

<u>Coronavirus (COVID-19)</u> | Guidance and support

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raising standards improving lives

Talking to an Ofsted inspector:

Guidance

children Updated 17 August 2020

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Inspectors would like to know what you think of your local authority.

Why inspectors want to talk to you

Inspectors want to know about your experiences. It will help them tell the local authority what it is good at and what it needs to change.

They will take you seriously.

What you think about the help you get from your worker is very important.

There are laws that let Ofsted inspectors look at how well local authority workers are protecting children and helping children in care.

How it works

The inspector is not checking up on you or your family.

• visit you with your worker.

An inspector may:

• come to one of your meetings with your worker make an appointment to talk to you (either face to face or by phone)

You should know that:

• you do not have to talk to the inspector if you do not want to you do not have to tell them things you do not want to

- What inspectors will do with the things

you can ask them any questions about the inspection before you talk to

Inspectors will use what you tell them to write a report that tells the local authority what they found. We put this report on our website. In the report, the inspectors will not write anything that identifies you.

If the inspector writes something on paper or a computer, they will keep it safe. Only people at Ofsted will be able to read it. We do not keep the things

inspectors write for longer than we need to. We usually delete it after three

If you tell us anything about a child being hurt or at risk of being hurt, we have

to tell a worker at the local authority to make sure that the child is safe and OK.

Next steps

Inspectors will speak with as many children as they can. But, the local authority

works with a lot of families, so the inspectors cannot talk to everyone.

If you would like the inspector to call or text you, give us the phone number you want them to use:

speak to the inspector:

or laptop.

If you would like the inspector to email you, give us the email address you would like them to use:

Please tell us if there is somebody you would like to be with you when you

Instructions may vary depending on which browser you use, such as Internet Explorer or Google Chrome, and the type of device you use, such as an iPhone

You will find your print and save options in your browser's menu. You may also

have other options available on your device. The instructions for mobile and

How to print or save a copy of this document

This will open a menu with print options. In the print options, you can also choose to save as a PDF.

Select Ctrl + P on a Windows laptop or Command + P on a Mac

tablet devices will be specific to their make and model.

<u>Is there anything wrong with this page?</u> No

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the things you tell them

saving

Talking to an Ofsted Inspector

Ofsted is inspecting children's services in [LA NAME].

Someone from the local authority will ask if you are happy to speak to one of the inspectors.

Inspectors will write down what you tell them. They will talk to other children too. What you and other children tell inspectors will become part of the inspection evidence.

them

told them.

you can stop at any time you want

you tell them What you tell inspectors will help them decide if the local authority is looking after your needs well.

Inspectors will also talk to people at the local authority about what you have

years.

If you are happy to talk to an inspector, please tell us how you would like them to contact you. You can tell your worker when you speak to them. If you prefer, you can email the inspector [INSERT EMAIL] or your worker [INSERT EMAIL]. We will let you know as soon as we can if an inspector can talk to you.

Instructions for printing, saving

Coronavirus (COVID-19)

Yes

How government works

Guidance and regulation

The UK has left the EU

Departments and policy

Research and statistics

Policy papers and consultations Transparency and freedom of

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