols – can be combined to create meaning and impact.</td>
<td>• Use automated processes to increase efficiency (e.g., templates, master pages).</td>
<td>• Recognise common forms and conventions used in communications and how these address audience needs (e.g., columns of text in newspapers, graphics and enlarged print in posters, hyperlinks on websites).</td>
</tr>
<tr>
<td>• Identify the purpose of an information source (e.g. to present facts or opinions, to advertise, publicise or entertain) and whether it is likely to be biased.</td>
<td>• Represent simple processes as diagrams, showing:</td>
<td>• Apply understanding of common forms and conventions to own ICT work.</td>
</tr>
<tr>
<td>• Identify what information is relevant to a task.</td>
<td>- how a task can be broken down into smaller ones;</td>
<td>• Use given criteria to evaluate the effectiveness of own and others’ publications and presentations.</td>
</tr>
<tr>
<td>• Understand how someone using an information source could be misled by missing or inaccurate information.</td>
<td>- the sequence of operations, and any conditions or decisions that affect it;</td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td><strong>Searching and selecting</strong></td>
<td>- the initial information needed (e.g. room temperature, prices of items).</td>
<td><strong>Fitness for purpose</strong></td>
</tr>
<tr>
<td>• Search a variety of sources for information relevant to a task (e.g. using indexes, search techniques, navigational structures and engines).</td>
<td><strong>Models and modelling</strong></td>
<td><strong>Fitness for purpose</strong></td>
</tr>
<tr>
<td>• Narrow down a search to achieve more relevant results.</td>
<td>• Use software to investigate and amend a simple model by:</td>
<td>• Recognise common forms and conventions used in communications and how these address audience needs (e.g., columns of text in newspapers, graphics and enlarged print in posters, hyperlinks on websites).</td>
</tr>
<tr>
<td>• Assess the value of information from various sources to a particular task.</td>
<td>- formatting and labelling data appropriately (e.g. formatting cells to display currency);</td>
<td>• Apply understanding of common forms and conventions to own ICT work.</td>
</tr>
<tr>
<td>• Acknowledge sources of information used.</td>
<td>- entering rules or formulae and checking their appropriateness and accurate working;</td>
<td>• Use given criteria to evaluate the effectiveness of own and others’ publications and presentations.</td>
</tr>
<tr>
<td><strong>Organising and investigating</strong></td>
<td>- explaining the rules governing a model;</td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td>• In an investigation:</td>
<td>- predicting the effects of changing variables or rules.</td>
<td>• Plan and design the presentation of information in digital media, taking account of the purpose of the presentation and intended audience.</td>
</tr>
<tr>
<td>- design and use an appropriate data handling structure to answer questions and draw conclusions;</td>
<td>• Test whether a simple model operates satisfactorily.</td>
<td>• Use ICT to draft and refine a presentation, including:</td>
</tr>
<tr>
<td>- design a questionnaire or data collection sheet to provide relevant data;</td>
<td><strong>Control and monitoring</strong></td>
<td>- capturing still and moving images and sound (e.g. using a scanner, digital camera, microphone);</td>
</tr>
<tr>
<td>- check data efficiently for errors;</td>
<td>• Implement a system to carry out a simple control task, including some that involve sensed physical data, by:</td>
<td>- reorganising, developing and combining information, including text, images and sound, using the simple editing functions of common applications;</td>
</tr>
<tr>
<td>- investigate relationships between variables;</td>
<td>- compiling sets of instructions, identifying those which can be grouped to form procedures or loops;</td>
<td>- importing and exporting data and information in appropriate formats.</td>
</tr>
<tr>
<td>- use software to represent data in simple graphs, charts or tables, justifying the choice of representation;</td>
<td>- testing and refining the instructions.</td>
<td><strong>Communicating</strong></td>
</tr>
<tr>
<td>- derive new information from data, e.g. averages, probabilities;</td>
<td><strong>Fitness for purpose</strong></td>
<td>• Use e-mail securely and efficiently for short messages and supporting material.</td>
</tr>
<tr>
<td>- check whether conclusions are plausible;</td>
<td>• Recognise common forms and conventions used in communications and how these address audience needs (e.g., columns of text in newspapers, graphics and enlarged print in posters, hyperlinks on websites).</td>
<td>• Know how to protect personal details and why this is important.</td>
</tr>
<tr>
<td>- review and amend the structure and its data to answer further questions.</td>
<td><strong>Refining and presenting information</strong></td>
<td><strong>Fitness for purpose</strong></td>
</tr>
</tbody>
</table>

NOTE: Objectives highlighted in colour are related to reviewing, modifying and evaluating work as it progresses.
## Year 8 teaching objectives

<table>
<thead>
<tr>
<th>Finding things out</th>
<th>Developing ideas and making things happen</th>
<th>Exchanging and sharing information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Using data and information sources</strong></td>
<td><strong>Analysing and automating processes</strong></td>
<td><strong>Fitness for purpose</strong></td>
</tr>
<tr>
<td>• Understand how the content and style of an information source affect its suitability for particular purposes, by considering:</td>
<td>• Automate simple processes by:</td>
<td>• Recognise how different media and presentation techniques convey similar content in ways that have different impacts.</td>
</tr>
<tr>
<td>- its mix of fact, opinion and material designed to advertise, publicise or entertain;</td>
<td>- creating templates;</td>
<td>• Understand that an effective presentation or publication will address audience expectations and needs (e.g. the audience’s levels of literacy, familiarity with a topic).</td>
</tr>
<tr>
<td>- the viewpoints it offers;</td>
<td>- creating simple software routines (e.g. style sheets, web queries, control techniques on web pages).</td>
<td>• Devise criteria to evaluate the effectiveness of own and others’ publications and presentations, and use the criteria to make refinements.</td>
</tr>
<tr>
<td>- the clarity, accessibility and plausibility of the material.</td>
<td>• Consider the benefits and drawbacks of using ICT to automate processes (e.g. using wizards, templates).</td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td>• Devise and apply criteria to evaluate how well various information sources will support a task.</td>
<td>• Represent simple design specifications as diagrams.</td>
<td>• Plan and design presentations and publications, showing how account has been taken of:</td>
</tr>
<tr>
<td>• Justify the use of particular information sources to support an investigation or presentation.</td>
<td><strong>Models and modelling</strong></td>
<td>- audience expectations and needs;</td>
</tr>
<tr>
<td><strong>Searching and selecting</strong></td>
<td>• Extend and refine search methods to be more efficient (e.g. using synonyms and AND, OR, NOT).</td>
<td>- the ICT and media facilities available.</td>
</tr>
<tr>
<td>• Extend and refine search methods to be more efficient (e.g. using synonyms and AND, OR, NOT).</td>
<td>• Explain the advantages of the methods used by different search engines and programs to search for data in various formats.</td>
<td>• Use a range of ICT tools efficiently to combine, refine and present information by:</td>
</tr>
<tr>
<td>• Explain the advantages of the methods used by different search engines and programs to search for data in various formats.</td>
<td><strong>Organising and investigating</strong></td>
<td>- extracting, combining and modifying relevant information for specific purposes;</td>
</tr>
<tr>
<td><strong>Organising and investigating</strong></td>
<td>• In an investigation:</td>
<td>- structuring a publication or presentation (e.g. using document styles, templates, time lines in sound and video editing, navigational structures in web media).</td>
</tr>
<tr>
<td>• In an investigation:</td>
<td>- use software options and formats to store, retrieve and present electronic material efficiently;</td>
<td><strong>Communicating</strong></td>
</tr>
<tr>
<td>- use software options and formats to store, retrieve and present electronic material efficiently;</td>
<td>- explore and interpret collected data in order to draw conclusions;</td>
<td>• Understand some of the technical issues involved in efficient electronic communications (e.g. speed and bandwidth, size and type of file, features of different browsers and mail software).</td>
</tr>
<tr>
<td>- assess the consistency of conclusions with other evidence.</td>
<td>- assess the consistency of conclusions with other evidence.</td>
<td>• Use ICT effectively to adapt material for publication to wider or remote audiences (e.g. as web articles or sites).</td>
</tr>
<tr>
<td>• Understand:</td>
<td>- how data collection and storage are automated in commerce and some public services;</td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td>- how data collection and storage are automated in commerce and some public services;</td>
<td>- the impact of electronic databases on commercial practice and society;</td>
<td><strong>Communicating</strong></td>
</tr>
<tr>
<td>- the impact of electronic databases on commercial practice and society;</td>
<td>- potential misuse of personal data.</td>
<td>• Understand some of the technical issues involved in efficient electronic communications (e.g. speed and bandwidth, size and type of file, features of different browsers and mail software).</td>
</tr>
<tr>
<td>- potential misuse of personal data.</td>
<td><strong>Control and monitoring</strong></td>
<td>• Use ICT effectively to adapt material for publication to wider or remote audiences (e.g. as web articles or sites).</td>
</tr>
<tr>
<td><strong>Analysing and automating processes</strong></td>
<td>• Develop and test a system to monitor and control events by:</td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td>• Develop ICT-based models and test predictions by changing variables and rules.</td>
<td>- using sensors efficiently;</td>
<td>• Plan and design presentations and publications, showing how account has been taken of:</td>
</tr>
<tr>
<td>• Draw and explain conclusions (e.g. ‘the best value for money is obtained when …’).</td>
<td>- developing, testing and refining efficient sequences of instructions and procedures;</td>
<td>- audience expectations and needs;</td>
</tr>
<tr>
<td>• Review and modify ICT models to improve their accuracy and extend their scope (e.g. by introducing different or new variables and producing further outcomes).</td>
<td>- assessing the effects of sampling and transmission rates on the accuracy of data from sensors.</td>
<td>- the ICT and media facilities available.</td>
</tr>
<tr>
<td><strong>Models and modelling</strong></td>
<td>• Understand how control and monitoring has affected commercial and industrial processes (e.g. telecommunication, health and transport services).</td>
<td>• Use a range of ICT tools efficiently to combine, refine and present information by:</td>
</tr>
<tr>
<td>• Develop ICT-based models and test predictions by changing variables and rules.</td>
<td><strong>Fitness for purpose</strong></td>
<td>- extracting, combining and modifying relevant information for specific purposes;</td>
</tr>
<tr>
<td>• Draw and explain conclusions (e.g. ‘the best value for money is obtained when …’).</td>
<td>• Consider the benefits and drawbacks of using ICT to automate processes (e.g. using wizards, templates).</td>
<td>- structuring a publication or presentation (e.g. using document styles, templates, time lines in sound and video editing, navigational structures in web media).</td>
</tr>
<tr>
<td>• Review and modify ICT models to improve their accuracy and extend their scope (e.g. by introducing different or new variables and producing further outcomes).</td>
<td><strong>Communicating</strong></td>
<td><strong>Refining and presenting information</strong></td>
</tr>
<tr>
<td><strong>Control and monitoring</strong></td>
<td>• Understand some of the technical issues involved in efficient electronic communications (e.g. speed and bandwidth, size and type of file, features of different browsers and mail software).</td>
<td>• Use ICT effectively to adapt material for publication to wider or remote audiences (e.g. as web articles or sites).</td>
</tr>
</tbody>
</table>
# Year 9 teaching objectives

<table>
<thead>
<tr>
<th>Finding things out</th>
<th>Developing ideas and making things happen</th>
<th>Exchanging and sharing information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Using data and information sources</strong>&lt;br&gt;• Select information sources and data systematically for an identified purpose by:&lt;br&gt;  – judging the reliability of the information sources;&lt;br&gt;  – identifying possible bias due to sampling methods;&lt;br&gt;  – collecting valid, accurate data efficiently;&lt;br&gt;  – recognising potential misuse of collected data.</td>
<td><strong>Analysing and automating processes</strong>&lt;br&gt;• Automate ICT processes (e.g. use software to merge mail, create macros in an application program).&lt;br&gt;• Represent a system in a diagram, identifying all its parts, including inputs, outputs and the processes used (e.g. to validate data).&lt;br&gt;<strong>Models and modelling</strong>&lt;br&gt;• Design and create ICT-based models, testing and refining rules or procedures.&lt;br&gt;• Test hypotheses and predictions using models, comparing their behaviour with information from other sources.</td>
<td><strong>Fitness for purpose</strong>&lt;br&gt;• Produce high quality ICT-based presentations by:&lt;br&gt;  – creating clear presentations, sensitive to audience needs;&lt;br&gt;  – justifying the choice of form, style and content.&lt;br&gt;• Use knowledge of publications and media forms to devise criteria to assess the quality and impact of multimedia communications and presentations, and apply the criteria to develop and refine own work.</td>
</tr>
<tr>
<td><strong>Searching and selecting</strong>&lt;br&gt;• As part of a study, analyse high-volume quantitative and qualitative data systematically by:&lt;br&gt;  – exploring the data to form and test hypotheses;&lt;br&gt;  – identifying correlations between variables;&lt;br&gt;  – drawing valid conclusions and making predictions;&lt;br&gt;  – reviewing the process of analysis and the plausibility of the predictions or conclusions.</td>
<td><strong>Control and monitoring</strong>&lt;br&gt;• Use ICT to build and test an efficient system to monitor and control events, including:&lt;br&gt;  – testing all elements of the system using appropriate test data;&lt;br&gt;  – evaluating the system's performance;&lt;br&gt;  – annotating work to highlight processes and justify decisions.&lt;br&gt;<strong>Models and modelling</strong>&lt;br&gt;• Design and create ICT-based models, testing and refining rules or procedures.&lt;br&gt;• Test hypotheses and predictions using models, comparing their behaviour with information from other sources.</td>
<td><strong>Refining and presenting information</strong>&lt;br&gt;• Use a wide range of ICT independently and efficiently to combine, refine, interpret and present information by:&lt;br&gt;  – structuring, refining and synthesising information from a range of sources;&lt;br&gt;  – selecting and using software effectively, justifying the choices made.</td>
</tr>
</tbody>
</table>
| **Organising and investigating**<br>• Construct, test and document the development of a database system which shows:<br>  – a design specification;<br>  – appropriate means of data input and validation;<br>  – systematic testing of processes and reports;<br>  – evaluation of the system's performance and suggested modifications. | **Communicating**<br>• Apply knowledge of the technical issues involved to communicate information efficiently (e.g. choose suitable filetypes to speed up transfer, use mail lists to speed up communication, use website tagging and hyperlinks to speed up searching).<br>• Understand the advantages, dangers and moral issues in using ICT to manipulate and present information to large unknown audiences (e.g. issues of ownership, quality control, exclusion, impact on particular communities). | **NOTE:** Objectives highlighted in colour are related to reviewing, modifying and evaluating work as it progresses.
Appendix 3
End of Key Stage 2 expectations

From Key Stage 2 to Key Stage 3

This appendix describes what most pupils should have learned in ICT by the end of Key Stage 2, particularly those aspects that relate to the yearly objectives in Key Stage 3.

Finding things out

By the end of Year 6, most pupils should be able to:

- identify the information they need to complete a simple task or solve a simple problem;
- use simple search techniques, including indexes and lists of contents, to find information;
- prepare information for use in a task by downloading relevant pieces or collecting them from various sources;
- classify information for use in a database and understand how a suitable structure is created;
- recognise different types of information such as text, numbers, graphics;
- enter data into a database, search it and present data in simple tables and graphs;
- check that information is accurate and reasonable;
- discuss what might happen if information is entered into the computer incorrectly or not downloaded completely.

Developing ideas and making things happen

By the end of Year 6, most pupils should be able to:

- combine text, graphics and sound to develop and present their ideas;
- reorganise information for a particular task or problem;
- create, test and refine a simple sequence of instructions to control events or make things happen;
- use datalogging equipment to monitor changes, for example, in light, temperature or sound;
- use simple spreadsheet models to explore the effect of changing variables and answer straightforward questions;
- identify patterns revealed by simple models or simulations.
Exchanging and sharing information

By the end of Year 6, most pupils should be able to:

• use e-mail;

• use software to create stories, animations, presentations, displays and posters;

• consider the needs of different audiences, such as parents, peer groups, younger or older pupils;

• recognise the need for quality and accuracy in their presentations of work and ideas;

• work in groups to solve problems and complete tasks.

Reviewing, modifying and evaluating work as it progresses

By the end of Year 6, most pupils should be able to:

• review what they have done and consider how they might improve their work;

• evaluate other people’s work and get ideas for their own;

• describe their use of ICT and how they might have completed a task using other methods;

• compare their use of ICT with other people’s;

• recognise the benefits of using ICT for particular tasks;

• describe some uses of ICT outside school and the impact it might have on people at work and at home.
Key Stage 3
National Strategy

ICT across the curriculum

ICT in English

Copies of this document may be available from:

DfES Publications
Tel: 0845 60 222 60
Fax: 0845 60 333 60
Telephone: 0845 60 100 40
e-mail: dfes@prolog.uk.com

Ref: DfES 0174-2004 G

© Crown copyright 2004
Produced by the Department for Education and Skills
www.dfes.gov.uk
If this is not available in hard copy it can be downloaded from:
www.standards.dfes.gov.uk

The content of this publication may be reproduced free of charge by schools, ITT providers, and local education authorities provided that the reference is acknowledged as Crown copyright; the publication title is specified; it is reproduced accurately and not used in a misleading context. Anyone else wishing to reproduce part or all of the content of this publication should apply to HMSO for a core licence.

The permission to reproduce Crown copyright protected material does not extend to any material in this publication which is identified as being the copyright of a third party.

Applications to reproduce the material from this publication should be addressed to:
HMSO
The Licensing Division, St Clements House
2-16 Colegate, Norwich NR3 1BQ
Fax: 01603 723000
e-mail: hmsolicensing@cabinet-office.x.gsi.gov.uk

department for education and skills
creating opportunity, releasing potential, achieving excellence