

Student support

List of reports published between 1 April 1993 and 31 March 2007.

Newer reports are on the website.

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Key to findings

MI = Maladministration and injustice

M = Maladministration, but no injustice

NM = No maladministration found

LS = Local settlement report (**until 31 March 2003**)

D-LS = Discontinuation report (local settlement) (**until 31 March 1998**)

2005 to 2007 inc

Authority	Ref no	Date/Finding
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none

2004/2005

Authority	Ref no	Date/Finding
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1. Suffolk CC	03A06040	23 June 04 MI
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French national refused grant for law degree - wrongly required to obtain proof of 'settled status' which delay meant she did not get funded for first year - as child of European Economic Area migrant worker she was entitled to grant without 'settled status'

2001 to 2004

Authority	Ref no	Date/Finding
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none

2000/2001

Authority	Ref no	Date/Finding
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1. Wiltshire CC	99B02282	18 May 00 MI
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disabled student allowance - refusal of application to purchase specialist IT equipment - decision based on inadequate information

1999/2000

Authority	Ref no	Date/Finding
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1. Tower Hamlets LB	98A01835	21 April 99 MI
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application for mandatory grant - had previous grant - consultation with councillors - reference to police - complainant acquitted in court & is repaying grant - council probable source of leak of information to the press - council failed to investigate source of leak

2. Birmingham City C	98C02809	29 July 99 LS
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Local settlement report - student deferred entry to university in mistaken belief he would have gap year status - failure to inform of true position - £3,000 paid to cover fees

1998/1999

Authority	Ref no	Date/Finding
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parent when applying for grant

1995/1996

Authority	Ref no	Date/Finding
1. Westminster City C application for grant - not eligible on residence grounds	93A03391	26 July 95 NM
2. North Tyneside MBC application for grant - not eligible on residence grounds	94C02190	17 August 95 MI
3. Cumbria CC discretionary grant - lack of proper criteria	94C02661	28 November 95 M
4. Kirklees MBC delay in paying grant - failure to get information from university	94C03274	10 January 96 MI
5. Liverpool City C delay in paying grant - transfer between universities	95C00531	29 February 96 MI

1994/1995

Authority	Ref no	Date/Finding
1. Newcastle upon Tyne City appeal against refusal of discretionary grant - inconsistency - in two similar cases the appeals were upheld - lack of criteria and guidelines	92C03534	6 July 94 MI
2. Lewisham LB failure to check eligibility for grant - grant awarded - withdrawn one year later and repayment sought	93A01407	24 October 94 MI
3. Brent LB discretionary grant - application form not sent - first come first served - lost opportunity for grant	93A01759	7 December 94 MI
4. Humberside CC discretionary grant - refusal to allow appeal	93C04322	29 March 95 MI

1993/1994

Authority	Ref no	Date/Finding
1. Suffolk CC discretionary grants - first come first served allocation policy - failure to advise	92B02343	28 May 93 MI
2. Birmingham City C overpayment of grant - demand for repayment	92B02930	22 October 93 MI