



Department
for Education

**FE Choices
Open Data Guidance
for Learner Satisfaction 2017 to 2018**

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1. Introduction

1.1 Purpose

This FE Choices Learner Satisfaction open data guidance describes the formatting and content of the Open Data files for Learner Satisfaction.

2. File Contents

2.1 Files Published

- **Summary File** - Displays the overall score for each provider.
- **Detail File** – This table shows the results for each question by age band, level of learning, subject area for all responses, apprenticeships and community learning.
- **Reasons and Outcomes File** – Displays the number of respondents and percentages for the questions on reasons undertaking the learning activity and outcomes.

2.2 Format of the Summary File

Field Name	Description	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Numeric	8	Yes	10000534
Provider_Name	The name of the provider	Text	255	Yes	A College
Organisation_Type	The organisation type of the provider	Text	255	Yes	Private Sector Public Funded
Final_Score	Final score (based on the % of respondents who would recommend to family or friends)	Numeric	3.1	No	81.1
MSRC	Missing Score Reason Code Description <ul style="list-style-type: none"> • There was not enough data to award a score • This organisation did not participate in the survey • Data will be available in a later refresh 	Text	100	No	There was not enough data to award a score
Learners	Number of eligible learners as of R06 ILR (Feb).	Integer	6	Yes	6650
Responses	Number of valid survey responses for all ages and levels, including unknowns	Integer	6	Yes	868

Note 1: Fields with decimal places are given the format numeric. For these field types, the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

Note 2: The number of eligible learners will not include learners starting after February and before the end of the survey window (4th May).

2.3 Format of the Detail File

Field Name	Description/Values	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	8	Yes	12345678
Provider_Name	The name of the provider	Text	255	Yes	A College
Survey_Category	The category of the respondent.	Text	3	Yes	L
Survey_SubCategory	The sub-category of the respondent.	Text	16	Yes	Level 3
Age_Band	The age range of the learners surveyed. The values are 16-18, 19+ and All.	Text	5	Yes	16-18
Question	The survey questions.	Text	10	Yes	Q6
Learners	Number of eligible learners as of R06 ILR (Feb). This column will have "-" where the numbers have had to be suppressed.	Text	6	Yes	142
Responses	Number of valid survey responses. This column will have "-" where the numbers have had to be suppressed.	Text	6	Yes	37
Score	The score relating to the survey question.	Numeric	4.1	Yes	7.9

Note 1: Fields with decimal places are given the format numeric. For these field types, the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

Note 2: The number of eligible learners will not include learners starting after February and before the end of the survey window (4th May).

Field Options: 'Survey_Category' & 'Survey_SubCategory'

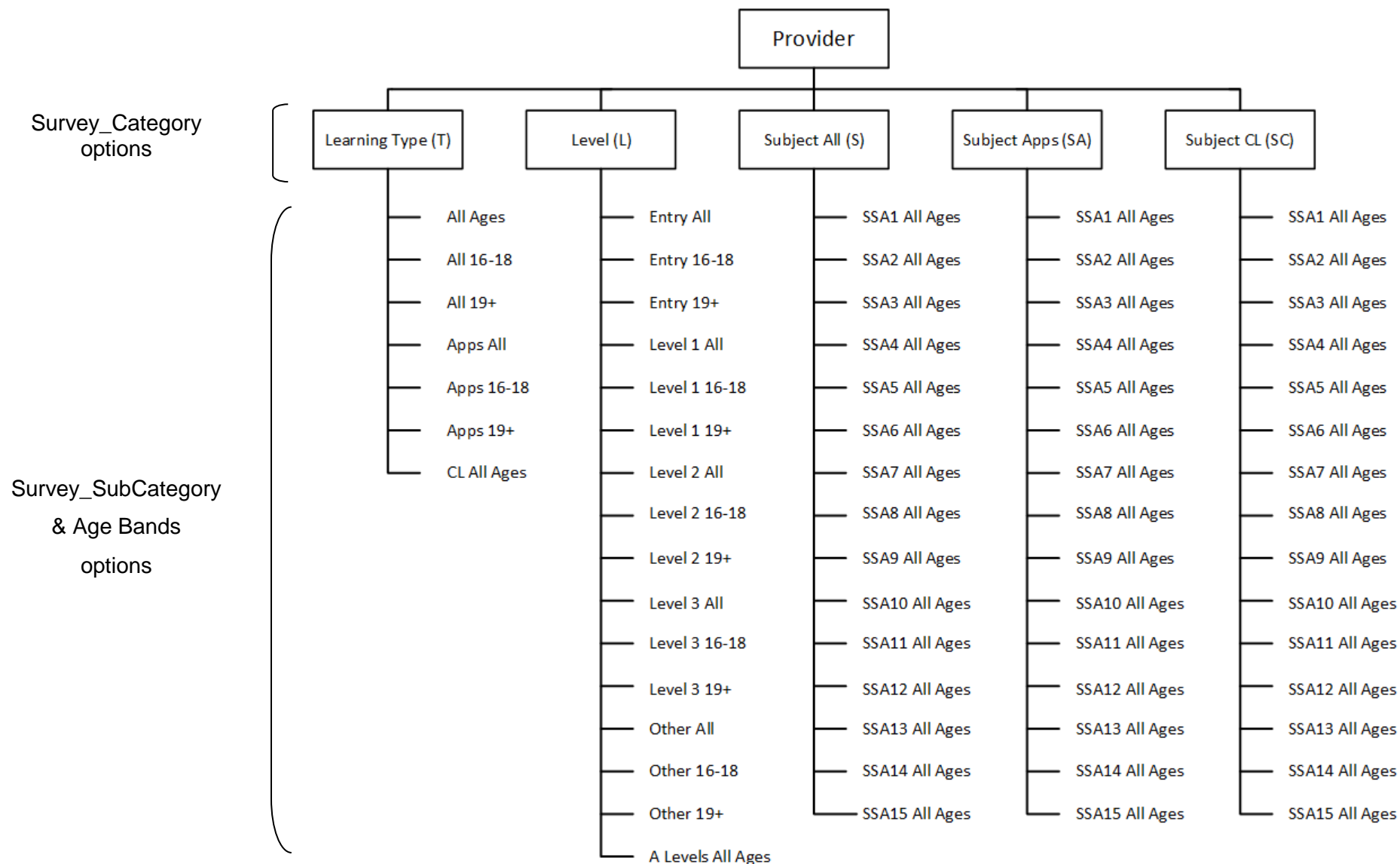
Survey Category	Survey_Category Description	Survey SubCategory	Survey_SubCategory Description
T	Learning Type	All	All Survey responses
		App	Responses from Apprentices
		CL	Responses from learners on Community Learning*
L	Level of Learning	Entry	Learners with a highest level at Entry Level
		Level 1	Learners with a highest level at Level 1
		Level 2	Learners with a highest level at Level 2
		Level 3	Learners with a highest level at Level 3 or above
		Other	Learners with a highest level Unknown/No Level
		A Level	Responses from learners on 2 or more A-Levels*
S	Subject Area of the Learner*	SSA1	Health, Public Services and Care
		SSA2	Science and Mathematics
		SSA3	Agriculture, Horticulture and Animal Care
		SSA4	Engineering and Manufacturing Technologies
		SSA5	Construction, Planning and the Built Environment
		SSA6	Information and Communication Technology
		SSA7	Retail and Commercial Enterprise
		SSA8	Leisure, Travel and Tourism
		SSA9	Arts, Media and Publishing
		SSA10	History, Philosophy and Theology
		SSA11	Social Sciences
		SSA12	Languages, Literature and Culture

		SSA13	Education and Training
		SSA14	Preparation for Life and Work
		SSA15	Business, Administration and Law
SA	Subject Area of Apprentices*	SSA1	Health, Public Services and Care
		SSA2	Science and Mathematics
		SSA3	Agriculture, Horticulture and Animal Care
		SSA4	Engineering and Manufacturing Technologies
		SSA5	Construction, Planning and the Built Environment
		SSA6	Information and Communication Technology
		SSA7	Retail and Commercial Enterprise
		SSA8	Leisure, Travel and Tourism
		SSA9	Arts, Media and Publishing
		SSA10	History, Philosophy and Theology
		SSA11	Social Sciences
		SSA12	Languages, Literature and Culture
		SSA13	Education and Training
		SSA14	Preparation for Life and Work
		SSA15	Business, Administration and Law
SC	Subject Area of Learners on Community Learning*	SSA1	Health, Public Services and Care
		SSA2	Science and Mathematics
		SSA3	Agriculture, Horticulture and Animal Care
		SSA4	Engineering and Manufacturing Technologies
		SSA5	Construction, Planning and the Built Environment
		SSA6	Information and Communication Technology

		SSA7	Retail and Commercial Enterprise
		SSA8	Leisure, Travel and Tourism
		SSA9	Arts, Media and Publishing
		SSA10	History, Philosophy and Theology
		SSA11	Social Sciences
		SSA12	Languages, Literature and Culture
		SSA13	Education and Training
		SSA14	Preparation for Life and Work
		SSA15	Business, Administration and Law

* Not split by Age band

Available Survey Categories, Sub-Categories and Age Bands



Field Options: 'Question'

Question Description	Question - Values	Scoring
Q1. How satisfied or dissatisfied are you with the teaching on your course or activity?	Q1_Mean	The score is a mean score out of 10.
	Q1_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q2. How satisfied or dissatisfied are you with the way staff treat you?	Q2_Mean	The score is a mean score out of 10.
	Q2_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q3. How satisfied or dissatisfied are you with the advice you have been given about what you can do after this course or activity?	Q3_Mean	The score is a mean score out of 10.
	Q3_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4. How satisfied or dissatisfied are you with the support you get on this course or activity?	Q4_Mean	The score is a mean score out of 10.
	Q4_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q5. How satisfied or dissatisfied are you that the course or activity is meeting your expectations?	Q5_Mean	The score is a mean score out of 10.
	Q5_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q6. How satisfied or dissatisfied are you that your learning provider responds to the views of learners?	Q6_Mean	The score is a mean score out of 10.
	Q6_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q7. Overall, how satisfied or dissatisfied are you with your learning college or organisation that provides your learning?	Q7_Mean	The score is a mean score out of 10.
	Q7_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q8. How likely is it that you would recommend the learning provider to friends or family?	Q8	Percentage of respondents giving a score of Extremely Likely or Likely to the question

2.4 Format of the Reasons and Outcomes File

Field Name	Description/Values	Format	Length	Mandatory	Example Data
UKPRN	The UKPRN of the provider	Text	8	Yes	12345678
Provider_Name	The name of the provider	Text	255	Yes	A College
Learning_Type	The category of the respondent. All – All respondents App - Apprentices CL – Community Learning Learners	Text	3	Yes	L
Question	The survey questions: Q9 - Why did you choose to do your course or activity? All that apply Q10 - What was the main reason for choosing to do your course or activity? Q11 - Which of the following do you think will apply when you have finished your course or activity? All that apply Q12 - What do you think will be the main outcome of talking the course or activity?	Text	3	Yes	Q6
Responses	Number of valid survey responses. This column will have “-” where the numbers have had to be suppressed.	Text	6	Yes	37
A	Percentage of respondents giving an answer of - Q9/Q10 - To gain skills and knowledge Q11/Q12 - I'll have more skills or knowledge	Numeric	4.1	No	7.9
B	Percentage of respondents giving an answer of - Q9/Q10 - To get a qualification Q11/Q12 - I'll have gained a qualification	Numeric	4.1	No	7.9
C	Percentage of respondents giving an answer of - Q9/Q10 - To meet people and make new friends Q11/Q12 - I'll have made new friends	Numeric	4.1	No	7.9

Field Name	Description/Values	Format	Length	Mandatory	Example Data
D	Percentage of respondents giving an answer of - Q9/Q10 - For personal interest or pleasure Q11/Q12 - I'll be more confident	Numeric	4.1	No	7.9
E	Percentage of respondents giving an answer of - Q9/Q10 - To help me take part in social activities Q11/Q12 - I'll be more likely to take part in social activities	Numeric	4.1	No	7.9
F	Percentage of respondents giving an answer of - Q9/Q10 - To help me get into work Q11/Q12 - I'll be more likely to get into work	Numeric	4.1	No	7.9
G	Percentage of respondents giving an answer of - Q9/Q10 - It is needed for my work Q11/Q12 - I'll be more likely to progress at work	Numeric	4.1	No	7.9
H	Percentage of respondents giving an answer of - Q9/Q10 - To improve my health or wellbeing Q11/Q12 - My health or wellbeing will have improved	Numeric	4.1	No	7.9
I	Percentage of respondents giving an answer of - Q9/Q10 - To progress onto another course or higher education Q11/Q12 - I'll be more likely to progress onto another course or HE	Numeric	4.1	No	7.9
J	Percentage of respondents giving an answer of - Q9/Q10 - To help other people Q11/Q12 - I'll be more able to help other people	Numeric	4.1	No	7.9
K	Percentage of respondents giving an answer of - Q9/Q10 - Other reason Q11/Q12 - None of the above	Numeric	4.1	No	7.9

Note. Fields with decimal places are given the format numeric. For these field types, the first number is the number of digits before the decimal point, and the second is the maximum number of decimal places.

3 Suppression

3.1 Purpose

To protect the identity of individual learners participating in the survey we have had to suppress some of the values in the files. Where this is the case the “-” character is used instead of the original value. We do this to make sure no individual learner at a particular provider can be identified from the data we release.

Suppression is required in statistical publications to protect the possible identification of individuals’ identities and thereby ensure compliance with the Data Protection Act.