
APPLICATION FOR A GRANT OF LEAVE AND BIOMETRIC IMMIGRATION DOCUMENT UNDER TIER 4 (GENERAL) STUDENT - MAIN APPLICANT

HELP TEXT

This help text leaflet is for use with the Tier 4 (General) student application form for students who are already in the United Kingdom.

The application form is available from our website:
<http://www.ukba.homeoffice.gov.uk>.

Please check that this is the current form and leaflet for use on the date that you apply.

This help text leaflet is for use with the application form specified for applications made on or after 6 April 2012

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TIER 4 (GENERAL) STUDENT HELP TEXT

This leaflet contains essential information to help fill in the Tier 4 (General) student application form, including guidance on paying for an application, what dependants of students must do, and about Biometric Residence Permit. It also contains help text for specific questions.

For further information please see the relevant paragraphs of the Immigration Rules and the Tier 4 (General) student policy guidance notes. These documents are available on the UK Border Agency website at www.ukba.homeoffice.gov.uk.

All the above documents are available in Welsh, Braille, large print, audio and other alternative formats on request. For further information on alternative formats, and how to obtain these, please contact the Immigration Enquiry Bureau on 0870 606 7766.

Who should apply using this form?

This application form should only be completed by individuals who are already in the United Kingdom. Students should use the application form if they are:

- currently in the United Kingdom and wish to make an initial application under Tier 4 (General) student;
- currently in the United Kingdom as a main applicant under Tier 4 (General) student seeking to extend his/her leave for a further period within his/her existing category.

A student who is not in the UK when they make his/her application must apply using the forms for students on the website www.ukvisas.gov.uk.

Dependants of main applicants must use the separate application form titled 'Points Based System - Dependants Application Form' available for this purpose, which can be found on the UK Border Agency website at www.ukba.homeoffice.gov.uk.

Submitting a valid application

Under paragraphs 34-34I of the Immigration Rules the student must complete a 'valid' application. If he/she does not do this he/she will be required to make a fresh application and any delay in doing so may affect the student's appeal rights if his/her application is subsequently refused. The student will only be considered to have submitted a 'valid' application if the following has been complied with:

- the correct application form must be completed and submitted by prepaid post, in person or by courier;
- the correct application fee must be paid;
- the student's current passport, Biometric Residence Permit (BRP) if applicable or travel document must be provided, unless it is not available for one of the reasons specified on the application form;
- the mandatory sections (marked as ones that the student must complete) in the application form must be completed;
- an appointment for the purposes of recording Biometric information must be made and must take place by the dates specified in the notification we send following receipt of the application.
- two recent identical passport-size photographs of the student with his/her full name written on the back of each one must be supplied;

The photographs provided must be in the format specified in the separate photograph guidance, which can be found on our website at www.ukba.homeoffice.gov.uk. Please ensure that they are placed in a small sealed envelope attached to part B of the form as instructed there - and without any staples, clips, pins or anything else which could mark or damage the photographs.

If the application(s) is/are successful, the photographs provided will be reproduced in his/her Biometric Residence Permit.

Students who are required to register with the Police must also include his/her Police Registration Certificate with his/her application.

What is the fee for the application?

For applications made on this form as a Tier 4 (General) student there is a fee of **£394** for applications made by post or courier, or **£716** for applications made in person at our Public Enquiry Offices.

There are currently no exemptions to this fee.

By completing this form, you are also applying for a biometric immigration document (or Biometric Residence Permit, BRP) – there is no additional fee to pay for this. Guidance on BRP applications is included in a section at the end of this leaflet.

How can you pay?

You can pay by any of the following methods:

- Cheque/Bankers Draft
- Postal Order
- Credit card*¹ - Mastercard, Visa (including Electron) or American Express (Amex)
- Debit card* - Delta, Maestro** (including Solo)

* If you are applying in person at a Public Enquiry Office and wish to pay by credit or debit card, the cardholder must be present in order for the payment to be taken.

** Maestro - We can accept any Maestro card if you are applying in person at a Public Enquiry Office but only Maestro cards issued in the UK if you are applying by post.

1 Please note that when making large or multiple payments using your credit card, the anti fraud measures that banks operate sometimes stop the full payment being taken. This is because either the maximum limit on a single transaction, or the number of transactions allowed in a given period of time, has been exceeded. To prevent this you must ensure that you inform your bank of your intention to make large or multiple payments in advance so that your bank allows the full payment to be taken when you submit your application

Please note that your application is invalid if you do not pay the specified fee in full or if you pay by any method other than those specified above.

Cheques and postal order(s)

You must make the cheque or postal order payable to 'Home Office' and cross the cheque or postal order 'A/C Payee only'. Please write the full name and date of birth of the student on the back of the cheque and/or postal order and keep the postal order receipt(s). Please make sure that the date and the amount (words and figures) are correct and that the cheque is signed properly. Attach your cheque or postal order(s) to the front of the application form.

If applying in person at a Public Enquiry Office and paying by cheque, you must have a cheque guarantee card with a limit sufficient to cover the amount to be paid.

The fee covers the consideration process

If the payment submitted does not cover the full cost of your application, it will be an invalid application and the form, together with any documentation submitted, will be returned to you.

The fee charged is for the processing and consideration of the application. This fee will be payable once the application form is received by the UK Border Agency or its payment processing agent, regardless of the outcome of the application.

We cannot begin the consideration process until the payment has cleared. We allow 5 working days for payments made by cheque to clear; credit/debit cards and postal order(s) will clear immediately.

Dependants

Although this application form should not be used by dependants of main applicants, we do ask that the student provides information on the names of any dependant who is applying at the same time as he/she is. Important - each dependant must complete a separate PBS (Dependant) form and send it in to us for consideration. Any dependant applications that are submitted at the same time as the student's form will incur a reduced fee of £197

for applications made by post or courier and £358 for applications made in person at our Public Enquiry Offices unless it is for a child aged 18 years or over.

For a dependant's application to be considered at a reduced rate the dependant must be the spouse, civil partner, unmarried or same-sex partner, or child under 18 of the student. Furthermore the dependant's application must be made at the same time as the student's application. To assist in the processing of the application, you are advised to send any dependant applications in the same envelope as that of the student.

Dependant applications that are submitted at a later date and/or applications for dependent children who are aged 18 years or over will incur a full charge and will not be considered without payment of the specified fee, currently £561 for applications made by post or courier and £867 for applications made in person at our Public Enquiry Offices.

CLAIMING POINTS ON AN APPLICATION

When completing the application form, the student must clearly indicate how he/she meets the criteria for the award of these points.

We will only award points for the sections where the required supporting evidence has been supplied.

Supporting Evidence

It is the student's responsibility to provide the evidence to support any statements made in his/her application. The student must satisfy us that the requirements for the category under which he/she has applied have been met. We must be satisfied, by considering the evidence provided that the student meets the necessary criteria.

Students must ensure that all of the necessary supporting documentation is provided at the time the application is submitted. Only those documents specified in the application form and set out in detail in the Tier 4 policy guidance will be considered acceptable for the purposes of establishing that a student qualifies for the points claimed in any scoring area.

The student must be selective in submitting evidence, as sending large amounts of irrelevant or poor quality documentation may delay the consideration of the application. It is only necessary to submit evidence that is directly appropriate to the application as requested, as unrelated evidence cannot be considered for points scoring.

Any documentary evidence that the student provides should be original (unless otherwise stated).

For students applying in the UK, where a document is not in English or Welsh the original must be accompanied by a fully certified translation by a professional translator/translation company. Please see the Tier 4 policy guidance for more details.

HELP ON SPECIFIC QUESTIONS

Completing part A

To ensure that your payment is processed without any delay, please follow this guidance when completing part A of this form (Payment Details).

A1 Tick the fee appropriate to your application - see the section titled 'What is the fee for the application'.

A2-3 If the address for correspondence is different from the student's home address in the UK, please give that address at A2. If a solicitor or other authorised immigration adviser is submitting the application, it should be their address at A2 and their name at A3. These details will also be used to acknowledge receipt of the application.

A4 Student's full name, as given in his or her passport, travel document or Biometric Residence Permit.

A5 Student's date of birth.

A6 Tick one of the boxes to show which method of payment you are using.

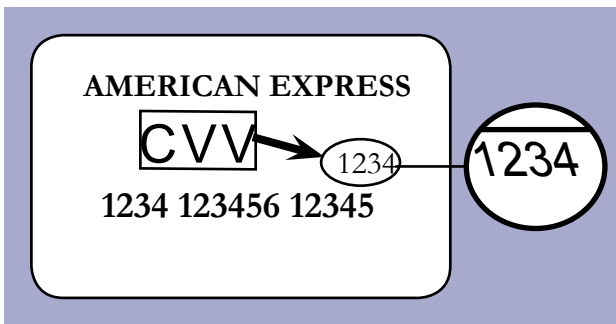
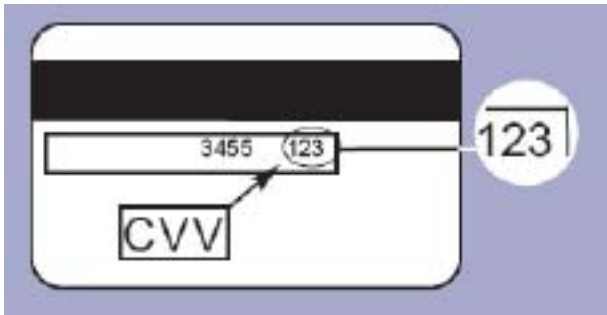
A7 – A9 If paying by cheque or bankers draft enter the bank account number, sort code and cheque number

A10 The name as displayed on the credit/debit card

A12-A14 Enter the details where available on the card

A15 The Card Verification Value (CVV) is a three-digit security code, found on the back of the card on the signature strip - it consists of the last 3 digits. For Amex the security code consists of 4-digits and is found on the front of the card.

If you do not provide the CVV number, we cannot take your payment and your application will be rejected as invalid.



A16 For card payments tick the amount you are required to pay.

A17-A18 Cardholder's signature - the person named on the credit/debit card must sign and date these sections.

A19 List all the dependants' applications you are enclosing with your application. Each dependant must also fill in his/her own PBS Dependant application form and send it in together with your application. The PBS Dependant application form is found on the website on <http://www.ukba.homeoffice.gov.uk/sitecontent/applicationforms/pbs/dependants>

Completing part B

B2 – B5 A student is a low risk national if the student should provide full details of his/her name and title. If he/she has previously been known by any other name(s) he/she

should provide full details of each name, the date of each change and submit the relevant supporting legal documentation. This is for official changes of name only and does not include nicknames.

Evidence of name change(s) should show the student's full name before and after the change and may include:

- deed poll documents or marriage certificates; and,
- both the old passport and the new passport.

Should the student submit documentation in support of his/her application that refers to him/her under a name(s) not given in this section, we will not consider that documentation.

B7 The student should indicate their gender. If the student has been the subject of Gender Reassignment and the application contains documents relating to previous identities, the student should provide a relevant Gender Recognition Certificate (GRC). The only exception to this is where the student has previously submitted their GRC with an earlier application. In such cases the student will therefore not be required to resubmit it.

A student should tick the gender as indicated on their GRC.

B10 The student should indicate his/her marital status. This status may be:

- Single – a person who is unmarried and not in a relationship that has subsisted for two or more years;
- Married – a person legally married in the United Kingdom or outside the United Kingdom;
- Civil partner – a person in a same sex relationship and who has gone through a legal ceremony in the United Kingdom under or by virtue of the Civil Partnership Act 2004, or in the country of his/her residence;
- Unmarried partner – a person in a heterosexual or same sex relationship, which has been subsisting for two years or more but is not married or in a civil partnership;

- Widow/widower or surviving civil partner – a person whose spouse has passed away and has not re-married or is not currently in an unmarried relationship that has subsisted for more than two years;
- Separated – a person legally married in or outside the United Kingdom but no longer living with his/her married partner;
- Divorced – a person married in or outside the United Kingdom whose marriage has been legally dissolved;
- Dissolved – a person who has been in a civil partnership in or outside the United Kingdom which has been legally dissolved;
- Separation Order – a separated person who remains in law the civil partner of the other person.

B11 All Home Office applications are given an individual reference number. This allows us to track and link past applications. The student should provide his/her full Home Office reference number if they have one. This number can be found on any previous Home Office correspondence relating to the student. The student may have numerous Home Office reference numbers and should provide all such numbers, on a photocopied sheet if necessary.

B12 All work permit holders are given individual worker reference numbers; this allows us to track and link past applications. The student should provide his/her full worker reference number if they have one. This number can be found on any previous correspondence from us relating to the student's work permit.

B13 National Insurance Numbers are usually in the format of 2 letters followed by 6 numbers followed by 1 letter e.g. XX 123456 X or 2 numbers followed by 1 letter followed by 5 numbers e.g. 12 X 34567. Where a student does not have a National Insurance number in this format this question should be left blank.

B14 A student who has made previous applications under the points based system will have been given a points based system reference number. This allows us to track and link past applications. The student should

provide his/her full points based system reference number. This number can be found on any previous correspondence relating to applications under the points based system.

B15 If the student has been issued with a Biometric Residence Permit he/she must give the unique reference number on the card.

B22 We will use the correspondence address, if one is provided, to return student's documents and the outcome of our decision rather than the student's home address. This question duplicates the one in the payment section of the form, for administrative reasons.

Completing part C

For the application to be valid the student must provide his/her original current passport or travel document unless it is not available for one of the reasons specified on the application form. If the student has a current grant of leave on an identity card he/she must also provide his/her BRP (Biometric Residence Permit) for the application to be valid. The student should also provide all previous passports and/or travel documents that he/she has used to travel to and remain in the United Kingdom. Passports that have not been used to travel to and remain in the United Kingdom need not be provided.

C1-C5 The student should specify under which nationality he/she entered the United Kingdom. He/she should also provide details of any additional nationalities they currently hold or have previously held.

C6-C8 The student must provide details of all passports or travel documents, current or expired, that he/she has used to enter or remain in the United Kingdom, including:

- passport number;
- issue date;
- expiry date; and,
- place of issue.

Where the student needs more space than is available he/she should photocopy the relevant page of the application form, add in additional details and submit it with his/her application.

Where the student holds, or has held, other nationalities he/she should provide the relevant passport or travel document for each nationality held and provide the above details.

The student must submit all of these passports/travel documents with the application. They should be original documents and not copies.

In certain circumstances certified photocopies will be accepted where the student does not have the original at that time. The student must provide details as to its location and state when they will provide it. The student must then ensure that the original document is submitted as soon as they can. If the passport has been lost or stolen a Police crime report number /report must be provided along with details of the police station the loss was reported to and the date that it was reported.

For the application to be valid and complete the student's current passport or travel document must be provided unless it is not available for one of the reasons specified on the application form.

Completing part D

D8 The student can switch (apply in the UK for acceptance) in to the Tier 4 (General) student category if they have, or were last given, permission to stay in the one of the categories named in the form. If the student is not in one of these categories he/she cannot switch in the UK into the Tier 4 (General) student category. Instead the student should return overseas and make an entry clearance application via the UK visas website.

D10 The student should confirm whether he/she has ever remained beyond the end of his/her period of leave in the UK. Where a student's leave has been extended by virtue of Section 3C of the 1971 Immigration Act, he/she will not be considered to have remained beyond the end of his/her period of leave and should therefore complete the 'No' box in response to this question. (For further information on the provisions of Section 3C please refer to Chapter 1, Section 5 of the Immigration Directorates' Instructions visible on <http://www.ukba.homeoffice.gov.uk/policyandlaw/guidance/IDs/>).

D16 If the student has ever provided supporting documents that are forged or not genuine to the UK Border Agency with an application, or did not inform us of information that would have had an effect on the outcome of an application (material facts) then please enter the details at D17.

Completing part E

Important definitions of some of the terms are given at the end of part E.

E1 We ask if the student has any criminal convictions or civil judgments made against them as part of the checks on eligibility for the student to come to and stay in the UK. More information is available from the website on <http://www.ukba.homeoffice.gov.uk/britishcitizenship/eligibility/goodcharacter>

Completing part H

H1-H3 The student should provide details about the education provider that is sponsoring him/her in the United Kingdom. This is the Tier 4 sponsor.

Completing part K

K3 If the Tier 4 sponsor has assessed the student by other means - for example: by references; by progress on a continuing course of study, by his/her overseas Tier 4 sponsor as part of a study abroad programme; by the Tier 4 sponsor's own internal test; or on a portfolio of artwork, (this is not an exhaustive list) the student does not need to provide this evidence. The student must however provide the original documents listed in their CAS. The student can find information on what is in the CAS from his/her Tier 4 sponsor.

Completing part L

L1 For this question the student must explain how much they must pay in fees for the next period of study.

- A student starting a new course must show that he/she has enough money to pay for his/her course fees for the first academic year of the course or for the entire course, if it is less than an academic year long.

- A student who has already started his/ her course and is applying for a new visa to continue that course must show that he/she has enough money to pay for his/ her course fees to the end of the current academic year if he/she is part way through the year; or for the next academic year if he/she will continue or commence a new course at the start of the next academic year. If the student has no course fees to pay please put £0.00.

L2 Where the CAS states that the student still owes money to the Tier 4 sponsor for his/her course of study and the student has paid some of the money owed to the Tier 4 sponsor already, he/she should give the amount paid here.

A student who is in the UK as part of a Study Abroad programme must show that he/she has enough money to pay for any fees he/ she is required to pay to the Tier 4 sponsor for the first year of his/her course or for the entire course, if it is less than a year long. For Study Abroad students only, if all of the fees have been paid to the overseas Higher Education Institution please tick the box to confirm this.

L4 The amount of money a student has to show will depend on whether he/she already has an established presence studying in the United Kingdom. A student that has an established presence studying in the United Kingdom needs to show less money for living costs. Please see the Tier 4 policy guidance for full details. All other students must show the full amount of money for living costs.

L5 Please see the Tier 4 policy guidance for what we mean by inner London.

L6 A student studying in inner London must show that he/she has access to £1000 for each calendar month of his/her course up to a maximum of 9 months. To work out the amount of funding for maintenance a student requires he/she should multiply £1000 by the number of months they will be in the UK. e.g. £1000 x 6 months of study = £6000 of required maintenance

L7 A student studying in outer London or anywhere else in the United Kingdom must show that he/she has access to £800 for each calendar month of his/her course up to a maximum of 9 months. To work out the amount of funding for maintenance a student requires he/she should multiply £800 by the number of months they will be in the UK. e.g. £800 x 6 months of study = £4800 of required

L9 A student studying in inner London must show that he/she has access to £1000 for each calendar month of his/her course up to a maximum of 2 months. To work out the amount of funding for maintenance a student requires he/she should multiply £1000 by the number of months they will be in the UK. e.g. £1000 x 2 months of study = £2000 of required maintenance

L10 A student studying in outer London or anywhere else in the United Kingdom must show that he/she has access to £800 for each calendar month of his/her course up to a maximum of 2 months. To work out the amount of funding for maintenance a student requires he/she should multiply £800 by the number of months they will be in the UK. e.g. £800 x 2 months of study = £1600 of required maintenance

L12 A student who has paid accommodation fees to his/her Tier 4 sponsor should tell us how much has been paid here. We will only take into account payments for accommodation of up to £1000. If a student has paid more than this, we will not take this into account when considering how much a student must show for maintenance. If the money has been paid to an overseas Higher Education Institution, they should tick the box to show this.

L14 A student may be sponsored by an official financial sponsor. Please see the Tier 4 policy guidance for what we mean by an official financial sponsor.

L16 If the amount of money provided by the official financial sponsor is not equal to the full amount needed to meet the requirement for maintenance, the student should show that they have the balance of funds necessary using the evidence in the list given in the final question in part L

L22 If the student wishes to use his/her parent's money as evidence that he/she has enough money to gain the points as a Tier 4 student, he/she must provide evidence of the money in his/her parent's name together with the link between the parent(s) named in the document(s) and the student. The student must also provide a letter confirming that the parent(s) named in the document(s) gives permission for the student to use the money.

Completing the summary sheet

The student should complete the summary sheet before submitting his/her application. The student should ensure that he/she indicates the number of points he/she wishes to claim against each points scoring area and the total number of points claimed.

The student should also ensure that he/she lists all the supporting documentation he/she has submitted with his/her application. This documentation should be listed against the points scoring area to which it applies. Any documentation that does not relate to a specific points scoring area (such as passport(s)/travel document(s) etc) should be listed in the general background information box above the table.

A person who is required to register with the Police must also include his/her Police Registration Certificate with his/her application. Guidance on who is affected by this requirement is given on <http://www.ukba.homeoffice.gov.uk/sitecontent/documents/policyandlaw/IDIs/idischapter10/> and a migrant with permission to stay in the UK would have been informed of this requirement in the documents he/she had when he/she was given his/her previous permission.

COMPLETING THE ANNEX

Annex to part C

AC1 If the student's current grant of leave was issued on a Biometric Residence Permit (BRP) he/she must also provide the BRP in order for the application to be valid, unless it is not available for one of the reasons specified on the application form.

Annex to part D

AD2 Ports include airports, seaports and St. Pancras International Station where the student has entered the United Kingdom by the Channel Tunnel.

AD11 Where the student is not permitted to submit a new application he/she should not complete this application form. If a student in this position does complete this application form, it will be returned to him/her without having been considered.

If the student wishes to vary the grounds of the existing application he/she must refer to Chapter 1, section 5 of the Immigration Directorates' Instructions on our website <http://www.ukba.homeoffice.gov.uk/sitecontent/documents/policyandlaw/IDIs/idischapter1/section5/section5.pdf> and contact the UK Border Agency team processing the existing application who will advise on the student's next steps.

AD14 Where the student is not permitted to submit a new application, he/she should not proceed in completing this application form. If a student in this position does complete this application form, it will be returned to him/her without having been considered.

The student should contact the Asylum and Immigration Tribunal at www.ait.gov.uk.

Annex to part G

AG2 Students aged 16 or 17 must give us information about his/her parent(s) or legal guardian(s). We define what we consider to be a parent in the Immigration Rules, visible on <http://www.ukba.homeoffice.gov.uk/policyandlaw/immigrationlaw/immigrationrules/introduction/>

AG13 Any student under the age of 18 will require his/her parent(s)/legal guardian's written consent to the arrangements for his/her travel to, reception and care in the United Kingdom, before entry clearance or leave to remain under Tier 4 can be considered. The letter should confirm

- the relationship between the parent(s) and the child;

- that the parent(s) has/have given their consent to the application; and
- that the parent(s) agrees/agree to the living arrangements in the UK

Annex to part O

AO2 If the representative has previously submitted an application on behalf of a migrant or assisted with a sponsor application he/she should provide their PBS reference number.

AO10 The Office of the Immigration Services Commissioner (OISC) regulates United Kingdom based immigration advisers. As a requirement of Section 84 of the Immigration and Asylum Act 1999, United Kingdom representatives, who offer advice and services in relation to an application, must be regulated by the OISC unless they are authorised to practise by a designated legal professional body or fall within a category of persons specified in an order made by The Secretary of State under subsection 84(4) (d) of the Immigration and Asylum Act 1999.

The representative should indicate whether he/she is regulated by the OISC, or the basis on which he/she is otherwise authorised to act in this capacity on the student's behalf. An advisor could be committing a criminal offence if he/she acts on the student's behalf without being OISC regulated, or otherwise authorised in accordance with Section 84 of the Immigration and Asylum Act 1999.

AO12-AO14 If the representative is regulated by a designated legal professional body, listed below, or if he/she works under the supervision of such a person, he/she will not be required to be regulated by the OISC.

Designated bodies are:

- The Law Society;
- The Law Society of Scotland;
- The Law Society of Northern Ireland;
- The Institute of Legal Executives;
- The General Council of the Bar;
- The Faculty of Advocates;

- The General Council of the Bar of Northern Ireland.

The representative should indicate which organisation he/she is a member of.

The representative should indicate whether he/she is personally a member of this organisation or whether he/she is working under the authorisation of another registered member.

Where the representative is not a direct registration holder and is working under the supervision of another registered person, the representative should name the registered supervisor under whom he/she is working.

AO15-AO19 The representative should indicate whether he/she is registered with or authorised by an EEA body responsible for the regulation of the provision of legal advice in that EEA state; or employed or supervised by the person regulated as defined in Section 84(2) (c), (d) and (e) of the Immigration and Asylum Act 1999.

If a representative makes an application on behalf of a student, and that representative is not permitted to provide advice and immigration services (by section 84 of the Immigration and Asylum Act 1999), the UK Border Agency will inform both the representative and student of the requirements of the Act, and send further letters (if applicable) to the student stated on the application.

BIOMETRIC RESIDENCE PERMITS

Biometric Residence Permit

Everyone applying to extend their leave in the UK as a Tier 4 migrant must apply for a biometric immigration document – also known as a BRP.

As part of this application process a student must make arrangements to have their biometric features recorded.

What is a Biometric Residence Permit?

The BRP is a residence permit which holds biographic details (name, date and place of birth) and biometric information, and shows a student's immigration status and entitlements while they remain in the UK.

It replaces the vignette (or sticker) and ink stamps previously placed in the passports of those granted permission to remain in the UK. If a student is issued with a BRP, they will receive a leaflet giving more information about it and explaining any obligations.

What are biometrics features?

Biometric features are unique physical characteristics that can be used to identify a person such as a facial image and fingerprints. We do this by taking a digital photograph of all applicants and scanning the fingerprints of applicants aged six or over.

How are biometric features recorded?

An applicant who is required by law to apply for a BRP permit must make arrangements to have his/her biometrics recorded.

The procedure (premium service applications)

If a student applies in person at one of our public enquiry offices, they (and any dependants applying with them) will be required to have their biometric features recorded after signing an acknowledgement to confirm that they understand what they are required to do. They will then be asked to place their fingers, followed by their thumbs, on a fingerprint scanner. If their hands are dirty, we will ask them to clean them. Once their fingerprints have been recorded we will then take a photograph of their face.

The same process will be carried out for any dependants applying with them, except that any children aged under 6 will not be required to provide fingerprints, although we will take their photograph.

The biometric features taken, and those of any children under 18 who are applying, will then be recorded as part of the application.

In some circumstances, they may be required to attend an identity interview if we require further information to establish their identity.

The procedure (postal applications)

If they apply by post, they will be sent a letter notifying them of the need to make arrangements for them (and any children under 18 applying with them) to have their biometric features recorded (enrolled).

Enrolling their biometrics at a post office

Postal applicants are able to enrol their biometrics at a participating Crown Post Office. This is a walk-in service, with no need to book an appointment². The letter will supply all relevant information for anyone enrolling using the post office service.

They must bring the back page of the letter (which includes their case reference number, full name and date of birth) with them when they attend the Post Office Ltd branch. If they fail to bring the back page of this letter with them, Post Office Ltd will not be able to proceed with their enrolment. There is more information about this at the UK Border Agency and Post Office websites: <http://www.ukba.homeoffice.gov.uk/contact/contactspage/post-office-biometric-enrolment/>

www.postoffice.co.uk

Super premium service

As part of the super premium service we will visit applicants to record their biometric features (fingerprints and photograph):

- at a location of their choosing; and
- at a convenient time and date for them (between 09:00 and 17:00, Monday to Friday), with a minimum of 48 hours' notice following initial contact.

We will make a decision on the application within 24 hours of the biometric features being recorded.

If a student wants to use this service, they should phone 020 8196 3893 or 020 8196 3892. The fee for the service is £6,000, and includes fees relating to dependants.

² Please note that there may be a queue for this service.

More information about this service, including the fee, is available on our website at www.ukba.homeoffice.gov.uk/contact/super-premium/appointment

How and when will the student be notified of the outcome of his/her application for an extension of stay and for a Biometric Residence Permit?

If the application is successful, they will not be issued with a residence permit in their passport. Instead, they will be issued with a residence permit in the form of a BRP.

- Applying in person

If the application is successful, the student will be sent BRPs for themselves and any dependants applying with them by secure delivery. The BRPs should reach the applicant within seven working days of their appointment. **BRPs cannot be issued on the day itself.**

- Applying by post

If the application is successful, their passports and other documents will be returned to them with a decision letter. They will then be sent BRPs for themselves and any dependants applying with them by secure delivery. The BRPs should reach them within 10 working days of the date of the decision letter.

Children under the age of 16

We cannot record the biometric features of children under the age of 16 unless they are accompanied by a responsible adult.

If any such children are applying with a student as their dependant, we would expect the student to be with them when their biometrics are recorded. If not, the person accompanying them must be a responsible adult aged 18 or over who is either the child's parent or guardian, or a person who for the time being takes responsibility for the child. Any such person must be named on the application form.

If the student is a sole applicant under the age of 16, they must be accompanied by their parent, guardian or other responsible adult aged 18 or over.

If the person accompanying the child(ren) under 16 is not their parent or guardian, that person must bring with them a letter confirming that they are authorised to take responsibility for the child(ren) when they have their biometrics recorded.

At the appointment the responsible adult will also be asked to provide an acceptable form of identity, such as a passport or driving licence.

What if a student does not receive their BRP?

If a student does not receive the BRPs within ten working days of the enrolment or date of the decision letter, they should e-mail BRPDelivery@homeoffice.gsi.gov.uk providing the following information:

- full name;
- date of birth;
- nationality;
- passport number;
- case reference number;
- the delivery address for the BRP; and
- a contact telephone number.

Alternatively, they can send this information to us by post to: **Freepost RRYX-GLYU-GXHZ, Returns Unit, P.O. Box 163, Bristol BS20 1AB.**

A student cannot ask about undelivered permits in person at our public enquiry offices or biometric enrolment centres.

What if a student fails to record their biometric features?

If a student fails to record their biometric features within 15 working days from the date of the notification letter they received, they will receive a warning letter giving them another opportunity within a limited period. The letter will also advise that failure to record their biometric features or to book an appointment within the stated period will result in their application being rejected as invalid.

What about any medical or physical conditions that may require the UK Border Agency to provide a student with special arrangements?

If the student and/or any dependants who are applying with them have a medical or physical condition which may require special arrangements to be made in order for their biometric features to be recorded, they must obtain a letter or other document giving the details of any such condition and enclose it with their application. Appropriate documentary evidence would be a letter from a treating clinician, such as a practising doctor registered with the General Medical Council, giving details of the condition and/or special needs and explaining any arrangements that may be necessary.

Does a student need to make any special preparations before their biometric identifiers are recorded?

Before a student can attend their enrolment, we recommend that they check their hands and fingers are clean. If their hands are not clean, we may ask them to wash them before we scan their fingerprints.

We would advise students not to have any colouring or similar substances (such as henna) on their hands, as this could prevent us from recording their fingerprints on the day of enrolment. If that were to happen, they would have to make arrangements to enrol at a later date and that would delay the consideration of their application.

What if the BRP contains errors?

The permit must be checked carefully upon receipt, to ensure that all the details on it are correct. If a student and/or their dependant(s) find a mistake, they should e-mail BRPErrors@homeoffice.gsi.gov.uk within 10 working days of receiving the permit - otherwise they may be charged for a replacement and will need to apply again. The following details must be provided in the e-mail:

- full name;
- date of birth;
- nationality;
- passport number;
- BRP reference number;
- case reference number;
- a contact telephone number; and
- exactly what is wrong with the BRP.

Alternatively, this information can be sent by post to: **Freepost RRYX-GLYU-GXHZ, Returns Unit, P.O. Box 163, Bristol BS20 1AB.**

We advise students to make a photocopy of the front and back of the permit, in case it is lost or stolen. If they want to make another application in the future, they will need to send their permit to the UK Border Agency, so they may want to retain a copy for their records.

What if the BRP is lost or stolen?

The loss or theft must be reported as soon as possible by e-mailing BRPLost@homeoffice.gsi.gov.uk providing the following information:

- full name;
- date of birth;
- nationality;
- passport number;
- BRP reference number;
- case reference number;
- contact details; and
- when, where and how the BRP was lost or stolen.

Alternatively, this information can be sent by post to: **Freepost RRYX-GLYU-GXHZ, Returns Unit, P.O. Box 163, Bristol BS20 1AB**. A student cannot ask about undelivered permits in person at our public enquiry offices or biometric enrolment centres.

A loss or theft must also be reported to the police and a police report and crime reference number must be obtained as soon as possible.

They will need to provide the crime reference number and a police report (if issued) when applying for a replacement BRP on form BRP(RC).

If they fail to apply for a replacement BRP within three months of reporting the loss or theft they could be liable to a sanction, such as a Civil Penalty Notice of up to £1,000 and/or curtailment of their leave to stay in the United Kingdom.

Supporting Evidence

It is their responsibility to provide the evidence to support any statements made in their application. They must satisfy us that the requirements for the category under which they have applied have been met. We must be satisfied, by considering the evidence provided, that they meet the necessary criteria.

They must ensure that all of the necessary supporting documentation is provided at the time the application is submitted. Only those documents specified in the application form and set out in detail in the Tier 5 (Temporary Worker) policy guidance will be considered acceptable for the purposes of establishing that they are awarded points in any scoring area.

A student must be selective in submitting evidence, as sending large amounts of irrelevant or poor quality documentation may delay the consideration of the application. It is only

necessary to submit evidence that is directly appropriate to the application as requested, as unrelated evidence cannot be considered for points scoring.

Any documentary evidence provided should be original (unless otherwise stated).

Where a document is not in English or Welsh, the original must be accompanied by a fully certified translation by a professional translator. This translation must include details of the translator's credentials and confirmation that it is an accurate translation of the original document. It must also be dated and include the original signature of the translator.

We will return passport(s) and other documents by recorded delivery. If a student would like them to be returned by Special Delivery, they must provide a prepaid Special Delivery envelope which is large enough. If their application is successful, their BRP will be sent to them separately by secure delivery.”