

Private fostering return 2014 to 2015

COLLECT guide for local authorities

April 2014

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COLLECT and Secure Access

Access to the private fostering COLLECT blade is now through the department's <u>Secure</u> <u>Access System</u> (SA) on the <u>Secure Access Website</u>.



If you are a new user and require access to COLLECT, you will need to contact your local authority approver.

Full Secure Access guidance is published on the Secure Access Website.

Department for Education	Increase contrast Default colours Advanced search •	Search
Menu 💿 Secure Access 🔒	A-Z of terms Using this sit	e │ Contact us │ Cookies
Administration Your applications Help		
Logged in as Carol Gayles Your account + Log out +		
Welcome to Secure Access	COLLECT Collections On-Line for Learning, Education, Children, and Teachers.	

Once successfully registered, open the 'Your applications' tab to access COLLECT, as highlighted in the screenshot above.

On the 'COLLECT Portal' page Click on 'Continue'



Highlight 'Private Fostering 1314' and click on 'Select Data Collection'

Authinistrato	Education	reading/ Live	201 00/ 2017 00.00.00	140	
Source	Darlington	Open	30/05/2014 00:00:00	57	
Collector	Department for Education	Open	30/05/2014 00:00:00	57	
Administrato	Department for Education	Open/Live	30/05/2014 00:00:00	57	
Administrato	Department for Education	Open/Live	14/03/2014 00:00:00	-20	
Collector	Department for Education	Open	14/03/2014 00:00:00	-20	
Administrato	Department for Education	Testing/Live	21/01/2010 00:00:00	-1533	
					<>
_					
	Select Data Collectio	on 🔸			
	Source Collector Administrato Collector Administrato Collector Administrato	Source Darlington Collector Department for Education Administrator Department for Education Administrator Department for Education Collector Department for Education Collector Department for Education Administrator Department for Education Select Data Collector Select Data Collector	Administrator Education Posting/ Development Source Darlington Open Collector Department for Education Open/Live Administrator Department for Education Open/Live Administrator Department for Education Open/Live Collector Department for Education Open Collector Department for Education Open Administrator Department for Education Open Select Data Collection Itesting/Live	Administrator Education Iterating (EVE2.) (0) (2014 00:00:00) Source Darlington Open 30/05/2014 00:00:00 Collector Department for Education Open 30/05/2014 00:00:00 Administrator Department for Education Open/Live 30/05/2014 00:00:00 Administrator Department for Education Open/Live 30/05/2014 00:00:00 Collector Department for Education Open/Live 14/03/2014 00:00:00 Collector Department for Education Open 14/03/2014 00:00:00 Administrator Department for Education Open 14/03/2014 00:00:00	Administrator Education Open 30/05/2014 00:00:00 57 Source Darlington Open 30/05/2014 00:00:00 57 Collector Department for Education Open 30/05/2014 00:00:00 57 Administrator Department for Education Open/Live 30/05/2014 00:00:00 57 Administrator Department for Education Open/Live 14/03/2014 00:00:00 -20 Collector Department for Education Open 14/03/2014 00:00:00 -20 Collector Department for Education Open 14/03/2014 00:00:00 -20 Administrator Department for Education Open 14/03/2014 00:00:00 -20 Administrator Department for Education Testing/Live 21/01/2010 00:00:00 -1533

This will take you to the main 'Source Page' which provides a summary of the latest position with respect to the selected data collection.

ource Page PrivateFostering131	4		
IY DATA RETURN			
The status of your data return :	No_Data		
Errors : 0		Queries : 0	OK Errors : 0
hat can I do with My Data Ret	urn?		
Upload Return from file	Press this button to	o Import a file into your data return	
Add Return on screen	Press this button to	o Add a new return using a web form	
Open Return	Press this button to	o Open your data return	
Submit Return	Press this button to	o Submit your completed data return	
Export to file	Press this button to	Export your data return to a file	
Launch Reports	Press this button to	Report on your data return	
Delete Return	Press this button to	o Delete your data return	
/hat is happening to My Data R	eturn?		
Data Return Submissio	n	Data Return Approval	Data Return Authorisation
Data Submitted		Date Approved	Date Authorised

Statuses can be:

No_Data	Data hasn't been loaded
Loaded	Data loaded but not submitted
Submitted	Data loaded and submitted
Authorised	Data loaded, submitted by LA and Authorised by DFE
Amended_by_source	Data amended by LA
Rejected	Data load rejected – due to invalid format and/or contents
Amended_by_collector	Data amended by DFE

An explanation of the function keys are:

Add return on screen

Once this has been pressed the form will appear on the next screen.

Open return

This option is greyed out until data is loaded and is used to access the loaded data for editing or viewing.

Submit return

This option is greyed out until data is loaded and is used to submit the data to the DFE – this should only be done when the data is complete and clean. Once the LA submits the return control then passes to the DFE for data verification.

Export to file

This option is greyed out until data is loaded and is used to export the loaded data either as a single XML file or as a CSV File.

Launch reports

There are no reports associated with Private Fostering returns.

Delete return

This option is greyed out until data is loaded and is used to delete the LA data from the system.

Adding a return on screen

Data	Queries : 0	OK Errors : 0
Press this button to Import Press this button to Add a Press this button to Open	Queries : 0	OK Errors : 0
Press this button to Impor Press this button to Add a Press this button to Open	: a file into your data return new return using a web form	
Press this button to Import Press this button to Add a Press this button to Open	: a file into your data return new return using a web form	
Press this button to Add a Press this button to Open	new return using a web form	
Press this button to Open		
	your data return	
Press this button to Submi	t your completed data return	
Press this button to Export	your data return to a file	
Press this button to Report	on your data return	
Press this button to Delete	your data return	
1?		
	Data Return Approval	Data Return Authorisation
	Date Approved	Date Authorised
please use the link at the	top of the pages.	
sk on 01325 392626 and s	elect Option 1, or dsg.helpdesk@educ	cation.gsi.gov.uk
	ress this button to summi ress this button to Export ress this button to Report ress this button to Delete r? please use the link at the sk on 01325 392626 and s	ress this button to Submit your completed data return ress this button to Export your data return to a file ress this button to Report on your data return ress this button to Delete your data return Pata Return Approval Date Approved please use the link at the top of the pages. sk on 01325 392626 and select Option 1, or dsg.helpdesk@edu

To add a return for a LA, the user must click the 'Add Return on Screen' button.

The next screen to appear is the Private Fostering web form.

		Add new record ?	ave			Car	icel									
Private Fostering 1314	Privat	te Fostering 1314 - Darlington														
-> Section 2	Section	n One - Numbers of Children Breakdown by Age and Place of Birth														
	Section	Section One - Numbers of Children														
			1			1										
		Data Itam	Retur	n Level	Notes		2									
		Data item	Value	Errors E Q		OK Errors	Notes	Histor								
	Data fo	r the year to 31 March 2014	, , ,		,			1								
	1	Local Authority Code:		0	0	0	2									
	2	Number of notifications of new private fostering arrangements received during the year in accordance with Regulation 3(1) and Regulation 5(1) of the Children (Private Arrangements for Fostering) Regulations 2005:		0	0	0	2									
	3	Number of cases where action was taken in accordance with the requirements of Regulation 4(1) and Regulation 7(1) of the Children (Private Arrangements for Fostering) Regulations 2005 for carrying out visits:		0	0	0	2									
	4	Of those in question 3, the number of cases where this action was taken within 7 working days of receipt of notification of the private fostering arrangement:		0	0	0	2									
	5	Number of new arrangements that began during the year:		0	0	0	2									
	6	The number of private fostering arrangements that began ON or AFTER 01/04/2013 where visits were made at intervals of not more than six weeks:		0	0	0	2									
	7	The number of private fostering arrangements that began BEFORE 01/04/2013 that were continuing on 1 April 2013		0	0	0	2									
	8	The number of private fostering arrangements that began BEFORE 01/04/2013 continuing on 1 April 2013 where scheduled visits in the year were completed in the required timescale		0	0	0	2									
	9	Number of private fostering arrangements that ended during the year:		0	0	0	2									
	Data as	s at 31 March 2014														
	10	Number of children under private fostering agreements:		0	0	0	2									

There are 2 sections of the form, the user must complete Section 1 and save this data, this will then allow the user to move on to complete Section 2.

Completing Section 1

Private Fostering 1314									
		Add new	record ?	Save		>	Car	ncel	
0									
-Private Fostering 1314	Private Fostering	1314 - Darlingto	n						
└-> Section 2	Section One - Numbers	of Children	Section Two - Breakdown by Age and Place of Birth						
	Section One - Numbers	of Children							
				Retur	n Level N	lotes		2	
		Data Iten	n	Value	Erre	ors Q	OK Errors	Notes	History
	Data for the year to 31 I	March 2014		_					,
	1 Local Author	ity Code:				0	0	2	
	2 Number of n during the ye the Children	otifications of new prive ear in accordance with (Private Arrangements)	ate fostering arrangements received Regulation 3(1) and Regulation 5(1) c s for Fostering) Regulations 2005:	f	0	0	0	2	

Click on 'Save', the Local Authority Code will is then automatically pre-populated in Question 1 as highlighted above.

Click on Edit, this will then allow the User to add data values in questions 2-10.

0		All Errors All	Notes	Add	View	Edit	Delete	Status
Private Fostering 1314 [163]	Privat	e Fostering 1314 - Barking and Dagenham						
-> Section 2	Section	One - Numbers of Children Section Two - Breakdown by Age and Place of Birth						
	Section	One - Numbers of Children						
			Retu	-				
		Data Item	Value	En	rors	ON Errors	Notes	History
	Data for	r the year to 31 March 2014		E	Q			
	1	Local Authority Code:	301	0	0	0	2	
	2	Number of notifications of new private fostering arrangements received during the year in accordance with Regulation 3(1) and Regulation 5(1) of the Children (Private Arrangements for Fostering) Regulations 2005:	1	<u>3</u>	1	0	2	
	3	Number of cases where action was taken in accordance with the requirements of Regulation 4(1) and Regulation 7(1) of the Children (Private Arrangements for Fostering) Regulations 2005 for carrying out visits:		4	2	0	2	
	4	Of those in question 3, the number of cases where this action was taken within 7 working days of receipt of notification of the private fostering arrangement:		3	1	0	2	
	5	Number of new arrangements that began during the year:		4	1	0	2	
	6	The number of private fostering arrangements that began ON or AFTER 01/04/2013 where visits were made at intervals of not more than six weeks:		<u>3</u>	1	0	2	
	7	The number of private fostering arrangements that began BEFORE 01/04/2013 that were continuing on 1 April 2013		3	1	0	2	

Please Note: Once data has been saved in Section 1, the COLLECT system recognises errors that have occurred. The number of errors shall reduce once Section 2 has been completed. All users please make sure data is completed on Section 2 before looking at 'All Errors'.

Completing Section 2

After saving the data in Section 1 a number of errors will appear. In order to navigate to Section 2, please use the following steps:

Please click Section Two - Highlighted in Blue and circled below.

•		All Errors All N	Votes	Add	View	/ Edit	Delete	Status
Private Fostering 1213 [163] > Section 2	Private Fostering 1213 - Brent Section One - Numbers of Children Section One - Numbers of Children	Section Two - Breakdown by Age and Place of Birth						
							2	
		Data Item	Makes	Er	rrors	OVERN	Mana	Illatan
			value	E	Q	OK Errors	Notes	History
	Data for the year to 31 March 2013							
	1 Local Authority Code:		304	0	0	0	2	
	Number of actifications of new	minte fectoring among seasons considered during the user in			1			-

Once the user has clicked on the link, the Section 2 page will appear (shown below). Before a user can input any values onto the form they must click the 'Edit' Button. The user will then be able to add data to Section 2.

						AI	l Errors		All No	tes	Ad	d	∀iew	Edit	D	elete	Status		
C Privato Foctoring 1212 [162]	Drivate For	toring 1013	- 50	tion 2 - I	Pront														
Section 2	Section One Chil	- Numbers of dren	360	Section T	wo - Break	lown By A	ge and Pla	ice of Birth											
	Section Two -	Breakdown b	y Age a	and Place of	of Birth														
	Total number of	children whos	e private	fostering a	rangement l	oegan betw	een 1 April 3	2012 and 31	March	n 2013, I	by age and	place of	birth						
	Age at 31 March																		
		1			2	2 3 4						4	5						
	Place of Birth	Under 1 E N	Н	1_to_4	E	N	H	5_to_9	EN	H	10_to_15E	Ν	Н	16 &_Over E	Ν	Н	All Childre		
	A = All Children	4 🖉			4	2			2		4	2		4	2				
	B = UK	4 🧷			4	2			2		4	2		4	2				
	C = Europe (other)	4 🖉			4	2			2		4	2		4	2				
	D = Africa	4 🧷	:		4	2			2		4	2		4	2				
	E = Asia	4 🧷			4	2			2		4	2		4	2				
	F = Middle East	4 🖉	:		<u>4</u>	2			2		4	2		4	2				
	G = Oceania	4 🧷			4	2			2		4	2		4	2				

Please Note: When a value is added onto Section 2, the COLLECT System automatically saves the data. Therefore, the user will not need to save data as there is no 'Save' button available on this section of the form.

Error correction

As stated previously, please complete Section 2 before starting error correction.

To view the errors within a return you can either click on the 'All Errors' Button, or on the relevant error field highlighted in red.

rivate Fostering 1213 - Secti	on 2														
0					All Errors)_	All Not	les	Add		View	Edit	Dele	te Status	
Private Fostering 1213 [163]	Private Foste	ring 1213 -	Section 2 -												
L> Section 2	Section One - Numbers of Children Section Two - Breakdown By Age and Place of Birth														
	Section Two - B	reakdown by	Age and Place	of Birth											
	Total number of cl	Total number of children whose private fostering arrangement began between 1 April 2012 and 31 March 2013, by age and place of birth													
												_			
		1				-	ge at 3	i marc		4		5			
	Place of Birth Ur	nder 1E N	H 1 5 4	E N	Н	5_to_9	E N	Н	10_to_15E	N	н	16 & OverE	N	H All Childre	
	A = All Children	1 2		4 2			02		4	2		4	2		
	B = UK	12		2			1 2	3	4	2		4	2		
	C = Europe (other)	92		4 2			9 2		9	2		4	2		
	D = Africa	12		4 2			1 2		4	2		4	2		
	E = Asia	1 2		4 2			1 2		4	2	-	4	2		
	F = Middle East	12		4 2			12		9	2		4	2		
	C = Oceania							-			-			_	

brent	Error repo	rt on 2	0/03/	2013 at .	Count 16	53 Details	
Rule No. Return Level	Error Message	Priority	<u>OK'd</u>		Notes	Field 2 Notifications of New Private Fostering	Value null
	2 Notifications of New Private Fostering is mandatory	Errors	D)etails	2	-	
1459	This item should be greater than or equal to zero	Errors	D)etails	2		
	3 No. of cases where action was taken is mandatory	Errors	D)etails	2		
1451	Item 3 should be less than or equal to Item 2	Errors	D)etails	2	_	
1450	Please Check: Number of children where action was taken in accordance with the requirements for carrying out visits is less thar 90% of the number of notifications	Queries	D	Details	2		
1459	This item should be greater than or equal to zero	Errors	D)etails	2	_	
	4 No. of cases action taken 7 working days is mandatory	Errors	D)etails	2		
1452	Item 4 should be less than or equal to Item 3	Errors	D)etails	2	_	
1453	Please Check: Number of cases where required action was taken within 7 working days is less than 70%	Queries	D)etails	2		
1459	This item should be greater than or equal to zero	Errors	D)etails	2		
Page 1 of 17					12345678910		

Once the user has clicked the 'All Errors' button they will be taken to the blade error report. A user can view details of a particular error, by clicking on the 'Details' button.

Please note, for the 2013-14 PF1 collection, we will be operating 'Clean Data Submit' in COLLECT. This means LAs will not be able to submit their return with outstanding errors. Returns must be error-free before they can be submitted in COLLECT. Queries will not be affected by this change.

Navigating to an error

Once the user has clicked the 'Details' button they will see the details appear on the right hand side of the screen, as shown below.

The user can then navigate to an error by clicking the 'Value' of an error on the right hand side of the screen (which is 'null' in the case below).

Once the user has clicked this 'Value', they will then be taken to the section where that error is occurring.

	F		-			
srent	Error report on 20/03/2013 at 13:55 Count 163 Details					
Rule No. Return Level	Error Message	Priority OK'd		Notes	Field 2 Notifications of New Private Fostering	
	2 Notifications of New Private Fostering is mandatory	Errors	Details	2		
459	This item should be greater than or equal to zero	Errors	Details	2		
	3 No. of cases where action was taken is mandatory	Errors	Details	2		
451	Item 3 should be less than or equal to Item 2	Errors	Details	2		
450	Please Check: Number of children where action was taken in accordance with the requirements for carrying out visits is less than 90% of the number of notifications	Queries	Details	2		
459	This item should be greater than or equal to zero	Errors	Details	2		
	4 No. of cases action taken 7 working days is mandatory	Errors	Details	2		
452	Item 4 should be less than or equal to Item 3	Errors	Details	2		
453	Please Check: Number of cases where required action was taken within 7 working days is less than 70%	Queries	Details	2		
459	This item should be greater than or equal to zero	Errors	Details	2		

Error messages

Below is a comprehensive list of all errors that may appear once a user has completed data onto the Private Fostering Return.

Validation	Calculation / Additional info	Validation Message
Number		Displayed
SECTION 1		
0070	Item 1 needs standard 3 digit Local Authority education code.	LA number is invalid
1450	Item 2 is the number of notifications of new private fostering arrangements received during the year in accordance with Regulation 3(1) and Regulation 5(1) of the Children (Private Arrangements for Fostering) Regulations 2005 Item 3 is the number of cases (i.e.	Please Check: Number of children where action was taken in accordance with the requirements for carrying out visits is less than 90% of the number of notifications
	notifications) where action was taken in accordance with the requirements of Regulation 4(1) and Regulation 7(1) of the Children (Private Arrangements for Fostering) Regulations 2005 for carrying out visits	
	If item 3 < 0.9 * item 2 then the following warning should appear:	
1451	Item 3 should be less than or equal to Item 2	Item 3 should be less than or equal to Item 2
1452	Item 4 is the number of cases where this action was taken within 7 working days of receipt of notification of the private fostering arrangement	Item 4 should be less than or equal to Item 3
	Item 3	
1453	<i>If item 4 < 0.7 * item 3 then the following warning should appear:</i>	Please Check: Number of cases where required action was taken within 7 working days is less than 70%
1454	Item 5 is the number of new private fostering arrangements that began during the year	Item 6 should be an integer and should be <= Item 5.

Validation	Calculation / Additional info	Validation Message
Number		Displayed
	Item 6 is the number of new private	
	fostering arrangements that began on or	
	after 1 April 2013 where visits were made	
	at intervals of not more than six weeks	
	the main and a local data and in the second should be	
	Item 6 should be an integer and should be	
	less than or equal to item 5.	
1455	If item $6 < 0.70^{\circ}$ item 5 then the following	Please Check: Number of
	warning snould appear:	arrangements where visits were
		made at intervals of not more than
		six weeks is less than 70%
1456	Item 8 is the number of private fostering	Item 8 should be an integer and
	arrangements that began before 1 April	should be <= Item 7.
	2013 where visits were made at intervals	
	of not more than twelve weeks	
	Item 8 should be an integer and should be	
	less than or equal to item 7	
1457	If itom 8 < 0.70* Itom 7 than the following	Please Check: Number of
1457	warping should appear:	arrangements where visits were
	warning should appear.	made at intervals of not more than
		twelve weeks is less than 70%
1450	All boxes should be greater than or equal	This item should be greater than or
1439	to zero – applies to all items in section 1	equal to zero
n/a	All items are mandatory	Item is mandatory
T#G	(set all fields as mandatory)	
SECTION 2		
1460	For 1: A = B+C+D+F+F+G+H+I+I	For row 1, column A must equal
		columns B+C+D+E+F+G+H+I+J
1461	For 2: A = B+C+D+E+F+G+H+I+J	For row 2, column A must equal
		columns B+C+D+E+F+G+H+I+J
1462	For 3: $A = B+C+D+E+F+G+H+I+J$	For row 3, column A must equal
		columns B+C+D+E+F+G+H+I+J
1463	For 4: $A = B+C+D+E+F+G+H+I+J$	For row 4, column A must equal
		columns B+C+D+E+F+G+H+I+J
1464	For 5: $A = B+C+D+E+F+G+H+I+J$	For row 5, column A must equal
		columns B+C+D+E+F+G+H+I+J
1465	For 6: A = B+C+D+E+F+G+H+I+J	For row 6, column A must equal
		columns B+C+D+E+F+G+H+I+J
1466	For A: 1+2+3+4+5 = 6	For column A, row 6 must equal
		rows 1+2+3+4+5
1467	For B: 1+2+3+4+5 = 6	For column B, row 6 must equal
		rows 1+2+3+4+5
1468	For C: 1+2+3+4+5 = 6	For column C, row 6 must equal

Validation	Calculation / Additional info	Validation Message
Number		Displayed
		rows 1+2+3+4+5
1469	For D: 1+2+3+4+5 = 6	For column D, row 6 must equal
		rows 1+2+3+4+5
1470	For E: 1+2+3+4+5 = 6	For column E, row 6 must equal
		rows 1+2+3+4+5
1471	For F: 1+2+3+4+5 = 6	For column F, row 6 must equal
		rows 1+2+3+4+5
1472	For G: 1+2+3+4+5 = 6	For column G, row 6 must equal
		rows 1+2+3+4+5
1473	For H: 1+2+3+4+5 = 6	For column H, row 6 must equal
		rows 1+2+3+4+5
1474	For I: 1+2+3+4+5 = 6	For column I, row 6 must equal
		rows 1+2+3+4+5
1475	For J: 1+2+3+4+5 = 6	For column J, row 6 must equal
		rows 1+2+3+4+5
1476	For A: Row 6 must = Item 5	Column A, row 6 must equal item 5
		in section 1
1459	All boxes should be greater than or equal	This item should be greater than or
	to zero. – applies to all boxes in Section 2	equal to zero.
n/a	All items are mandatory	Item is mandatory
	(set all fields as mandatory)	

Annotating a return



A user can add notes against data items. This is done by selecting the note icon (pencil), as shown above.

Data Iter	n: 1 Local Au	Ithority Code		
User		Organisation	Date and Time	
				Add New Note Remove Note
Note Det	ail			
			*	
			-	

The user will then be taken to the notes page, as shown above. To add a note to a query please click the 'Add New Note' button and explain reasons as to why the query cannot be rectified.

Submitting a return

Once the LA user is happy for their return to be submitted for DFE access they will need to return back to their Collect page.

Department for Ed	ducation	Back to My COLLECT page Jap You are logged and will the second second	
COLLECT Portal			
MY DATA RETURN			
The status of your data return ! Loade	d_and_Validated		
Errors : 159		Queries : 4	OK Errors : 0
What can I do with My Data Return?			
Upload Return from file	Press this button to Imp	ort a file into your data return	
Add Return on screen	Press this button to Add	a new return using a web form	
Open Return	Press this button to Ope	n your data return	
Submit Return	Press this button to Sub	mit your completed data return	
Export to file	Press this button to Expo	ort your data return to a file	
Launch Reports	Press this button to Rep	ort on your data return	
Delete Return	Press this button to Dele	ete your data return	
What is happening to My Data Return?			
Data Return Submission		Data Return Approval	Data Return Authorisation
Date Submitted		Date Approved	Date Authorised
need some help			
or bold while in the data collection areas.	and use the link at the to	n of the pages	
or help while in the data collection pages, ple	sase use the link at the to	p or the pages.	

And select the Submit Return button.

Exporting data

COLLECT provides options to export data returns in CSV or XML format. Exporting data can be performed by clicking on the 'Export to file' button.

MY DATA RETURN		
The status of your data return : Loade	d_and_Validated	
Errors : 159	Queries : 4	OK Errors : 0
What can I do with My Data Return?		
Upload Return from file	Press this button to Import a file into your data return	
Add Return on screen	Press this button to Add a new return using a web form	
Open Return	Press this button to Open your data return	
Submit Poturn	Press this button to Submit your completed data return	
Export to file	Press this button to Export your data return to a file	
Launch Reports	Press this button to Report on your data return	
Delete Return	Press this button to Delete your data return	
What is happening to My Data Return?		
Data Return Submission	Data Return Approval	Data Return Authorisation

Exporting as XML will generate a zip file containing the export XML data. Exporting as CSV generates a zip file containing CSV files that relate to how data is stored within COLLECT.

Export the current da	ta for the selected Source	
Please select the format that	t you wish to export this data:	
Export as XML 💿		
Export as CSV O		
Please Select the Status that Either:	t you wish to export this data:	
All	M	
Or one or more of the follow	wing	
Loaded and validated	F	
Amended by source		
Submitted		
Amended by agent Approved		
Amended by collector		
A suble suite and		

Help

COLLECT issues and Private Fostering queries

If you are experiencing problems with COLLECT or have a Private Fostering data collection query, please submit a <u>service request form</u> to the Education Data Division Helpdesk.

Secure Access issues



If you are having problems logging into Secure Access, please refer to the 'Help' section on Secure Access. If you are still unable to resolve your issue, please submit a <u>service</u> request to the SA Service desk.



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Any enquiries regarding this publication should be sent to the data collection helpdesk.

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