Our user journey

Schools contact us when they need to buy, we signpost them to our digital products first and if they need more support our Procurement Specialists will help them through their buying journey from source to contract award



Schools will be able to access our service through our outreach and engagement team or directly through our GOV.UK search 'buying for schools'.

Schools will be signposted to our digital products first where they will be able to access a wide range of information as well as plan their procurements or build a specification for what they need to buy. If the school needs more support, they will be directed to a Procurement Specialist who will support schools in using our digital products and provide specific advice and guidance on what they need to buy.

In addition to advice and guidance our Procurement Specialists will also work with or on behalf of the schools to deliver procurements from source to contract award.

Our service delivery model

ENGAGE

Operating **locally** to **engage** schools / Local Authorities





Developing **networks** of support for schools

Introducing schools to the service and encouraging its use





Signposting user friendly frameworks and deals

Providing training for the service





Marketing the benefits and successes of the service

ENABLE

Digital first service available when it is needed





Enabling schools to plan a procurement

Enabling schools to **build a specification**





Providing **advice** and **guidance** on buying for schools

Enabling schools to find a framework



Referring schools to DfE

Procurement Specialists for a helping hand.

DELIVER

Procurement specialists
giving schools a helping hand
through their buying journey delivering

through their buying journey delivering procurements with, or on behalf of, schools from **source to contract**



Delivering advice and guidance on buying

Signposting to digital products, encouraging and helping schools use them



Working alongside established public sector providers of deals for schools, using combined market knowledge and insight to develop and deliver user friendly deals and frameworks for schools.