

# National school survey results 2008

The School Survey, England

PHOTO REDACTED DUE TO THIRD PARTY RIGHTS OR OTHER LEGAL ISSUES

**Local government**

Summary

October 2008

The Audit Commission is an independent watchdog, driving economy, efficiency and effectiveness in local public services to deliver better outcomes for everyone.

Our work across local government, health, housing, community safety and fire and rescue services means that we have a unique perspective. We promote value for money for taxpayers, covering the £180 billion spent by 11,000 local public bodies.

As a force for improvement, we work in partnership to assess local public services and make practical recommendations for promoting a better quality of life for local people.

© Audit Commission 2008

This document is available on our website at: [www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)

If you require a copy of this document in large print, in Braille, on tape, or in a language other than English, please call: 0844 798 2116

If you require a printed copy of this document, please call: 0844 798 7070

For further information on the work of the Commission please contact:

Audit Commission, 1st Floor, Millbank Tower, Millbank, London SW1P 4HQ

Telephone: 0844 798 1212 Fax: 0844 798 2945 Textphone (minicom): 0844 798 2946

[www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)

# Introduction

The School Survey is a collaborative tool developed by the Audit Commission in partnership with Ofsted, Estyn, Wales Audit Office, councils, and headteacher and governor associations. The survey has been in operation as a national annual online exercise since summer 2002. The primary purpose of the school survey is to act as a source of evidence about schools' perceptions of the support provided by their council and the services provided locally for children and young people.

The survey was conducted online during a seven-week period in the summer term of 2008. The survey was available to all 13,262 schools from the 94 participating councils in England. The survey was completed by 4,485 schools (34 per cent).

This national summary examines schools' responses to the questions in the core survey, which cover six areas: being healthy; staying safe; enjoying and achieving; making a positive contribution; achieving economic wellbeing; and service management.

Schools were able to answer each question in the survey using one of six possible responses: (1) Very good (2) Good (3) Satisfactory (4) Poor (5) Very poor or (X) Unable to comment.

Councils received benchmarked analysis reports in early September 2008 and are expected to share the results with their schools.

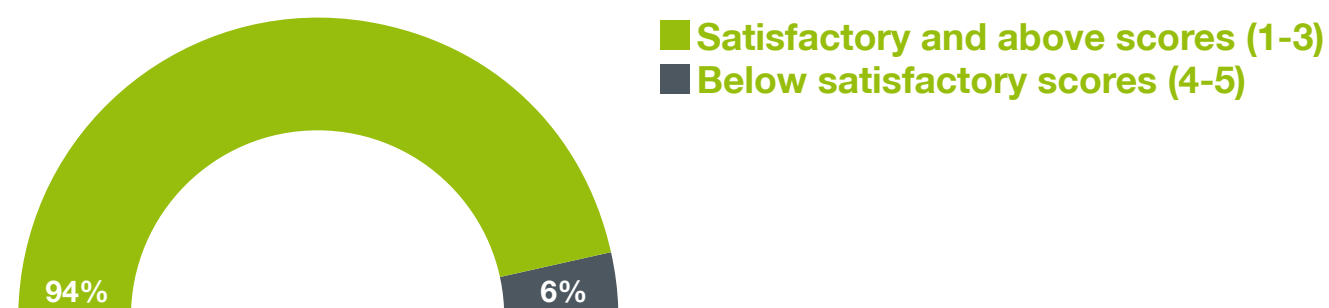
Further information about the survey project can be found at:  
[www.audit-commission.gov.uk/schoolsurvey](http://www.audit-commission.gov.uk/schoolsurvey)

Contact the Audit Commission by emailing:  
[schoolsurvey-help@audit-commission.gov.uk](mailto:schoolsurvey-help@audit-commission.gov.uk)

# Summary findings

## Schools' views of their council's services and the services provided locally for children and young people (England).

Of the 82 questions in the 2008 school survey:

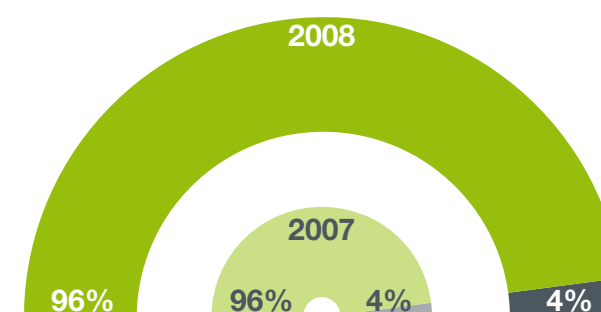


- Seventy-seven questions were rated satisfactory or above (94 per cent) – the same percentage as 2007.
- Five questions were rated below satisfactory (6 per cent).

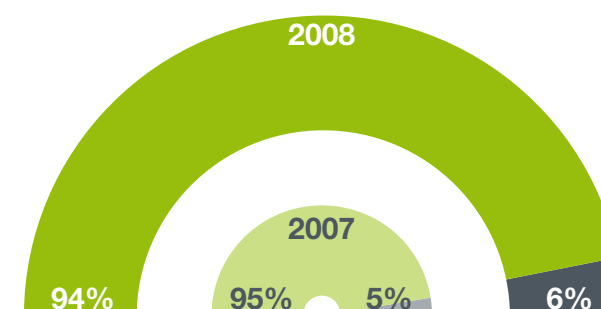
Changes over time since 2007:

- Seventy-one per cent of questions received lower ratings this year (reverses the pattern between 2006-2007, however no changes are greater than 2 per cent)
- Twenty-nine per cent received higher rates this year (no changes greater than 2 per cent)

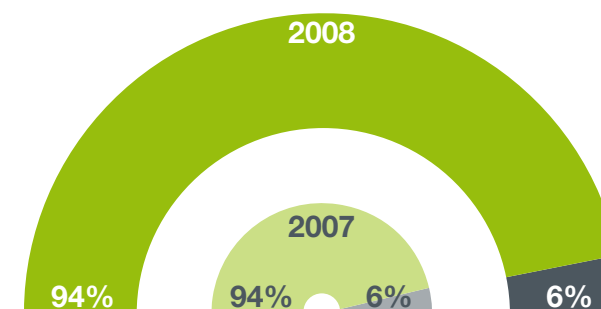
Highest-rated five questions (according to overall average):



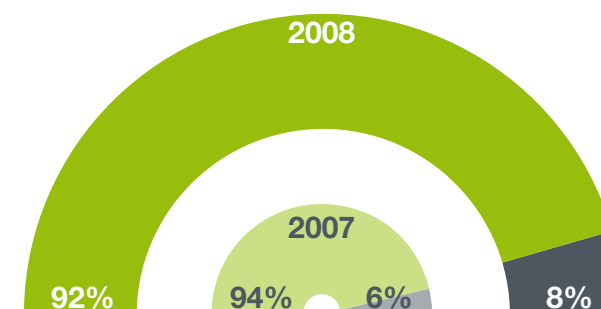
- Ninety-six per cent of schools rated the effectiveness of the training, advice and support on child protection provided or commissioned by the council for designated members of staff and governors as satisfactory or above (same percentage as 2007).



- Ninety-four per cent of schools rated the effectiveness of the council in challenging your school to perform better as satisfactory or above (95 per cent in 2007).



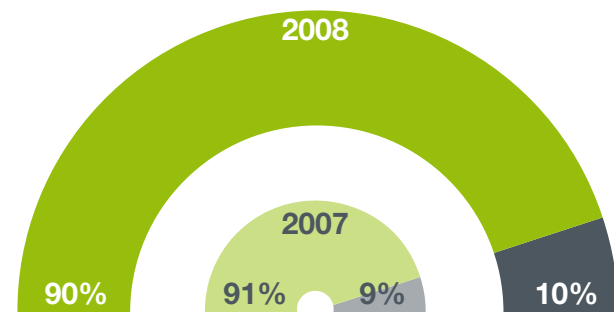
- Ninety-four per cent of schools rated the provision for early years education in meeting local needs as satisfactory or above (same percentage as 2007).



- Ninety-two per cent of schools rated the support to develop self-management in your school in order to secure school improvement as satisfactory or above (94 per cent in 2007).

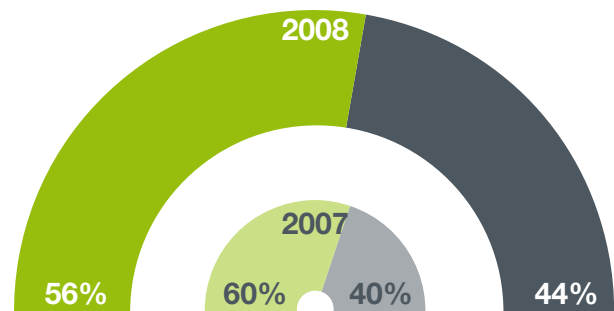
# Summary findings

## Schools' views of their council's services and the services provided locally for children and young people (England).

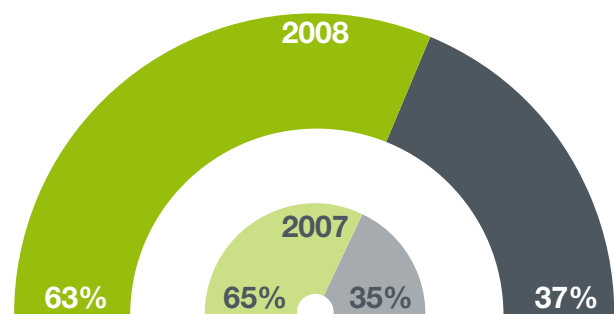


- Ninety per cent of schools rated the clarity of guidance on when to make a child protection referral to the relevant service as satisfactory or above (91 per cent in 2007).

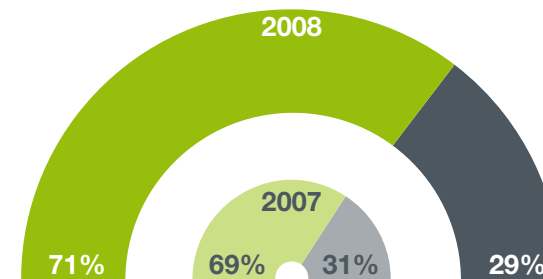
Lowest-rated five questions (according to overall average):



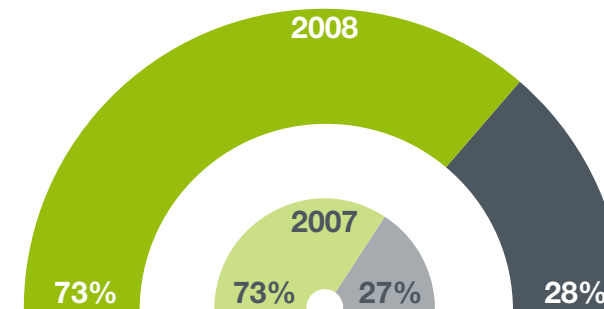
- Forty-four per cent of schools rated the effectiveness of local services in meeting the mental health needs of children and young people as below satisfactory (40 per cent in 2007).



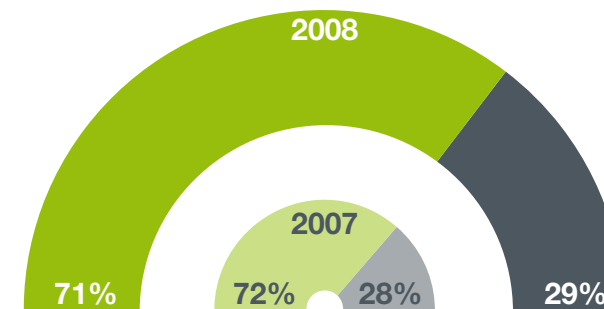
- Thirty-seven per cent of schools rated the accessibility of the social workers responsible for the looked-after children in their school as below satisfactory (35 per cent in 2007).



- Twenty-nine per cent of schools rated the effectiveness of local services in providing a range of interventions to deflect children and young people from anti-social behaviour as below satisfactory (31 per cent in 2007).



- Twenty-eight per cent of schools rated the effectiveness of support from local services to help families in danger of harming or neglecting their own children as below satisfactory (27 per cent in 2007).



- Twenty-nine per cent of schools rated the effectiveness of council provision for pupils out of mainstream schools, including pupils who have been excluded, as below satisfactory (28 per cent in 2007).

# 2008 overall results

|                         | 2008 Survey questions   | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|-------------------------|---|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                         |   |  |   |  |        |                       |   |   |   |                                     |
| <b>1. Being healthy</b> | <b>1.1</b> The effectiveness of local services in providing parents and carers with advice to keep the children and young people in their care healthy  | 2.45                                     | 2.46                                      | 0.41                                   | Better | Satisfactory or above | 14  | 15  | 93                                      | 7                                   |
|                         | <b>1.2</b> The effectiveness of the school meals service in encouraging children and young people to eat healthily                                      | 2.51                                     | 2.50                                      | -0.17                                  | Worse  | Satisfactory or above | 16  | 18  | 86                                      | 14                                  |
|                         | <b>1.3</b> The effectiveness of your council's promotion of sport, recreation and exercise outside the school for children and young people             | 2.34                                     | 2.40                                      | 1.31                                   | Better | Satisfactory or above | 8   | 11  | 92                                      | 8                                   |
|                         | <b>1.4</b> The effectiveness of local services in supporting children and young people seeking to cease smoking and substance abuse                     | 2.69                                     | 2.68                                      | -0.26                                  | Worse  | Satisfactory or above | 34  | 34  | 87                                      | 13                                  |
|                         | <b>1.5</b> The effectiveness of local services in meeting the physical health needs of children and young people  | 2.60                                     | 2.64                                      | 0.87                                   | Better | Satisfactory or above | 25  | 30  | 91                                      | 9                                   |
|                         | <b>1.6</b> The effectiveness of local services in meeting the mental health needs of children and young people  | 3.35                                     | 3.29                                      | -1.56                                  | Worse  | Satisfactory or above | 82  | 82  | 56                                      | 44                                  |
|                         | <b>1.7</b> The effectiveness of local services in meeting the needs of children and young people with disabilities and with long term health conditions | 2.66                                     | 2.65                                      | -0.31                                  | Worse  | Satisfactory or above | 30  | 33  | 88                                      | 12                                  |
|                         | <b>1.8</b> The effectiveness of support from local services for promoting sexual health and reducing teenage pregnancies                                | 2.79                                     | 2.78                                      | -0.29                                  | Worse  | Satisfactory or above | 53  | 51  | 82                                      | 18                                  |

# 2008 overall results

|                        | 2008 Survey questions  | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|------------------------|--|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                        |  |  |   |  |        |                       |   |   |   |                                     |
| <b>2. Staying safe</b> | <b>2.1</b> The effectiveness of your council's support in improving health and safety in your school   | 2.44                                     | 2.42                                      | -0.56                                  | Worse  | Satisfactory or above | 12  | 14  | 90                                      | 10                                  |
|                        | <b>2.2</b> The support from local services for road safety   | 2.47                                     | 2.42                                      | -1.26                                  | Worse  | Satisfactory or above | 15  | 13  | 88                                      | 12                                  |
|                        | <b>2.3</b> The effectiveness of local services in reducing and preventing crime against children and young people  | 2.80                                     | 2.78                                      | -0.40                                  | Worse  | Satisfactory or above | 55  | 53  | 85                                      | 15                                  |
|                        | <b>2.4</b> The effectiveness of local services in reducing the fear of crime in children and young people  | 2.96                                     | 2.93                                      | -0.90                                  | Worse  | Satisfactory or above | 71  | 71  | 78                                      | 22                                  |
|                        | <b>2.5</b> The effectiveness of your council's support for combating bullying  | 2.55                                     | 2.55                                      | -0.01                                  | Worse  | Satisfactory or above | 20  | 20  | 90                                      | 10                                  |
|                        | <b>2.6</b> The effectiveness of your council's support for combating discrimination and racism   | 2.44                                     | 2.41                                      | -0.72                                  | Worse  | Satisfactory or above | 13  | 12  | 93                                      | 7                                   |
|                        | <b>2.7</b> The effectiveness of local services working together in safeguarding children and protecting them from harm and neglect   | 2.59                                     | 2.62                                      | 0.60                                   | Better | Satisfactory or above | 23  | 26  | 82                                      | 18                                  |
|                        | <b>2.8</b> The effectiveness of the training, advice and support on child protection provided or commissioned by the council for designated members of staff and governors | 2.08                                     | 2.07                                      | -0.08                                  | Worse  | Satisfactory or above | 1   | 1   | 96                                      | 4                                   |
|                        | <b>2.9</b> The clarity of guidance on when to make a child protection referral to the relevant service   | 2.31                                     | 2.31                                      | -0.07                                  | Worse  | Satisfactory or above | 5   | 7   | 90                                      | 10                                  |
|                        | <b>2.10</b> The quality of support from your council to enable you to use effectively the common assessment framework  | 2.78                                     | 2.80                                      | 0.51                                   | Better | Satisfactory or above | 49  | 60  | 80                                      | 20                                  |
|                        | <b>2.11</b> The effectiveness of your council in keeping track of children so that they do not become missing from the system  | 2.65                                     | 2.64                                      | -0.20                                  | Worse  | Satisfactory or above | 28  | 29  | 86                                      | 14                                  |
|                        | <b>2.12</b> The effectiveness of support from local services to help families in danger of harming or neglecting their own children  | 3.03                                     | 3.02                                      | -0.22                                  | Worse  | Below satisfactory    | 79  | 79  | 72                                      | 28                                  |

# 2008 overall results

|                                  | 2008 Survey questions   | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|----------------------------------|---|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                                  |   |  |   |  |        |                       |   |   |   |                                     |
| <b>3. Enjoying and achieving</b> | <b>3.1</b> The effectiveness of the provision for early years education in meeting local needs  | 2.23                                     | 2.23                                      | 0.01                                   | Better | Satisfactory or above | 3   | 4   | 94                                      | 6                                   |
|                                  | <b>3.2</b> Your council's support to develop self-management in your school in order to secure school improvement   | 2.25                                     | 2.19                                      | -1.54                                  | Worse  | Satisfactory or above | 4   | 3   | 92                                      | 8                                   |
|                                  | <b>3.3</b> Your council's support in developing the effectiveness of your governing body  | 2.42                                     | 2.38                                      | -1.03                                  | Worse  | Satisfactory or above | 10  | 9   | 90                                      | 10                                  |
|                                  | <b>3.4</b> The clarity of your council's definition of monitoring, support and intervention   | 2.37                                     | 2.31                                      | -1.42                                  | Worse  | Satisfactory or above | 9   | 8   | 91                                      | 9                                   |
|                                  | <b>3.5</b> Your council's effectiveness in challenging your school to perform better  | 2.17                                     | 2.14                                      | -0.93                                  | Worse  | Satisfactory or above | 2   | 2   | 94                                      | 6                                   |
|                                  | <b>3.6</b> Your council's knowledge and understanding of your school and the community it serves  | 2.54                                     | 2.47                                      | -1.71                                  | Worse  | Satisfactory or above | 19  | 16  | 84                                      | 16                                  |
|                                  | <b>3.7</b> Your council's support for raising attainment in your school   | 2.33                                     | 2.27                                      | -1.56                                  | Worse  | Satisfactory or above | 7   | 5   | 91                                      | 9                                   |
|                                  | <b>3.8</b> The effectiveness of support from your council for developing personalised learning  | 2.74                                     | 2.77                                      | 0.83                                   | Better | Satisfactory or above | 43  | 48  | 84                                      | 16                                  |
|                                  | <b>3.9</b> The effectiveness of your council's support for meeting the needs of pupils with English as an additional language                                   | 2.80                                     | 2.77                                      | -0.82                                  | Worse  | Satisfactory or above | 57  | 47  | 79                                      | 21                                  |
|                                  | <b>3.10</b> The effectiveness of your council's support for meeting the needs of pupils from minority ethnic groups, refugee families and Traveller communities | 2.70                                     | 2.64                                      | -1.35                                  | Worse  | Satisfactory or above | 35  | 31  | 85                                      | 15                                  |
|                                  | <b>3.11</b> The effectiveness of your council's support for gifted and talented pupils  | 2.66                                     | 2.65                                      | -0.36                                  | Worse  | Satisfactory or above | 29  | 32  | 88                                      | 12                                  |
|                                  | <b>3.12</b> The effectiveness of your council's behaviour support programmes  | 2.73                                     | 2.72                                      | -0.36                                  | Worse  | Satisfactory or above | 41  | 41  | 81                                      | 19                                  |
|                                  | <b>3.13</b> The effectiveness of your council's support for promoting pupil attendance  | 2.51                                     | 2.50                                      | -0.27                                  | Worse  | Satisfactory or above | 17  | 19  | 87                                      | 13                                  |
|                                  | <b>3.14</b> The effectiveness of your council's management of the procedures for re-admission of excluded pupils  | 2.79                                     | 2.80                                      | 0.18                                   | Better | Satisfactory or above | 54  | 59  | 82                                      | 18                                  |



# 2008 overall results

|                                  | 2008 Survey questions   | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|----------------------------------|---|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                                  |   |  |   |  |        |                       |   |   |   |                                     |
| <b>3. Enjoying and achieving</b> | <b>3.15</b> The effectiveness of council provision for pupils out of mainstream schools, including pupils who have been excluded  | 3.02                                     | 3.01                                      | -0.10                                  | Worse  | Below satisfactory    | 78  | 78  | 71                                      | 29                                  |
|                                  | <b>3.16</b> The effectiveness of your council's specialist learning support   | 2.63                                     | 2.62                                      | -0.27                                  | Worse  | Satisfactory or above | 27  | 27  | 87                                      | 13                                  |
|                                  | <b>3.17</b> The effectiveness of your council's educational psychology support  | 2.80                                     | 2.71                                      | -2.17                                  | Worse  | Satisfactory or above | 56  | 39  | 77                                      | 23                                  |
|                                  | <b>3.18</b> The effectiveness of your council's planning of provision in meeting the identified needs of children and young people with learning difficulties and/or disabilities | 2.79                                     | 2.75                                      | -0.76                                  | Worse  | Satisfactory or above | 51  | 46  | 82                                      | 18                                  |
|                                  | <b>3.19</b> The effectiveness of intervention and assessment of young children with disabilities and/or special learning needs  | 2.77                                     | 2.74                                      | -0.95                                  | Worse  | Satisfactory or above | 47  | 43  | 82                                      | 18                                  |
|                                  | <b>3.20</b> The efficiency with which statutory assessments of children and young people with learning difficulties and/or disabilities are made                                  | 2.91                                     | 2.91                                      | 0.02                                   | Better | Satisfactory or above | 67  | 68  | 77                                      | 23                                  |
|                                  | <b>3.21</b> Your council's effectiveness in monitoring the progress of children and young people with learning difficulties and/or disabilities                                   | 2.79                                     | 2.77                                      | -0.29                                  | Worse  | Satisfactory or above | 50  | 49  | 84                                      | 16                                  |
|                                  | <b>3.22</b> The quality of advice, support and training from your council for teachers with a designated responsibility for looked-after children                                 | 2.58                                     | 2.59                                      | 0.10                                   | Better | Satisfactory or above | 21  | 21  | 90                                      | 10                                  |
|                                  | <b>3.23</b> The quality of the information you receive from your council about looked-after children in your school   | 2.78                                     | 2.78                                      | -0.10                                  | Worse  | Satisfactory or above | 48  | 50  | 83                                      | 17                                  |
|                                  | <b>3.24</b> The timeliness of the notification of statutory reviews and planning meetings concerning looked-after children in your school   | 2.76                                     | 2.79                                      | 0.55                                   | Better | Satisfactory or above | 46  | 55  | 84                                      | 16                                  |
|                                  | <b>3.25</b> The accessibility of the social workers responsible for the looked-after children in your school  | 3.24                                     | 3.21                                      | -0.69                                  | Worse  | Below satisfactory    | 81  | 81  | 63                                      | 37                                  |



# 2008 overall results

|                                  | 2008 Survey questions   | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|----------------------------------|---|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                                  |   |  |   |  |        |                       |   |   |   |                                     |
| <b>3. Enjoying and achieving</b> | <b>3.26</b> The effectiveness of your council's school place planning   | 2.90                                     | 2.90                                      | 0.11                                   | Better | Satisfactory or above | 66  | 67  | 81                                      | 19                                  |
|                                  | <b>3.27</b> The effectiveness and reliability of your council's home to school transport  | 2.60                                     | 2.60                                      | -0.04                                  | Worse  | Satisfactory or above | 24  | 24  | 90                                      | 10                                  |
|                                  | <b>3.28</b> The effectiveness of the council in co-ordinating services to support the education of looked after children                                | 2.84                                     | 2.84                                      | -0.10                                  | Worse  | Satisfactory or above | 64  | 64  | 84                                      | 16                                  |
|                                  | <b>3.29</b> The effectiveness of your council's co-ordination of the admissions process   | 2.68                                     | 2.72                                      | 1.08                                   | Better | Below satisfactory    | 33  | 40  | 84                                      | 16                                  |
|                                  | <b>3.30</b> The effectiveness of your council's support to improve building management and development in your school                                   | 2.91                                     | 2.91                                      | 0.01                                   | Better | Satisfactory or above | 69  | 69  | 75                                      | 25                                  |
|                                  | <b>3.31</b> The effectiveness of the council's support for promoting sustainable development in schools   | 3.00                                     | 2.95                                      | -1.15                                  | Worse  | Satisfactory or above | 75  | 75  | 76                                      | 24                                  |
|                                  | <b>3.32</b> The quality of your council's financial information, including comparative data for schools   | 2.33                                     | 2.30                                      | -0.60                                  | Worse  | Satisfactory or above | 6   | 6   | 91                                      | 9                                   |
|                                  | <b>3.33</b> Your council's support in enabling you to be an effective purchaser of traded services, whether from the council or from external providers | 2.74                                     | 2.71                                      | -0.62                                  | Worse  | Satisfactory or above | 42  | 38  | 84                                      | 16                                  |

# 2008 overall results

|  | 2008 Survey questions   | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|--|---|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|  |   |  |   |  |        |                       |   |   |   |                                     |
| <b>4. Making a positive contribution</b> | <b>4.1</b> The opportunities provided through your council for children and young people to make their voices heard on decisions which affect them          | 2.59                                     | 2.62                                      | 0.64                                   | Better | Satisfactory or above | 22  | 25  | 88                                      | 12                                  |
|  | <b>4.2</b> The effectiveness of local services in helping children and young people to understand their civil and legal rights and responsibilities         | 2.83                                     | 2.85                                      | 0.64                                   | Better | Satisfactory or above | 60  | 65  | 83                                      | 17                                  |
|  | <b>4.3</b> The effectiveness of your council in enabling children and young people to contribute positively to their local community and to the environment | 2.70                                     | 2.71                                      | 0.08                                   | Better | Satisfactory or above | 36  | 36  | 86                                      | 14                                  |
|  | <b>4.4</b> The effectiveness of the local Youth Service   | 2.97                                     | 2.94                                      | -0.64                                  | Worse  | Satisfactory or above | 72  | 73  | 77                                      | 23                                  |
|  | <b>4.5</b> The effectiveness of local services in supporting young carers to achieve positive outcomes  | 2.79                                     | 2.81                                      | 0.56                                   | Better | Satisfactory or above | 52  | 63  | 86                                      | 14                                  |
|  | <b>4.6</b> The effectiveness of local services in providing a range of interventions to deflect children and young people from anti-social behaviour        | 3.11                                     | 3.14                                      | 0.73                                   | Better | Below satisfactory    | 80  | 80  | 71                                      | 29                                  |
| <b>5. Achieving economic well-being</b>  | <b>5.1</b> The effectiveness of advice from local services to your pupils on their future beyond your school  | 2.83                                     | 2.81                                      | -0.69                                  | Worse  | Satisfactory or above | 62  | 62  | 81                                      | 19                                  |
|  | <b>5.2</b> The effectiveness of the provision for 14-19 education in meeting local needs  | 2.74                                     | 2.75                                      | 0.18                                   | Better | Satisfactory or above | 44  | 45  | 83                                      | 17                                  |
|  | <b>5.3</b> The extent to which local community and regeneration programmes and initiatives take proper account of the needs of children and young people    | 3.00                                     | 2.95                                      | -1.21                                  | Worse  | Satisfactory or above | 76  | 74  | 78                                      | 22                                  |

# 2008 overall results

|                              | 2008 Survey questions  | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|------------------------------|--|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                              |  |  |   |  |        |                       |   |   |   |                                     |
| <b>6. Service management</b> | <b>6.1</b> The effectiveness of your council's consultation and communication with schools in the development of the Children and Young People's Plan and any updates  | 2.67                                     | 2.63                                      | -0.93                                  | Worse  | Satisfactory or above | 31  | 28  | 88                                      | 12                                  |
|                              | <b>6.2</b> The effectiveness of your council's children's services in working in partnership with other council departments and with external agencies to deliver the five outcomes for children outlined in Every Child Matters | 2.71                                     | 2.71                                      | -0.18                                  | Worse  | Satisfactory or above | 37  | 37  | 86                                      | 14                                  |
|                              | <b>6.3</b> The effectiveness of the leadership of senior officers of your council  | 2.67                                     | 2.59                                      | -2.04                                  | Worse  | Satisfactory or above | 32  | 23  | 84                                      | 16                                  |
|                              | <b>6.4</b> The effectiveness of the leadership of elected members of your council  | 2.86                                     | 2.80                                      | -1.68                                  | Worse  | Satisfactory or above | 65  | 57  | 82                                      | 18                                  |
|                              | <b>6.5</b> The extent to which schools influence policies/plans/procedures for services for children and young people in your area   | 2.97                                     | 2.93                                      | -0.99                                  | Worse  | Satisfactory or above | 73  | 72  | 75                                      | 25                                  |
|                              | <b>6.6</b> The effectiveness of your council's communication with your school  | 2.76                                     | 2.70                                      | -1.56                                  | Worse  | Satisfactory or above | 45  | 35  | 83                                      | 17                                  |
|                              | <b>6.7</b> Your council's consultation on the planning and review of the budget for children's services  | 2.84                                     | 2.80                                      | -0.79                                  | Worse  | Satisfactory or above | 63  | 61  | 82                                      | 18                                  |
|                              | <b>6.8</b> The clarity of the educational rationale behind the school funding formula  | 2.83                                     | 2.80                                      | -0.79                                  | Worse  | Satisfactory or above | 61  | 58  | 80                                      | 20                                  |
|                              | <b>6.9</b> The quality of your council's SEN strategy  | 2.92                                     | 2.90                                      | -0.44                                  | Worse  | Satisfactory or above | 70  | 66  | 77                                      | 23                                  |
|                              | <b>6.10</b> The clarity of your council's rationale for the deployment of SEN funding  | 2.98                                     | 2.97                                      | -0.17                                  | Worse  | Satisfactory or above | 74  | 77  | 74                                      | 26                                  |
|                              | <b>6.11</b> The effectiveness of your councils preventative strategy to reduce the number of children who go into care   | 2.91                                     | 2.92                                      | 0.23                                   | Better | Satisfactory or above | 68  | 70  | 82                                      | 18                                  |
|                              | <b>6.12</b> The effectiveness of local services in helping you to promote the wellbeing of children and young people   | 2.72                                     | 2.73                                      | 0.37                                   | Better | Satisfactory or above | 38  | 42  | 88                                      | 12                                  |

# 2008 overall results

|                              | 2008 Survey questions  | Summer 2008 average (current survey) 1-5 | Summer 2007 average (previous survey) 1-5 | Percentage Change (Previous - Current) |        | Rating                | 2008 Rank (Where 82 is the lowest-rated item in the survey) | 2007 Rank (Where 82 is the lowest-rated item in the survey) | Percentage satisfactory and above (1-3) | Percentage below satisfactory (4-5) |
|------------------------------|--|--|---|--|--------|-----------------------|---|---|---|-------------------------------------|
|                              |  |  |   |  |        |                       |   |   |   |                                     |
| <b>6. Service management</b> | <b>6.13</b> The effectiveness of local services in helping you to promote community cohesion                                 | 3.00                                     | 2.96                                      | -1.04                                  | Worse  | Satisfactory or above | 77  | 76  | 76                                      | 24                                  |
|                              | <b>6.14</b> The effectiveness of your council's strategy for data collection, and for managing information and data          | 2.43                                     | 2.39                                      | -0.97                                  | Worse  | Satisfactory or above | 11  | 10  | 91                                      | 9                                   |
|                              | <b>6.15</b> The effectiveness of your council's support to improve resource and financial management in your school          | 2.52                                     | 2.49                                      | -0.68                                  | Worse  | Satisfactory or above | 18  | 17  | 88                                      | 12                                  |
|                              | <b>6.16</b> The effectiveness of your council's support to improve personnel processes and management in your school         | 2.62                                     | 2.59                                      | -0.73                                  | Worse  | Satisfactory or above | 26  | 22  | 85                                      | 15                                  |
|                              | <b>6.17</b> The quality of your council's support to improve the effectiveness and reliability of ICT systems in your school | 2.82                                     | 2.74                                      | -2.01                                  | Worse  | Satisfactory or above | 59  | 44  | 78                                      | 22                                  |
|                              | <b>6.18</b> The effectiveness of your council's strategic approach to developing the children's service workforce            | 2.81                                     | 2.79                                      | -0.53                                  | Worse  | Satisfactory or above | 58  | 56  | 86                                      | 14                                  |
|                              | <b>6.19</b> The effectiveness of your council's support for developing extended schools                                      | 2.72                                     | 2.78                                      | 1.42                                   | Better | Satisfactory or above | 39  | 52  | 82                                      | 18                                  |
|                              | <b>6.20</b> The effectiveness of local services' support for developing children's centres                                   | 2.73                                     | 2.78                                      | 1.27                                   | Better | Satisfactory or above | 40  | 54  | 84                                      | 16                                  |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions |   | Phase of school |            |               |            |               |            |               |            |               |            |               | Most positive | Most negative | Most positive responses (primary and secondary only) |            |
|-----------------------|---|-----------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|---------------|---------------|--|------------|
|                       |   | NURSERY         |            | PRIMARY       |            | SECONDARY     |            | SPECIAL       |            | Average score | Percentage | Average score |               |               |  | Percentage |
|                       |   | Average score   | Percentage | Average score | Percentage | Average score | Percentage | Average score | Percentage |               |            |               |               |               |  |            |
| 1. Being healthy      | <b>1.1</b> The effectiveness of local services in providing parents and carers with advice to keep the children and young people in their care healthy  | 2.37            | 95         | 5             | 2.42       | 94            | 6          | 2.66          | 89         | 11            | 2.38       | 94            | 6             | Nursery       | Secondary  | Primary    |
|                       | <b>1.2</b> The effectiveness of the school meals service in encouraging children and young people to eat healthily                                      | 2.57            | 89         | 11            | 2.49       | 87            | 13         | 2.64          | 83         | 17            | 2.36       | 91            | 9             | Special       | Secondary  | Primary    |
|                       | <b>1.3</b> The effectiveness of your council's promotion of sport, recreation and exercise outside the school for children and young people             | 2.49            | 89         | 11            | 2.30       | 93            | 7          | 2.53          | 87         | 13            | 2.27       | 92            | 8             | Special       | Secondary  | Primary    |
|                       | <b>1.4</b> The effectiveness of local services in supporting children and young people seeking to cease smoking and substance abuse                     | 2.66            | 88         | 12            | 2.65       | 89            | 11         | 2.93          | 77         | 23            | 2.46       | 91            | 9             | Special       | Secondary  | Primary    |
|                       | <b>1.5</b> The effectiveness of local services in meeting the physical health needs of children and young people  | 2.52            | 92         | 8             | 2.58       | 92            | 8          | 2.76          | 86         | 14            | 2.54       | 87            | 13            | Nursery       | Secondary  | Primary    |
|                       | <b>1.6</b> The effectiveness of local services in meeting the mental health needs of children and young people  | 3.03            | 69         | 31            | 3.31       | 58            | 42         | 3.58          | 46         | 54            | 3.44       | 51            | 49            | Nursery       | Secondary  | Primary    |
|                       | <b>1.7</b> The effectiveness of local services in meeting the needs of children and young people with disabilities and with long-term health conditions | 2.61            | 83         | 17            | 2.66       | 88            | 12         | 2.71          | 86         | 14            | 2.63       | 85            | 15            | Nursery       | Secondary  | Primary    |
|                       | <b>1.8</b> The effectiveness of support from local services for promoting sexual health and reducing teenage pregnancies                                | 2.78            | 79         | 21            | 2.83       | 82            | 18         | 2.79          | 80         | 20            | 2.59       | 86            | 14            | Special       | Primary  | Secondary  |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

Satisfactory and above scores (1-3)  
 Below satisfactory scores (4-5)

| 2008 Survey questions |  | Phase of school |            |    |               |            |    |               |            |    |               |            |    | Most positive | Most negative | Most positive responses (primary and secondary only) |
|-----------------------|--|-----------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|---------------|--|
|                       |  | NURSERY         |            |    | PRIMARY       |            |    | SECONDARY     |            |    | SPECIAL       |            |    |               |               |  |
|                       |  | Average score   | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    |               |               |  |
| 2. Staying safe       | <b>2.1</b> The effectiveness of your council's support in improving health and safety in your school   | 2.38            | 92         | 8  | 2.41          | 90         | 10 | 2.65          | 84         | 16 | 2.27          | 93         | 7  | Special       | Secondary     | Primary  |
|                       | <b>2.2</b> The support from local services for road safety   | 2.52            | 90         | 10 | 2.38          | 89         | 11 | 2.89          | 78         | 22 | 2.52          | 91         | 9  | Primary       | Secondary     | Primary  |
|                       | <b>2.3</b> The effectiveness of local services in reducing and preventing crime against children and young people  | 2.88            | 85         | 15 | 2.79          | 86         | 14 | 2.86          | 79         | 21 | 2.71          | 89         | 11 | Special       | Nursery       | Primary  |
|                       | <b>2.4</b> The effectiveness of local services in reducing the fear of crime in children and young people  | 3.03            | 76         | 24 | 2.96          | 79         | 21 | 3.02          | 74         | 26 | 2.85          | 83         | 17 | Special       | Nursery       | Primary  |
|                       | <b>2.5</b> The effectiveness of your council's support for combating bullying  | 2.60            | 91         | 9  | 2.53          | 91         | 9  | 2.69          | 84         | 16 | 2.38          | 94         | 6  | Special       | Secondary     | Primary  |
|                       | <b>2.6</b> The effectiveness of your council's support for combating discrimination and racism   | 2.29            | 97         | 3  | 2.44          | 93         | 7  | 2.56          | 89         | 11 | 2.31          | 95         | 5  | Nursery       | Secondary     | Primary  |
|                       | <b>2.7</b> The effectiveness of local services working together in safeguarding children and protecting them from harm and neglect   | 2.38            | 87         | 13 | 2.60          | 83         | 17 | 2.70          | 79         | 21 | 2.41          | 82         | 18 | Nursery       | Secondary     | Primary  |
|                       | <b>2.8</b> The effectiveness of the training, advice and support on child protection provided or commissioned by the council for designated members of staff and governors | 1.78            | 98         | 2  | 2.10          | 96         | 4  | 2.13          | 95         | 5  | 1.89          | 98         | 2  | Nursery       | Secondary     | Primary  |
|                       | <b>2.9</b> The clarity of guidance on when to make a child protection referral to the relevant service   | 2.05            | 96         | 4  | 2.36          | 90         | 10 | 2.22          | 91         | 9  | 2.07          | 94         | 6  | Nursery       | Primary       | Secondary  |
|                       | <b>2.10</b> The quality of support from your council to enable you to use effectively the common assessment framework  | 2.60            | 86         | 14 | 2.79          | 80         | 20 | 2.84          | 79         | 21 | 2.68          | 81         | 19 | Nursery       | Secondary     | Primary  |
|                       | <b>2.11</b> The effectiveness of your council in keeping track of children so that they do not become missing from the system  | 2.72            | 84         | 16 | 2.64          | 87         | 13 | 2.76          | 82         | 18 | 2.52          | 90         | 10 | Special       | Secondary     | Primary  |
|                       | <b>2.12</b> The effectiveness of support from local services to help families in danger of harming or neglecting their own children  | 2.79            | 78         | 22 | 3.04          | 73         | 27 | 3.09          | 70         | 30 | 2.99          | 71         | 29 | Nursery       | Secondary     | Primary  |



# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions     |   | Phase of school |            |    |               |            |    |               |            |    |               |            | Most positive | Most negative | Most positive responses (primary and secondary only) |         |
|---------------------------|---|-----------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|---------------|---------------|--|---------|
|                           |   | NURSERY         |            |    | PRIMARY       |            |    | SECONDARY     |            |    | SPECIAL       |            |               |               |  |         |
|                           |   | Average score   | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |               |               |  |         |
| 3. Enjoying and achieving | <b>3.1</b> The effectiveness of the provision for early years education in meeting local needs  | 1.95            | 95         | 5  | 2.24          | 94         | 6  | 2.41          | 93         | 7  | 2.07          | 99         | 1             | Nursery       | Secondary  | Primary |
|                           | <b>3.2</b> Your council's support to develop self-management in your school in order to secure school improvement   | 2.13            | 94         | 6  | 2.21          | 94         | 6  | 2.56          | 84         | 16 | 2.17          | 94         | 6             | Nursery       | Secondary  | Primary |
|                           | <b>3.3</b> Your council's support in developing the effectiveness of your governing body  | 2.30            | 94         | 6  | 2.40          | 90         | 10 | 2.59          | 87         | 13 | 2.32          | 92         | 8             | Nursery       | Secondary  | Primary |
|                           | <b>3.4</b> The clarity of your council's definition of monitoring, support and intervention   | 2.38            | 91         | 9  | 2.33          | 93         | 7  | 2.59          | 84         | 16 | 2.31          | 93         | 7             | Special       | Secondary  | Primary |
|                           | <b>3.5</b> Your council's effectiveness in challenging your school to perform better  | 2.23            | 93         | 7  | 2.12          | 96         | 4  | 2.39          | 88         | 12 | 2.24          | 92         | 8             | Primary       | Secondary  | Primary |
|                           | <b>3.6</b> Your council's knowledge and understanding of your school and the community it serves  | 2.62            | 80         | 20 | 2.51          | 85         | 15 | 2.66          | 78         | 22 | 2.56          | 83         | 17            | Primary       | Secondary  | Primary |
|                           | <b>3.7</b> Your council's support for raising attainment in your school   | 2.33            | 91         | 9  | 2.29          | 93         | 7  | 2.54          | 84         | 16 | 2.43          | 89         | 11            | Primary       | Secondary  | Primary |
|                           | <b>3.8</b> The effectiveness of support from your council for developing personalised learning  | 2.51            | 88         | 13 | 2.72          | 85         | 15 | 2.93          | 76         | 24 | 2.61          | 87         | 13            | Nursery       | Secondary  | Primary |
|                           | <b>3.9</b> The effectiveness of your council's support for meeting the needs of pupils with English as an additional language                                   | 2.62            | 82         | 18 | 2.77          | 80         | 20 | 3.08          | 70         | 30 | 2.57          | 90         | 10            | Special       | Secondary  | Primary |
|                           | <b>3.10</b> The effectiveness of your council's support for meeting the needs of pupils from minority ethnic groups, refugee families and Traveller communities | 2.52            | 85         | 15 | 2.67          | 86         | 14 | 2.91          | 79         | 21 | 2.53          | 94         | 6             | Nursery       | Secondary  | Primary |
|                           | <b>3.11</b> The effectiveness of your council's support for gifted and talented pupils  | 2.54            | 92         | 8  | 2.66          | 88         | 12 | 2.76          | 84         | 16 | 2.35          | 96         | 4             | Special       | Secondary  | Primary |
|                           | <b>3.12</b> The effectiveness of your council's behaviour support programmes  | 2.52            | 93         | 7  | 2.70          | 82         | 18 | 2.99          | 71         | 29 | 2.64          | 85         | 15            | Nursery       | Secondary  | Primary |
|                           | <b>3.13</b> The effectiveness of your council's support for promoting pupil attendance  | 2.43            | 92         | 8  | 2.51          | 88         | 12 | 2.65          | 82         | 18 | 2.40          | 92         | 8             | Special       | Secondary  | Primary |
|                           | <b>3.14</b> The effectiveness of your council's management of the procedures for re-admission of excluded pupils  | 2.37            | 93         | 7  | 2.80          | 84         | 16 | 2.90          | 76         | 24 | 2.60          | 89         | 11            | Nursery       | Secondary  | Primary |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions   |   | Phase of school |            |      |               |            |      |               |            |      |               |            | Most positive | Most negative | Most positive responses (primary and secondary only) |           |
|---|---|-----------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|---------------|---------------|--|-----------|
|   |   | NURSERY         |            |      | PRIMARY       |            |      | SECONDARY     |            |      | SPECIAL       |            |               |               |  |           |
|   |   | Average score   | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |               |               |  |           |
| 3. Enjoying and achieving   | <b>3.15</b> The effectiveness of council provision for pupils out of mainstream schools, including pupils who have been excluded  | 2.61            | 85         | 15   | 3.01          | 74         | 26   | 3.26          | 59         | 41   | 2.71          | 81         | 19            | Nursery       | Secondary  | Primary   |
|   | <b>3.16</b> The effectiveness of your council's specialist learning support   | 2.42            | 91         | 9    | 2.60          | 88         | 12   | 2.89          | 81         | 19   | 2.50          | 93         | 7             | Nursery       | Secondary  | Primary   |
|   | <b>3.17</b> The effectiveness of your council's educational psychology support  | 2.47            | 89         | 11   | 2.76          | 78         | 22   | 3.19          | 63         | 38   | 2.56          | 83         | 17            | Nursery       | Secondary  | Primary   |
|   | <b>3.18</b> The effectiveness of your council's planning of provision in meeting the identified needs of children and young people with learning difficulties and/or disabilities | 2.61            | 85         | 15   | 2.79          | 82         | 18   | 2.92          | 78         | 22   | 2.53          | 84         | 16            | Special       | Secondary  | Primary   |
|   | <b>3.19</b> The effectiveness of intervention and assessment of young children with disabilities and/or special learning needs  | 2.54            | 85         | 15   | 2.79          | 81         | 19   | 2.89          | 81         | 19   | 2.44          | 86         | 14            | Special       | Secondary  | Primary   |
|   | <b>3.20</b> The efficiency with which statutory assessments of children and young people with learning difficulties and/or disabilities are made                                  | 2.70            | 80         | 20   | 2.94          | 76         | 24   | 3.00          | 76         | 24   | 2.36          | 91         | 9             | Special       | Secondary  | Primary   |
|   | <b>3.21</b> Your council's effectiveness in monitoring the progress of children and young people with learning difficulties and/or disabilities                                   | 2.62            | 87         | 13   | 2.79          | 85         | 15   | 2.87          | 83         | 17   | 2.59          | 83         | 17            | Special       | Secondary  | Primary   |
|   | <b>3.22</b> The quality of advice, support and training from your council for teachers with a designated responsibility for looked-after children                                 | 2.51            | 91         | 9    | 2.60          | 90         | 10   | 2.63          | 88         | 12   | 2.34          | 95         | 5             | Special       | Secondary  | Primary   |
|   | <b>3.23</b> The quality of the information you receive from your council about looked-after children in your school   | 2.80            | 78         | 22   | 2.80          | 82         | 18   | 2.81          | 82         | 18   | 2.61          | 88         | 12            | Special       | Secondary  | Primary   |
|   | <b>3.24</b> The timeliness of the notification of statutory reviews and planning meetings concerning looked-after children in your school   | 2.90            | 77         | 23   | 2.78          | 83         | 17   | 2.74          | 86         | 14   | 2.61          | 87         | 13            | Special       | Nursery  | Secondary |
|   | <b>3.25</b> The accessibility of the social workers responsible for the looked-after children in your school  | 3.09            | 64         | 36   | 3.21          | 64         | 36   | 3.42          | 55         | 45   | 3.06          | 67         | 33            | Special       | Secondary  | Primary   |
| <b>3.26</b> The effectiveness of your council's school place planning | 3.02  | 74              | 26         | 2.89 | 82            | 18         | 2.96 | 76            | 24         | 2.84 | 80            | 20         | Special       | Nursery       | Primary  |           |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions             |   | Phase of school |            |    |               |            |    |               |            |    |               |            |    | Most positive | Most negative | Most positive responses (primary and secondary only) |
|-----------------------------------|---|-----------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|---------------|--|
|                                   |   | NURSERY         |            |    | PRIMARY       |            |    | SECONDARY     |            |    | SPECIAL       |            |    |               |               |  |
|                                   |   | Average score   | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    |               |               |  |
| 3. Enjoying and achieving         | <b>3.27</b> The effectiveness and reliability of your council's home to school transport  | 2.62            | 80         | 20 | 2.61          | 91         | 9  | 2.73          | 88         | 12 | 2.29          | 91         | 9  | Special       | Secondary     | Primary  |
|                                   | <b>3.28</b> The effectiveness of the council in coordinating services to support the education of looked after children                                     | 2.75            | 84         | 16 | 2.85          | 84         | 16 | 2.91          | 82         | 18 | 2.64          | 91         | 9  | Special       | Secondary     | Primary  |
|                                   | <b>3.29</b> The effectiveness of your council's coordination of the admissions process  | 2.91            | 78         | 22 | 2.69          | 84         | 16 | 2.62          | 84         | 16 | 2.57          | 92         | 8  | Special       | Nursery       | Secondary  |
|                                   | <b>3.30</b> The effectiveness of your council's support to improve building management and development in your school                                       | 2.93            | 73         | 27 | 2.89          | 76         | 24 | 3.10          | 68         | 32 | 2.73          | 77         | 23 | Special       | Secondary     | Primary  |
|                                   | <b>3.31</b> The effectiveness of the council's support for promoting sustainable development in schools   | 2.93            | 77         | 23 | 2.98          | 77         | 23 | 3.23          | 66         | 34 | 2.74          | 83         | 17 | Special       | Secondary     | Primary  |
|                                   | <b>3.32</b> The quality of your council's financial information, including comparative data for schools   | 2.46            | 92         | 8  | 2.28          | 93         | 7  | 2.53          | 84         | 16 | 2.31          | 92         | 8  | Primary       | Secondary     | Primary  |
|                                   | <b>3.33</b> Your council's support in enabling you to be an effective purchaser of traded services, whether from the council or from external providers     | 2.84            | 79         | 21 | 2.72          | 85         | 15 | 2.86          | 80         | 20 | 2.55          | 91         | 9  | Special       | Secondary     | Primary  |
| 4. Making a positive contribution | <b>4.1</b> The opportunities provided through your council for children and young people to make their voices heard on decisions which affect them          | 2.40            | 93         | 7  | 2.64          | 87         | 13 | 2.52          | 88         | 12 | 2.38          | 94         | 6  | Special       | Primary       | Secondary  |
|                                   | <b>4.2</b> The effectiveness of local services in helping children and young people to understand their civil and legal rights and responsibilities         | 2.58            | 93         | 7  | 2.85          | 82         | 18 | 2.88          | 80         | 20 | 2.60          | 92         | 8  | Nursery       | Secondary     | Primary  |
|                                   | <b>4.3</b> The effectiveness of your council in enabling children and young people to contribute positively to their local community and to the environment | 2.49            | 89         | 11 | 2.72          | 86         | 14 | 2.75          | 83         | 17 | 2.49          | 92         | 8  | Special       | Secondary     | Primary  |
|                                   | <b>4.4</b> The effectiveness of the local Youth Service   | 2.86            | 72         | 28 | 2.99          | 79         | 21 | 3.04          | 71         | 29 | 2.64          | 89         | 11 | Special       | Secondary     | Primary  |
|                                   | <b>4.5</b> The effectiveness of local services in supporting young carers to achieve positive outcomes  | 2.42            | 91         | 9  | 2.78          | 87         | 13 | 2.91          | 81         | 19 | 2.59          | 89         | 11 | Nursery       | Secondary     | Primary  |
|                                   | <b>4.6</b> The effectiveness of local services in providing a range of interventions to deflect children and young people from anti-social behaviour        | 2.91            | 78         | 22 | 3.13          | 70         | 30 | 3.18          | 68         | 32 | 2.83          | 82         | 18 | Special       | Secondary     | Primary  |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions            |   | Phase of school |            |    |               |            |    |               |            |    |               |            |    | Most positive | Most negative | Most positive responses (primary and secondary only) |
|----------------------------------|---|-----------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|---------------|--|
|                                  |   | NURSERY         |            |    | PRIMARY       |            |    | SECONDARY     |            |    | SPECIAL       |            |    |               |               |  |
|                                  |   | Average score   | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    |               |               |  |
| 5. Achieving economic well-being | 5.1 The effectiveness of advice from local services to your pupils on their future beyond your school   | 2.62            | 85         | 15 | 2.98          | 78         | 22 | 2.62          | 89         | 11 | 2.49          | 85         | 15 | Special       | Primary       | Secondary  |
|                                  | 5.2 The effectiveness of the provision for 14-19 education in meeting local needs   | 2.70            | 85         | 15 | 2.80          | 84         | 16 | 2.75          | 81         | 19 | 2.63          | 87         | 13 | Special       | Primary       | Secondary  |
|                                  | 5.3 The extent to which local community and regeneration programmes and initiatives take proper account of the needs of children and young people   | 2.82            | 85         | 15 | 3.03          | 76         | 24 | 2.97          | 78         | 22 | 2.87          | 84         | 16 | Nursery       | Primary       | Secondary  |
| 6. Service management            | 6.1 The effectiveness of your council's consultation and communication with schools in the development of the Children and Young People's Plan and any updates  | 2.63            | 86         | 14 | 2.66          | 89         | 11 | 2.77          | 83         | 17 | 2.51          | 91         | 9  | Special       | Secondary     | Primary  |
|                                  | 6.2 The effectiveness of your council's children's services in working in partnership with other council departments and with external agencies to deliver the five outcomes for children outlined in Every Child Matters | 2.60            | 84         | 16 | 2.72          | 86         | 14 | 2.83          | 82         | 18 | 2.54          | 88         | 12 | Special       | Secondary     | Primary  |
|                                  | 6.3 The effectiveness of the leadership of senior officers of your council  | 2.56            | 88         | 12 | 2.66          | 86         | 14 | 2.81          | 76         | 24 | 2.50          | 84         | 16 | Special       | Secondary     | Primary  |
|                                  | 6.4 The effectiveness of the leadership of elected members of your council  | 2.80            | 86         | 14 | 2.86          | 83         | 17 | 2.96          | 76         | 24 | 2.73          | 87         | 13 | Special       | Secondary     | Primary  |
|                                  | 6.5 The extent to which schools influence policies/plans/procedures for services for children and young people in your area   | 2.92            | 79         | 21 | 2.98          | 75         | 25 | 3.06          | 70         | 30 | 2.70          | 83         | 17 | Special       | Secondary     | Primary  |
|                                  | 6.6 The effectiveness of your council's communication with your school  | 2.68            | 83         | 17 | 2.77          | 84         | 16 | 2.84          | 79         | 21 | 2.57          | 86         | 14 | Special       | Secondary     | Primary  |
|                                  | 6.7 Your council's consultation on the planning and review of the budget for children's services  | 2.68            | 84         | 16 | 2.83          | 83         | 17 | 2.96          | 74         | 26 | 2.71          | 84         | 16 | Nursery       | Secondary     | Primary  |
|                                  | 6.8 The clarity of the educational rationale behind the school funding formula  | 2.72            | 81         | 19 | 2.82          | 81         | 19 | 2.93          | 74         | 26 | 2.71          | 80         | 20 | Special       | Secondary     | Primary  |
|                                  | 6.9 The quality of your council's special educational needs strategy  | 2.62            | 86         | 14 | 2.92          | 77         | 23 | 3.02          | 74         | 26 | 2.81          | 76         | 24 | Nursery       | Secondary     | Primary  |

# 2008 Results by type of school

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by type of school.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions  |  | Phase of school |            |      |               |            |      |               |            |      |               |            |           | Most positive | Most negative | Most positive responses (primary and secondary only) |
|--|--|-----------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|-----------|---------------|---------------|--|
|  |  | NURSERY         |            |      | PRIMARY       |            |      | SECONDARY     |            |      | SPECIAL       |            |           |               |               |  |
|  |  | Average score   | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |           |               |               |  |
| 6. Service management  | <b>6.10</b> The clarity of your council's rationale for the deployment of special educational needs funding                  | 2.72            | 85         | 15   | 2.99          | 74         | 26   | 3.05          | 72         | 28   | 2.81          | 76         | 24        | Nursery       | Secondary     | Primary  |
|  | <b>6.11</b> The effectiveness of your councils preventative strategy to reduce the number of children who go into care       | 2.78            | 83         | 17   | 2.90          | 83         | 17   | 3.03          | 78         | 22   | 2.82          | 83         | 17        | Nursery       | Secondary     | Primary  |
|  | <b>6.12</b> The effectiveness of local services in helping you to promote the wellbeing of children and young people         | 2.56            | 91         | 9    | 2.70          | 89         | 11   | 2.90          | 83         | 17   | 2.53          | 91         | 9         | Special       | Secondary     | Primary  |
|  | <b>6.13</b> The effectiveness of local services in helping you to promote community cohesion                                 | 2.74            | 85         | 15   | 3.00          | 76         | 24   | 3.11          | 69         | 31   | 2.80          | 86         | 14        | Nursery       | Secondary     | Primary  |
|  | <b>6.14</b> The effectiveness of your council's strategy for data collection, and for managing information and data          | 2.68            | 83         | 17   | 2.39          | 92         | 8    | 2.53          | 86         | 14   | 2.69          | 85         | 15        | Primary       | Special       | Primary  |
|  | <b>6.15</b> The effectiveness of your council's support to improve resource and financial management in your school          | 2.50            | 89         | 11   | 2.50          | 89         | 11   | 2.69          | 81         | 19   | 2.31          | 91         | 9         | Special       | Secondary     | Primary  |
|  | <b>6.16</b> The effectiveness of your council's support to improve personnel processes and management in your school         | 2.60            | 81         | 19   | 2.62          | 86         | 14   | 2.67          | 81         | 19   | 2.48          | 88         | 12        | Special       | Secondary     | Primary  |
|  | <b>6.17</b> The quality of your council's support to improve the effectiveness and reliability of ICT systems in your school | 2.69            | 82         | 18   | 2.78          | 79         | 21   | 3.15          | 65         | 35   | 2.57          | 84         | 16        | Special       | Secondary     | Primary  |
|  | <b>6.18</b> The effectiveness of your council's strategic approach to developing the children's service workforce            | 2.71            | 81         | 19   | 2.80          | 87         | 13   | 2.93          | 82         | 18   | 2.68          | 88         | 12        | Special       | Secondary     | Primary  |
|  | <b>6.19</b> The effectiveness of your council's support for developing extended schools                                      | 2.50            | 86         | 14   | 2.72          | 83         | 17   | 2.93          | 76         | 24   | 2.49          | 88         | 12        | Special       | Secondary     | Primary  |
| <b>6.20</b> The effectiveness of local services' support for developing children's centres | 2.71   | 75              | 25         | 2.75 | 84            | 16         | 2.78 | 86            | 14         | 2.43 | 92            | 8          | Special   | Secondary     | Primary       |  |
|  |  |                 |            |      |               |            |      |               |            |      |               |            | Overall   | Overall       | Overall       |  |
|  |  |                 |            |      |               |            |      |               |            |      |               |            | Nursery   | 28            | 5             |  |
|  |  |                 |            |      |               |            |      |               |            |      |               |            | Primary   | 6             | 6             | 74   |
|  |  |                 |            |      |               |            |      |               |            |      |               |            | Secondary | 0             | 70            | 8  |
|  |  |                 |            |      |               |            |      |               |            |      |               |            | Special   | 48            | 1             |  |
|  |  |                 |            |      |               |            |      |               |            |      |               |            |           | 82            | 82            | 82   |



# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions |   | Type of local authority |            |               |            |               |            |               |            |               |            |    |    |      |    | Most positive | Most negative |              |
|-----------------------|---|-------------------------|------------|---------------|------------|---------------|------------|---------------|------------|---------------|------------|----|----|------|----|---------------|---------------|--------------|
|                       |   | COUNTY                  |            | INNER LONDON  |            | METROPOLITAN  |            | OUTER LONDON  |            | UNITARY       |            |    |    |      |    |               |               |              |
|                       |   | Average score           | Percentage | Average score | Percentage | Average score | Percentage | Average score | Percentage | Average score | Percentage |    |    |      |    |               |               |              |
| 1. Being healthy      | <b>1.1</b> The effectiveness of local services in providing parents and carers with advice to keep the children and young people in their care healthy  | 2.54                    | 91         | 9             | 2.35       | 94            | 6          | 2.41          | 94         | 6             | 2.30       | 95 | 5  | 2.42 | 96 | 4             | Outer London  | County       |
|                       | <b>1.2</b> The effectiveness of the school meals service in encouraging children and young people to eat healthily                                      | 2.54                    | 85         | 15            | 2.41       | 88            | 12         | 2.46          | 88         | 12            | 2.53       | 87 | 13 | 2.55 | 85 | 15            | Inner London  | Unitary      |
|                       | <b>1.3</b> The effectiveness of your council's promotion of sport, recreation and exercise outside the school for children and young people             | 2.40                    | 90         | 10            | 2.43       | 91            | 9          | 2.32          | 92         | 8             | 2.25       | 92 | 8  | 2.30 | 93 | 7             | Outer London  | Inner London |
|                       | <b>1.4</b> The effectiveness of local services in supporting children and young people seeking to cease smoking and substance abuse                     | 2.81                    | 82         | 18            | 2.57       | 91            | 9          | 2.62          | 89         | 11            | 2.60       | 91 | 9  | 2.68 | 88 | 12            | Inner London  | County       |
|                       | <b>1.5</b> The effectiveness of local services in meeting the physical health needs of children and young people  | 2.67                    | 89         | 11            | 2.60       | 92            | 8          | 2.58          | 91         | 9             | 2.50       | 91 | 9  | 2.57 | 93 | 7             | Outer London  | County       |
|                       | <b>1.6</b> The effectiveness of local services in meeting the mental health needs of children and young people  | 3.45                    | 52         | 48            | 3.04       | 70            | 30         | 3.35          | 56         | 44            | 3.14       | 67 | 33 | 3.35 | 57 | 43            | Inner London  | County       |
|                       | <b>1.7</b> The effectiveness of local services in meeting the needs of children and young people with disabilities and with long-term health conditions | 2.74                    | 85         | 15            | 2.61       | 90            | 10         | 2.66          | 88         | 12            | 2.54       | 88 | 12 | 2.60 | 90 | 10            | Outer London  | County       |
|                       | <b>1.8</b> The effectiveness of support from local services for promoting sexual health and reducing teenage pregnancies                                | 2.91                    | 78         | 22            | 2.65       | 87            | 13         | 2.71          | 85         | 15            | 2.70       | 87 | 13 | 2.81 | 81 | 19            | Inner London  | County       |



# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions |  | Type of local authority |            |    |               |            |    |               |            |    |               |            |    |               |            | Most positive | Most negative |               |
|-----------------------|--|-------------------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|---------------|---------------|---------------|
|                       |  | COUNTY                  |            |    | INNER LONDON  |            |    | METROPOLITAN  |            |    | OUTER LONDON  |            |    | UNITARY       |            |               |               |               |
|                       |  | Average score           | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |               |               |               |
| 2. Staying safe       | <b>2.1</b> The effectiveness of your council's support in improving health and safety in your school   | 2.49                    | 89         | 11 | 2.51          | 91         | 9  | 2.40          | 91         | 9  | 2.37          | 88         | 12 | 2.42          | 90         | 10            | Outer London  | Inner London  |
|                       | <b>2.2</b> The support from local services for road safety   | 2.41                    | 88         | 12 | 2.60          | 87         | 13 | 2.49          | 89         | 11 | 2.31          | 86         | 14 | 2.53          | 86         | 14            | Outer London  | Inner London  |
|                       | <b>2.3</b> The effectiveness of local services in reducing and preventing crime against children and young people  | 2.78                    | 86         | 14 | 2.84          | 80         | 20 | 2.82          | 85         | 15 | 2.67          | 84         | 16 | 2.80          | 86         | 14            | Outer London  | Inner London  |
|                       | <b>2.4</b> The effectiveness of local services in reducing the fear of crime in children and young people  | 2.94                    | 79         | 21 | 3.04          | 72         | 28 | 3.00          | 77         | 23 | 2.89          | 78         | 22 | 2.93          | 80         | 20            | Outer London  | Inner London  |
|                       | <b>2.5</b> The effectiveness of your council's support for combating bullying  | 2.61                    | 88         | 12 | 2.50          | 90         | 10 | 2.51          | 92         | 8  | 2.40          | 92         | 8  | 2.56          | 89         | 11            | Outer London  | County        |
|                       | <b>2.6</b> The effectiveness of your council's support for combating discrimination and racism   | 2.54                    | 91         | 9  | 2.20          | 97         | 3  | 2.41          | 93         | 7  | 2.25          | 96         | 4  | 2.46          | 93         | 7             | Inner London  | County        |
|                       | <b>2.7</b> The effectiveness of local services working together in safeguarding children and protecting them from harm and neglect   | 2.56                    | 83         | 17 | 2.36          | 85         | 15 | 2.67          | 80         | 20 | 2.50          | 87         | 13 | 2.60          | 84         | 16            | Inner London  | Metro-politan |
|                       | <b>2.8</b> The effectiveness of the training, advice and support on child protection provided or commissioned by the council for designated members of staff and governors | 2.07                    | 95         | 5  | 1.82          | 98         | 2  | 2.10          | 96         | 4  | 2.00          | 97         | 3  | 2.17          | 95         | 5             | Inner London  | Unitary       |
|                       | <b>2.9</b> The clarity of guidance on when to make a child protection referral to the relevant service   | 2.26                    | 92         | 8  | 2.08          | 92         | 8  | 2.37          | 90         | 10 | 2.11          | 95         | 5  | 2.41          | 88         | 12            | Inner London  | Unitary       |
|                       | <b>2.10</b> The quality of support from your council to enable you to use effectively the common assessment framework  | 2.74                    | 81         | 19 | 2.60          | 88         | 12 | 2.89          | 78         | 22 | 2.50          | 86         | 14 | 2.82          | 80         | 20            | Outer London  | Metro-politan |
|                       | <b>2.11</b> The effectiveness of your council in keeping track of children so that they do not become missing from the system  | 2.69                    | 84         | 16 | 2.45          | 91         | 9  | 2.69          | 86         | 14 | 2.47          | 89         | 11 | 2.61          | 89         | 11            | Inner London  | Metro-politan |
|                       | <b>2.12</b> The effectiveness of support from local services to help families in danger of harming or neglecting their own children  | 3.03                    | 74         | 26 | 2.79          | 82         | 18 | 3.11          | 68         | 32 | 2.88          | 79         | 21 | 3.03          | 72         | 28            | Inner London  | Metro-politan |

# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions     |   | Type of local authority |            |    |               |            |    |               |            |    |               |            |    |               |            | Most positive | Most negative |              |
|---------------------------|---|-------------------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|---------------|---------------|--------------|
|                           |   | COUNTY                  |            |    | INNER LONDON  |            |    | METROPOLITAN  |            |    | OUTER LONDON  |            |    | UNITARY       |            |               |               |              |
|                           |   | Average score           | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |               |               |              |
| 3. Enjoying and achieving | <b>3.1</b> The effectiveness of the provision for early years education in meeting local needs  | 2.29                    | 94         | 6  | 2.19          | 97         | 3  | 2.19          | 95         | 5  | 2.11          | 96         | 4  | 2.25          | 94         | 6             | Outer London  | County       |
|                           | <b>3.2</b> Your council's support to develop self-management in your school in order to secure school improvement   | 2.33                    | 91         | 9  | 2.11          | 94         | 6  | 2.19          | 94         | 6  | 2.13          | 94         | 6  | 2.30          | 90         | 10            | Inner London  | County       |
|                           | <b>3.3</b> Your council's support in developing the effectiveness of your governing body  | 2.48                    | 89         | 11 | 2.63          | 87         | 13 | 2.33          | 93         | 7  | 2.39          | 88         | 12 | 2.42          | 89         | 11            | Metro-politan | Inner London |
|                           | <b>3.4</b> The clarity of your council's definition of monitoring, support and intervention   | 2.46                    | 89         | 11 | 2.34          | 92         | 8  | 2.30          | 94         | 6  | 2.31          | 93         | 7  | 2.39          | 90         | 10            | Metro-politan | County       |
|                           | <b>3.5</b> Your council's effectiveness in challenging your school to perform better  | 2.22                    | 95         | 5  | 2.14          | 93         | 7  | 2.12          | 95         | 5  | 2.13          | 95         | 5  | 2.21          | 92         | 8             | Metro-politan | County       |
|                           | <b>3.6</b> Your council's knowledge and understanding of your school and the community it serves  | 2.63                    | 82         | 18 | 2.38          | 88         | 12 | 2.46          | 86         | 14 | 2.54          | 85         | 15 | 2.55          | 82         | 18            | Inner London  | County       |
|                           | <b>3.7</b> Your council's support for raising attainment in your school   | 2.38                    | 91         | 9  | 2.18          | 92         | 8  | 2.38          | 92         | 8  | 2.33          | 91         | 9  | 2.38          | 90         | 10            | Inner London  | County       |
|                           | <b>3.8</b> The effectiveness of support from your council for developing personalised learning  | 2.78                    | 83         | 17 | 2.63          | 86         | 14 | 2.70          | 85         | 15 | 2.69          | 84         | 16 | 2.79          | 83         | 17            | Inner London  | Unitary      |
|                           | <b>3.9</b> The effectiveness of your council's support for meeting the needs of pupils with English as an additional language                                   | 2.98                    | 72         | 28 | 2.34          | 91         | 9  | 2.76          | 82         | 18 | 2.77          | 80         | 20 | 2.79          | 79         | 21            | Inner London  | County       |
|                           | <b>3.10</b> The effectiveness of your council's support for meeting the needs of pupils from minority ethnic groups, refugee families and Traveller communities | 2.80                    | 82         | 18 | 2.32          | 94         | 6  | 2.70          | 87         | 13 | 2.58          | 90         | 10 | 2.74          | 82         | 18            | Inner London  | County       |
|                           | <b>3.11</b> The effectiveness of your council's support for gifted and talented pupils  | 2.72                    | 87         | 13 | 2.44          | 93         | 7  | 2.68          | 87         | 13 | 2.63          | 88         | 12 | 2.60          | 88         | 12            | Inner London  | County       |
|                           | <b>3.12</b> The effectiveness of your council's behaviour support programmes  | 2.80                    | 78         | 22 | 2.51          | 89         | 11 | 2.72          | 81         | 19 | 2.70          | 86         | 14 | 2.71          | 82         | 18            | Inner London  | County       |
|                           | <b>3.13</b> The effectiveness of your council's support for promoting pupil attendance  | 2.61                    | 86         | 14 | 2.44          | 87         | 13 | 2.51          | 87         | 13 | 2.23          | 94         | 6  | 2.47          | 88         | 12            | Outer London  | County       |
|                           | <b>3.14</b> The effectiveness of your council's management of the procedures for re-admission of excluded pupils  | 2.94                    | 78         | 22 | 2.60          | 89         | 11 | 2.71          | 85         | 15 | 2.51          | 91         | 9  | 2.85          | 80         | 20            | Outer London  | County       |

# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions   |   | Type of local authority |            |      |               |            |      |               |            |      |               |            |      |               |            | Most positive | Most negative |               |
|---|---|-------------------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|---------------|---------------|---------------|
|   |   | COUNTY                  |            |      | INNER LONDON  |            |      | METROPOLITAN  |            |      | OUTER LONDON  |            |      | UNITARY       |            |               |               |               |
|   |   | Average score           | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |               |               |               |
| 3. Enjoying and achieving   | <b>3.15</b> The effectiveness of council provision for pupils out of mainstream schools, including pupils who have been excluded  | 3.18                    | 64         | 36   | 2.66          | 86         | 14   | 2.98          | 73         | 27   | 2.73          | 83         | 17   | 3.02          | 70         | 30            | Inner London  | County        |
|   | <b>3.16</b> The effectiveness of your council's specialist learning support   | 2.69                    | 86         | 14   | 2.56          | 90         | 10   | 2.58          | 89         | 11   | 2.54          | 90         | 10   | 2.67          | 87         | 13            | Outer London  | County        |
|   | <b>3.17</b> The effectiveness of your council's educational psychology support  | 2.96                    | 71         | 29   | 2.40          | 90         | 10   | 2.81          | 77         | 23   | 2.39          | 89         | 11   | 2.76          | 78         | 22            | Outer London  | County        |
|   | <b>3.18</b> The effectiveness of your council's planning of provision in meeting the identified needs of children and young people with learning difficulties and/or disabilities | 2.83                    | 81         | 19   | 2.65          | 85         | 15   | 2.82          | 80         | 20   | 2.60          | 87         | 13   | 2.75          | 83         | 17            | Outer London  | County        |
|   | <b>3.19</b> The effectiveness of intervention and assessment of young children with disabilities and/or special learning needs  | 2.83                    | 80         | 20   | 2.67          | 85         | 15   | 2.80          | 80         | 20   | 2.60          | 90         | 10   | 2.73          | 84         | 16            | Outer London  | County        |
|   | <b>3.20</b> The efficiency with which statutory assessments of children and young people with learning difficulties and/or disabilities are made                                  | 2.95                    | 76         | 24   | 2.94          | 77         | 23   | 2.94          | 75         | 25   | 2.69          | 84         | 16   | 2.85          | 80         | 20            | Outer London  | County        |
|   | <b>3.21</b> Your council's effectiveness in monitoring the progress of children and young people with learning difficulties and/or disabilities                                   | 2.79                    | 85         | 15   | 2.73          | 88         | 12   | 2.83          | 82         | 18   | 2.62          | 89         | 11   | 2.76          | 86         | 14            | Outer London  | Metro-politan |
|   | <b>3.22</b> The quality of advice, support and training from your council for teachers with a designated responsibility for looked-after children                                 | 2.61                    | 90         | 10   | 2.48          | 93         | 7    | 2.58          | 90         | 10   | 2.42          | 91         | 9    | 2.63          | 89         | 11            | Outer London  | Unitary       |
|   | <b>3.23</b> The quality of the information you receive from your council about looked-after children in your school   | 2.81                    | 83         | 17   | 2.66          | 88         | 12   | 2.79          | 81         | 19   | 2.63          | 88         | 12   | 2.81          | 82         | 18            | Outer London  | County        |
|   | <b>3.24</b> The timeliness of the notification of statutory reviews and planning meetings concerning looked-after children in your school   | 2.78                    | 84         | 16   | 2.74          | 86         | 14   | 2.78          | 83         | 17   | 2.65          | 83         | 17   | 2.74          | 84         | 16            | Outer London  | Metro-politan |
|   | <b>3.25</b> The accessibility of the social workers responsible for the looked-after children in your school  | 3.22                    | 63         | 37   | 3.06          | 69         | 31   | 3.36          | 58         | 42   | 3.09          | 71         | 29   | 3.12          | 69         | 31            | Inner London  | Metro-politan |
| <b>3.26</b> The effectiveness of your council's school place planning | 2.91  | 80                      | 20         | 2.82 | 83            | 17         | 2.83 | 84            | 16         | 2.99 | 77            | 23         | 2.98 | 76            | 24         | Inner London  | Outer London  |               |

# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions             |   | Type of local authority |            |    |               |            |    |               |            |    |               |            |    |               |            | Most positive | Most negative |               |
|-----------------------------------|---|-------------------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|----|---------------|------------|---------------|---------------|---------------|
|                                   |   | COUNTY                  |            |    | INNER LONDON  |            |    | METROPOLITAN  |            |    | OUTER LONDON  |            |    | UNITARY       |            |               |               |               |
|                                   |   | Average score           | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |    | Average score | Percentage |               |               |               |
| 3. Enjoying and achieving         | <b>3.27</b> The effectiveness and reliability of your council's home to school transport  | 2.59                    | 91         | 9  | 2.60          | 85         | 15 | 2.63          | 88         | 12 | 2.49          | 93         | 7  | 2.61          | 90         | 10            | Outer London  | Metro-politan |
|                                   | <b>3.28</b> The effectiveness of the council in coordinating services to support the education of looked after children                                     | 2.85                    | 85         | 15 | 2.79          | 87         | 13 | 2.87          | 83         | 17 | 2.74          | 86         | 14 | 2.82          | 83         | 17            | Outer London  | Metro-politan |
|                                   | <b>3.29</b> The effectiveness of your council's coordination of the admissions process  | 2.68                    | 85         | 15 | 2.78          | 78         | 22 | 2.62          | 86         | 14 | 2.57          | 87         | 13 | 2.76          | 80         | 20            | Outer London  | Inner London  |
|                                   | <b>3.30</b> The effectiveness of your council's support to improve building management and development in your school                                       | 2.98                    | 74         | 26 | 2.85          | 78         | 22 | 2.85          | 77         | 23 | 2.97          | 72         | 28 | 2.91          | 74         | 26            | Inner London  | County        |
|                                   | <b>3.31</b> The effectiveness of the council's support for promoting sustainable development in schools   | 3.05                    | 76         | 24 | 2.86          | 83         | 17 | 2.99          | 76         | 24 | 3.02          | 74         | 26 | 2.98          | 75         | 25            | Inner London  | County        |
|                                   | <b>3.32</b> The quality of your council's financial information, including comparative data for schools   | 2.36                    | 92         | 8  | 2.62          | 82         | 18 | 2.22          | 93         | 7  | 2.38          | 89         | 11 | 2.35          | 91         | 9             | Metro-politan | Inner London  |
|                                   | <b>3.33</b> Your council's support in enabling you to be an effective purchaser of traded services, whether from the council or from external providers     | 2.68                    | 87         | 13 | 2.79          | 84         | 16 | 2.67          | 87         | 13 | 2.82          | 79         | 21 | 2.90          | 79         | 21            | Metro-politan | Unitary       |
| 4. Making a positive contribution | <b>4.1</b> The opportunities provided through your council for children and young people to make their voices heard on decisions which affect them          | 2.79                    | 82         | 18 | 2.43          | 93         | 7  | 2.52          | 90         | 10 | 2.35          | 93         | 7  | 2.53          | 90         | 10            | Outer London  | County        |
|                                   | <b>4.2</b> The effectiveness of local services in helping children and young people to understand their civil and legal rights and responsibilities         | 2.97                    | 77         | 23 | 2.68          | 87         | 13 | 2.78          | 84         | 16 | 2.63          | 87         | 13 | 2.79          | 87         | 13            | Outer London  | County        |
|                                   | <b>4.3</b> The effectiveness of your council in enabling children and young people to contribute positively to their local community and to the environment | 2.79                    | 84         | 16 | 2.58          | 90         | 10 | 2.67          | 87         | 13 | 2.56          | 87         | 13 | 2.70          | 87         | 13            | Outer London  | County        |
|                                   | <b>4.4</b> The effectiveness of the local Youth Service   | 3.04                    | 74         | 26 | 2.90          | 77         | 23 | 2.97          | 77         | 23 | 2.79          | 80         | 20 | 2.91          | 80         | 20            | Outer London  | County        |
|                                   | <b>4.5</b> The effectiveness of local services in supporting young carers to achieve positive outcomes  | 2.85                    | 84         | 16 | 2.74          | 89         | 11 | 2.79          | 84         | 16 | 2.60          | 91         | 9  | 2.78          | 88         | 12            | Outer London  | County        |
|                                   | <b>4.6</b> The effectiveness of local services in providing a range of interventions to deflect children and young people from anti-social behaviour        | 3.18                    | 68         | 32 | 2.97          | 75         | 25 | 3.10          | 70         | 30 | 2.90          | 78         | 22 | 3.09          | 72         | 28            | Outer London  | County        |

# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

Satisfactory and above scores (1-3)  
 Below satisfactory scores (4-5)

| 2008 Survey questions            |   | Type of local authority |            |    |              |            |    |              |            |    |              |            |    |         |            | Most positive | Most negative |               |
|----------------------------------|---|-------------------------|------------|----|--------------|------------|----|--------------|------------|----|--------------|------------|----|---------|------------|---------------|---------------|---------------|
|                                  |   | COUNTY                  |            |    | INNER LONDON |            |    | METROPOLITAN |            |    | OUTER LONDON |            |    | UNITARY |            |               |               |               |
|                                  |   | Average                 | Percentage |    | Average      | Percentage |    | Average      | Percentage |    | Average      | Percentage |    | Average | Percentage |               |               |               |
| 5. Achieving economic well-being | 5.1 The effectiveness of advice from local services to your pupils on their future beyond your school   | 2.85                    | 79         | 21 | 2.84         | 87         | 13 | 2.83         | 82         | 18 | 2.73         | 81         | 19 | 2.85    | 82         | 18            | Outer London  | Unitary       |
|                                  | 5.2 The effectiveness of the provision for 14-19 education in meeting local needs   | 2.78                    | 81         | 19 | 2.83         | 79         | 21 | 2.73         | 84         | 16 | 2.66         | 88         | 12 | 2.71    | 84         | 16            | Outer London  | Inner London  |
|                                  | 5.3 The extent to which local community and regeneration programmes and initiatives take proper account of the needs of children and young people   | 3.09                    | 74         | 26 | 2.83         | 86         | 14 | 2.97         | 78         | 22 | 2.92         | 80         | 20 | 2.97    | 80         | 20            | Inner London  | County        |
| 6. Service management            | 6.1 The effectiveness of your council's consultation and communication with schools in the development of the Children and Young People's Plan and any updates  | 2.74                    | 88         | 12 | 2.54         | 91         | 9  | 2.69         | 88         | 12 | 2.42         | 93         | 7  | 2.64    | 88         | 12            | Outer London  | County        |
|                                  | 6.2 The effectiveness of your council's children's services in working in partnership with other council departments and with external agencies to deliver the five outcomes for children outlined in Every Child Matters | 2.76                    | 85         | 15 | 2.62         | 89         | 11 | 2.72         | 85         | 15 | 2.54         | 89         | 11 | 2.71    | 85         | 15            | Outer London  | County        |
|                                  | 6.3 The effectiveness of the leadership of senior officers of your council  | 2.77                    | 83         | 17 | 2.36         | 92         | 8  | 2.65         | 86         | 14 | 2.35         | 92         | 8  | 2.75    | 79         | 21            | Outer London  | County        |
|                                  | 6.4 The effectiveness of the leadership of elected members of your council  | 2.92                    | 82         | 18 | 2.68         | 90         | 10 | 2.81         | 84         | 16 | 2.77         | 81         | 19 | 2.94    | 78         | 22            | Inner London  | Unitary       |
|                                  | 6.5 The extent to which schools influence policies/plans/procedures for services for children and young people in your area   | 3.06                    | 73         | 27 | 2.74         | 82         | 18 | 2.99         | 75         | 25 | 2.81         | 80         | 20 | 2.94    | 76         | 24            | Inner London  | County        |
|                                  | 6.6 The effectiveness of your council's communication with your school  | 2.81                    | 83         | 17 | 2.59         | 89         | 11 | 2.75         | 84         | 16 | 2.56         | 87         | 13 | 2.81    | 81         | 19            | Outer London  | Unitary       |
|                                  | 6.7 Your council's consultation on the planning and review of the budget for children's services  | 2.88                    | 81         | 19 | 2.75         | 86         | 14 | 2.84         | 82         | 18 | 2.69         | 83         | 17 | 2.82    | 81         | 19            | Outer London  | County        |
|                                  | 6.8 The clarity of the educational rationale behind the school funding formula  | 2.89                    | 79         | 21 | 2.71         | 86         | 14 | 2.80         | 81         | 19 | 2.72         | 81         | 19 | 2.84    | 78         | 22            | Inner London  | County        |
|                                  | 6.9 The quality of your council's special educational needs strategy  | 2.92                    | 77         | 23 | 2.73         | 83         | 17 | 3.00         | 74         | 26 | 2.71         | 81         | 19 | 2.87    | 80         | 20            | Outer London  | Metro-politan |



# 2008 Results by type of authority

Schools' views of their council's services and the services provided locally for children and young people (England) Breakdown by local authority.

■ Satisfactory and above scores (1-3)  
■ Below satisfactory scores (4-5)

| 2008 Survey questions  |  | Type of local authority |            |      |               |            |      |               |            |      |               |            |      |               |            | Most positive | Most negative |               |
|--|--|-------------------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|------|---------------|------------|---------------|---------------|---------------|
|  |  | COUNTY                  |            |      | INNER LONDON  |            |      | METROPOLITAN  |            |      | OUTER LONDON  |            |      | UNITARY       |            |               |               |               |
|  |  | Average score           | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |      | Average score | Percentage |               |               |               |
| 6. Service management  | <b>6.10</b> The clarity of your council's rationale for the deployment of special educational needs funding                  | 3.00                    | 73         | 27   | 2.75          | 83         | 17   | 3.05          | 72         | 28   | 2.79          | 80         | 20   | 2.95          | 76         | 24            | Inner London  | Metro-politan |
|  | <b>6.11</b> The effectiveness of your councils preventative strategy to reduce the number of children who go into care       | 2.98                    | 80         | 20   | 2.75          | 86         | 14   | 2.97          | 79         | 21   | 2.63          | 91         | 9    | 2.85          | 84         | 16            | Outer London  | County        |
|  | <b>6.12</b> The effectiveness of local services in helping you to promote the wellbeing of children and young people         | 2.79                    | 87         | 13   | 2.58          | 92         | 8    | 2.71          | 88         | 12   | 2.53          | 92         | 8    | 2.70          | 89         | 11            | Outer London  | County        |
|  | <b>6.13</b> The effectiveness of local services in helping you to promote community cohesion                                 | 3.11                    | 73         | 27   | 2.81          | 83         | 17   | 2.97          | 75         | 25   | 2.82          | 85         | 15   | 3.00          | 76         | 24            | Inner London  | County        |
|  | <b>6.14</b> The effectiveness of your council's strategy for data collection, and for managing information and data          | 2.54                    | 89         | 11   | 2.31          | 91         | 9    | 2.42          | 91         | 9    | 2.25          | 94         | 6    | 2.38          | 90         | 10            | Outer London  | County        |
|  | <b>6.15</b> The effectiveness of your council's support to improve resource and financial management in your school          | 2.57                    | 88         | 12   | 2.72          | 83         | 17   | 2.40          | 91         | 9    | 2.42          | 90         | 10   | 2.61          | 84         | 16            | Metro-politan | Inner London  |
|  | <b>6.16</b> The effectiveness of your council's support to improve personnel processes and management in your school         | 2.65                    | 85         | 15   | 2.68          | 83         | 17   | 2.52          | 87         | 13   | 2.62          | 85         | 15   | 2.72          | 83         | 17            | Metro-politan | Unitary       |
|  | <b>6.17</b> The quality of your council's support to improve the effectiveness and reliability of ICT systems in your school | 2.91                    | 74         | 26   | 2.84          | 76         | 24   | 2.75          | 80         | 20   | 2.75          | 77         | 23   | 2.80          | 79         | 21            | Outer London  | County        |
|  | <b>6.18</b> The effectiveness of your council's strategic approach to developing the children's service workforce            | 2.84                    | 87         | 13   | 2.68          | 89         | 11   | 2.77          | 88         | 12   | 2.61          | 91         | 9    | 2.92          | 81         | 19            | Outer London  | Unitary       |
|  | <b>6.19</b> The effectiveness of your council's support for developing extended schools                                      | 2.73                    | 82         | 18   | 2.79          | 77         | 23   | 2.76          | 82         | 18   | 2.39          | 90         | 10   | 2.73          | 82         | 18            | Outer London  | Inner London  |
| <b>6.20</b> The effectiveness of local services' support for developing children's centres | 2.79   | 83                      | 17         | 2.68 | 87            | 13         | 2.74 | 83            | 17         | 2.46 | 89            | 11         | 2.72 | 85            | 15         | Outer London  | County        |               |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | Overall       | Overall       |               |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | County        | 0             | 48            |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | Inner London  | 29            | 11            |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | Metropolitan  | 7             | 11            |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | Outer London  | 46            | 1             |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            | Unitary       | 0             | 11            |
|  |  |                         |            |      |               |            |      |               |            |      |               |            |      |               |            |               | 82            | 82            |



# Audit Commission School Survey 2008

## Response statistics

|                             | Total number of schools to which the survey was available | Number of schools responded | Response rate (percentage) | Each phase/type as a percentage of total number of responses | National picture: Total number of schools in England | National picture: Each phase/type as a percentage of overall total |
|-----------------------------|---|-----------------------------|----------------------------|--|--|--|
| <b>By phase of school</b>   |   |                             |                            |  |  |  |
| Anonymous <sup>1</sup>      |   | 2                           |                            | 0.04   |  |  |
| Nursery                     | 310   | 129                         | 42                         | 3  | 448  | 2  |
| Primary                     | 10,103  | 3,359                       | 33                         | 75   | 17,205   | 77   |
| Pupil Referral Unit         | 252   | 75                          | 30                         | 2  | 459  | 2  |
| Secondary                   | 2,000   | 690                         | 35                         | 15   | 3,378  | 15   |
| Special                     | 597   | 230                         | 39                         | 5  | 974  | 4  |
| <b>By type of authority</b> |   |                             |                            |  |  |  |
| County                      | 5,728   | 1,521                       | 27                         | 34   | 11,623   | 52   |
| London: Inner               | 532   | 262                         | 49                         | 6  | 895  | 4  |
| London: Outer               | 587   | 263                         | 45                         | 6  | 1,635  | 7  |
| Metropolitan District       | 4,329   | 1,528                       | 35                         | 34   | 4,759  | 21   |
| Unitary Authority           | 2,086   | 911                         | 44                         | 20   | 3,551  | 16   |
| <b>TOTAL</b>                | <b>13,262</b>   | <b>4,485</b>                | <b>34</b>                  |  | <b>22,464</b>  |  |

<sup>1</sup> Anonymous schools can be identified by their council but not their name/type  
Information on total number of schools in England provided by Edubase, Department for Children, Schools and Families