## Equality and Diversity Analysis Report 2013 to 2014

Adult learner and all-age (aged 16-18 and aged 19+) apprenticeship participation and success rates by ethnicity, gender, learning difficulties and/or disabilities and age.

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## Executive Summary

1. This report analyses participation and success rates of adult learners and all-age (16-18 and adult) apprentices by ethnicity, gender, learning difficulties and/or disabilities and age. It uses data from the individualised learner record.
2. Summary chart 1 shows 2013 to 2014 participation by Black, Asian or Minority Ethnic (BAME) learners, female learners and learners with learning difficulties and/or disabilities. We have broken the figures down by funding stream and compared them against the English population. Comparable population figures for learning difficulties and/or disabilities are not available so we cannot show this in the chart.


Summary Chart 1: Equality and diversity proportions for 2013 to 2014 learners and the English population (ages 19 to 64).

## Ethnicity

3. In 2013 to 2014, 19.2\% of adult learners (19+) were from a Black, Asian or Minority Ethnic (BAME) background. This was higher than the proportion of BAME in the English population (ages 19 to 64) of $14.5 \%$. This compares with 2012 to 2013 figures, with $19.2 \%$ of adults from a BAME background. However, the BAME proportion of the English population (ages 19 to $64)$ was lower at $14.2 \%$.
4. Of the number of adult apprentices (19+), $10.5 \%$ were from a BAME background. This was lower than the proportion of BAME people in the English population (ages 19 to 64) as a whole (14.5\%). There has been a year-on-year rise in the proportion of adult BAME apprentices in the apprenticeship population (2012 to 2013: 10.2\%, 2011 to 2012:10.0\%, 2010 to 2011: 9.3\% and 2009 to 2010: 7.7\%).
5. The proportion of BAME apprentices under 19 has fluctuated over the years. In 2013 to 2014, this was at $7.5 \%$ compared with 2012 to 2013 (7.4\%). From 2008 to 2009, the proportion of BAME apprentices was $5.3 \%$; there was a year-on-year rise that peaked in 2011 to 2012 at $8.0 \%$.
6. The all-age apprenticeship success rate for the White population was $69.5 \%$, which was higher than any other ethnicity category. Other ethnic group success rates categories ranged from $62.3 \%$ to $66.4 \%$. The success rates of the White population has been higher than any other ethnic group over the last six years. The ethnic group with the poorest success rates has varied across the last six years. The success rates for the Asian/Asian British population is lower than the White population but higher than the other three ethnic groups we recorded over the same time. The success rates for the remaining three ethnic groups has fluctuated over the past six years.

## Gender

7. In 2013 to $2014,56.6 \%$ of adult learners were female compared with an English population (ages 19 to 65 ) of $50.4 \%$.
8. Of the number of adult learners participating in English and maths, $58.6 \%$ were female.
9. Of the number of adult apprentices, $54.3 \%$ were female; by contrast, $43.5 \%$ of under 19 apprentices were female.
10. The six largest apprenticeship sector subject areas (SSAs) had the following number of female apprenticeship starts:
a. Business, Administration and Law - 62.0\%
b. Health, Public Services and Care - 80.7\%
c. Retail and Commercial Enterprise - 56.0\%
d. Engineering and Manufacturing Technologies -7.4\% of which:

- females aged under 19 were 3.0\% (2012 to 2013: 3.1\% and 2011 to 2012: 3.3\%)
- females aged 19 were 10.4\% (2012 to 2013: 10.0\% and 2011 to 2012: 10.6\%)
e. Construction, Planning and the Built Environment -1.8\%
f. Leisure, Travel and Tourism - $35.3 \%$

11. The all-age apprenticeship success rate for females was $69.2 \%$, compared with $68.6 \%$ for males.

## Learning Difficulties and/or Disabilities

12. In 2013 to 2014, $15.0 \%$ of adult learners declared learning difficulties and/or disabilities, which was a higher proportion than in 2012 to 2013 (13.2\%) and in 2011 to 2012 (11.8\%).
13. Of the number of all-age apprentices, $8.3 \%$ declared learning difficulties and/or disabilities. This was a higher proportion than in 2012 to 2013 (8.1\%) and in 2011 to 2012 (7.8\%). It was a lower proportion than in 2010 to 2011 (8.4\%).
14. In all-age apprenticeships, the success rate for learners with learning difficulties and/or disabilities was $65.6 \%$. This was 3.7 percentage points lower than the success rate for learners who declared no learning difficulties and/or disabilities (69.3\%).
15. In Adult Education and Training, learners who declared learning difficulties and/or disabilities had a success rate of $86.7 \%$. This was 1.2 percentage points lower than learners who did not (87.9 \%).

## Introduction

1. This report forms part of a range of equality information published by or on behalf of the Skills Funding Agency (SFA), including:

- Equality and Diversity Tables covering 2013 to 2014 (December 2015)
- Creating an Inclusive Apprenticeship Offer (May 2012)
- Religion and Belief in Adult Learning: Learner Views (October 2012)
- other publications available on the Equality and Diversity page on GOV.UK

2. Other resources and materials generated from SFA-funded projects are available on various websites, including:

- the Equalities Toolkit on the NIACE website
- the Resources page on the Equality Challenge Unit (ECU) website

3. This information supports the delivery of government priorities, the operation of the FE sector and strengthens the accountability of colleges and other training organisations.
4. Please read this report along with the Equality and Diversity Tables covering 2013 to 2014. These contain more breakdowns including:

- the full range of ethnicity categories
- detailed breakdowns by age
- combinations of protected characteristics (ethnicity and gender; gender and disability; ethnicity and disability)
- trend data covering up to six years

Some tables in this report are extracts of these detailed tables.
5. We will produce the next version of this report in winter 2016 when the final 2014 to 2015 equality and diversity data analysis is available.

## Notes on Data

6. We have taken all learner data from the individualised learner record (ILR). Full details are available in the Equality and Diversity Tables covering 2013 to 2014, which accompany this report. The table numbers correspond to those in the spreadsheets.
7. We have based demographic comparisons for gender and ethnicity on the Office for National Statistics Quarter 42013 Labour Force Survey, ages 16 to 64 and 19 to 64 in England.
8. We have rounded volumes to the nearest ten, except for the dimension totals, which we have rounded to the nearest hundred. We have calculated percentages based on pre-rounded data.
9. '-' Indicates a base value of less than 10 ; '*’ indicates a percentage of $0.5 \%$ or fewer.
10. We count full-year numbers as the number of learners that participated at any point during the year.
11. These tables include apprenticeships, Workplace Learning, Community Learning and Education and Training from the following places:

- general further education colleges (including tertiary)
- sixth form colleges
- special colleges (Agricultural and Horticultural Colleges and Art and Design Colleges)
- specialist colleges and external institutions

12. Participation and success rate tables use age as at 31 August of the academic year for all provision. These tables include learners under the age of 19 and include a small number of those under 16. For apprenticeship starts, we calculate age based on age at the start of programme.
13. We have based age, gender, learners with learning difficulties and/or disabilities and ethnicity on a learner's self-declaration.
14. We base success rates on the individual aims that are expected to end in an academic year. Success rates are calculated as the number of learning aims achieved divided by the number of starts, excluding any learners who transferred onto another qualification within the same organisation. Learners who withdrew within the first 6 weeks of the qualification are excluded.
15. Figures for 2011 to 2012 onwards are not directly comparable to earlier years due to the introduction of a single individualised learner record (ILR) data collection system. Small technical changes have been made in the way learners from more than one provision type are counted. This has led to a removal of duplicate learners and a reduction in overall learner numbers of approximately $2 \%$.

## Participation and Starts

## Participation by Ethnicity

16. Table 1A shows that in 2013 to 2014, 19.2\% of adult learners were from a Black, Asian and Minority Ethnic (BAME) background. This was higher than the estimated proportion in the English population (ages 19 to 64 ) of $14.5 \%$. It was the same as the proportion in 2012 to 2013 (19.2\%) but lower than the proportion in 2011 to 2012 (19.6\%).

|  | Funded Learners |  |  |  |  |  | English Population (ages 19 to 64) | English Population (ages 19 to 64) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  | 2012 | 2013 |
|  | Adult (19+) |  | Adult (19+) |  | Adult (19+) |  |  |  |
| Ethnicity | Number | \% of Total | Number | \% of Total | Number | \% of Total |  |  |
| Asian/ Asian British | 267,920 | 8.5\% | 263,350 | 8.0\% | 233,730 | 8.0\% | 7.8\% | 8.0\% |
| Black/ African/ Caribbean/ Black British | 215,060 | 6.8\% | 221,860 | 6.8\% | 194,730 | 6.6\% | 3.3\% | 3.2\% |
| Mixed/ Multiple Ethnic Group | 68,410 | 2.2\% | 75,970 | 2.3\% | 71,250 | 2.4\% | 1.0\% | 1.2\% |
| Other Ethnic Group | 66,040 | 2.1\% | 67,580 | 2.1\% | 62,210 | 2.1\% | 2.0\% | 2.0\% |
| Total BAME | 617,420 | 19.6\% | 628,760 | 19.2\% | 561,930 | 19.2\% | 14.2\% | 14.5\% |
| White | 2,465,960 | 78.3\% | 2,568,390 | 78.3\% | 2,294,910 | 78.3\% | 85.7\% | 85.4\% |
| Not Known/Not Provided | 66,320 | 2.1\% | 83,470 | 2.5\% | 72,800 | 2.5\% | 0.1\% | 0.1\% |
| Grand Total | 3,149,700 | 100.0\% | 3,280,600 | 100.0\% | 2,929,600 | 100.0\% | 100.0\% | 100.0\% |

Table 1A: FE and skills participation by age and ethnicity (2011 to 2012 to 2013 to 2014).
17. Table 1B shows that in 2013 to $2014,9.9 \%$ of all-age apprentices were from a BAME background. This was lower than the proportion of BAME people in the English population (ages 16 to 64 ) of $14.6 \%$. However, it is higher than the proportion of BAME apprentices in 2012 to 2013 (9.6\%) and in 2011 to 2012 (9.5\%).

|  | Funded Learners |  |  |  |  |  | English Population (ages 16 to 64) | English Population (ages 16 to 64) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  | 2012 | 2013 |
|  | All Age |  | All Age |  | All Age |  |  |  |
| Ethnicity | Number | \% of Total | Number | \% of Total | Number | \% of Total |  |  |
| Asian/ Asian British | 31,640 | 3.9\% | 32,780 | 3.8\% | 34,020 | 4.0\% | 7.9\% | 8.0\% |
| Black/ African/ Caribbean/ Black British | 25,450 | 3.2\% | 28,540 | 3.3\% | 27,400 | 3.2\% | 3.4\% | 3.3\% |
| Mixed/ Multiple Ethnic Group | 14,290 | 1.8\% | 16,160 | 1.9\% | 16,990 | 2.0\% | 1.1\% | 1.3\% |
| Other Ethnic Group | 5,540 | 0.7\% | 6,000 | 0.7\% | 5,540 | 0.7\% | 2.0\% | 2.0\% |
| Total BAME | 76,920 | 9.5\% | 83,480 | 9.6\% | 83,960 | 9.9\% | 14.4\% | 14.6\% |
| White | 722,760 | 89.6\% | 776,230 | 89.4\% | 758,430 | 89.1\% | 85.5\% | 85.3\% |
| Not Known/Not Provided | 6,800 | 0.8\% | 9,030 | 1.0\% | 9,140 | 1.1\% | 0.1\% | 0.1\% |
| Grand Total | 806,500 | 100.0\% | 868,700 | 100.0\% | 851,500 | 100.0\% | 100.0\% | 100.0\% |

Table 1B: All-age apprenticeship participation by ethnicity (2011 to 2012 to 2013 to 2014).

## Participation by Gender

18. Table 2A shows that in 2013 to $2014,56.6 \%$ of adult learners were female. This is higher than the proportion of females in the English population (ages 19 to 64) of 50.4\%. It is higher than the proportion in 2012 to 2013 (56.3\%) and 2011 to 2012 (56.4\%).

|  | Funded Learners |  |  |  |  |  | English population (ages 19 to 64) | English population (ages 19 to 64) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  | 2013 | 2012 |
|  | Adult (19+) |  | Adult (19+) |  | Adult (19+) |  |  |  |
| Gender | Number | \% of Total | Number | \% of Total | Number | \% of Total |  |  |
| Female | 1,776,940 | 56.4\% | 1,847,310 | 56.3\% | 1,656,910 | 56.6\% | 50.4\% | 50.4\% |
| Male | 1,372,760 | 43.6\% | 1,433,290 | 43.7\% | 1,272,600 | 43.4\% | 49.6\% | 49.6\% |
| Grand Total | 3,149,700 | 100.0\% | 3,280,600 | 100.0\% | 2,929,600 | 100.0\% | 100.0\% | 100.0\% |

Table 2A: Adult (19+) FE and skills participation by gender (2011 to 2012 to 2013 to 2014).
19. Table 2B shows that in 2013 to $2014,51.9 \%$ of apprentices were female. This is higher than the proportion of females in the English population (ages 16 to 64) estimate of 50.3\%. It is lower than the proportions in 2012 to 2013 (52.4\%) and 2011 to 2012 (52.1\%).

|  | Funded Learners |  |  |  |  |  | English population (ages 16 to 64) | English population (ages 16 to 64) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  | 2012 | 2013 |
|  | All Age |  | All Age |  | All Age |  |  |  |
| Gender | Number | \% of Total | Number | \% of Total | Number | \% of Total |  |  |
| Female | 420,180 | 52.1\% | 455,630 | 52.4\% | 442,260 | 51.9\% | 50.3\% | 50.3\% |
| Male | 386,300 | 47.9\% | 413,110 | 47.6\% | 409,260 | 48.1\% | 49.7\% | 49.7\% |
| Grand Total | 806,500 | 100.0\% | 868,700 | 100.0\% | 851,500 | 100.0\% | 100.0\% | 100.0\% |

Table 2B: All-age apprenticeship participation by gender (2011 to 2012 to 2013 to 2014).

## Participation by Learning Difficulties and/or Disabilities

20. The Department for Work and Pensions Family Resources survey estimates that in 2013 to 2014, 16\% (6.0 million) of working-age adults were disabled. However, we cannot directly compare learner figures and population estimates as they are collected in different ways. In particular, impairments are defined differently; learner data is based on self-declaration and contained a relatively large proportion of 'not knowns'.
21. Table 3A. 1 shows that in 2013 to 2014, $15.0 \%$ of all adult learners declared learning difficulties and/or disabilities. This is higher than the proportions in 2012 to 2013 (13.2\%) and 2011 to 2012 (11.8\%). The proportion of learners whose disability status is not known is $5.1 \%$, higher than the proportions in 2012 to 2013 ( $4.9 \%$ ) and 2011 to 2012 (4.7\%).

|  | Funded Learners |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
|  | Adult (19+) |  | Adult (19+) |  | Adult (19+) |  |
| Learners with Learning Difficulties and/or Disabilities | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Learning Difficulty/Disability | 370,720 | 11.8\% | 434,670 | 13.2\% | 438,360 | 15.0\% |
| No Learning Difficulty/Disability | 2,631,230 | 83.5\% | 2,686,160 | 81.9\% | 2,341,710 | 79.9\% |
| Not Known | 147,760 | 4.7\% | 159,800 | 4.9\% | 149,560 | 5.1\% |
| Grand Total | 3,149,700 | 100.0\% | 3,280,600 | 100.0\% | 2,929,600 | 100.0\% |

Table 3A.1: Adult (19+) FE and skills learner participation with learning difficulties and/or disabilities (2011 to 2012 to 2013 to 2014).
22. Table 3A. 2 shows that in 2013 to 2014 adult learners declared the following disabilities:

- 'other medical condition' (for example Epilepsy, Asthma, Diabetes) - 2.2\%
- 'other' disability - $1.6 \%$
- mental health difficulty $-1.6 \%$
- multiple disabilities - $1.1 \%$
- disability affecting mobility - 1.0 \%
- hearing impairment $-0.8 \%$
- information was not known or not provided for 10.4\% of adult learners, higher than the proportion in 2012 to 2013 (9.5\%) and in 2011 to 2012 (9.1\%)

|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Adult (19+) |  | Adult (19+) |  | Adult (19+) |  |
| Disability | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Visual Impairment | 15,260 | * | 17,940 | 0.5\% | 18,640 | 0.6\% |
| Hearing Impairment | 21,570 | 0.7\% | 24,380 | 0.7\% | 24,170 | 0.8\% |
| Disability Affecting Mobility | 24,750 | 0.8\% | 29,450 | 0.9\% | 30,350 | 1.0\% |
| Other Physical Disability | 12,760 | * | 15,290 | * | 15,350 | 0.5\% |
| Other Medical Condition (For Example Epilepsy, Asthma, Diabetes) | 52,600 | 1.7\% | 63,890 | 1.9\% | 64,070 | 2.2\% |
| Emotional/Behavioural Difficulties | 7,680 | * | 9,880 | * | 10,080 | * |
| Mental Health Difficulty | 31,780 | 1.0\% | 40,940 | 1.2\% | 46,450 | 1.6\% |
| Temporary Disability After Illness (For Example Post-Viral) or Accident | 1,900 | * | 2,460 | * | 2,500 | * |
| Profound Complex Disabilities | 1,470 | * | 1,440 | * | 1,580 | * |
| Asperger's Syndrome | 4,070 | * | 5,650 | * | 6,390 | * |


| Multiple Disabilities | 23,070 | 0.7\% | 30,460 | 0.9\% | 33,580 | 1.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other | 38,310 | 1.2\% | 46,620 | 1.4\% | 47,790 | 1.6\% |
| No Disability | 2,629,370 | 83.5\% | 2,681,520 | 81.7\% | 2,324,310 | 79.3\% |
| Not Known/Information Not Provided | 285,110 | 9.1\% | 310,700 | 9.5\% | 304,380 | 10.4\% |
| Grand Total | 3,149,700 | 100.0\% | 3,280,600 | 100.0\% | 2,929,600 | 100.0\% |

Table 3A.2: Adult (19+) FE and skills participation by disability (2011 to 2012 to 2013 to 2014).
23. Table 3A. 3 shows that in 2013 to 2014 adult learners declared the following learning difficulties:

- dyslexia-3.4\%
- moderate learning difficulty $-1.8 \%$
- information was not known or not provided for 12.7\% of learners, higher than the proportions in 2012 to 2013 (11.4 \%) and 2011 to 2012 ( 10.5 \%)

|  | Funded Learners |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
|  | Adult (19+) |  | Adult (19+) |  | Adult (19+) |  |
| Learning Difficulty | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Moderate Learning Difficulty | 47,330 | 1.5\% | 53,230 | 1.6\% | 53,510 | 1.8\% |
| Severe Learning Difficulty | 8,630 | * | 8,900 | * | 9,080 | * |
| Dyslexia | 80,890 | 2.6\% | 97,860 | 3.0\% | 100,350 | 3.4\% |
| Dyscalculia | 2,770 | * | 3,500 | * | 3,810 | * |
| Other Specific Learning Difficulty | 5,560 | * | 6,010 | * | 6,040 | * |
| Autism Spectrum Disorder | 4,630 | * | 6,390 | * | 7,890 | * |


| Multiple Learning Difficulties | 9,620 | $*$ | 11,790 | $*$ | 12,840 | $*$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Other | 31,310 | $1.0 \%$ | 37,020 | $1.1 \%$ | 39,880 | $1.4 \%$ |
| No Learning Difficulty | $2,629,370$ | $83.5 \%$ | $2,681,520$ | $81.7 \%$ | $2,324,310$ | $79.3 \%$ |
| Not Known/Information Not <br> Provided | 329,610 | $10.5 \%$ | 374,420 | $11.4 \%$ | 372,080 | $12.7 \%$ |
| Grand Total | $\mathbf{3 , 1 4 9 , 7 0 0}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{3 , 2 8 0 , 6 0 0}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{2 , 9 2 9 , 6 0 0}$ | $\mathbf{1 0 0 . 0} \%$ |

Table 3A.3: Adult (19+) FE and skills participation by learning difficulty (2011 to 2012 to 2013 to 2014).
24. Table 3B. 1 shows all-age apprenticeship participation by learners with learning difficulties and/or disabilities. In 2013 to 2014, $8.3 \%$ of all-age apprentices declared learning difficulties and/or disabilities. This is higher than the proportion in 2012 to 2013 (8.1\%) and in 2011 to 2012 (7.8\%).

|  | Funded Learners |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
|  | All Age |  | All Age |  | All Age |  |
| Learners with Learning Difficulties and/or Disabilities | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Learning Difficulty/Disability | 62,590 | 7.8\% | 70,120 | 8.1\% | 70,690 | 8.3\% |
| No Learning Difficulty/Disability | 731,260 | 90.7\% | 785,790 | 90.5\% | 767,060 | 90.1\% |
| Not Known | 12,620 | 1.6\% | 12,830 | 1.5\% | 13,780 | 1.6\% |
| Grand Total | 806,500 | 100.0\% | 868,700 | 100.0\% | 851,500 | 100.0\% |

Table 3B.1: All-age apprenticeship participation by learners with learning difficulties and/or disabilities (2011 to 2012 to 2013 to 2014).

## Participation by Age

25. Tables 4A, 4B and 4C provide a detailed age breakdown of participation volumes and percentages by type of provision.

|  | Funded Learners |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
| Age | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Under 16 | 23,760 | 0.6\% | 11,300 | * | 5,750 | * |
| 16 | 382,960 | 9.1\% | 372,640 | 8.6\% | 366,030 | 9.4\% |
| 17 | 395,510 | 9.4\% | 385,290 | 8.9\% | 365,100 | 9.3\% |
| 18 | 264,690 | 6.3\% | 270,410 | 6.3\% | 247,000 | 6.3\% |
| 19-24 | 754,610 | 17.9\% | 803,890 | 18.6\% | 748,420 | 19.1\% |
| 25-34 | 796,260 | 18.9\% | 837,240 | 19.4\% | 747,220 | 19.1\% |
| 35-44 | 673,170 | 16.0\% | 677,840 | 15.7\% | 579,260 | 14.8\% |
| 45-59 | 665,960 | 15.8\% | 712,920 | 16.5\% | 627,850 | 16.0\% |
| 60+ | 252,180 | 6.0\% | 243,380 | 5.6\% | 223,200 | 5.7\% |
| Not Known | 7,520 | * | 5,350 | * | 3,690 | * |
| Grand Total | 4,216,600 | 100.0\% | 4,320,300 | 100.0\% | 3,913,500 | 100.0\% |

Table 4A: FE and skills participation by age (2011 to 2012 to 2013 to 2014).

|  | Funded Learners |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 to 2012 |  | 2012 to 2013 |  | $\mathbf{2 0 1 3}$ to 2014 |  |
| Age | Number | \% of Total | Number | $\%$ of Total | Number | \% of Total |
| Under 16 | 3,480 | $*$ | 3,440 | $*$ | 2,790 | $*$ |
| 16 | 39,150 | $4.9 \%$ | 33,100 | $3.8 \%$ | 35,900 | $4.2 \%$ |
| 17 | 67,220 | $8.3 \%$ | 62,380 | $7.2 \%$ | 63,150 | $7.4 \%$ |
| 18 | 79,740 | $9.9 \%$ | 82,390 | $9.5 \%$ | 83,970 | $9.9 \%$ |
| $19-24$ | 272,130 | $33.7 \%$ | 294,500 | $33.9 \%$ | 308,850 | $36.3 \%$ |
| $25-34$ | 143,580 | $17.8 \%$ | 170,210 | $19.6 \%$ | 160,770 | $18.9 \%$ |
| $35-44$ | 101,060 | $12.5 \%$ | 111,720 | $12.9 \%$ | 97,150 | $11.4 \%$ |
| $45-59$ | 93,980 | $11.7 \%$ | 105,240 | $12.1 \%$ | 93,710 | $11.0 \%$ |
| $60+$ | 6,150 | $0.8 \%$ | 5,750 | $0.7 \%$ | 5,230 | $0.6 \%$ |
| Not Known | - | - | - | - | - | - |
| Grand Total | $\mathbf{8 0 6 , 5 0 0}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{8 6 8 , 7 0 0}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{8 5 1 , 5 0 0}$ | $\mathbf{1 0 0 . 0 \%}$ |

Table 4B: apprenticeship participation by age ( 2011 to 2012 to 2013 to 2014).

|  | 2011 to 2012 |  | 2012 to 2013 |  | 2013 to 2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Age | Number | \% of Total | Number | \% of Total | Number | \% of Total |
| Under 16 | 270 | * | 230 | * | 1,000 | 0.7\% |
| 16 | 1,280 | * | 1,060 | * | 670 | * |
| 17 | 1,320 | * | 1,320 | * | 900 | 0.6\% |
| 18 | 3,420 | 0.7\% | 2,580 | 0.9\% | 890 | 0.6\% |
| 19-24 | 70,500 | 15.3\% | 45,040 | 16.6\% | 26,880 | 19.2\% |
| 25-34 | 125,590 | 27.2\% | 73,710 | 27.1\% | 40,260 | 28.7\% |
| 35-44 | 120,320 | 26.1\% | 66,820 | 24.6\% | 32,090 | 22.9\% |
| 45-59 | 124,440 | 27.0\% | 72,160 | 26.5\% | 33,230 | 23.7\% |
| 60+ | 14,490 | 3.1\% | 8,970 | 3.3\% | 4,120 | 2.9\% |
| Not Known | - | - | - | - | - | - |
| Grand Total | 461,600 | 100.0\% | 271,900 | 100.0\% | 140,000 | 100.0\% |

Table 4C: Workplace learning participation by age (2011 to 2012 to 2013 to 2014).

## Apprenticeship Starts by Sector Subject Area and Gender

26. Table 8 gives all-age apprenticeship starts by sector subject area (SSA) and gender. In 2013 to 2014, the six largest apprenticeship SSAs had the following number of female apprenticeship starts:

- Business, Administration and Law - 62.0\%
- Health, Public Services and Care - 80.7\%
- Retail and Commercial Enterprise - 56.0\%
- Engineering and Manufacturing Technologies - 7.4\%
- Construction, Planning and the Built Environment - 1.8\%
- Leisure, Travel and Tourism - 35.3\%

|  | 2011 to 2012 |  |  |  |  | 2012 to 2013 |  |  |  |  | 2013 to 2014 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Female |  | Male |  | All | Female |  | Male |  | All | Female |  | Male |  | All |
| Sector Subject Area | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number | $\begin{aligned} & \text { \% of } \\ & \text { SSA } \end{aligned}$ | Number |
| Agriculture, Horticulture and Animal Care | 2,660 | 35.1\% | 4,910 | 64.9\% | 7,570 | 2,470 | 34.8\% | 4,630 | 65.2\% | 7,090 | 2,430 | 34.4\% | 4,630 | 65.6\% | 7,060 |
| Arts, Media and Publishing | 500 | 41.5\% | 710 | 58.5\% | 1,210 | 450 | 39.8\% | 680 | 60.2\% | 1,120 | 580 | 40.7\% | 840 | 59.2\% | 1,410 |
| Business, Administration and Law | 105,920 | 64.3\% | 58,900 | 35.7\% | 164,830 | 101,690 | 63.4\% | 58,720 | 36.6\% | 160,410 | 78,050 | 62.0\% | 47,840 | 38.0\% | 125,900 |
| Construction, Planning and the Built Environment | 260 | 1.9\% | 13,660 | 98.1\% | 13,920 | 260 | 1.9\% | 13,470 | 98.1\% | 13,730 | 290 | 1.8\% | 15,600 | 98.2\% | 15,890 |
| Education and Training | 6,200 | 82.1\% | 1,350 | 17.9\% | 7,550 | 6,600 | 82.0\% | 1,450 | 18.0\% | 8,050 | 3,810 | 80.2\% | 940 | 19.8\% | 4,750 |
| Engineering and Manufacturing Technologies | 5,470 | 7.8\% | 64,260 | 92.2\% | 69,730 | 4,920 | 7.4\% | 61,490 | 92.6\% | 66,410 | 4,800 | 7.4\% | 60,030 | 92.6\% | 64,830 |
| Health, Public Services and Care | 86,530 | 79.5\% | 22,270 | 20.5\% | 108,810 | 98,000 | 79.4\% | 25,360 | 20.6\% | 123,370 | 87,580 | 80.7\% | 20,980 | 19.3\% | 108,560 |
| Information and Communication Technology | 4,020 | 21.7\% | 14,500 | 78.3\% | 18,520 | 3,030 | 21.4\% | 11,100 | 78.6\% | 14,120 | 2,390 | 18.3\% | 10,670 | 81.7\% | 13,060 |
| Leisure, Travel and Tourism | 5,770 | 29.2\% | 13,990 | 70.8\% | 19,770 | 4,980 | 34.7\% | 9,380 | 65.3\% | 14,360 | 4,000 | 35.3\% | 7,350 | 64.7\% | 11,350 |
| Retail and Commercial Enterprise | 58,710 | 54.2\% | 49,580 | 45.8\% | 108,300 | 56,470 | 55.8\% | 44,770 | 44.2\% | 101,240 | 48,870 | 56.0\% | 38,400 | 44.0\% | 87,270 |
| Science and Mathematics | 160 | 42.6\% | 210 | 57.4\% | 370 | 130 | 42.0\% | 190 | 58.0\% | 320 | 150 | 42.5\% | 200 | 57.5\% | 360 |


| Unknown | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grand Total | 276,200 | 53.1\% | 244,400 | 46.9\% | 520,600 | 279,000 | 54.7\% | 231,200 | 45.3\% | 510,200 | 232,900 | 52.9\% | 207,500 | 47.1\% | 440,400 |

Table 8: All-age apprenticeship starts by sector subject area and gender (2011 to 2012 to 2013 to 2014).
The number of all-age apprenticeships starts by sector subject area and gender are presented as a chart in Chart 8


Chart 8: All-age Apprenticeship Starts by Sector Subject Area and Gender (2013 to 2014).

## Success Rates

## Success Rates by Ethnicity

27. Chart 9A shows that in 2013 to 2014, all-age apprenticeship success rates ranged from $62.3 \%$ for Other Ethnic Group learners, to $69.5 \%$ for White learners, a gap of 7.2 percentage points.


Chart 9A: All-age apprenticeship success rates by ethnicity (2008 to 2009 to 2013 to 2014)
28. Chart 9B gives adult (19+) workplace learning success rates by ethnicity. In 2013 to 2014, adult workplace learning success rates ranged from $77.3 \%$ for Other Ethnic Group learners, to 85.6 \% for White learners; a gap of 8.3 percentage points.


Chart 9B: Adult (19+) workplace learning success rates by ethnicity (2011 to 2012 to 2013 to 2014).
29. Chart 9C shows that in 2013 to 2014, Adult Education and Training success rates ranged from $84.1 \%$ for

Black/African/Caribbean/Black British Group and Other Ethnic Group learners, to 88.6 \% for White learners. This is a gap of 4.5 percentage points.


Chart 9C: Adult (19+) education and training success rates by ethnicity (2008 to 2009 to 2013 to 2014).

## Success Rates by Gender

30. Table 10A shows that in 2013 to 2014 , the all-age apprenticeship success rate for females was $69.2 \%$. This is higher than the $68.6 \%$ for males.

|  | 2011 to 2012 |  |  | 2012 to 2013 |  |  | 2013 to 2014 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gender | Under 19 | Adult (19+) | All Age | Under 19 | Adult (19+) | All Age | Under 19 | Adult (19+) | All Age |
| Female | 73.7\% | 73.7\% | 73.7\% | 72.5\% | 72.4\% | 72.4\% | 71.8\% | 68.5\% | 69.2\% |
| Male | 72.7\% | 74.8\% | 74.0\% | 70.7\% | 72.7\% | 72.1\% | 70.5\% | 67.9\% | 68.6\% |
| Grand Total | 73.1\% | 74.2\% | 73.8\% | 71.5\% | 72.5\% | 72.3\% | 71.1\% | 68.2\% | 68.9\% |

Table 10A: Percentages of apprenticeship success rates by age and gender (2011 to 2012 to 2013 to 2014).
31. Table 10B shows that in 2013 to 2014 , the female learner success rate in adult workplace learning was $79.9 \%$. This is 7.4 percentage points lower than the male learner success rate (87.3\%).

|  | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | ---: | ---: | ---: |
| Gender | Adult (19+) | Adult (19+) | Adult (19+) |
| Female | $89.2 \%$ | $87.6 \%$ | $79.9 \%$ |
| Male | $91.4 \%$ | $90.0 \%$ | $87.3 \%$ |
| Grand Total | $\mathbf{9 0 . 6 \%}$ | $\mathbf{8 9 . 1 \%}$ | $\mathbf{8 4 . 5 \%}$ |

Table 10B: Percentages of adult (19+) workplace learning success rates by gender (2011 to 2012 to 2013 to 2014).
32. Table 10C shows the percentages of adult (19+) Education and Training success rates by gender. In 2013 to 2014, adult female learners had a success rate of $87.0 \%$. This was 1.3 percentage points lower than that for male learners ( $88.3 \%$ ).

|  | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | :--- | :--- | :--- |
| Gender | Adult (19+) | Adult (19+) | Adult (19+) |
| Female | $84.1 \%$ | $86.6 \%$ | $87.0 \%$ |
| Male | $83.7 \%$ | $87.1 \%$ | $88.3 \%$ |
| Grand Total | $83.9 \%$ | $86.8 \%$ | $\mathbf{8 7 . 6 \%}$ |

Table 10C: Percentages of adult (19+) education and training success rates by gender (2011 to 2012 to 2013 to 2014).

## Success Rates by Learning Difficulties and/or Disabilities

33. Table 11A. 1 shows that in all-age apprenticeships, the success rate for learners with learning difficulties and/or disabilities was $65.6 \%$ in 2013 to 2014 . This was 3.7 percentage points lower than the success rate for learners who declared no learning difficulties and/or disabilities (69.3\%).

|  | 2011 to 2012 |  |  | 2012 to 2013 |  |  | 2013 to 2014 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Learners with Learning Difficulties and/or Disabilities | Under 19 | Adult (19+) | All Age | Under 19 | Adult (19+) | All Age | Under 19 | Adult (19+) | All Age |


| Learning Difficulty/Disability | $67.5 \%$ | $72.2 \%$ | $70.4 \%$ | $64.4 \%$ | $69.1 \%$ | $67.6 \%$ | $66.4 \%$ | $65.2 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No Learning <br> Difficulty/Disability | $73.8 \%$ | $74.3 \%$ | $74.1 \%$ | $72.3 \%$ | $73.0 \%$ | $72.8 \%$ | $71.7 \%$ | $68.6 \%$ |
| Not Known | $72.7 \%$ | $75.5 \%$ | $74.9 \%$ | $70.9 \%$ | $62.8 \%$ | $64.5 \%$ | $68.9 \%$ | $67.5 \%$ |
| Grand Total | $\mathbf{7 3 . 1 \%}$ | $\mathbf{7 4 . 2 \%}$ | $\mathbf{7 3 . 8 \%}$ | $\mathbf{7 1 . 5 \%}$ | $\mathbf{7 2 . 5 \%}$ | $\mathbf{7 2 . 3 \%}$ | $\mathbf{7 1 . 1 \%}$ | $\mathbf{6 8 . 3}$ |

Table 11A.1: Percentages of apprenticeship success rates by learning difficulties and/or disabilities ( 2011 to 2012 to 2013 to 2014).

Table 11A. 2 shows all-age apprenticeship success rates by disability. In 2013 to 2014, success rates by disability impairment type ranged from $50.0 \%$ for apprentices with profound complex disabilities to $71.8 \%$ for those with a visual impairment.

|  | $\mathbf{2 0 1 1}$ to 2012 | $\mathbf{2 0 1 2}$ to 2013 | $\mathbf{2 0 1 3}$ to 2014 |
| :--- | :--- | :--- | :--- |
| Disability | All Age | All Age | All Ages |
| Visual Impairment | $75.8 \%$ | $67.7 \%$ | $71.8 \%$ |
| Hearing Impairment | $73.3 \%$ | $69.7 \%$ | $67.8 \%$ |
| Disability Affecting Mobility | $69.3 \%$ | $68.6 \%$ | $64.2 \%$ |
| Other Physical Disability | $70.4 \%$ | $69.3 \%$ | $67.1 \%$ |
| Other Medical Condition (For Example Epilepsy, Asthma, <br> Diabetes) | $74.2 \%$ | $70.4 \%$ | $69.5 \%$ |
| Emotional/Behavioural Difficulties | $65.3 \%$ | $50.8 \%$ | $56.6 \%$ |
| Mental Health Difficulty | $60.3 \%$ | $59.6 \%$ | $55.9 \%$ |
| Temporary Disability After Illness (For Example Post-Viral) or <br> Accident | $61.5 \%$ | $74.2 \%$ | $62.9 \%$ |
| Profound Complex Disabilities | $87.0 \%$ | $68.4 \%$ | $50.0 \%$ |
| Asperger's Syndrome | $72.6 \%$ | $63.5 \%$ | $65.9 \%$ |


| Multiple Disabilities | $73.1 \%$ | $67.0 \%$ | $66.3 \%$ |
| :--- | :--- | :--- | :--- |
| Other | $70.8 \%$ | $66.2 \%$ | $65.7 \%$ |
| No Disability | $73.8 \%$ | $72.8 \%$ | $69.3 \%$ |
| Not Known/ Information not provided | $75.2 \%$ | $67.5 \%$ | $65.0 \%$ |
| Grand Total | $73.8 \%$ | $72.3 \%$ | $68.9 \%$ |

Table 11A.2: Percentages of all-age apprenticeship success rates by disability (2011 to 2012 to 2013 to 2014).
17. Table 11A. 3 shows all-age apprenticeship success rates by learning difficulty. In 2013 to 2014, these ranged from $58.4 \%$ for apprentices with multiple learning difficulties, to $69.3 \%$ for those with autism spectrum disorder and for those with no learning difficulty.

|  | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | :--- | :--- | :--- |
| Learning Difficulty | All Ages | All Ages | All Ages |
| Moderate Learning Difficulty | $63.7 \%$ | $63.1 \%$ | $61.6 \%$ |
| Severe Learning Difficulty | $71.8 \%$ | $59.8 \%$ | $63.3 \%$ |
| Dyslexia | $69.7 \%$ | $68.4 \%$ | $64.5 \%$ |
| Dyscalculia | $74.3 \%$ | $68.5 \%$ | $59.8 \%$ |
| Other Specific Learning Difficulty | $65.2 \%$ | $59.6 \%$ | $64.8 \%$ |
| Autism Spectrum Disorder | $66.4 \%$ | $70.3 \%$ | $69.3 \%$ |
| Multiple Learning Difficulties | $63.2 \%$ | $64.9 \%$ | $58.4 \%$ |
| Other | $67.9 \%$ | $65.5 \%$ | $64.2 \%$ |
| No Learning Difficulty | $74.0 \%$ | $72.8 \%$ | $69.3 \%$ |
| Not Known/ Information not provided | $77.9 \%$ | $68.0 \%$ | $68.0 \%$ |
| Grand Total | $\mathbf{7 3 . 8 \%}$ | $\mathbf{7 2 . 3} \%$ | $\mathbf{6 8 . 9 \%}$ |

Table 11A.3: Percentages of all-age apprenticeship success rates by learning difficulty (2011 to 2012 to 2013 to 2014).
18. Table 11B. 1 shows that in 2013 to 2014, adult workplace learners who declared learning difficulties and/or disabilities had a success rate of $82.5 \%$. This is 2.2 percentage points lower than for those who declared no learning difficulty and/or disability (84.7\%).

|  | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | :--- | :--- | :--- |
| Learners with Learning Difficulties and/or Disabilities | Adult (19+) | Adult (19+) | Adult (19+) |
| Learning Difficulty/Disability | $89.0 \%$ | $86.2 \%$ | $82.5 \%$ |
| No Learning Difficulty/Disability | $90.7 \%$ | $89.3 \%$ | $84.7 \%$ |
| Not Known | $89.2 \%$ | $88.8 \%$ | $82.3 \%$ |
| Grand Total | $\mathbf{9 0 . 6 \%}$ | $89.1 \%$ | $\mathbf{8 4 . 5 \%}$ |

Table 11B.1: Percentages of adult (19+) workplace learning success rates learners with learning difficulties and/or disabilities (2011 to 2012 to 2013 to 2014).
19. Table 11C. 1 shows that in 2013 to 2014, learners in adult Education and Training who declared learning difficulties and/or disabilities had a success rate of $86.7 \%$. This is 1.2 percentage points lower than those who did not ( $87.9 \%$ ).

|  | $\mathbf{2 0 1 1}$ to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | :--- | :--- | :--- |
| Learners with Learning Difficulties and/or Disabilities | Adult (19+) | Adult (19+) | Adult (19+) |
| Learning Difficulty/Disability | $84.0 \%$ | $87.1 \%$ | $86.7 \%$ |
| No Learning Difficulty/Disability | $84.0 \%$ | $86.8 \%$ | $87.9 \%$ |
| Not Known | $82.7 \%$ | $84.9 \%$ | $84.6 \%$ |
| Grand Total | $\mathbf{8 3 . 9 \%}$ | $86.8 \%$ | $\mathbf{8 7 . 6 \%}$ |

Table 11C.1: Percentage of adult (19+) education and training success rates by learning difficulties and/or disabilities (2011 to 2012 to 2013 to 2014).

## Success Rates by Age

38. Tables 12A, 12B and 12C provide breakdowns of success rates by age.

| Age | $\mathbf{2 0 0 8}$ to 2009 | 2009 to 2010 | $\mathbf{2 0 1 0}$ to 2011 | 2011 to 2012 | 2012 to $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 3}$ to $\mathbf{2 0 1 4}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Under 19 | $69.6 \%$ | $72.4 \%$ | $74.0 \%$ | $73.1 \%$ | $71.5 \%$ | $71.1 \%$ |
| $19-24$ | $71.3 \%$ | $74.9 \%$ | $77.8 \%$ | $75.9 \%$ | $72.5 \%$ | $70.1 \%$ |
| $25+$ | $75.9 \%$ | $75.1 \%$ | $78.8 \%$ | $72.6 \%$ | $72.6 \%$ | $66.7 \%$ |
| Grand Total | $\mathbf{7 0 . 9} \%$ | $73.8 \%$ | $\mathbf{7 6 . 4} \%$ | $73.8 \%$ | $\mathbf{7 2 . 3} \%$ | $\mathbf{6 8 . 9} \%$ |

Table 12A: Percentages of apprenticeship success rates by age (2008 to 2009 to 2013 to 2014).

| Age | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | ---: | ---: | ---: |
| $19-24$ | $88.1 \%$ | $87.0 \%$ | $80.1 \%$ |
| $25-34$ | $90.3 \%$ | $88.7 \%$ | $84.9 \%$ |
| $35-44$ | $91.2 \%$ | $89.7 \%$ | $85.6 \%$ |
| $45-59$ | $91.6 \%$ | $90.1 \%$ | $86.2 \%$ |
| $60+$ | $91.6 \%$ | $90.4 \%$ | $84.6 \%$ |
|  |  |  |  |
| Not Known | - | - |  |
| Grand Total | $\mathbf{9 0 . 5} \%$ | $\mathbf{8 9 . 1} \%$ | $\mathbf{8 4 . 5} \%$ |

Table 12B: Percentages of adult (19+) workplace learning success rates by age ( 2011 to 2012 to 2013 to 2014).

| Age | 2008 to 2009 | 2009 to 2010 | 2010 to 2011 | 2011 to 2012 | 2012 to 2013 | 2013 to 2014 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| $19-24$ | $76.9 \%$ | $76.5 \%$ | $79.0 \%$ | $81.9 \%$ | $84.9 \%$ | $84.2 \%$ |
| $25-34$ | $79.5 \%$ | $79.2 \%$ | $80.9 \%$ | $83.4 \%$ | $86.3 \%$ | $87.2 \%$ |
| $35-44$ | $81.1 \%$ | $80.7 \%$ | $81.9 \%$ | $84.2 \%$ | $87.2 \%$ | $88.2 \%$ |
| $45-59$ | $82.3 \%$ | $82.0 \%$ | $82.8 \%$ | $85.1 \%$ | $88.3 \%$ | $90.0 \%$ |
| $60+$ | $88.1 \%$ | $88.8 \%$ | $88.9 \%$ | $91.0 \%$ | $92.2 \%$ | $92.3 \%$ |
| Not Known | $84.7 \%$ | $87.6 \%$ | $83.8 \%$ | $87.4 \%$ | - | - |
| Grand Total | $\mathbf{8 0 . 6} \%$ | $\mathbf{8 0 . 7} \%$ | $\mathbf{8 1 . 8} \%$ | $\mathbf{8 3 . 8} \%$ | $\mathbf{8 6 . 0} \%$ | $\mathbf{8 4 . 7 \%}$ |

Table 12C: Percentages of adult (19+) education and training success rates by age (2008 to 2009 to 2013 to 2014).

## Support

39. For further information about the data analysis, please email the Service Desk or telephone 03702670001.

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