

Annex C: CQC requirement letter



CQC HSCA Compliance
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

Telephone: 03000 616161
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www.cqc.org.uk

Our reference: XXXXX

XXXXX

Nominated individual

Director of Governance and Corporate Development

XXXX Partnership NHS Foundation Trust

XXXXX

XXXXX

XXXX

XXXX

Care Quality Commission Health and Social Care Act 2008

Date/month/year

XXXXX NHS Foundation Trust

Registered location: XXXXX

Location ID: XXXX

Regulated activities: XXXXXX

Dear XXXXXX

Joint inspection of XXXXX in week commencing XX XXXXX

We are now in a position to provide you with outcome information from the joint inspection of Secure Training Centre (STC) XXXX led by Ofsted during the week commencing date/month/year. We are sending you this information in advance of the joint inspection report because we found areas of practice where the trust needs

to make improvements and we felt it would be helpful to you to have this now. You will be provided with an opportunity to respond to the detailed findings when you receive the draft inspection report from Ofsted.

When the inspection reporting and factual accuracy processes are complete, we intend to issue requirement notices as attached to this letter, which set out the action XXXX NHS Foundation Trust **must** take to improve. For your information, we have also provided a summary of the evidence that supports these requirements; 'How the regulation was not being met'. These areas for improvement were explained to dental staff during the inspection on date/month/year. Any further recommendations for improvement will be listed in the joint inspection report.

If you have any questions about this letter, you can contact our National Customer Service Centre using the details below. Please include our reference number **XXXXX** in any communication in relation to this letter as it may cause a delay if you do not:

Telephone: 03000 616161

Email: health-and-justice-inspection-team@cqc.org.uk

Write to: CQC Health and Justice Inspections

Citygate

Gallowgate

Newcastle upon Tyne

NE1 4PA

Yours sincerely

Health and Justice Manager

Requirement notices

<p>Provider: XXXX NHS Foundation Trust Registered Location: XXXX. Location ID: RH5AA Regulated activities: for example, treatment of disease, disorder or injury, diagnostic and screening procedures, and surgical procedures.</p>	
<p>Action we have told the provider to take The table below shows the regulations that were not being met. The provider must send CQC a report that says what action it is going to take to meet these regulations.</p>	
<p>Treatment of disease, disorder or injury. Diagnostic and screening procedures. Surgical procedures.</p>	<p>We found that the registered provider had not assessed the risk of, or prevented, detected or controlled the spread of, infections. This was in breach of regulation 12(2)(a)(b) and 15(1)(a)(2) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.</p>
<p>How the regulation was not being met:</p>	
<p>Treatment of disease, disorder or injury. Diagnostic and screening procedures. Surgical procedures.</p>	<p>We found that the registered person had not assessed the risk of, or prevented, detected or controlled the spread of, infections. This was in breach of regulation 12(2)(d) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.</p>
<p>How the regulation was not being met:</p>	
<p>Treatment of disease, disorder or injury. Diagnostic and screening procedures. Surgical procedures.</p>	<p>We found that the registered person had not assessed the risk of, or prevented, detected or controlled the spread of infections. This was in breach of regulation 12(2)(h) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.</p>
<p>How the regulation was not being met:</p>	

<p>Treatment of disease, disorder or injury. Diagnostic and screening procedures. Surgical procedures.</p>	<p>We found that the registered person had not established and operated effective systems and processes to monitor and provide assurance about the safety and quality of services. This was in breach of regulation 12(1)(2)(a)(b) and 17(1)(2)(a)(b) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.</p>
<p>How the regulation was not being met:</p>	
<p>Treatment of disease, disorder or injury. Diagnostic and screening procedures. Surgical procedures.</p>	<p>We found that the registered person did not protect patients against the risks of receiving unsafe care and treatment by the proper management of medicines. This was in breach of Regulation 12(g) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.</p>
<p>How the regulation was not being met:</p>	