Student support

List of reports published between 1 April 1993 and 31 March 2007.

Newer reports are on the website.

To order copies of any of the reports below, please use the publications order form.

Key to findings

- **MI** = Maladministration and injustice
- **M** = Maladministration, but no injustice
- **NM** = No maladministration found
- LS = Local settlement report (until 31 March 2003)
- **D-LS** = Discontinuation report (local settlement) (until 31 March 1998)

2005 to 2007 inc Authority	Ref no	Date/Finding	
none			
2004/2005 Authority	Ref no	Date/Finding	
1. Suffolk CC 03A06040 23 June 04 MI French national refused grant for law degree - wrongly required to obtain proof of 'settled status' which delay meant she did not get funded for first year - as child of European Economic Area migrant worker she was entitled to grant without 'settled status'			
2001 to 2004 Authority	Ref no	Date/Finding	
none			
2000/2001 Authority	Ref no	Date/Finding	
 Wiltshire CC disabled student allowance decision based on inadequa 	99B02282 - refusal of application to purchase specialist IT ate information	18 May 00 MI equipment -	
1999/2000 Authority	Ref no	Date/Finding	
1. Tower Hamlets LB 98A01835 21 April 99 MI application for mandatory grant - had previous grant - consultation with councillors - reference to police - complainant acquitted in court & is repaying grant - council probable source of leak of information to the press - council failed to investigate source of leak			
	98C02809 student deferred entry to university in mistaken b re to inform of true position - £3,000 paid to cove		
1998/1999 Authority	Ref no	Date/Finding	

- Special educational needs: request for retrospective payment of fees for statemented boy at independent school 4. Cheshire CC 97C01953 3 September 98 MI Special educational needs: assessment - inadequacy of tests - failure to give guidance to psychology service about disabled students allowances - consideration of grounds for appeal 1997/1998 Authoritv Ref no Date/Finding 1. Durham CC 96C03702 18 September 97 MI advice published - sandwich year - entitlement to grant under regulations 2. Newcastle upon Tyne City C 97C00790 25 September 97 D-LS Discontinuation report: Local settlement - published advice about eligibility for independent student award - date of eligibility wrong 3. Liverpool City C 96C03499 2 October 97 MI delay in assessment - mandatory award - complainant with dependent family 4. Liverpool City C 96C03678 2 October 97 MI delay in assessment - discretionary award 2 October 97 MI 5. Liverpool City C 96C03713 delay in assessment - mandatory first year award 6. Liverpool City C 96C03769 2 October 97 MI delay in assessment - mandatory final year award 2 October 97 MI 7. Liverpool City C 96C05065 delay in assessment - mandatory disabled student allowance 8. Nottinghamshire CC 96C03752 22 January 98 MI discretionary grant - ballet school - exceptional applicant - Torvill & Dean test 1996/1997 Authority Ref no Date/Finding 1. Liverpool City C 95C02051 8 August 96 MI delay in assessment of eligibility for mandatory award 2. Humberside CC 21 August 96 MI 95C04310 overpayment of grant 3. Cheshire CC 95C03342 12 March 97 D-LS **Discontinuation report: Local settlement** - analysis of supporting information provided by
- 96A05076
- 2. Waltham Forest LB 27 April 98 MI discretionary award - residence condition - inconsistency between guidance notes and policy - denial of right of appeal
- 1. Waltham Forest LB 97A00001 discretionary award - residence condition - differences in versions of policy

97C00660

3. Nottinghamshire CC

21 April 98 M

30 April 98 M

parent when applying for grant

1995/1996			
Authority	Ref no	Date/Finding	
1. Westminster City C application for grant - not el	93A03391 igible on residence grounds	26 July 95 NM	
2. North Tyneside MBC application for grant - not el	94C02190 igible on residence grounds	17 August 95 MI	
3. Cumbria CC discretionary grant - lack of	94C02661 proper criteria	28 November 95 M	
 Kirklees MBC delay in paying grant - failur 	94C03274 re to get information from university	10 January 96 MI	
5. Liverpool City C delay in paying grant - trans	95C00531 fer between universities	29 February 96 MI	
1994/1995			
Authority	Ref no	Date/Finding	
1. Newcastle upon Tyne City 92C03534 6 July 94 MI appeal against refusal of discretionary grant - inconsistency - in two similar cases the appeals were upheld - lack of criteria and guidelines			
 Lewisham LB failure to check eligibility for repayment sought 	93A01407 grant - grant awarded - withdrawn o	24 October 94 MI one year later and	
3. Brent LB discretionary grant - applica grant	93A01759 tion form not sent - first come first se	7 December 94 MI erved - lost opportunity for	
4. Humberside CC discretionary grant - refusal	93C04322 to allow appeal	29 March 95 MI	
1993/1994			
Authority	Ref no	Date/Finding	
1. Suffolk CC discretionary grants - first co	92B02343 ome first served allocation policy - fa	28 May 93 MI ilure to advise	
2. Birmingham City C overpayment of grant - dem	92B02930 and for repayment	22 October 93 MI	