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Education & Skills
Funding Agency

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1. Input to ESFA Customer Experience

Action

As previously communicated in [Update 387](#), we are conducting 45 minute telephone interviews between 26 February to 9 March, to inform decision making around improvement projects.

If you are from a Local Authority, Academy Trust, Maintained School or College and would be interested in being interviewed or joining an online group please email: charlotte.lewis@education.gov.uk.

2. Class of 2018 apprentice graduations

Action

Following the article in [Update issue 388](#), graduation ceremony places are filling fast. London and Birmingham ceremonies are almost full but there are still places for Brighton, Derby, Leeds and Duxford ceremonies so please encourage your apprentices to register to celebrate with a guest of their choice.

Spaces may be also available for employers and providers too, please contact graduation@livegroup.co.uk

to check the latest availability.

3. Subcontractor declaration for 2017 to 2018 deadline reminder

Action

Organisations delivering ESFA funded adult programmes, including all apprenticeships and traineeships, must declare their subcontracting arrangements for 2017 to 2018 by Wednesday, 14 February 2018, as requested in last week's [Update 389](#).

For further details you can visit our [subcontracting page](#). If you have any questions, please contact SDE.servicedesk@education.gov.uk.

4. National Apprenticeship Week 2018 – get involved

Information

National Apprenticeship Week 2018 takes place from 5 to 9 March 2018. The theme of the week is Apprenticeships Work to showcase how apprenticeships work for employers, individuals, local communities and the wider economy.

Training organisations play a vital role in ensuring apprenticeships work for both apprentices and employers. To make it as easy as possible for you to take part we've developed a range of [engaging resources](#).

You can support the week on social media by:

- asking employers and apprentices you work with to take part in the [#WorksForMe](#) campaign
- using the #NAW2018 on your social media content and encourage other supporters of apprenticeships to do the same

Email us at the.WEEK@education.gov.uk to find out more.

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